

LIGHTING

Our lighting collection uses a variety of naturally treated timbers that are finished with a subtle water-based satin varnish. This provides an easy-to-care-for durable finish which doesn't compromise the natural beauty of the wood grain. Dusting your light regularly and with a light feather duster should keep your light looking clean, otherwise wipe with a damp cloth and remove any moisture with a dry cloth. Gentle furniture polishes can also be used.

NOCTIS LIGHTING

We recommend cleaning our Noctis lighting collection using a clean, damp cloth or feather duster. Please note solvent-based cleaning fluids may react with the ebonised finish. To prevent colour transfer, avoid placing your lights on any light-coloured surfaces. We have coated the brass parts of each lampshade within the Noctis range in a protective UV resistant lacquer, however we recommend that you avoid touching the brass parts too much as fingerprints will start to show. If this happens, gently buff the marks away with a clean, dry, lint free cloth.

FURNITURE

Finish: We like to keep our sustainably sourced wood looking and feeling as natural as possible, which is why we use a light, natural oil finish that is non-toxic and easy to look after. The blend of natural oils can take up to four weeks to harden fully and hence, extra care should be taken in the first few weeks after delivery prior to cleaning surfaces (see below).

Care: Solid wood may expand and shrink if exposed to fluctuations in temperature and humidity. Take care not to store or place your furniture anywhere with excessive changes in temperature - such as near radiators and windows. We recommend placing beverages and plates on coasters and mats. Hot items should be placed on trivets to avoid leaving rings ingrained in the wood.

Cleaning: To clean on a regular basis, wipe the surface with a damp cloth before removing any moisture with a dry cloth. Wipe off anything that will stain straight away, e.g. red wine, balsamic vinegar, oil, tea, coffee or alcohol. In the event of severe spillages and stains the surface can be lightly re-sanded and re-oiled - please contact us or a professional furniture restorer before doing so.

UPHOLSTERY

We use high-quality fabrics on all of our upholstered pieces, giving a beautiful and hard wearing finish. We recommend vacuuming the fabric as needed, using an upholstery attachment. Immediately soak up any stains with a soft absorbent cloth. If the stain resists spot cleaning, contact a professional cleaner. Commercial settings may require more frequent cleaning following care guide instructions. Please get in touch to request a fabric sample or if you have any questions about caring for your Tom Raffield product.

CERAMIC PRODUCTS

The earthenware element of these products features a hard-wearing glaze on the inside and a unique matte glaze on the outside, known as Engobe. We suggest you clean both the interior and exterior surface by gently wiping away any marks using warm soapy water and a lint free cloth. Once the surface is clean, gently dab dry using a soft, lint free cloth or towel. Any fibres on a cleaning cloth will stick to the outside surface more easily due to its beautiful finish.