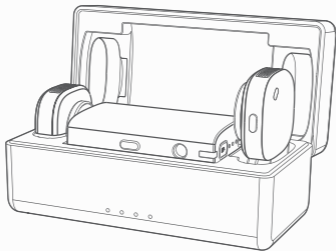


# Godox



## Cube-C

无线麦克风  
Wireless Microphone

使用手册  
Instruction Manual

## 前言

感谢您购买神牛产品!

欢迎使用神牛无线麦克风。本产品体积小、续航长, 利用 2.4GHz 波段传输音频信号。适用于直播、采访、短视频、户外拍摄等多种场景。

使用本产品之前, 请仔细阅读说明书, 以便正确操作及使用。

## 主要特点

- 最远无线传输距离可达 300 米 (视距);
- 无损音质, 一键降噪;
- 小巧迷你, 即插即用;
- 长达 10 小时长效续航;
- 支持单声道 / 立体声 / 安全音轨模式切换;
- 支持电脑 UAC 直连开播 / 边充边用;
- 适用于各类品牌相机 / 手机等设备;

## 警告

- ⚠ 麦克风是精密设备。请勿使其掉落或受到撞击，以避免发生故障。
- ⚠ 请勿私自拆卸、改装或尝试维修本产品。产品如出现故障须由本公司或授权的维修人员进行检查维修。
- ⚠ 产品含强磁，请远离磁卡、植入性医疗设备（如心脏起搏器）、硬盘、RAM 芯片等易受干扰设备。
- ⚠ 请勿将电池彻底放电后长时间存储，避免电池因过放而无法继续使用。
- ⚠ 请保持干燥，请勿用湿手握持本产品，亦不可将产品浸入水中或暴于雨中。
- ⚠ 请勿将本产品存放在阳光直射的地方、加热装置附近或者炎热、潮湿或多尘的地方。请勿放置在超过 50 度的高温环境中。
- ⚠ 请勿让儿童接触本产品，以避免发生意外。
- ⚠ 请勿在易燃易爆环境中使用。在这些场合下，请注意相关警告标识。
- ⚠ 请仔细阅读并遵守由厂商提供的警告或指示。
- ⚠ 若使用电源适配器充电，应购买获得 CCC 认证并满足标准要求的电源适配器。

套装	物品清单
Cube-C Kit2	发射器 Cube-S TX *2 接收器 Cube-C RX *1 充电盒 *1 防风兔毛 *2 USB Type-C 充电线 *1 TRS 转 TRS 连接线 *1 USB-C 转 USB-C 数字音频转接线 *1 磁铁 *4 磁吸背夹 *2 挂绳 *2 卡通贴纸 *1 收纳包 *1 说明书 *1

套装	物品清单
Cube-C Combo Kit1	发射器 Cube-S TX *2 接收器 Cube-C RX *1 充电盒 *1 接收器 Cube-SC RX *1 防风兔毛 *2 USB Type-C 充电线 *1 TRS 转 TRS 连接线 *1 磁铁 *4 磁吸背夹 *2 挂绳 *2 卡通贴纸 *1 收纳包 *1 说明书 *1
Cube-C Combo Kit2	发射器 Cube-S TX *2 接收器 Cube-C RX *1 充电盒 *1 接收器 Cube-SC RX *1 USB Type-C 转 Lightning 转接线 *1 防风兔毛 *2 USB Type-C 充电线 *1 TRS 转 TRS 连接线 *1 磁铁 *4 磁吸背夹 *2 挂绳 *2 卡通贴纸 *1 收纳包 *1 说明书 *1

## 使用说明

### 发射器 Cube-S TX



### 开 / 关机

从充电盒取出会自动开机，放入充电盒会自动关机。或者长按 < 〇 > 键 2s 开 / 关机。



■ 绿色闪烁 ---- 开机未配对

注：超过 5 分钟未配对，会自动关机。

## 配对

---

快速短按两次 <  /  > 键进入配对状态。

-  绿色快闪 ---- 正在配对
-  绿色长亮 ---- 配对成功, 未开降噪

## 降噪

---




短按一次 <  /  > 键开启 / 关闭降噪。

-  橙色长亮 ---- 开启降噪

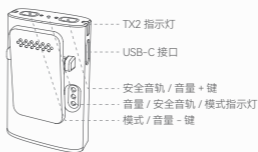
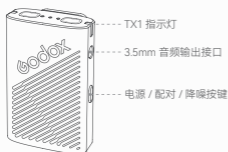
## 充电

---

放入充电盒即可为产品充电。

-  红色闪烁 ---- 电量低
-  蓝色呼吸闪烁 ---- 充电中
-  蓝色长亮 ---- 已充满

## 接收器 Cube-C RX





## 开 / 关机

---

从充电盒取出会自动开机，放入充电盒会自动关机。或者长按 <  > 键 2s 开 / 关机。

**■ 绿色闪烁** ---- 开机未配对 注：超过 5 分钟未配对，会自动关机。

## 配对

---

快速短按两次 <  > 键进入配对状态。

- 绿色快闪** ---- 正在配对
- 绿色长亮** ---- 配对成功，未开降噪

## 降噪

---

短按一次 <  > 键开启 / 关闭降噪。

**■ 橙色长亮** ---- 开启降噪

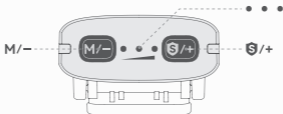
## 充电

---

放入充电盒即可为产品充电，或者通过 USB-C 充电线连接电源为产品充电。

- 红色长亮** ---- 接收器电量低
- 红色闪烁** ---- 即对应的发射器 TX1/TX2 电量低。

- 蓝色呼吸闪烁 ---- 充电中
- 蓝色长亮 ---- 已充满



## 模式切换

---

长按 < M/- > 键 2s 可切换立体声 / 单声道模式，  
长按 < S/+ > 键 2s 可开启 / 或关闭安全音轨功能。

注：安全音轨默认单声道模式，右声道以 -6dB 增益记录音频。

- < ●●● > 绿色长亮 ---- 单声道模式
- < ●●● > 蓝色长亮 ---- 立体声模式
- < ●●● > 绿色呼吸 ---- 安全音轨开启

注：仅使用 3.5mmTRS 线连接相机时可以开启立体声 / 安全音轨模式。

## 输出音量调节

---

短按 < S/+ > 键或 < M/- > 键调起音量调节状态，在 3S 内短按按钮可调节输出音量档位。

- < ● > 一颗灯亮起 ---- 最低档
- < ●● > 两颗灯亮起 ---- 中间档
- < ●●● > 三颗灯亮起 ---- 最高档

## 接收器 Cube-SC RX




注：仅 Combo kit1/Kit2 套装内含 Cube-SC RX。



### 配对

---

快速短按两次 <  > 键进入配对状态。

-  绿色快闪 ---- 正在配对
-  绿色闪烁 ---- 未配对连接
-  绿色长亮 ---- 配对成功, 未开降噪

### 降噪

---

短按一次 <  > 键开启 / 关闭降噪。

-  橙色长亮 ---- 开启降噪

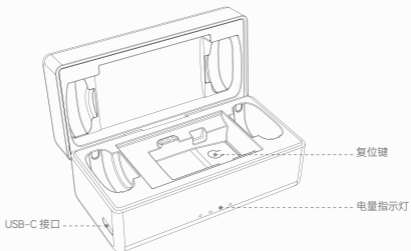
### 电量指示

---

-  红色闪烁 ---- 即对应的发射器 TX1/TX2 电量低。



## 充电盒



### 为发射器和接收器充电

以正确的方向放入发射器或接收器即可充电。

发射器或接收器蓝色闪烁代表充电中，蓝色常亮代表已充满。

注：首次使用请撕掉发射器 / 接收器底部贴纸。

## 充电盒自身充电

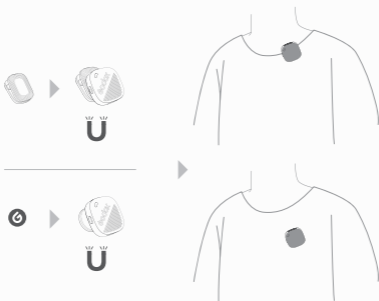
接入充电器即可为本充电盒充电, 指示灯递增式闪烁。

<••••• > 白色闪烁 ---- 充电中

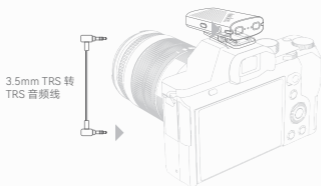
<••••• > 白色长亮 ---- 已充满, 充满后 10 分钟熄灭

注: 每隔 3 个月左右重新充电一次以保持电池活性。长期闲置电池可能对其性能造成影响, 甚至导致电池永久损坏。

## 麦克风佩戴



## 接收器与相机连接



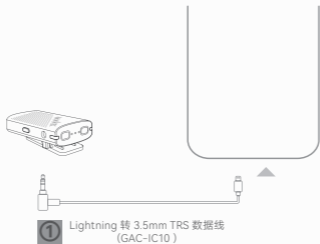
## 接收器与手机连接

连接 USB-C 接口手机



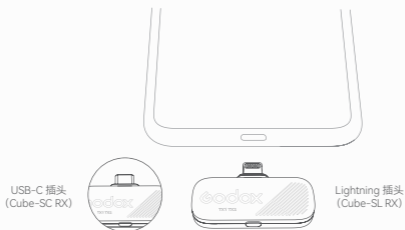


## 连接 Lightning 接口手机





## Cube-SL/SC RX 连接到手机



Cube-SL/SC RX 可通过 USB-A 转 USB-C 数据线连接电源为手机边充电边使用。

注: Cube-SL RX 需另购, 配线请以清单为准。

## APP 下载

扫描二维码下载 Godox Mic APP, 连接成功后可利用 APP 操作使用。



## 规格参数

名称	发射器	接收器	充电盒
型号	Cube-S TX	Cube-C RX	Cube-C Charging Case (01)
传输类型	2.4GHz 数字跳频系统		/
拾音模式	全向型	/	/
频率范围	20Hz-20KHz	/	/
最大 SPL	115dB	/	/
信噪比	> 70dB	/	/
最大无线距离	300 米 (视距)		/
输入参数	5V = 90mA	5V = 200mA	5V = 1.2A
锂电池参数	3.87V, 97mAh, 0.376Wh	3.8V, 200mAh, 0.76Wh	3.8V, 2300mAh, 8.74Wh
续航时间	约 10 小时	约 10 小时 (不开降噪)	为 1 台接收器 + 2 台发射器充电三次
充电时间	约 1.5 小时	约 1 小时 20 分钟	约 3 小时
工作环境温度	-10~50°C		
充电温度	0°C ~45°C		
尺寸	24.5x24.8x12.5mm	46x29x18mm	82x40x39mm
净重	≈ 7g	≈ 16g	≈ 103g

名称	接收器
型号	Cube-SC RX
传输类型	2.4GHz 数字跳频系统
最大无线距离	300 米 (视距)
输入参数	9V = 2A(Max.)
工作环境温度	-10~50°C
尺寸≈	40.0mmx26.3mmx9.0mm
净重≈	5g

规格参数如有变更，恕不另行通知。

温馨提示：

说明书中的图片均为示意图，仅供参考。由于产品不断更新与升级，产品实物与图片可能存在差异，请以实物为准。

## 有害物质标识

弃置本产品时, 请不要将其与一般生活垃圾放在一起, 应将其交给政府指定的回收中心有利于环保。

电子电气产品有害物质申明						
部件名称	铅 (Pb)	镉 (Cd)	汞 (Hg)	六价铬 (Cr6+)	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
外壳	○	○	○	○	○	○
金属充电触点	×	○	○	○	○	○
电路板组件*	○	○	○	○	○	○
电池组	○	○	○	○	○	○
其他配件	○	○	○	○	○	○

本表格依据 SJ/T11364 的规定编制。

\*: 电路板组件包括印刷电路板及其构成的零部件, 如电阻、电容、集成电路、连接器等。

○: 表示该有毒有害物质在该部件所有均质材料中的含量在 GB/T 26572 规定的限量要求以内。

×: 表示该有毒有害物质至少在该部件的某一均质材料中含量超出 GB/T26572 规定的限量要求。

求上表中打 × 的部件, 由于技术原因目前无法实现替代, 今后随着技术进步, 将实现替代或改进。

 在本说明书所述的正常使用条件下, 本仪器的环保使用期限为 10 年, 在环保使用期内可以放心使用, 超过环保使用期限之后则应该进入回收循环系统。



## Foreword

Thank you for purchasing!

Godox is proud to introduce a new wireless microphone system. With the characteristics of compact and portable, plug and play, 2.4GHz wireless transmission, as well as compatibility with various smartphones and cameras, it's quite suitable for live streaming, interview, short video recording, outdoor shooting, etc.

Please read this manual carefully before using to make sure the correct operation and exert the optimum function.

## Main Features

- The maximum wireless transmission distance up to 300m (sight distance).
- Clear and stable sound quality with denoise function
- Compact and portable, plug and play.
- Built-in lithium battery in transmitter provides 10 hours of working time.
- Switchable mono, stereo and safety track modes in receiver.
- Receiver supports computer UAC function, use and charge at the same time.
- Compatible with various smartphones and cameras.

## Warning

- ▲ This product is high-precision instrument, please avoid falling, collision or pounding.
- ▲ Do not disassemble. Should repairs become necessary, this product must be sent to our Company or an authorized maintenance center.
- ▲ The product contains strong magnetism, please keep it away from magnetic cards, implantable medical devices (such as pacemakers), hard disks, RAM chips and other devices that are susceptible to interference.
- ▲ Do not store the battery for a long period of time after it has been completely discharged to avoid over-discharging the battery and rendering it unusable.
- ▲ Always keep this product dry. Do not use in rain or damp conditions.
- ▲ Do not leave or store this product in the environment of direct sunlight, near heating devices, or in hot, humid or dusty. Do not leave or store the product if the ambient temperature reads over 50°C .
- ▲ Keep out of reach of children.
- ▲ Do not use in flammable and explosive environments. Pay attention to the relevant warning signs.
- ▲ Please read carefully and follow the warnings or instructions provided by the manufacturer.
- ▲ Consumers who use a power adapter for charging should purchase a CCC-certified power adapter that meets the requirements of the standard.

<b>Kit Name</b>	<b>Item List</b>
Cube-C Kit2	Transmitter Cube-S TX *2 Receiver Cube-C RX *1 Charging Case *1 Furry Windscreen *2 USB Type-C Charging Cable *1 TRS-TRS Connecting Cable *1 USB-C to USB-C Adapter Cable *1 Magnet *4 Magnetic Clip *2 Portable Rope *2 Cartoon Stickers *1 Storage Bag *1 Instruction Manual *1
Cube-C Combo Kit1	Transmitter Cube-S TX *2 Receiver Cube-C RX *1 Charging Case *1 Receiver Cube-SC RX *1 Furry Windscreen *2 USB Type-C Charging Cable *1 TRS-TRS Connecting Cable *1 Magnet *4 Magnetic Clip *2 Portable Rope *2 Cartoon Stickers *1 Storage Bag *1 Instruction Manual *1
Cube-C Combo Kit2	Transmitter Cube-S TX *2 Receiver Cube-C RX *1 Charging Case *1 Receiver Cube-SC RX *1 USB Type-C to Lightning Adapter Cable*1 Furry Windscreen *2 USB Type-C Charging Cable *1 TRS-TRS Connecting Cable *1 Magnet*4 Magnetic Clip *2 Portable Rope *2 Cartoon Stickers *1 Storage Bag *1 Instruction Manual *1


# Using Instructions


## Transmitter Cube-S TX



### Power Switch

---


The transmitter will automatically turn on after taking out of the charging case, and turn off after putting into the charging case. Long press the power switch button <  > for 2s to turn on or off the transmitter.


 **Flash green** ---- Unpaired after powered on


Note: The transmitter will be turned off if it stays unpaired in 5min after powered on.

### Pairing

---

Quickly short press twice the pairing button <  > to pair it with the receiver.


 **Flash green rapidly** ---- Pairing status

 **Constant on green** ---- Paired with denoise off

### Denoise

---

Short press the denoise button <  > to turn on or off the denoise function.

 **Constant on orange** ---- Denoise function is on

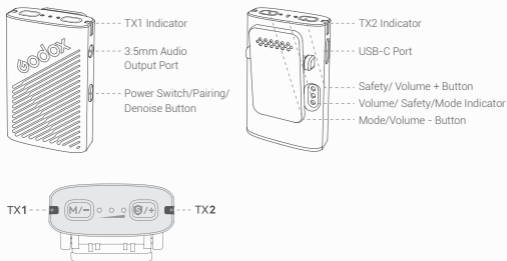
## Charging

---

The transmitter can be charged after putting into the charging case.


- Flash red** ---- Low battery level
- Breathe blue** ---- Charging
- Constant on blue** ---- Fully charged

## Receiver Cube-C RX



## Power Switch

---


Long press the power switch button <  > for 2s to turn on or off the receiver.



- Flash green** ---- Unpaired after powered on

Note: The receiver will be turned off if it stays unpaired in 5min after powered on.

## Pairing

---

Quickly short press twice the pairing button <  > to pair it with the transmitter.

-  **Flash green rapidly** ---- Pairing status
-  **Constant on green** ---- Paired with denoise off

## Denoise

---





Short press the denoise button <  > to turn on or off the denoise function.

-  **Constant on orange** ---- Denoise function is on

## Charging

---

The receiver can be charged after connecting to power source through the USB-C charging cable or putting into the attached charging case.

-  **Constant on red** ---- Battery level of receiver is low
-  **Flash red** ---- Battery level of TX1 or TX2 transmitter is low
-  **Breathe blue** ---- Charging
-  **Constant on blue** ---- Fully Charged



## Mode Switch

---

Long press the mode/volume – button < **M/–** > for 2s can switch to stereo / mono track mode.

Long press the safety/volume + button < **S/+** > for 2s can turn on or off the safety mode.

Note: The safety mode is mono track by default, and the right channel will record the audio with -6dB gain.

< ●●● > **Constant on green** ---- Mono mode

< ●●● > **Constant on blue** ---- Stereo mode

< ●●● > **Breathe green** ---- Safety mode

Note: The stereo and safety modes are only available when connecting the receiver with a camera by 3.5mm TRS cable.

## Output Volume Adjustment

---

Short press the safety/volume + button < **S/+** > or mode/volume – button < **M/–** > to enter volume adjustment status, then short press the volume + button or volume – button in 3s can adjust the output volume in 3 levels.

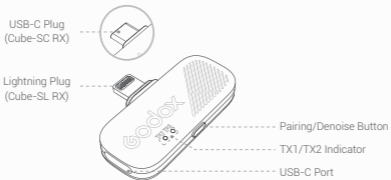
< ● > **One indicator is on** ---- Lowest volume level

< ●● > **Two indicators are on** ---- Medium volume level

< ●●● > **Three indicators are on** ---- Highest volume level


## Receiver Cube-SC RX




Note: Cube-SC RX is only included in Combo kit1 and Combo Kit2.



## Pairing

---

Quickly short press twice the pairing button <  > to pair it with the transmitter.

-  **Flash green rapidly** ---- Pairing status
-  **Flash green** ---- Unpaired
-  **Constant on green** ---- Paired with denoise off

## Denoise

---

Short press the denoise button <  > to turn on or off the denoise function.

-  **Constant on orange** ---- Denoise function is on

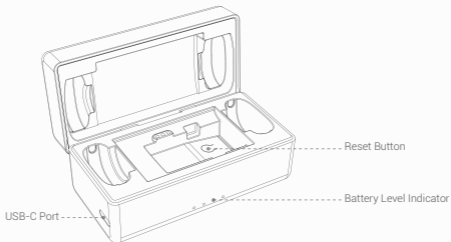
## Battery Level

---

-  **Flash red** ---- Battery level of TX1 or TX2 transmitter is low



## Charging Case



### Charge the Transmitter and Receiver

---

Insert the transmitter and receiver into the charging case in the correct direction can charge them.

Indicators on the transmitter and receiver flash blue means that they are being charged, constant on blue means that they are fully charged.

Note: Remove the sticker on the bottom of the transmitter/receiver for first time use.

## Charge the Case Itself

---

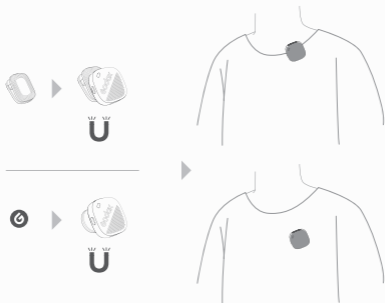
The charging case can be charged by connecting to the power adapter, the indicators on it will flash incrementally

< ● ● ● ● > **Flash white** ---- Charging

< ● ● ● ● > **Constant on white** ---- Fully charged, then turn off in 10min

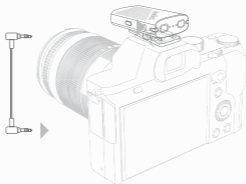
Note: Recharge every 3 months or so to keep the battery alive. Sitting idle for a long time may affect its performance or even cause permanent damage to the battery.

## Transmitter Installation



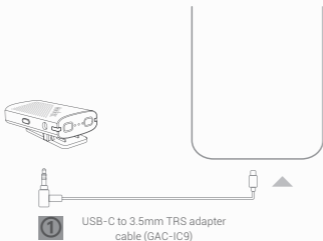
## Mount the Receiver onto Cameras

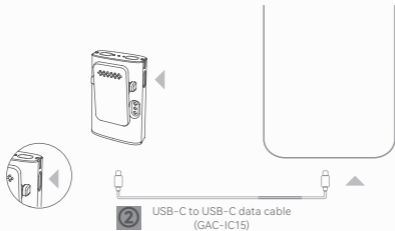
3.5mm TRS-TRS  
audio cable



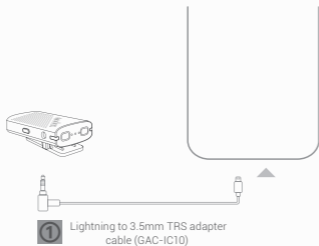
## Mount the Receiver onto Smartphones

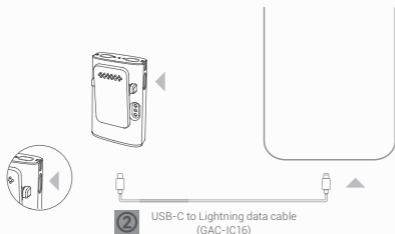
Smartphones with USB-C port



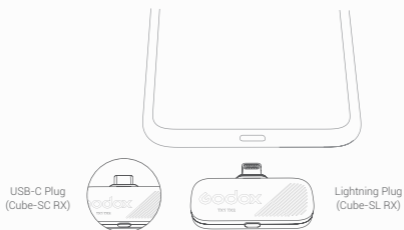


## Smartphones with Lightning port





## Mount the Receiver Cube-SL RX and Cube-SC RX onto Smartphones



Connect the receivers Cube-SL RX and Cube-SC RX to power source with USB-A to USB-C cable and insert into smartphones, then they can charge the smartphone and be used at the same time.

Note: Cube-SL RX is sold separately.

## APP Downloading

Scan the QR code to download the Godox Mic app, it can control the use of this product after connection.



## Technical Data

Name	Transmitter	Receiver	Charging Case
Model	Cube-S TX	Cube-C RX	Cube-C Charging Case (01)
Transmission Type	2.4GHz Frequency Hopping System		/
Pickup Pattern	Omnidirectional	/	/
Frequency	20Hz-20KHz	/	/
Max. SPL	115dB	/	/
SNR	> 70dB	/	/
Max. Wireless Distance	300m (sight distance)		/
Input Parameters	5V = 90mA	5V = 200mA	5V = 1.2A
Lithium Battery Parameters	3.87V, 97mAh, 0.376Wh	3.8V, 200mAh, 0.76Wh	3.8V, 2300mAh, 8.74Wh
Working Time	Approx. 10h	Approx. 10h (with denoise off)	Charge three devices for about three times
Charging Time	Approx. 1.5h	Approx. 1h 20min	Approx. 3h

Working Environment	-10~50°C		
Charging Temperature	0°C ~45°C		
Dimension	0.96"x0.98"x0.49"	1.81"x1.14"x0.71"	3.23"x1.57"x1.54"
Net Weight	≈ 7g	≈ 16g	≈ 103g

Name	Receiver
Model	Cube-SC RX
Transmission Type	2.4GHz Frequency Hopping System
Max. Wireless Distance	300m (sight distance)
Input Parameters	9V = 2A (Max.)
Working Environment Temperature	-10~50°C
Dimension ≈	1.57"x 1.04"x0.35"
Net Weight ≈	5g

Specifications and data may subject to changes without notice.

## Warning

Operating Frequency: 2402MHz - 2480MHz  
Cube-S TX Maximum EIRP Power:-4.25dBm  
Cube-SC RX Maximum EIRP Power:4.05 dBm  
Cube-C RX Maximum EIRP Power: 5dBm

## Declaration of Conformity

GODOX Photo Equipment Co.,Ltd. hereby declares that this equipment are in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. In accordance with Article 10(2) and Article 10(10), this product is allowed to be used in all EU member states.

For more information of DoC, Please click this web link:

<https://www.godox.com/eu-declaration-of-conformity>

The device complies with RF specifications when the device used at 0mm from your body

## Marking Information

Model: Cube-C RX



R-R-gdx-016



Made in China



Li-ion Battery:3.8V , 200mAh,0.76Wh

FCC ID: 2ABYN132

Input: 5 V = 200mA(Max.)

IC: 20034-132


CAN ICES-003(B)/NMB-003(B)



® 219-247155



Model: Cube-S TX

 R-R-gdx-018




Li-ion Battery: 3.87V, 97mAh, 0.376Wh **FCC ID: 2ABYN120**

Input: 5V  $\Rightarrow$  90mA **IC:20034-120**

CAN ICES-003(B)/NMB-003(B)  **210-234905**

Model: Cube-SC RX

 R-R-gdx-018



Input: 9V  $\Rightarrow$  2A (Max.) **FCC ID: 2ABYN123**

Output: 9V  $\Rightarrow$  2A (Max.) **IC : 20034-123**

CAN ICES-003(B)/NMB-003(B)  **210-234911**

## FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation. Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

## 产品保修

尊敬的用户,本保修卡是申请保修服务的重要凭证,请您配合销售商填写并妥善保管,谢谢!

产品信息	型号	产品条码
用户信息	姓名	联系电话
	通信地址	
销售商信息	名称	
	联系电话	
	通信地址	
	销售日期	
备注		

注:此表应由销售商盖章确认。

### 产品信息

本文件适用于相关《产品保修信息》(见后面说明)所列产品,其他非属此范围的产品或部件(如促销品、赠品及其他出厂后附加的部件等)不在此保修承诺内。

## 保修期

产品及部件的相应保修期按相关的《产品保修信息》执行。保修期自产品首次购买日起算，购买日以购买产品时保修卡登记日期为准。

## 如何获得保修服务

您可直接与产品销售商或授权服务机构联系，也可拨打神牛产品售后服务电话，与我们联系，由我们的服务人员为您安排服务。申请保修时，您应提供有效的保修卡作为保修凭证，方可获得保修。如您不能提供有效的保修卡，则在我们确认产品或部件属于保修范围的情况下，也可以为您提供保修，但这不作为我们的义务。

## 不适用保修情况

如产品存在下列情况，本文件项下的保证和服务将不适用：①产品或部件超过相应保修期；②错误或不当使用、维护或保管导致的故障或损坏，如：不当搬运；非按产品合理预期用途使用；不当插拔外接设备；跌落或外力挤压；接触或暴露于不适当温度、溶剂、酸碱、水浸或潮湿环境；③由非神牛授权机构或人员安装、修理、更改、添加或拆卸造成的故障或损坏；④产品或部件原有识别信息被修改变更或删除；⑤无有效保修卡；⑥使用非合法授权、非标准或非公开发行的软件造成的故障或损坏；⑦因不可抗力或意外事件造成的故障或损坏；⑧其他非因产品本身质量问题导致的故障或损坏。遇上述情况，您应向相关责任方寻求解决，神牛对此不承担任何责任。因非在保修期或保修范围内的部件、附件或软件导致产品不能正常使用的，不是保修范围内的故障。产品使用过程中正常的脱色，磨损和消耗，不是保修范围内的故障。

## 产品保修和服务支持信息

产品的保修期和服务类型按以下《产品保修信息》执行:

产品类别	选件名称	保修期 (月)	保修服务类型
部件	主机	12	客户送修
	电池	3	客户送修
	充电器等带电性能的部件。	12	客户送修
其他	如电源线、同步线、电池盒、防风棉、防风毛罩、锁紧装置、手提绳、扎带、魔术贴、领夹、便携袋、包装等	无	无保修

神牛产品售后服务电话 0755-29609320-8062

## Warranty

Dear customers, as this warranty card is an important certificate to apply for our maintenance service, please fill in the following form in coordination with the seller and safe-keep it. Thank you!

Product Information	Model	Product Code Number
Customer Information	Name	Contact Number
	Address	
Seller Information	Name	
	Contact Number	
	Address	
	Date of Sale	
Note		

Note: This form shall be sealed by the seller.

### Applicable Products

The document applies to the products listed on the Product Maintenance Information (see below for further information). Other products or accessories (e.g. promotional items, giveaways and additional accessories attached, etc.) are not included in this warranty scope.

### Warranty Period

The warranty period of products and accessories is implemented according to the relevant Product Maintenance Information. The warranty period is calculated from the day (purchase date) when the product is bought for the first time, and the purchase date is considered as the date registered on the warranty card when buying the product.

### How to Get the Maintenance Service

If maintenance service is needed, you can directly contact the product distributor or authorized service institutions. You can also contact the Godox after-sale service call and we will offer you service. When applying for maintenance service, you should provide valid warranty card. If you cannot provide valid warranty card, we may offer you maintenance service once confirmed that the product or accessory is involved in the maintenance scope, but that shall not be considered as our obligation.

### Inapplicable Cases

The guarantee and service offered by this document are not applicable in the following cases: ① The product or accessory has expired its warranty period; ② Breakage or damage caused by inappropriate usage, maintenance or preservation, such as improper packing, improper usage, improper plugging in/out external equipment, falling off or squeezing by external force, contacting or exposing to the improper temperature, solvent, acid, base, flooding and damp environments, etc; ③ Breakage or damage caused by non-authorized institution or staff in the process of installation, maintenance, alternation, addition and detachment; ④ The original identifying information of product or accessory is modified, alternated, or removed; ⑤ No valid warranty card; ⑥ Breakage or damage caused by using illegally authorized, nonstandard or non-public released software; ⑦ Breakage or damage caused by force majeure or accident; ⑧ Breakage

or damage that could not be attributed to the product itself. Once met these situations above, you should seek solutions from the related responsible parties and Godox assumes no responsibility. The damage caused by parts, accessories and software that beyond the warranty period or scope is not included in our maintenance scope.

## Maintenance and Service Support Information

The warranty period and service types of products are implemented according to the following Product Maintenance Information:

Product Type	Name	Maintenance Period(month)	Warranty Service Type
Parts	Product Main Body	12	Customer sends the product to designated site
	Battery	3	Customer sends the product to designated site
	Electrical parts e.g.battery charger, etc.	12	Customer sends the product to designated site
Other Items	Power Cable, Sync Cable, Battery Case, Windscreen Foam, Wind Cap, Locking Device, Lanyard, Tie, Velcro Tape, Clip, Bag, Package etc.	No	Without warranty



合格证  
QC PASS



Godox Audio Wechat  
Official Account  
神牛影音微信公众号



Overseas Official  
Accounts & Updates  
海外社媒平台及资讯

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[www.godox.com](http://www.godox.com)

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