

My Pet Hair Eraser® Turbo Vacuum has no power

- Unplug vacuum
 - Run hand along entire length of power cord, it should be smooth
 - Check plug for damage
 - If either the cord (not smooth or exposed wires) or plug (prongs) are damaged contact us
 - Check to see if outlet is working:
 - Test this by plugging in a cell phone charger or small appliance
 - If no power to outlet, test a different outlet in a separate room
 - Reset circuit breaker if needed
 - This machine has an internal shutoff if it becomes too hot due to clogged filters or hoses
 - The lights on the foot will turn on even if internal shutoff is triggered
 - For a full list of steps, see [No Suction](#) troubleshooting
- If machine still does not have power, contact us