If you find your Pet Stain Eraser™ is leaking, the following tips may help:

- First, make sure the unit is turned off.
- The formula tank may not be properly seated. Ensure the tank is fully seated.
- The dirty water tank drain plug may be loose. Ensure the plug has a snug fit
 The dirty water tank may be full. Empty the tank and replace back on the machine
- When using the machine, make sure to always use at an upright level position