## My ProHeat 2X® **Revolution**® **Pet** Pro Carpet Cleaner has no power | Support

There are 2 switches on the machine - power button on the left, cleaning mode on the right



- Unplug machine
- Run hand along entire length of power cord, it should be smooth
- Check plug for damage
- o If either the cord (not smooth or exposed wires) or plug (prongs) are damaged, contact us
- Check to see if outlet is working:
- o Test this by plugging in a cell phone charger or small appliance
- $\circ$   $\,$  If no power to outlet, test a different outlet in a separate room
- Reset circuit breaker if needed
  If machine still has no power contact us
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