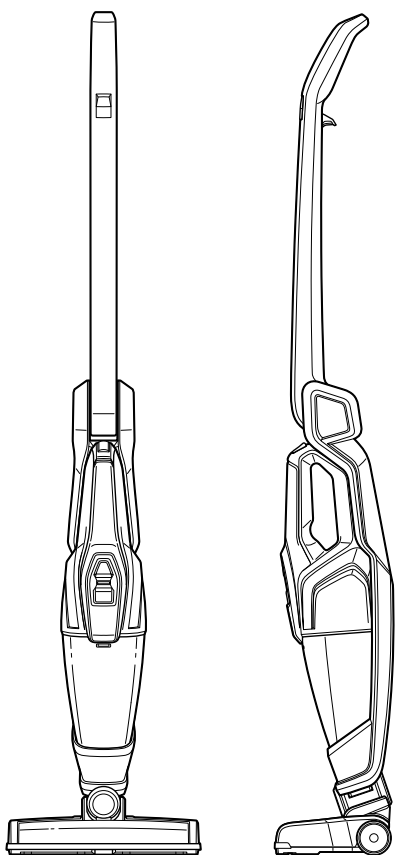


Bissell®

MULTIREACH ESSENTIAL 18

2-in-1 Cordless Vacuum

USER GUIDE
2280F



IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.

When using an electrical appliance, basic precautions should be observed, including the following:



WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- » This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children without supervision.
- » Children should be supervised to ensure that they do not play with the appliance.
- » Do not immerse in water or liquid.
- » Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts of the appliance and its accessories.
- » Do not use with damaged cable or plug.
- » If the charger supply cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
- » Do not incinerate the appliance even if it is severely damaged. The batteries can explode in a fire.
- » The battery is to be disposed of safely.
- » This appliance contains batteries that are only replaceable by skilled persons.
- » Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.
- » Recharge only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack. Unplug charger from electrical socket when not in use, before cleaning, maintaining or servicing the appliance, and if your appliance has an accessory tool with a moving brush, before connecting or disconnecting the tool.
- » This appliance contains batteries that are non-replaceable.
- » The battery must be removed from the appliance before it is scrapped.
- » Do not use with damaged cord or charger. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- » Turn OFF all controls before unplugging.
- » Do not pull or carry charger by cable, use cable as a handle, close door on cable, or pull cable around sharp edges or corners.
- » Keep charger cable away from heated surfaces.
- » To unplug, grasp the charger plug, not the cable.
- » Do not handle charger plug or appliance with wet hands.
- » Battery pack and charger base output terminals are not to be short-circuited.
- » Do not charge the unit outdoors.
- » The appliance must be disconnected from the supply mains when removing the battery.
- » Do not recharge, disassemble, heat above 60°C, or incinerate.
- » Keep batteries out of reach of children.
- » Dispose of used batteries properly.
- » Never put batteries in mouth. If swallowed, contact your physician or local poison control.
- » Prevent unintentional starting. Ensure the switch is in the OFF-position before picking up or carrying the appliance. Carrying the appliance with your finger on the switch or energising appliance that have the switch on invites accidents.
- » Do not use appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
- » Do not expose appliance to fire or excessive temperature. Exposure to fire or temperature above 130°C may cause explosion.
- » Follow all charging instructions and do not charge the appliance outside of the temperature range specified in the instructions. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
- » Have servicing performed by a qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
- » Do not modify or attempt to repair the appliance except as indicated in the instructions for use and care.
- » Keep the temperature range of between 4-40°C when charging battery, storing unit or during use.
- » Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.
- » Use only as described in this user guide.
- » Use only manufacturer's recommended attachments.
- » If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water; do not attempt to operate it and have it repaired at an authorised service center.
- » Do not put any object into openings.
- » Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- » Use extra care when cleaning on stairs.
- » Do not use to pick up flammable or combustible liquids, such as petroleum, or use in areas where they may be present.
- » Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- » Do not use appliance in an enclosed space filled with vapours given














- off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapours.
- » Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
 - » Do not use without filters in place.
 - » Do not use on wet surfaces. Do not expose to rain. Store indoors.

SAVE THESE INSTRUCTIONS

ORIGINAL INSTRUCTIONS.

FOR OPERATION ON A 220-240 VOLT A.C. 50-60 HZ POWER SUPPLY ONLY.

THIS MODEL IS FOR HOUSEHOLD USE ONLY.

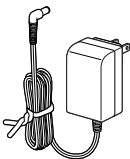
SYMBOL	EXPLANATION
	Caution.
	Read operator's manual.
	Do not expose to rain.
	Store indoors.
	Do not use on wet surfaces.
	Protection against moving parts.
	Risk of automatic start-up.
	Always turn unit OFF prior to charging.
	Detachable power supply unit.
	Class II equipment.
	Allow parts to dry.
	This symbol means to recycle. Do not mix batteries with general household waste. Recycle used batteries at your nearest recycling center.
	This symbol on the product and/or accompanying documents means that used electrical and electronic products should not be mixed with general household waste. For proper treatment, recovery and recycling, please take this product to designated collection points. Please contact your local authority for further details of your nearest designated collection point.

Thanks for buying a BISSELL® cordless vacuum!

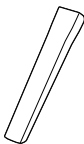
We love to clean and we're excited to share one of our innovative products with you. We want your cordless vacuum to work like new for the years to come, so this guide has tips on how to use, maintain and, if there's a problem, troubleshoot.

Your cordless vacuum needs a little assembly before getting to work, so flip to the "Assembly" section and let's get started!

What's in the Box?



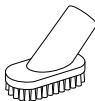
Charging
Adapter



Crevice
Tool



Upholstery
Tool



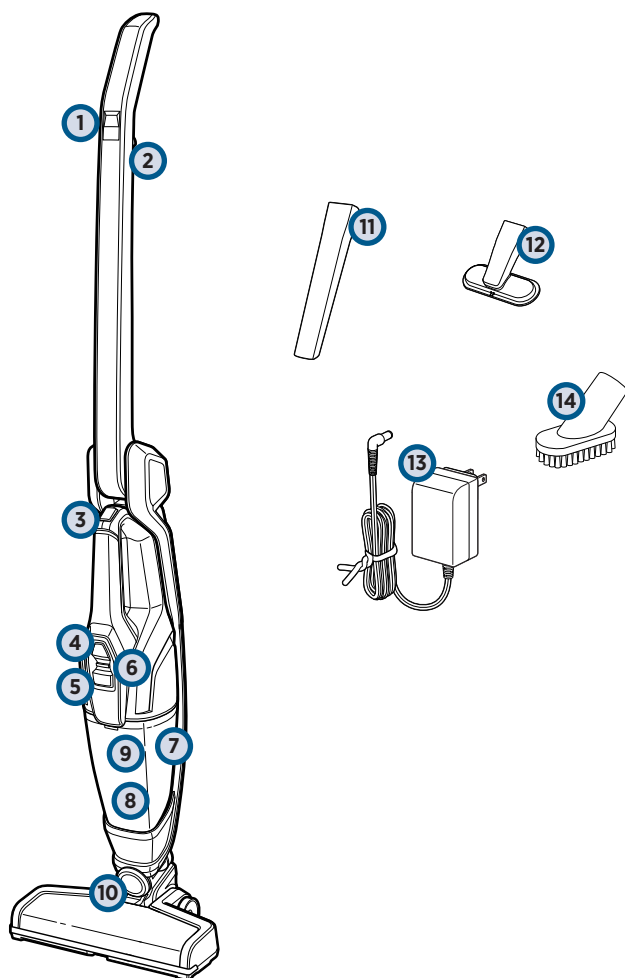
Dusting
Brush



Multi-Surface
Brush Roll

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Product View.....	5	Warranty.....	12
Assembly	6	Service.....	12
Operations	5-8	Product Registration.....	12
Maintenance & Care	9-10	Consumer Care.....	12

Product View



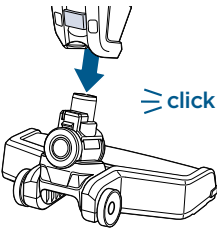
- | | |
|--|----------------------------|
| 1 Fingertip Controls | 8 Dirt Tank |
| 2 2-Way Folding Handle Release Trigger | 9 Washable Filter Assembly |
| 3 Hand Vac Release Button | 10 Swivel Head |
| 4 Hand Vacuum Power Button | 11 Crevice Tool |
| 5 Dirt Tank Release | 12 Upholstery Tool |
| 6 Charging Light Indicator | 13 Charging Adapter Plug |
| 7 Detachable Hand Vacuum | 14 Dusting Brush |

Assembly

WARNING

Do not plug in your vacuum until you are familiar with all instructions and operating procedures.

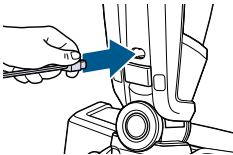
Your BISSELL® MultiReach Essential vacuum comes in two easy-to-assemble components and does not require any tools to assemble.



Insert foot into body of the vacuum until you hear a “click”.

Charging

1



Insert Charging Adapter Plug into the charging port on the back of the unit. Plug the adapter into the wall outlet.

2

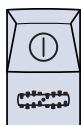


Charge the unit completely for 8 hours prior to first use.

LED Light Display Status

Battery Status	Light Status
<i>IN USE</i>	
In Use	Solid green light
Low Power	Blinking red light
No Power	Solid red light (blinks every 3 seconds)
Brush Stall	Solid red light, then unit shuts off
<i>CHARGING</i>	
Charging	Blinking red light (blinks every 1 second)
Fully Charged	Green light (on 10 minutes, then blinks every 1 minute)
Charger/Battery Error	Red and green blinking light. Remove charger from outlet and inspect charger for damage.
Battery/Motor Issue	Red and green blinking light. Remove charger from outlet and inspect charger for damage.

Control Buttons



Power Icon = ON/OFF



Brush Icon = Brush Roll ON/OFF

Using your MultiReach Essential

1



To start cleaning select the power button to turn the unit ON.

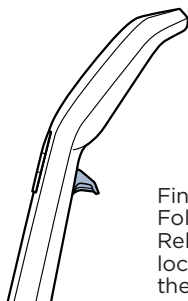
2



Select the brush button to turn the motorized Brush Roll OFF and ON.

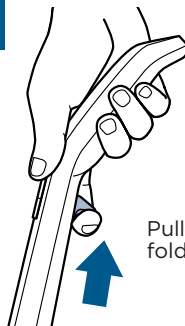
Operating the 2-Way Folding Handle

1



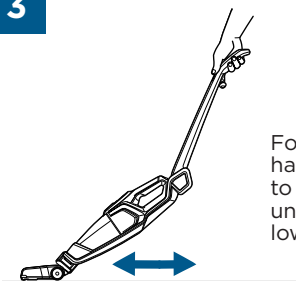
Find the 2-Way Folding Handle Release Trigger located under the handle.

2



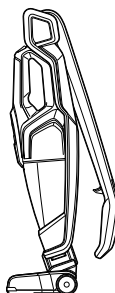
Pull the trigger to fold the handle.

3



Fold the handle forward to easily clean underneath low places.

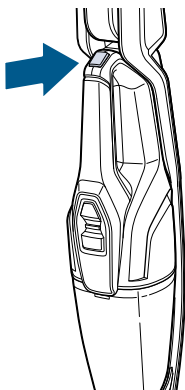
4



Fold the handle back for easy storage.

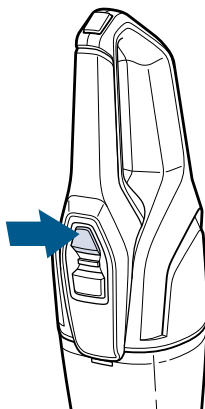
Removing the Hand Vacuum

1



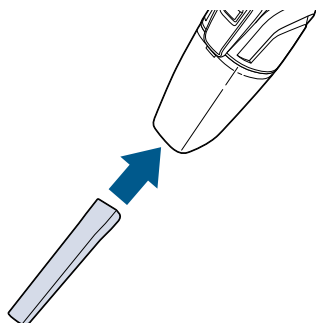
Press the button located on top of the Hand Vacuum handle and lightly pull out to remove it from the machine.

2



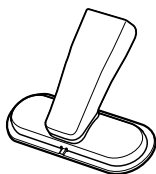
Press the Hand Vacuum Power Button to begin cleaning.

Using the Hand Vacuum Tools



Your purchase comes with specially design tools to make pet cleanup easier.

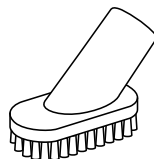
To attach any of the included tools, remove the Hand Vacuum from the base of the machine and insert the desired tool firmly into the Hand Vacuum Nozzle.



The Upholstery Tool has a felt strip that attracts pet hair while vacuuming upholstery.



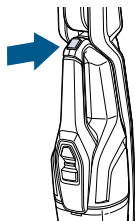
The Crevice Tool reaches narrow spaces.



The Dusting Brush attaches to the upholstery tool by sliding on it.

Emptying the Dirt Tank

1



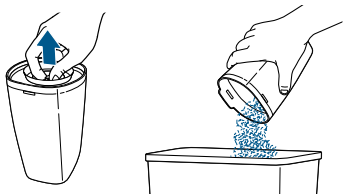
Make sure the vacuum is OFF. Remove the Hand Vacuum by pressing the release button on its top handle.

2



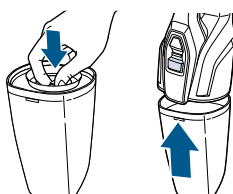
Hold the Hand Vacuum vertically and press the release button on the front to release the Dirt Tank.

3



Grasp filter tabs and pull up to remove Filter Assembly and empty dirt into waste container.

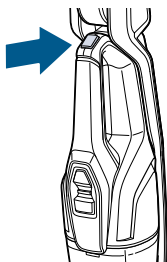
4



Replace filter assembly back into the Dirt Tank and attach Dirt Tank to Hand Vacuum until it snaps securely into place.

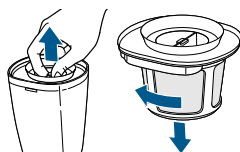
Cleaning the Filters

1



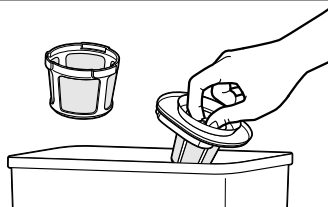
Turn power OFF and remove the Dirt Tank as directed in "Emptying the Dirt Tank" section.

2



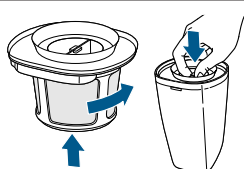
Grasp filter tabs and lift up to remove the washable filter assembly from the Dirt Cup. Grip the filter assembly and turn counter-clockwise, lift down to remove Filter from Filter Screen.

3



Tap firmly against the inside of a waste container, removing any visible dirt.

4



Replace Filter back into the Filter Screen then turn clockwise to lock into place. Attach filter assembly back into the Dirt Tank and attach to Hand Vacuum until it snaps securely in place.

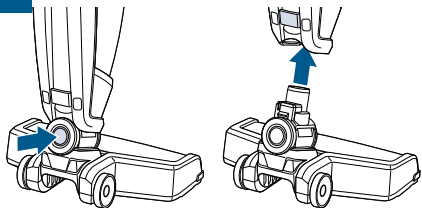
NOTE: You may rinse the filter and screen in warm water to clean. The filter and screen need to be 100% dry before reuse. The key to maximum performance is having a clean filter. Cleaning the filter after each use will help your vacuum operate at peak efficiency.

Maintaining the Brush Roll



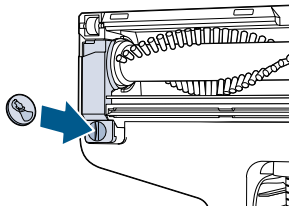
To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

1



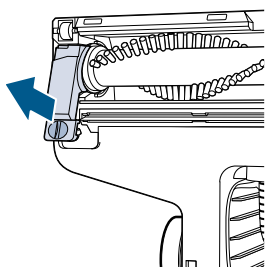
Make sure the vacuum is OFF. Press the vacuum foot release button to disconnect it from the vacuum.

2



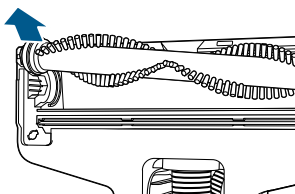
Turn the foot over and locate the Brush Roll Cover Tab. Use a coin to remove the Brush Roll, turning counter-clockwise to unlock.

3



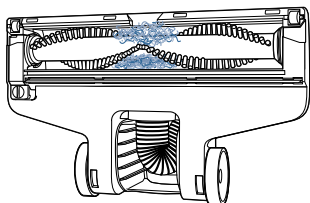
Slide the tab down to unlock and lift the corner cover piece.

4



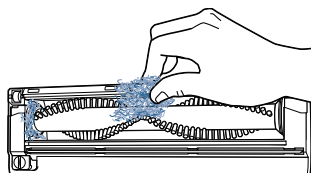
Grasp the Brush Roll and remove from the foot window area. Clean off hair or debris from brush. Place the cleaned Brush Roll back into the foot of unit and use coin to turn lock clockwise to lock into place.

5



If the Brush Roll stops spinning due to debris, the LED light will turn solid red.

6



BRUSH ROLL RESET:

Turn unit OFF and remove debris from Brush Roll and Brush Roll End Cap area, following the steps above. Replace Brush Roll and turn unit ON to reset the brush.

NOTE: Make sure the Brush Roll cover tab is locked back into place to prevent breaking or faulty Brush Roll.

Troubleshooting



To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

Problem	Possible causes	Remedies
Vacuum won't turn on	Battery isn't fully charged.	Charge battery. Follow charging battery instructions on page 5.
	Wrong charger is being used.	Be sure to use only the charger supplied with your product. The label on the detachable hand vacuum will list which charger can be used.
Brush Roll not turning	Brush Roll is jammed.	Remove obstruction. Follow instructions on page 11.
	Brush Roll needs to be reset.	Follow instructions on page 11.
	Broken Brush Roll Belt.	Visit www.BISSELL.com.au .
Vacuum cleaner has low suction	Dirt Tank is full.	Empty Dirt Tank.
	Dirt Tank isn't installed properly.	Position Dirt Tank correctly and snap firmly into place.
	Foot is loose.	Make sure foot is fully inserted into body of unit.
	Filters need cleaning.	Follow filter instructions on page 10.
	Filters need replacing.	Visit www.BISSELL.com.au .
	Clog or obstruction in foot area.	Detach foot from main body and examine and remove clog from brush chamber.
Visible dirt escaping from cleaner	Dirt Tank is full of debris.	Empty Dirt Tank.
	Filter assembly is missing or installed incorrectly.	Check Filter for correct installation.
	Dirt Tank installed incorrectly.	Position Dirt Tank correctly and snap firmly into place.
Vacuum won't charge	Wrong charger is being used.	Use only the charger that comes with the machine.
	Hand vac may not be installed in place properly.	Remove the hand vac and install it properly.
Vacuum won't turn on and LED light is solid RED	Brush roll stalled by debris.	Clear the Brush Roll and Brush Roll End Cap area. Follow instructions on page 12.

Consumer Guarantee

This guarantee gives you specific legal rights, in addition to rights you may have under the Australian Consumer Law. If you need additional instruction regarding this guarantee or have questions regarding what it may cover, please contact your local BISSELL Consumer Services on the details set out below.

Limited 1 Year Guarantee (from the date of purchase by original purchaser)

Subject to the *CONDITIONS identified below, BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL's option, free of charge, any defective or malfunctioning part due to manufacturer defect. This guarantee applies to product used for personal purposes, and not commercial or rental service. This guarantee does not apply to fans or routine maintenance or consumable components such as filters, belts, brush rolls, etc., damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the user guide. BISSELL recommends that the original packaging be kept for the duration of the guarantee period in case such need arises within the guarantee period that the item needs re-packing and transportation.

It may be necessary to obtain some of your personal information, such as a mailing address, to fulfill terms of this guarantee. Any personal data will be handled pursuant to BISSELL's Privacy Policy, which can be found at www.BISSELL.eu.

*CONDITIONS OF THE GUARANTEE

Subject to whether such loss is reasonably foreseeable, BISSELL and its in-country distributors are not liable for incidental or consequential damages of any nature associated with the use of this product.

FOR AUSTRALIAN CONSUMERS ONLY:

OUR GOODS COME WITH GUARANTEES THAT CANNOT BE EXCLUDED UNDER THE AUSTRALIAN CONSUMER LAW. YOU ARE ENTITLED TO A REPLACEMENT OR REFUND FOR A MAJOR FAILURE AND FOR COMPENSATION FOR ANY OTHER REASONABLY FORESEEABLE LOSS OR DAMAGE. YOU ARE ALSO ENTITLED TO HAVE THE GOODS REPAIRED OR REPLACED IF THE GOODS FAIL TO BE OF ACCEPTABLE QUALITY AND THE FAILURE DOES NOT AMOUNT TO A MAJOR FAILURE.

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Consumer Care

If your BISSELL® product should require service or to claim under our limited guarantee, please contact us as follows:

Website and Email:

www.BISSELL.com.au
www.BISSELL.co.nz

Telephone:

Australia: 1300-247-735

New Zealand: 0800-247-735

Replacement parts and accessories are available for purchase.

To purchase visit www.BISSELL.com.au.

Write:

BISSELL AUSTRALIA PTY LIMITED
42 Rocco Dr.
Scoresby 3179
Victoria
Australia

Visit the BISSELL website: www.BISSELL.com.au

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____

Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of the date of purchase in the event of a guarantee claim. See guarantee for details.



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