

VOLUSPA Full Time Fragrance Specialist

Company Profile:

Voluspa unveils scents that surprise, delivered with visual delight- an intersection of luxury home fragrances and artistic elements of home décor that inspire fans to spark their self-expression. Founded in 1999, Voluspa is an industry-leading luxury home fragrance brand that designs, markets, and manufactures our products in-house, and distributes them worldwide.

About The Culture:

Voluspa attracts the most talented, innovative, and creative minds in the luxury goods industry. We offer a collaborative and cross-functional environment, uncapped growth possibilities, and lucrative benefits focusing on the well-being of every employee.

Role Mission:

The Fragrance Specialist drives sales and provides exceptional customer experience through product knowledge and expertise.

Key Accountabilities:

- Provide an exceptional customer service experience by exceeding their expectations, demonstrating an excellent knowledge of the products as well as the history of Voluspa.
- Promote the Voluspa brand through in-store/mall events, and functions.
- Maintain the highest level of visual merchandising and housekeeping standards in accordance with Voluspa policy.
- Work as a team player and partner with fellow colleagues, to ensure a consistent exceptional experience, and contribute to a positive working environment.
- Follow all company policies and procedures.
- Perform all other duties as assigned.

Education:

- High School Diploma required

Job Requirements:

- Excellent verbal communication skills and phone etiquette.
- Outgoing, positive, and energetic personality.
- Experience selling in a branded luxury retail environment preferred.
- Highly resourceful, flexible, and ability to solve problems in a timely manner.
- Ability to work in a fast paced retail environment.
- Ability to maintain a professional demeanor in the face of conflict.
- Ability to work a flexible schedule including evenings, weekends, and holidays.
- Must be able to work on your feet all day.

- Lift up to 15 lbs. on a regular basis.

Salary:

- Depends on experience.

Benefits:

- Medical, Dental/Ortho, Vision Insurance
- Term Life Insurance
- 401k with matching incentives
- Paid Holidays and Accrued PTO
- Tuition Reimbursement
- Employee Discounts