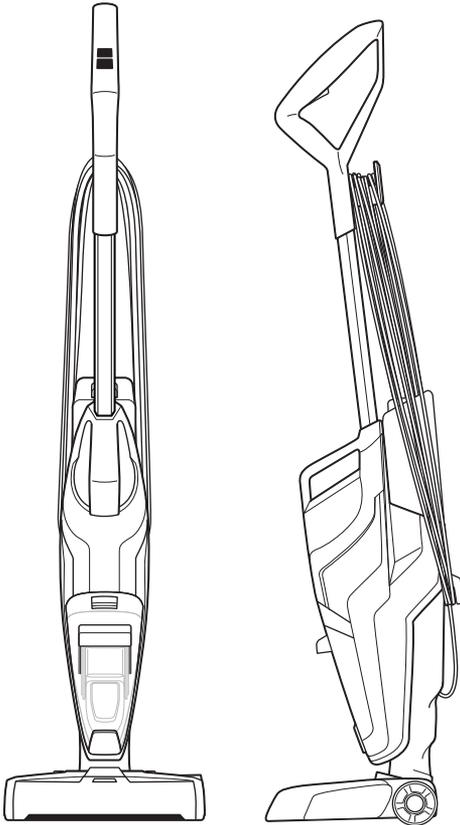




CROSSWAVE[®] PET

USER GUIDE
2225F SERIES



IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR MULTI-SURFACE CLEANER.

When using an electrical appliance, basic precautions should be observed, including the following.

WARNING

ALWAYS CONNECT TO A PROPERLY EARTHED ELECTRICAL SOCKET.

WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

- » Unplug from electrical socket when not in use and before cleaning, maintaining or servicing the appliance.
- » This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children without supervision.
- » Children should be supervised to ensure that they do not play with the appliance.
- » If the supply cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- » Do not run appliance over cable.
- » Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts of the appliance and its accessories.
- » Use only the type and amount of liquids specified under the Operations section of this guide.
- » Do not leave appliance when plugged in.
- » Do not modify earthed plug.
- » Brush may start unexpectedly. Unplug before cleaning or servicing.
- » Do not expose to rain. Store indoors.
- » Do not allow to be used as a toy.
- » Use only as described in the User Guide.
- » Use only manufacturer's recommended attachments.
- » Do not use with damaged cable or plug.
- » Do not immerse in water or liquid.
- » If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, do not attempt to operate it and have it repaired at an authorised service center.
- » Liquid must not be directed towards equipment containing electrical components.

- » Do not pull or carry by cable, use cable as a handle, close door on cable, or pull cable around sharp edges or corners.
- » Keep cable away from heated surfaces.
- » Do not unplug by pulling on cable.
- » To unplug, grasp the plug, not the cable.
- » Do not handle plug or appliance with wet hands.
- » Do not put any object into openings.
- » Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- » Turn off all controls before unplugging.
- » Use extra care when cleaning on stairs.
- » Do not use to pick up flammable or combustible liquids, such as petrol, or use in areas where they may be present.
- » Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- » Do not use appliance in an enclosed space filled with vapors given off by oil base paint, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
- » Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- » Keep appliance on a level surface.

WARNING

TO REDUCE THE RISK OF INJURY FROM MOVING PARTS, CORRECTLY ASSEMBLE THE BRUSH WINDOW IN PLACE BEFORE OPERATION.

WARNING

TO REDUCE THE RISK OF FIRE AND ELECTRIC SHOCK, USE INDOORS ONLY . DO NOT IMMERSE. USE ONLY ON SURFACES MOISTENED BY THE CLEANING PROCESS. USE ONLY BISSELL CLEANING PRODUCTS INTENDED FOR USE WITH THIS MACHINE.

WARNING

TO REDUCE THE RISK OF FIRE AND ELECTRIC SHOCK, ALWAYS INSTALL FLOAT STACK BEFORE ANY WET PICK-UP OPERATION.

CAUTION

THE MULTI-SURFACE CLEANER HANDLE CONTAINS ELECTRICAL CONNECTIONS AND IS NOT A SERVICEABLE PART.

SAVE THESE INSTRUCTIONS

FOR OPERATION ON A 220-240 VOLT A.C. 50-60 HZ POWER SUPPLY ONLY.

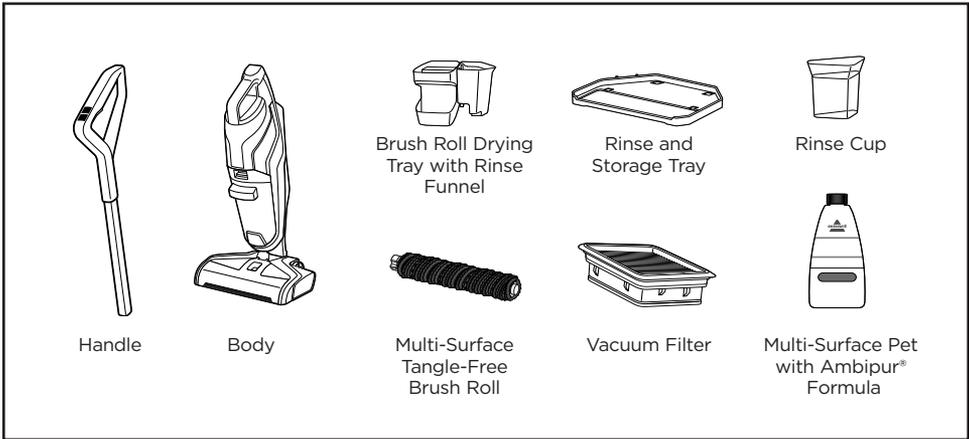
This model is for household use only.

Thanks for buying a BISSELL CrossWave® Pet

We love to clean and we're excited to share one of our innovative products with you. We want to make sure your multi-surface cleaner works as well in two years as it does today, so this guide has tips on using (pages 6-8), maintaining (pages 9-13), and if there is a problem, troubleshooting (page 14).

Your multi-surface cleaner needs a little assembly before you can put it to work, so flip to page 5 and let's get started!

What's In The Box?



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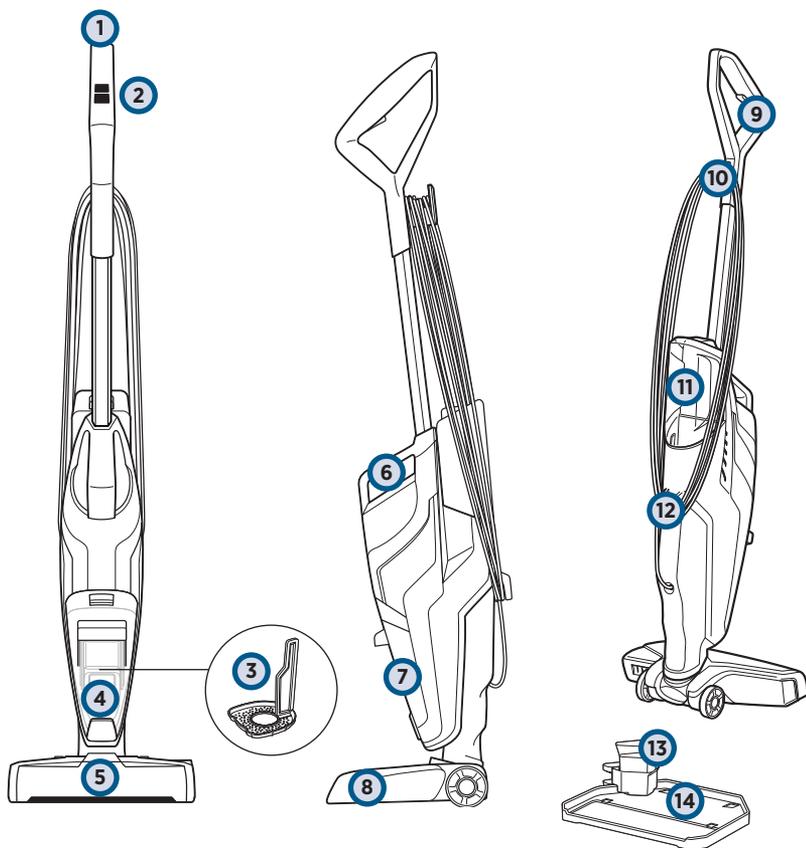
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Getting to Know Your CrossWave® Pet



- | | | | |
|---|--------------------------------|----|--------------------------|
| 1 | Upper Handle | 8 | Foot |
| 2 | SmartClean™ Fingertip Controls | 9 | Solution Spray Trigger |
| 3 | Strainer | 10 | Quick Release Cable Wrap |
| 4 | Float Stack | 11 | Clean Water Tank |
| 5 | Easy Remove Brush Window | 12 | Lower Cable Wrap |
| 6 | Integrated Carry Handle | 13 | Rinse Cup |
| 7 | Dirty Water Tank | 14 | Rinse and Storage Tray |

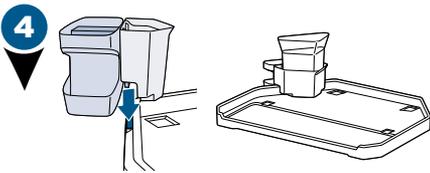
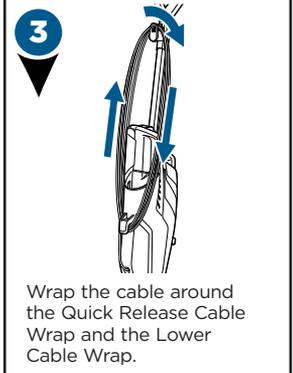
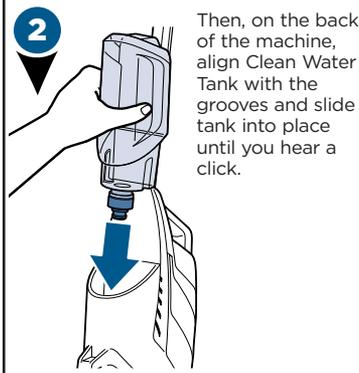
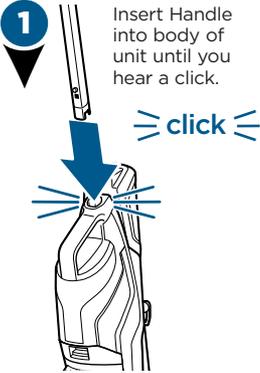
Your BISSELL CrossWave® Pet machine comes in three easy to assemble components and does not require any tools to assemble. The unit also comes with a three-piece Rinse and Storage Tray.

- Handle
- Body
- Clean Water Tank
- Rinse and Storage Tray
- Brush Roll Drying Tray with Rinse Cup

Assembly

⚠️ WARNING

Do not plug in your CrossWave® Pet until you are familiar with all instructions and operating procedures.



The multi-functional Rinse and Storage Tray includes a Machine Storage Tray, Brush Roll Drying Tray with Rinse Funnel, and Rinse Cup. To assemble, slide the over hang in the middle of the Brush Roll Drying Tray with Rinse Funnel down into the opening on the Storage Tray that is indicated with arrows. Then, place the Rinse Cup into the Rinse Funnel.

NOTE: To easily unwrap the cable for use, just turn the Quick Release Cable Wrap downward to remove the cable from the cable wrap.

Cleaning Formulas

⚠️ WARNING

To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning formula intended for use with the hard floor device.

Keep plenty of BISSELL formulas on hand so you can clean your hard floors and area rugs whenever it fits your schedule.

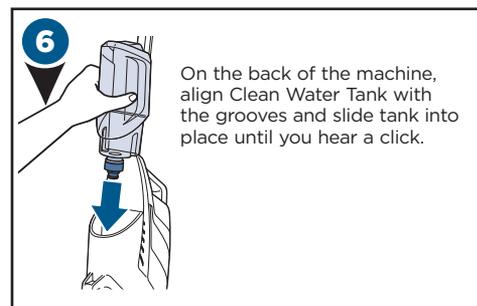
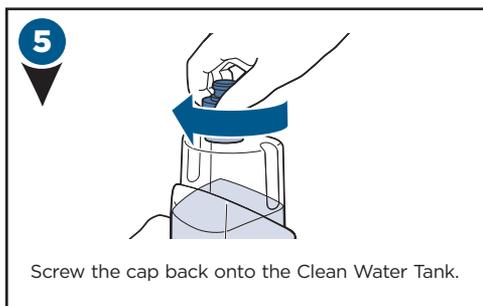
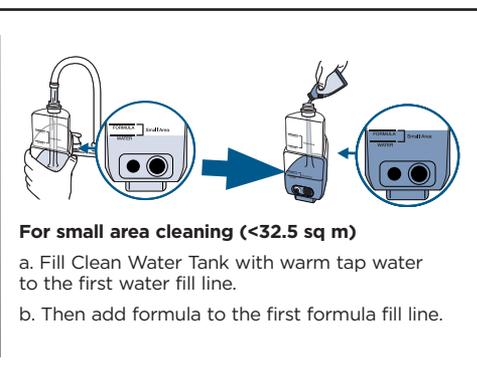
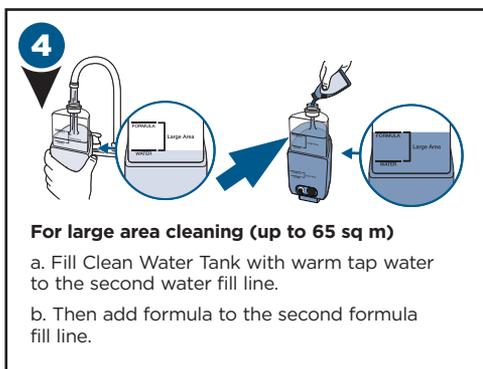
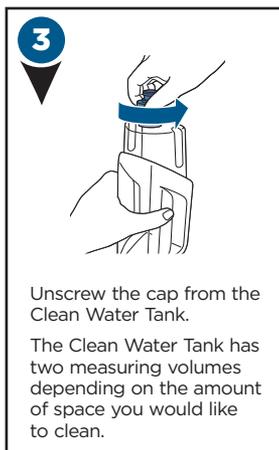
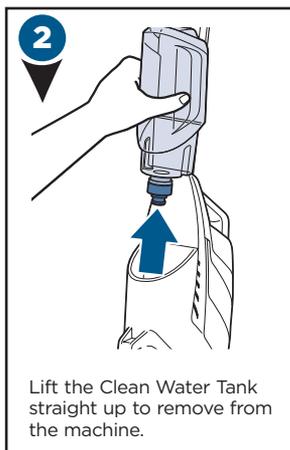
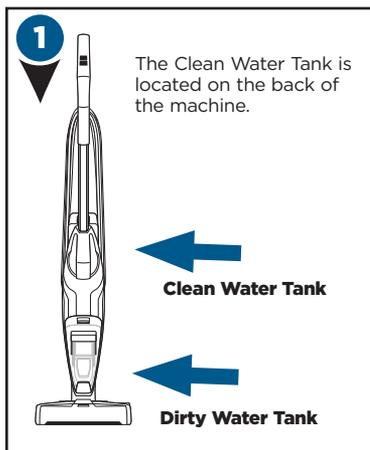
Always use CrossWave® formulas in your machine. Other solutions may harm the machine and void the guarantee.

CROSSWAVE® FORMULAS

Multi-Surface Formula	Wood Floor Formula	Area Rug Formula	Multi-Surface Pet with Ambipur® Formula
Great for cleaning ALL sealed floors and area rugs	Restore your wood floors' natural shine	Removes stuck-on and embedded dirt from area rugs	Removes pet odors to clean and refresh

Ambipur and related trademarks are owned by the Procter & Gamble Company, Cincinnati, Ohio and used under license by BISSELL Homecare, Inc.

Filling the Clean Water Tank



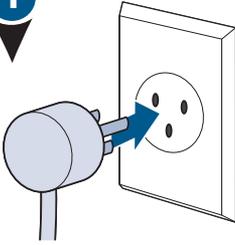
A few notes about filling the clean water tank:

- Fill with warm (140°F/60°C MAX) tap water and add the appropriate BISSELL solution. **DO NOT USE BOILING WATER. DO NOT HEAT WATER OR TANK IN MICROWAVE.**

NOTE: Never put descaling, alcoholic, eucalyptus oil, or detergent products into the cleaner, as this may damage it or make it unsafe for use.

Cleaning Hard Floors

1



Plug machine into a properly grounded outlet.

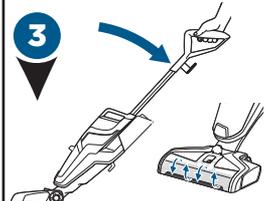
2



Select cleaning mode:

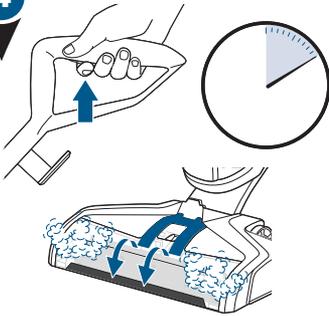
To start cleaning your hard floors, turn the machine ON pressing the **HARD FLOOR** button. Once the setting is selected, the dry vacuum will turn ON. To turn OFF, press the **HARD FLOOR** setting a second time.

3



Recline the body of the machine backward to start the Brush Roll spinning. To stop the Brush Roll spinning, you will need to stand the machine upright.

4



Before each use, hold the Solution Spray Trigger for 10 seconds to prime the system with cleaning solution. LED lights illuminate when holding the trigger.

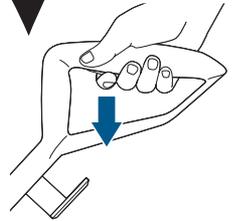
NOTE: When solution is flowing, you will see bubbles forming at the edges of the Brush Window.

5



To clean, hold the Solution Spray Trigger to apply solution on both forward and backward passes.

6



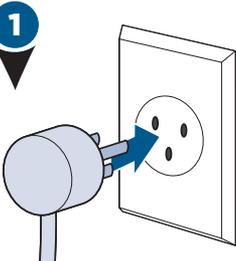
To dry hard floors faster, release the trigger and clean a second pass without dispensing solution.

TIP: When cleaning excessively dirty or muddy hard floors or if your Brush Roll looks dirty, use the Easy Clean Storage Tray to rinse your Brush Roll before cleaning your area rugs.

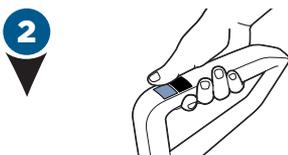
TIP: For overly challenging and stuck-on messes on your hard floors, activate the **RUG** mode and hold your CrossWave® Pet over the mess. Using short passes while holding the trigger allows the Multi-Surface Brush to go to work.

Cleaning Area Rugs

NOTE: Before cleaning area rugs, test an inconspicuous area of the rug for colourfastness. Also, please check manufacturer's tag before cleaning area rugs for any specialised cleaning instructions. Not for use on silk or delicate area rugs.

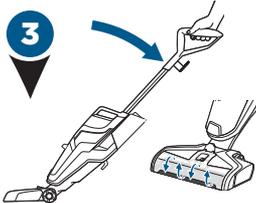


Plug machine into a properly grounded outlet.

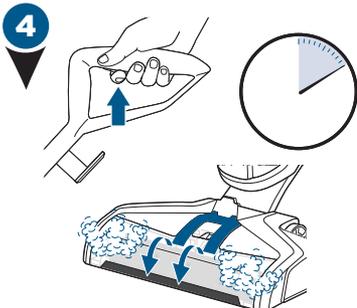


Select cleaning mode:

To start cleaning your rugs, turn the machine ON pressing the **RUG** button. Once the setting is selected, the dry vacuum will turn ON. To turn OFF, press the **RUG** setting a second time.



Recline the body of the machine backward to start the Brush Roll spinning. To stop the Brush Roll spinning, you will need to stand the machine upright.

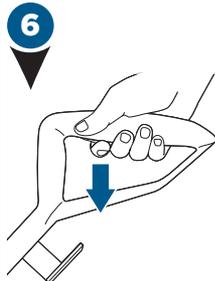


Before each use, hold the Solution Spray Trigger for 10 seconds to prime the system with cleaning solution. LED lights illuminate when holding the trigger.

NOTE: When solution is flowing, you will see bubbles forming at the edges of the Brush Window.



To clean, hold the Solution Spray Trigger to apply solution on both forward and backward passes.



To dry area rugs faster, release the trigger and clean a second pass without dispensing solution.

NOTE: The RUG button dispenses twice the solution of the HARD FLOOR button to help with area rug cleaning.

ATTENTION

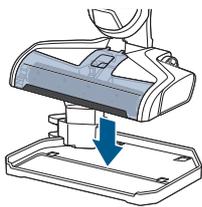
Do not overwet carpet. Be careful not to run over loose objects or edges of area rugs. Stalling the brush may result in premature belt failure.

Using the Rinse and Storage Tray

⚠️ WARNING

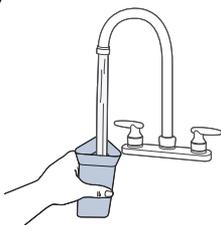
To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

1



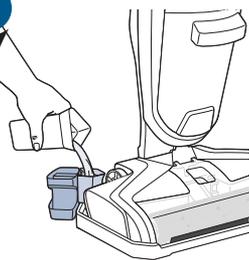
Place unit on Rinse and Storage Tray.

2



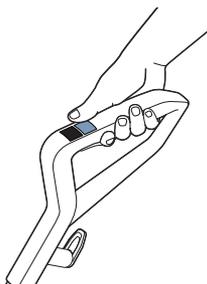
Fill Rinse Cup with water.

3



Pour water into Rinse Funnel to fill the MAX line of the Rinse and Storage Tray.

4



Turn the machine ON by pressing the Hard Floor button.

5



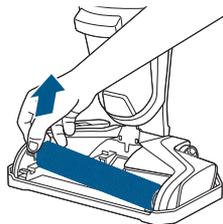
Recline the machine while in storage tray. Allow the machine to run for 10-15 seconds until all water is picked up. Repeat as needed.

6



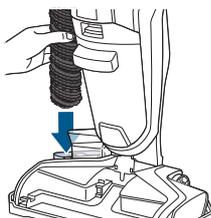
Grasp Brush Window at the front of the window and pull upward to remove.

7



Pull Brush Roll out by grabbing the Brush Roll tab and pulling upward.

8



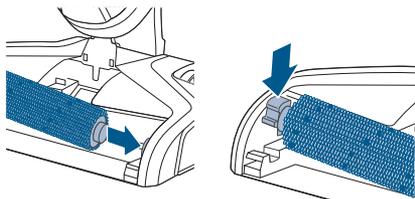
Place the Brush Roll upright in the Brush Roll Drying Tray to dry.

Using the Rinse and Storage Tray (cont.)

⚠️ WARNING

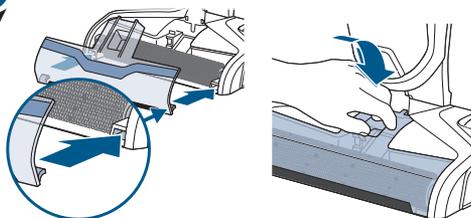
To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

9



Replace Brush Roll by inserting the Brush Roll end into the right side of the foot. Then lock the pull tab into place by pressing downward.

10



Replace the Brush Window by first lining up the Brush Window tabs with the edges of the foot. Then press the window back into place until you hear a click.

Machine Storage

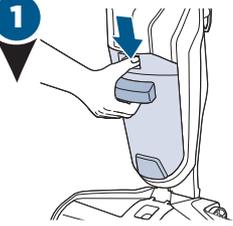
Put the unit away in a closet or basement until the next use. Store in a protected, dry area. Since this product uses water, it must not be stored where there is a danger of freezing. Freezing will damage internal components and may void the guarantee.

NOTE: Any solution remaining in the Clean Water Tank should be emptied prior to machine storage.

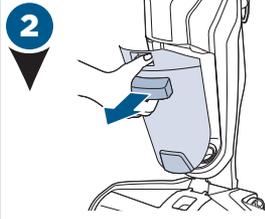
Empty Dirty Water Tank

⚠️ WARNING

To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.



1 To release Dirty Water Tank, press down on recessed button on the top of the tank.



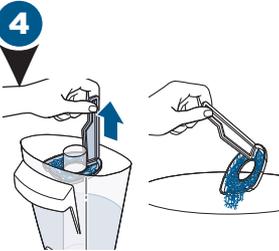
2 Grab the front handle while pressing down on button and pull Dirty Water Tank away from the unit.



3 Grasp top of Dirty Water Tank in recessed areas on each side of the filter and pull upward to remove the top of the tank.

Did You Know?

The Float Stack is what prevents your Dirty Water Tank from overflowing. When your Dirty Tank is full, the Float Stack will shut off your suction motor creating a high pitched sound indicating it is time to empty your Dirty Water Tank.



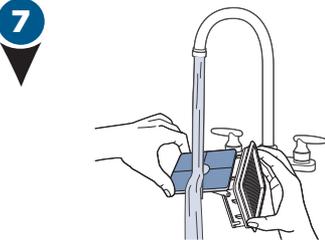
4 Remove Strainer from Dirty Water Tank then throw debris in trash.



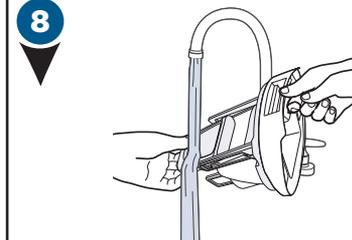
5 Pour dirty water out. Rinse the inside of the Dirty Water Tank.



6 Remove the Vacuum Filter and Screen from the top of the Dirty Water Tank by pulling it up.



7 Hand wash the Vacuum Filter and Screen with warm water and mild detergent.



8 Rinse the Float Stack located at the bottom of the top of the Dirty Water Tank.

Empty Dirty Water Tank

WARNING

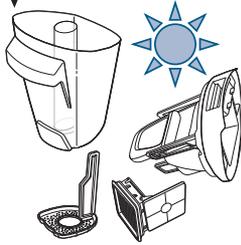
To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

9



If the inside area where the Dirty Water Tank sits is dirty, wipe it clean with a rag or towel.

10



Leave parts out to dry before reassembling.

11



Place Vacuum Filter back into the top of the Dirty Water Tank.

NOTE: Make sure to clean your Dirty Water Tank and let all components dry out after each use to keep your product at its best.

12



Place Strainer back into Dirty Water Tank.

13



Once parts are dry, reassemble and replace the top of Dirty Water Tank.

14



Angle the tank back into body of machine inserting bottom first. Then tilt the top of the tank toward the machine and push into place until you hear a click.

Clean Brush Roll and Chamber

WARNING

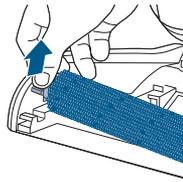
To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

1



Grasp Brush Window at the front and pull upward to remove.

2



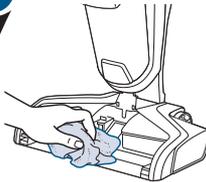
Pull Brush Roll out by grabbing the Brush Roll tab and pulling upward.

3



With warm water, rinse your Brush Window and Brush Roll.

4



If your Brush Roll Chamber is dirty, clean with a rag or towel.

5

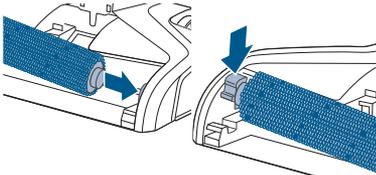


Let your Brush Roll and Brush Window Chamber dry before reassembling.

TIP: Running your machine with a wet Brush Roll will help the Brush Roll dry faster. The trigger should not be pressed.

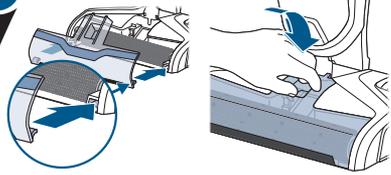
NOTE: The Brush Roll is not dishwasher or automatic washing machine safe. Please follow cleaning instructions.

6



Replace Brush Roll by inserting the Brush Roll end into the right side of the foot. Then lock the pull tab into place by pressing downward.

7



Replace the Brush Window by first lining up both brush window tabs with the edges of the foot. Then press the window back into place until you hear a click.

Troubleshooting

WARNING

To reduce the risk of electric shock, turn power switch OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

Problem	Possible causes	Remedies
Reduced spray OR no spray	Clean Water Tank may be empty	Refill tank
	Clean Water Tank may not be seated completely	Turn power OFF / Remove and reseat tank
	System isn't completely primed	Hold trigger for 10 to 15 seconds
	Brush Window is not latched in place	Turn power OFF / Unplug machine and re-install Brush Window
	Not holding trigger to spray solution	Hold trigger continuously while using the machine
	Spray tips on foot clogged	Use a pin to clean the spray tips located underneath the Brush Window
Loss of suction power	Tanks may not be seated properly	Turn Power OFF / Remove both tanks and reseat them so they fit properly
	Dirty Water Tank has picked up maximum amount of dirty water and has reached full line	Empty Dirty Water Tank and make sure to make slow cleaning passes back and forth while cleaning
	Brush Window is not latched in place	Turn Power OFF / Unplug machine and re-install Brush Window
	Debris channel in foot is clogged	Clean the channel with a paper towel
	Filter clogged by debris	Remove debris clogging the Filter Screen and clean the filter
Brush Roll isn't turning	Brush Roll is not installed properly	Turn Power OFF / Unplug machine and follow instructions on page 11 for replacing Brush Roll
	Machine is standing upright	Recline machine to turn Brush Roll on
	Obstruction has caused Brush Roll to stop	Turn Power OFF / Unplug machine and remove Brush Window and Brush Roll cleaning hair and string off of brush ends
Machine won't turn on	Obstruction has caused Brush Roll to stop and shut down machine	Unplug machine to reset the system. While the machine is unplugged, remove the Brush Window and Brush Roll cleaning hair and string off of brush ends
	Handle not inserted properly into body of machine	Remove the handle and re-insert into the body of the machine making sure to push down until you hear a "click"
Machine is leaking	Cap of Clean Water Tank is not closed properly	Remove the Clean Water Tank and re-apply the cap
	Too much water applied	Go over area without spraying down water
Machine is streaking	Previous floor care products used	Contact product manufacturer regarding how to remove

Consumer Guarantee

This Guarantee gives you specific legal rights, in addition to rights you may have under the Australian Consumer Law. If you need additional instruction regarding this Guarantee or have questions regarding what it may cover, please contact your local BISSELL Consumer Services on the details set out below.

Limited 2 Year Guarantee (from the date of purchase by original purchaser)

Subject to whether such loss is reasonably foreseeable, BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL's option, free of charge, any defective or malfunctioning part due to manufacturer defect. This Guarantee applies to product used for personal purposes, and not commercial or rental service. This Guarantee does not apply to fans or routine maintenance or consumable components such as filters, belts, brush rolls, etc., damage or malfunction caused by negligence, abuse, neglect, unauthorised repair, or any other use not in accordance with the User Guide. BISSELL recommends that the original packaging be kept for the duration of the Guarantee period in case such need arises within the Guarantee period that the item needs re-packing and transportation.

*CONDITIONS OF THE GUARANTEE

Subject to whether such loss is reasonably foreseeable, BISSELL and its in-country distributors are not liable for incidental or consequential damages of any nature associated with the use of this product.

FOR AUSTRALIAN CONSUMERS ONLY:

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Consumer Care

If your BISSELL product should require service or to claim under our limited guarantee, please contact us as follows:

Website and Email:

www.BISSELL.com.au
www.BISSELL.co.nz

Telephone:

Australia: 1300-247-735
New Zealand: 0800-247-735

Write:

BISSELL AUSTRALIA PTY LIMITED
42 Rocco Dr.
Scoresby 3179
Victoria
Australia

Replacement parts and accessories are available for purchase. To purchase visit www.BISSELL.com.au.

Visit the BISSELL website: www.BISSELL.com.au

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____ Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of the date of purchase in the event of a Guarantee claim. See Guarantee for details.



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