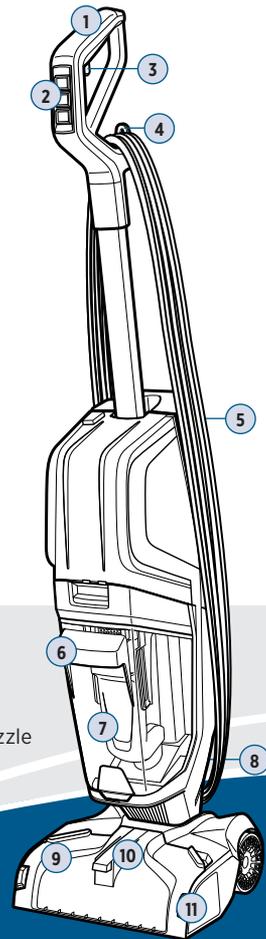


Bissell®



HYDROWAVE™ MODEL 2571F

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Product Overview

- | | |
|-----------------------------------|----------------------------------|
| 1. Upper Handle | 7. Float Stack |
| 2. SmartClean® Fingertip Controls | 8. Lower Cord Wrap |
| 3. Solution Spray Trigger | 9. Removable Brush Roll & Nozzle |
| 4. Quick Release Cord Wrap | 10. Cleanshot |
| 5. Clean Water Tank | 11. Foot |
| 6. Dirty Water Tank | |



Go online for a comprehensive walkthrough of your new purchase!

This guide features everything you need to get ready for first use, including setting up, using and maintaining your machine, but join us online for a comprehensive walkthrough. Our online support includes tips and troubleshooting, videos, parts, and more. Go to **BISSELL.com**.

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.

When using an electrical appliance, basic precautions should be observed, including the following:



WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- » This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children without supervision.
- » Children should be supervised to ensure that they do not play with the appliance.
- » Unplug from electrical socket when not in use, before cleaning, maintaining, or servicing the appliance, and if your appliance has an accessory tool with a moving brush, before connecting or disconnecting the tool.
- » Do not immerse in water or liquid.
- » Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts of the appliance and its accessories.
- » Do not immerse. Use only on surfaces moistened by the cleaning process. Use only BISSELL® cleaning products intended for use with this machine.
- » Use only the type and amount of liquids specified under the operations section of this guide.
- » Use only on carpet moistened by the cleaning process.
- » Liquid must not be directed towards equipment containing electrical components.
 - » Always connect to a properly earthed electrical socket. Do not modify earthed plug.
 - » Always install float before any wet pick-up operation.
 - » Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.
 - » Use only as described in this user guide.
 - » Use only manufacturer's recommended attachments.
 - » If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water; do not attempt to operate it and have it repaired at an authorised service center.
 - » Do not put any object into openings.
 - » Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
 - » Use extra care when cleaning on stairs.
 - » Do not use to pick up flammable or combustible liquids, such as petroleum, or use in areas where they may be present.
 - » Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
 - » Do not use appliance in an enclosed space filled with vapours given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapours.
 - » Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
 - » Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
 - » Do not use without filters in place.
 - » Use indoors only.
- » CAUTION: The machine handle contains electrical connections. The handle is not a serviceable part.

SAVE THESE INSTRUCTIONS

ORIGINAL INSTRUCTIONS.

FOR OPERATION ON A 220-240 VOLT A.C. 50-60 HZ POWER SUPPLY ONLY.

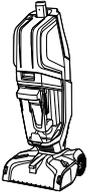
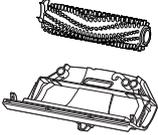
THIS MODEL IS FOR HOUSEHOLD USE ONLY.

IMPORTANT INFORMATION

- » Keep appliance on a level surface.
- » If your appliance has a motorised Brush Roll, do not leave machine running in the same spot without the handle fully upright.
- » To reduce the risk of a leaking condition, do not store unit where freezing may occur. Damage to internal components may result.

What's in the Box?

Standard accessories may vary by model. To identify what should be included with your purchase, please refer to the carton inner top flap. Additional accessories may be purchased at [BISSELL.com](https://www.bissell.com).

				
Body	Handle	Storage Tray	Carpet Brush Roll & Nozzle	Nozzle Clean Out Tool

Assembly

Go to [BISSELL.com](https://www.bissell.com) for additional how-to videos.

	
1. Insert handle into handle post until you hear a “click”.	2. Press button to extend handle.

Cleaning Formulas

Find more formulas at BISSELL.com.

Keep plenty of BISSELL® formulas on hand so you can clean whenever it fits your schedule. Always use genuine BISSELL formulas in your machine. Other formulas may harm the machine and void the guarantee. Do not use Hard Floor Formula on area rugs or carpet.

Carpet Cleaning Formulas

					
Wash & Remove Pro Professional strength to remove extra tough stains and odours <i>Includes Scotchgard™ Protector</i>	Wash & Protect Pet Removes tough pet stains and contains patented odour removal technology <i>Includes Scotchgard Protector</i>	Wash & Protect Removes tough stains and odours <i>Includes Scotchgard Protector</i>	Wash & Refresh with Ambipur Powerful cleaning with a refreshing scent	easy fill⁺ SYSTEM Wash & Remove + Antibacterial Cleans and controls odor causing bacteria <i>Use with EasyFill System only</i>	Wash & Remove Allergen Helps remove pet, pollen & dust mite waste allergens <i>Includes Scotchgard Protector</i>

Pretreat

Pretreat spots and stains to improve carpet cleaning performance.

	
Stain Pretreat Pretreat to penetrate and loosen tough stains	Pet Stain Pretreat Pretreat to help remove tough pet stains and odors

Boost

Add Boost carpet cleaning formula enhancers to any formula to increase its effectiveness.


OXY Boost Removes old, set-in stains permanently

Certain trademarks used under license from The Procter & Gamble Company or its affiliates. Scotchgard is a trademark of 3M.

NOTICE

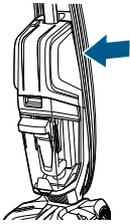
Use of cleaning formulas which contain lemon, eucalyptus or pine oil may damage this appliance and void the guarantee. Chemical spot cleaners or solvent-based soil removers also should not be used. These products may react with the plastic materials used in your cleaner, causing cracking or pitting.

⚠️ WARNING To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning formulas intended for use with the carpet cleaning device.

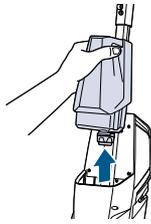
Filling the Clean Water Tank

▶ Go to [BISSELL.com](https://www.bissell.com) for additional how-to videos.

Note: Fill with warm (140°F/60°C MAX) tap water and add the appropriate BISSELL® formula. Do not use boiling water. Do not heat water or tank in microwave.



1. The Clean Water Tank is on the back of the machine.

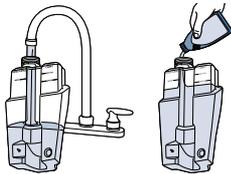


2. Lift the tank straight up to remove from the machine.



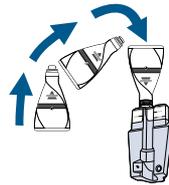
3. Unscrew the cap from the Clean Water Tank.

4. Fill the Clean Water Tank with water and formula.



Cleaning Formula

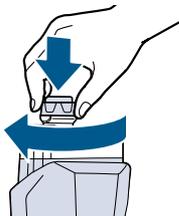
Fill with warm tap water to the Water Fill Line above Carpet Cleaning. Add formula to the Formula Fill Line above Carpet Cleaning. If you're using Boost formula enhancer, add 30mL to the tank.



Antibacterial Formula with easy fill System

Fill with warm tap water to the Water Fill Line above the EasyFill line. Twist the yellow cap back onto the tank. Firmly insert the formula bottle into the cap on the tank and squeeze until formula reaches the Formula line and skip to step 6.

NOTICE: BISSELL Antibacterial formula is only for BISSELL machines with EasyFill System.



5. Screw the cap back onto the Clean Water Tank.



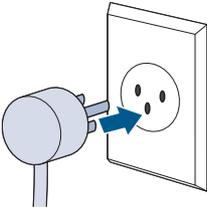
6. Align tank with grooves on back of the machine. Slide tank down until you hear a "click".

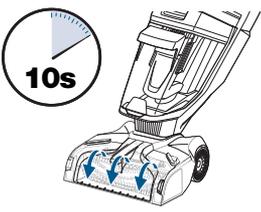
Cleaning Carpets and Area Rugs

▶ Go to [BISSELL.com](https://www.bissell.com) for how-to videos and cleaning tips.

Tips Before Cleaning

- If cleaning an entire room, consider moving your furniture to another area.
- Remove dirt and debris prior to carpet cleaning.
- Pretreat stains with BISSELL® Pretreat to improve performance on tough, set-in stains.
- Before cleaning area rugs, check the manufacturer's tag and test an inconspicuous spot on the rug for colorfastness. Don't use on silk or delicate rugs.
- Do not overwet carpet. Be careful not to run over loose objects or edges of area rugs. Stalling the brush may result in premature belt failure.

		
<p>1. Plug machine into a properly grounded outlet.</p>	<p>2. Turn the machine ON and OFF by pressing Deep Clean or Express Clean.</p>	<p>3. Gently place your foot on the Foot of the machine and pull back to recline.</p>

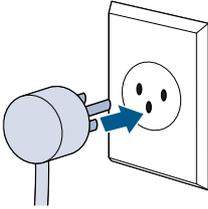
	
<p>4. Hold the Spray Trigger for 10 seconds to prime the system with cleaning solution Note: When solution is flowing, bubbles will form at the edges of the Brush Roll Nozzle. Holding the trigger continuously may result in overwetting your carpet.</p>	<p>5. Make forward and backward passes based on your selected cleaning mode. See "Cleaning Modes & Instructions" below. When finished, press Deep Clean or Express clean to turn unit OFF.</p>

Cleaning Modes & Instructions

<p>Deep Clean Mode Delivers a deep clean to your carpet.</p> <ol style="list-style-type: none">1. Hold Spray Trigger<ul style="list-style-type: none">• 1 pass forward• 1 pass back2. Release Spray Trigger<ul style="list-style-type: none">• 1 pass forward• 1 pass back	<p>Deep Clean Mode + easy fill  Antibacterial Formula</p> <ol style="list-style-type: none">1. Hold Spray Trigger<ul style="list-style-type: none">• 1 pass forward• 1 pass back• 1 forward2. Release Spray Trigger<ul style="list-style-type: none">• 1 pass back	<p>Express Clean Mode Provides a lighter clean that dries in about 30 minutes.</p> <ol style="list-style-type: none">1. Hold Spray Trigger<ul style="list-style-type: none">• 1 pass forward• 1 pass back2. Release Spray Trigger<ul style="list-style-type: none">• 1 pass forward• 1 pass back
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Cleaning Your Stairs

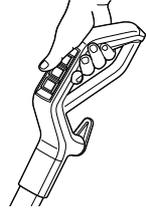
▶ Go to [BISSELL.com](https://www.bissell.com) for additional how-to videos.



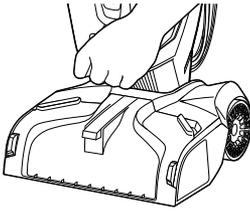
1. Plug machine into a properly grounded outlet.



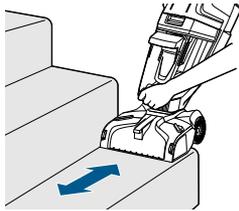
2. Press button to retract handle.



3. Turn the machine ON and OFF by pressing Deep Clean or Express Clean.



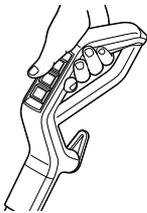
4. Hold machine by placing one hand on the Carry Handle under the Dirty Water Tank and one on the Upper Handle of the machine.



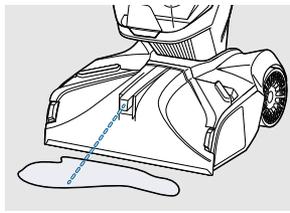
5. While holding the Spray Trigger, make 1 pass forward. Release the Spray Trigger and make 1 pass back.

Using CleanShot™

▶ Go to [BISSELL.com](https://www.bissell.com) for a full list of how-to videos.



1. Press and hold the CleanShot button located on the Upper Handle.



2. Manoeuvre your machine to completely cover the stain with CleanShot spray. Release the button when the stain is completely soaked with solution.

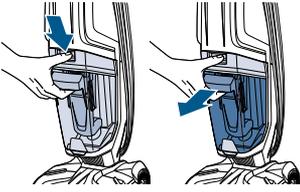


3. Manoeuvre the foot over the stain to extract.

⚠ WARNING To reduce the risk of fire and electric shock: If cleaning a hard surface, the Hard Floor Nozzle and Microfiber Brush Roll must be used and is only to be used with BISSELL® Multi-Surface Floor Cleaning Formula intended for use with this appliance. Visit [BISSELL.com](https://www.bissell.com) to purchase.

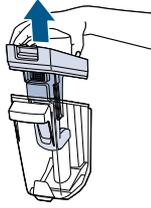
Emptying the Dirty Water Tank

▶ Go to [BISSELL.com](https://www.bissell.com) for a full list of how-to videos.



1. To release Dirty Water Tank, press down on recessed button on the top of the tank.

Tilt the tank slightly toward you. Grab the handle and tank with both hands and pull the Dirty Water Tank up and away to remove.

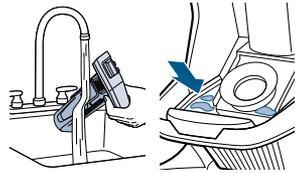


2. Grab top of Dirty Water Tank in recessed area on each side of the Float Stack and pull upward to remove top of tank.

The Float Stack prevents the tank from overflowing. When the tank is full, the Float Stack will shut off your suction motor creating a high-pitched sound indicating it is time to empty your tank.

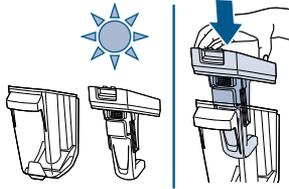


3. Pour dirty water and debris out.



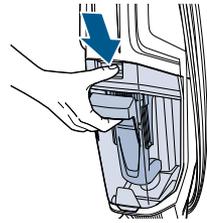
4. Rinse the inside of the Dirty Water Tank. Rinse the float located at the bottom of the top of the Dirty Water Tank.

If the inside area where the Dirty Water Tank sits is dirty, wipe it clean with a rag.



5. Leave parts out to dry before reassembling.

Once parts are dry, reassemble and replace the top of Dirty Water Tank.

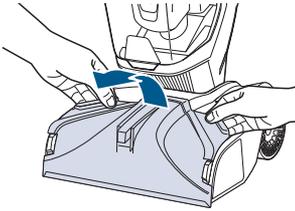


6. Angle the tank back into body of machine inserting bottom first. Tilt the top of the tank toward the machine and push into place until you hear a “click”.

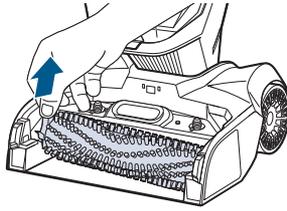
⚠ WARNING To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

Cleaning & Replacing the Brush Roll and Chamber

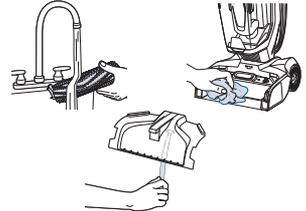
Go to [BISSELL.com](https://www.bissell.com) for additional maintenance tips for your machine.



1. Grasp the top of the Brush Roll Nozzle at each side and pull upward to remove.

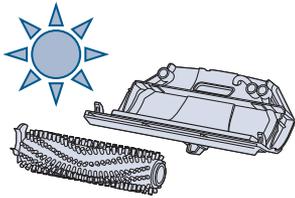


2. Pull Brush Roll out by grabbing the Brush Roll tab and pulling upward.

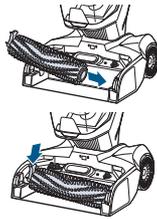


3. Rinse your Brush Roll and Brush Roll Nozzle with warm water. The nozzle Clean Out tool can be used to remove hair and debris. **Note:** These parts are not dishwasher or automatic washing machine safe.

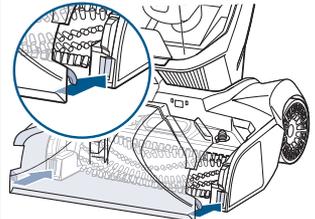
If your Brush Roll chamber is dirty, clean with a rag or towel.



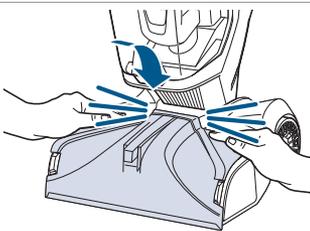
4. Let your Brush Roll and Brush Roll Nozzle dry before reassembling.



5. Replace Brush Roll by inserting the Brush Roll end into the right side of the foot. Then lock the pull tab into place by pressing downward.



6. Replace the Brush Roll Nozzle by first lining up both Brush Roll Nozzle tabs with the edges of the foot.

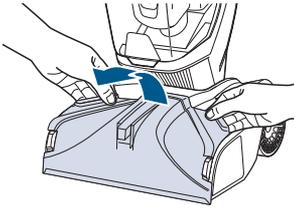


7. Press the nozzle back into place until you hear a “click”.

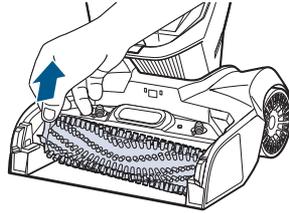
⚠ WARNING To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

Using the Storage Tray

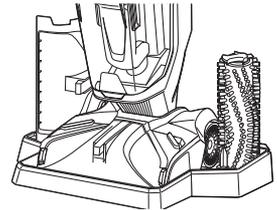
Go to [BISSELL.com](https://www.bissell.com) for feature videos of your machine.



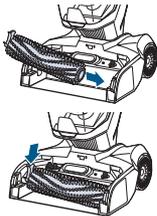
1. Grasp the top of the Brush Roll Nozzle at each side and pull upward to remove.



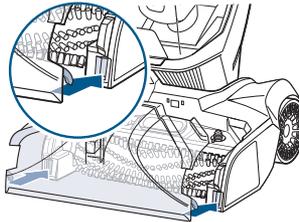
2. Pull Brush Roll out by grabbing the Brush Roll tab and pulling upward.



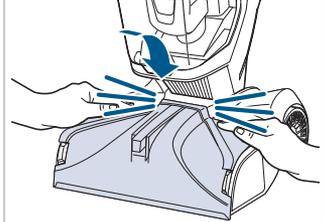
3. Place the Brush Roll upright in the Brush Roll Drying Tray to dry.



4. Replace Brush Roll by inserting the Brush Roll end into the right side of the foot. Then lock the pull tab into place by pressing downward.



5. Replace the Brush Roll Nozzle by first lining up the Brush Roll Nozzle tabs with the edges of the foot.



6. Press the window back into place until you hear a “click”.

Storing Your Machine

Visit [BISSELL.com](https://www.bissell.com) for additional maintenance tips for your machine.

Store your machine in a protected, dry area. When finished using the product, wrap cord around cord wrap for storage.

NOTICE To reduce the risk of a leaking condition, do not store unit where freezing may occur. Damage to internal components may result.

⚠ WARNING To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

Troubleshooting

For additional support, visit [BISSELL.com](https://www.bissell.com).

Problem	Possible Cause	Remedies
Loss of suction power	Dirty Water Tank has picked up maximum amount of dirty water and has reached full line.	Empty Dirty Water Tank.
	Brush Roll Nozzle is not latched in place.	Turn power OFF / Unplug machine and re-install Brush Roll Nozzle.
	Tanks may not be seated properly.	Turn power OFF / Remove both tanks and reseal them so they fit properly on the machine.
Reduced spray OR no spray	Clean Water Tank is empty.	Refill tank.
	Clean Water Tank isn't seated completely.	Turn power OFF / Remove and reseal tank.
	System isn't completely primed.	Hold Spray Trigger for 10 to 15 seconds to make sure the solution has flowed to the spray tips.
	Brush Roll Nozzle isn't latched in place.	Turn power OFF / Unplug machine and re-install Brush Roll Nozzle.
Machine shuts OFF unexpectedly	Not holding trigger to spray solution.	Hold trigger continuously while using the machine.
	Circuit breaker may have tripped due to Brush Roll blockage.	Unplug machine from outlet. Check to see if foreign object is caught in Brush Roll. Remove object and make sure Brush Roll spins freely. Plug machine back into outlet. Do not step on or apply pressure to Brush Roll Nozzle while operating machine.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

⚠️ WARNING To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

Guarantee

This guarantee gives you specific legal rights, in addition to rights you may have under the *Australian Consumer Law*. If you need additional instruction regarding this guarantee or have questions regarding what it may cover, please contact your local BISSELL® Consumer Care on the details set out below.

BISSELL Two Year Guarantee

Subject to the *conditions identified below, BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for two years any defective or malfunctioning part due to manufacturer defect. This guarantee applies to product used for personal purposes, and not commercial or rental service. This guarantee does not apply to fans or routine maintenance or consumable components such as filters, belts, brush rolls, etc., damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the user guide. BISSELL recommends that the original packaging be kept for the duration of the guarantee period in case such need arises within the guarantee period that the item needs re-packing and transportation.

*Conditions of Guarantee

Subject to whether such loss is reasonably foreseeable, BISSELL and its in-country distributors are not liable for incidental or consequential damages of any nature associated with the use of this product.

For Australian Consumers Only: Our goods come with warranties that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This guarantee is in addition to other rights or remedies under law. Nothing in this guarantee excludes, limits or modifies any liability of BISSELL which is imposed by law, or limits or modifies any remedy available to the consumer which is granted by law. To make a claim under this guarantee contact BISSELL Australia PTY LTD (details above). Contact BISSELL prior to returning any goods. Where agreed, BISSELL will reimburse reasonable postage / handling costs (if any) for returning goods to BISSELL. To claim expenses incurred in making a claim under this guarantee please provide BISSELL with a copy of the receipt of the expenses by email or post.

Consumer Care

Australia

Telephone: 1300 247 735

Website: www.BISSELL.com.au

New Zealand

Telephone: 0800 247 735

Website: www.BISSELL.co.nz

But wait, there's more!

Join us online for a complete guide to your new product, including troubleshooting, parts and more.

Go to BISSELL.com.



INFO



VIDEOS



PARTS