

Bissell®



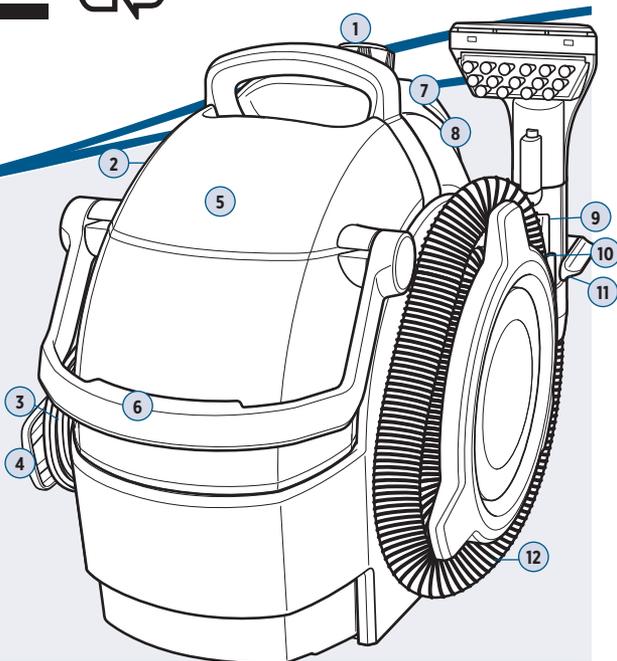
SPOTCLEAN TURBO PORTABLE DEEP CLEANER 3386 SERIES

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Product Overview

1. Easy Fill Antibac Cap
2. Power Switch
3. Power Cord
4. Quick Release™ Cord Wrap
5. Dirty Water Tank
6. Dirty Water Tank Carry Handle
7. Clean Water Tank Carry Handle
8. Clean Water Tank
9. Hose Grip
10. Spray Trigger
11. Hose Secure Latch
12. Flex Hose



SYMBOL	EXPLANATION
	Caution.
	Read operator's manual.
	Risk of fire.
	Risk of electric shock.
	Do not expose to rain.
	Store indoors.
	Do not overwet carpet. Use only on carpet moistened by the cleaning process.

SYMBOL	EXPLANATION
	Disconnect power before servicing.
	Do not freeze.
	Lock.
	Protection against moving parts.
	Risk of automatic start-up.
	Use warm water, temperature up to 60°C.

SYMBOL	EXPLANATION
	Use only BISSELL® cleaning formulas intended for use with this machine.
	Check the manufacturer's tag before cleaning textile. "W" on the tag as shown means you can use your cleaner.
	This symbol on the product and/or accompanying documents means that used electrical and electronic products should not be mixed with general household waste. For proper treatment, recovery and recycling, please take this product to designated collection points. Please contact your local authority for further details of your nearest designated collection point.

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.

When using an electrical appliance, basic precautions should be observed, including the following:

WARNING TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Unplug from electrical socket when not in use, before cleaning, maintaining or servicing the appliance, and if your appliance has an accessory tool with a moving brush, before connecting or disconnecting the tool.
- Do not immerse in water or liquid.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts of the appliance and its accessories.
- If the supply cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
- Do not run appliance over cable.

- Do not use with damaged cable or plug.
- Do not pull or carry by cable, use cable as a handle, close door on cable, or pull cable around sharp edges or corners.
- Keep cable away from heated surfaces.
- If the appliance has a hand held accessory like pet brush, motor driven head, etc., the user shall avoid entrapment.
- Do not leave appliance when plugged in.
- Use only the type and amount of liquids specified under the operations section of this guide.
- Liquid must not be directed towards equipment containing electrical components.
- Always connect to a properly earthed electrical socket. Do not modify earthed plug.
- Always install float before any wet pick-up operation.
- To unplug, grasp the plug, not the cable.
- Do not handle plug or appliance with wet hands.
- Turn off all controls before unplugging.
- Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.
- Use only as described in this user guide.
- Use only manufacturer's recommended attachments.

- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water; do not attempt to operate it and have it repaired at an authorised service center.
- Do not put any object into openings.
- Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids, such as petroleum, or use in areas where they may be present.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not use appliance in an enclosed space filled with vapours given off by oil base paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapours.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
- Do not use without filters in place.
- Do not expose to rain. Store indoors.
- Floor slippery when wet.

SAVE THESE INSTRUCTIONS

ORIGINAL INSTRUCTIONS. FOR OPERATION ON A 220-240 VOLT A.C. 50-60 HZ POWER SUPPLY ONLY. THIS MODEL IS FOR HOUSEHOLD USE ONLY.

IMPORTANT INFORMATION

- Keep appliance on a level surface.
- To reduce the risk of a leaking condition, do not store unit where freezing may occur. Damage to internal components may result.
- Plastic tanks are not dishwasher safe. Do not put tanks in dishwasher.

What's in the Box?

Standard accessories may vary by model. To identify what should be included with your purchase, please refer to the "Carton Contents" list located on the carton top flap.

Machine	Tools (vary by model)	Trial Formula(s) (vary by model)

Filling the Clean Water Tank

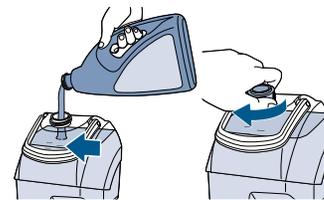


This machine is compatible with BISSELL® formulas made for portable deep cleaners. Always use genuine BISSELL formulas in your machine. Other formulas may harm the machine. **Note:** Do not use boiling water. Do not heat water or tank in microwave.

<p>1. Choose your formula.* Scan the QR code with your smartphone camera or visit BISSELL.com for formulas.</p>	<p>2. Remove clean tank from machine. Unscrew the yellow cap and remove bottle insert.</p>	<p>3. Fill tank with warm tap water (140° F/60° C MAX) to the water fill line.</p>

*Compatible BISSELL formulas include: Pro Stain & Odour, Pet Stain & Odour, Stain & Odour, Ambipur Blossum & Breeze, Pro Pet Urine Eliminator + Oxy, Allergen, Wash & Remove + Antibacterial, Oxy Boost

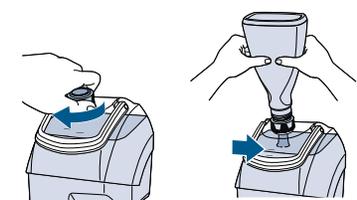
4. Add cleaning formula or ANTIBACTERIAL Formula with EasyFill System. Reinstall tank when finished.



Cleaning Formula

Add cleaning formula up to the "CLEANING FORMULA" fill line (60 mL/2 oz).

Place bottle insert back into tank and tighten the yellow cap.



ANTIBACTERIAL Formula with EasyFill System

Place bottle insert back into the tank and tighten yellow cap. Firmly insert bottle into cap on tank and squeeze until formula reaches the "ANTIBACTERIAL FORMULA" fill line.

Note: BISSELL ANTIBACTERIAL Formula trial-size bottles do not contain the EasyFill cap. Pour directly into machine without tank cap on until it reaches the "ANTIBACTERIAL FORMULA" fill line.

! WARNING To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning formulas intended for use with the carpet cleaning device.

Getting Ready to Clean



Before cleaning, vacuum to remove loose dirt from area. Spray any BISSELL® stain pretreat formula to soiled areas and allow to sit for a few minutes.

<p>1. Release the hose by twisting the secure latch. Choose your tool and snap on the end of the hose.</p>	<p>2. Twist the Quick Release™ Cord Wrap and unwind the cord to plug into outlet.</p>	<p>3. Press the power button to turn ON (I) and OFF (O).</p>

Using the Tools

Tools vary by model. Visit BISSELL.com to purchase additional tools.



Tough Stain Tool, 15cm Tool, and Crevice Tool

<p>1. Point tool above spot or stain and press spray trigger.</p>	<p>2. Release spray trigger and gently scrub the stain.</p>

3-in-1 Stair Tool

<p>1. Twist tool to desired position. The downward facing edge is the active cleaning mode.</p>	<p>2. Use to clean stairs three ways: a. Flat edge: stair tread b. Indented area: outer corner c. Pointed edge: inner corner</p>	<p>3. Point the tool about 1 inch above the stain and press the spray trigger. Suction the stain by placing tool onto surface and slowly moving backwards.</p>

CONTINUED ON NEXT PAGE ➔

Using the Tools (continued)

Deep Stain Tool

<p>1. Set the tool directly on to the carpet and pull the trigger.</p>	<p>2. Scrub back and forth to suction away the spot or stain.</p>

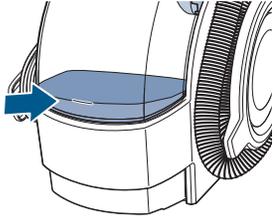
HydroRinse™ Self-Cleaning Hose Tool

<p>1. Hold the hose and tool in an upright position with the machine ON. Hold down the trigger for 30 seconds. Be sure to empty the dirty water tank after use (next page).</p>	<p>2. You can store tool on machine, as shown.</p>

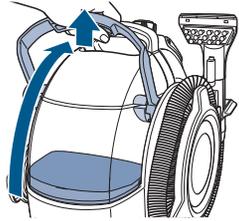
! WARNING When using the Deep Stain Tool, always keep the tool in direct contact with carpeting to avoid over-spraying. Keep spray away from face. Failure to do so may result in personal injury.

After-Cleaning Care

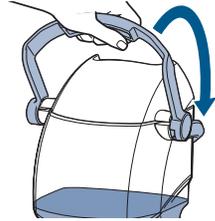
▶ Go to [BISSELL.com](https://www.bissell.com) for how-to videos.



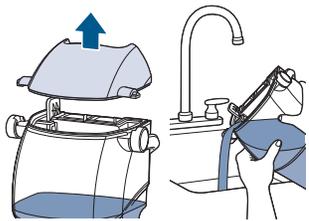
1. Empty dirty water tank when water reaches the "FULL" line



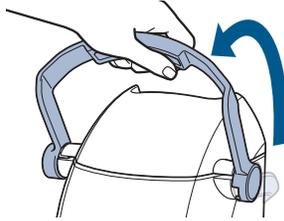
2. Remove dirty water tank and carry to disposal area.



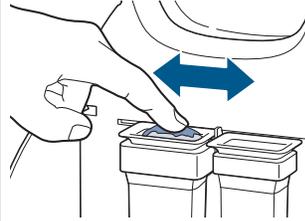
3. Unlock by rotating the handle up and over the back of the tank.



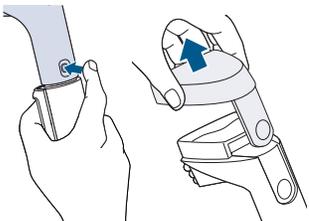
4. Remove lid and pour out dirty water. Rinse out tank to remove any debris.



5. Replace the tank lid and rotate the handle forward to lock back into place.



6. Before placing tank back into the machine, remove any debris from the red filter.

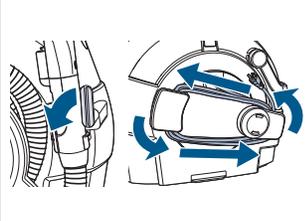


7. Remove tool from end of hose. Press the tool nozzle release button to clean further.

Note: Select tool nozzles can be removed.



8. Remove and rinse the tools under clean, running water. Allow tools to dry.



9. Wrap and secure the flex hose and power cord.

Storing Your Machine

Store machine in protected, dry area at room temperature (40° F - 110° F).

Troubleshooting

🔍 If you don't see the issue you're experiencing below, visit [BISSELL.com](https://www.bissell.com).

Problem	Possible Cause	Remedies
Reduced/ no spray	Clean water tank may be empty.	Refill tank.
	Clean water tank may not be completely seated.	Turn power OFF. Remove and reseal tank.
	Pump may have lost prime.	Hold end of hose below water level in tank to prime.
Loss of suction power	Tanks may not be completely seated.	Turn power OFF. Remove and reseal both tanks.
	Dirty water tank is full.	Empty tank.

⚠️ WARNING To reduce the risk of electric shock, turn power OFF and disconnect from electrical outlet before performing maintenance or troubleshooting.

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Limited Warranty

This limited warranty is provided by BISSELL® International Trading Company B.V. ("BISSELL") and applies in Australia and New Zealand. It gives you specific rights. It is offered as an additional benefit to your rights under law. You also have other rights under The Australian Consumer Law or New Zealand Consumer Laws, whichever applies to you. You can find out about your legal rights and remedies by contacting your local consumer advice service. Nothing in this warranty will replace or lessen any of your legal rights or remedies. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care or contact your local distributor.

This warranty is given to the current owner of the product with the original sales receipt. The original sales receipt must include the product(s) purchased, the date purchased, and which country it was purchased from new. You must be able to evidence the date of purchase and show the product was purchased in Australia or New Zealand to submit a claim under this warranty. You will receive the warranty that is applicable to the country where your product was originally purchased, as shown on the original sales receipt. If you use the product outside of the country where it was purchased, your warranty may be void in BISSELL's sole discretion. It may be necessary to obtain some of your personal information, such as a mailing address, to fulfill the terms of this warranty. Any personal data will be handled pursuant to BISSELL's Privacy Policy, which can be found at global.BISSELL.com/privacy-policy.

Limited 2-, or 3-Year Warranty (varies by model)

Model 33862: Limited 2-Year Warranty

Model 3386H: Limited 3-Year Warranty

For the time periods listed above from the date of purchase by the original purchaser, subject to the *Conditions of Warranty identified below, BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL's option, free of charge, any defective or malfunctioning part or product.

BISSELL recommends that the original packaging and original proof of purchase with the date of purchase and country where purchased be kept for the duration of the warranty period in case you want to redeem the warranty during the warranty period. Keeping the original packaging will assist with any necessary re-packaging and transportation but is not a condition of the warranty.

If your product is replaced by BISSELL under this warranty, then the new item will benefit from the remainder of the term of this warranty (calculated from the date of the original purchase). The period of this warranty shall not be extended whether or not your product is repaired or replaced.

*Conditions of Warranty

This warranty applies to products used for personal domestic use and not commercial or hire purposes. Consumable components and attachments such as filters, belts, shells, water tanks, scraping strips, brushes, and mop pads, which must be replaced or serviced by the user from time to time, are not covered by this warranty.

This warranty does not apply to any defect arising from fair wear and tear, including but not limited to the battery discharging time shortening due to the aging or use. Damage or malfunction caused by the user or any third party whether as a result of accident, negligence, abuse, neglect, or any other use not in accordance with the user guide is not covered by this warranty. An unauthorised repair (or attempted repair)

may void this warranty whether or not damage has been caused by that repair/attempt. Removing or tampering with the Product Rating Label on the product or rendering it illegible will void this warranty.

Except as set out below, BISSELL and its distributors are not liable for any loss or damage that is not foreseeable or for incidental or consequential damages of any nature associated with the use of this product including without limitation loss of profit, loss of business, business interruption, loss of opportunity, distress, inconvenience, or disappointment. Except as set out below, BISSELL's liability will not exceed the purchase price of the product.

BISSELL does not exclude or limit in any way its liability for (a) death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors; (b) fraud or fraudulent misrepresentation; (c) or for any other matter which cannot be excluded or limited under law.

To make a claim under this warranty contact BISSELL Australia PTY LTD (details below). Contact BISSELL prior to returning any goods. Where agreed, BISSELL will reimburse reasonable postage / handling costs (if any) for returning goods to BISSELL. To claim expenses incurred in making a claim under this warranty please provide BISSELL with a copy of the receipt of the expenses by email or post.

For Australian Consumers Only: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Important Notes

Please keep your original sales receipt. It provides proof of the date of purchase and where it was purchased in the event of a warranty claim. See warranty for details.

Please note that using your BISSELL machine outside of its country of original purchase and/or use with a power converter may damage your BISSELL machine and damage caused by mismatched power voltage will not be covered by your warranty.

Please note that putting vinegar, bleach, dish soap, detergent, homemade soap, and other non-BISSELL products in your BISSELL machine may damage your BISSELL machine. Damage caused by using non-BISSELL products in your machine will not be covered by your warranty.

Consumer Care

If your BISSELL product should require service or to claim under our limited guarantee, please contact us.

Australia

Telephone: 1300 247 735

Website: BISSELL.com.au

Address: 789 Springvale Road, Mulgrave, Victoria 3170

Email: consumercareau@bissell.com

New Zealand

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