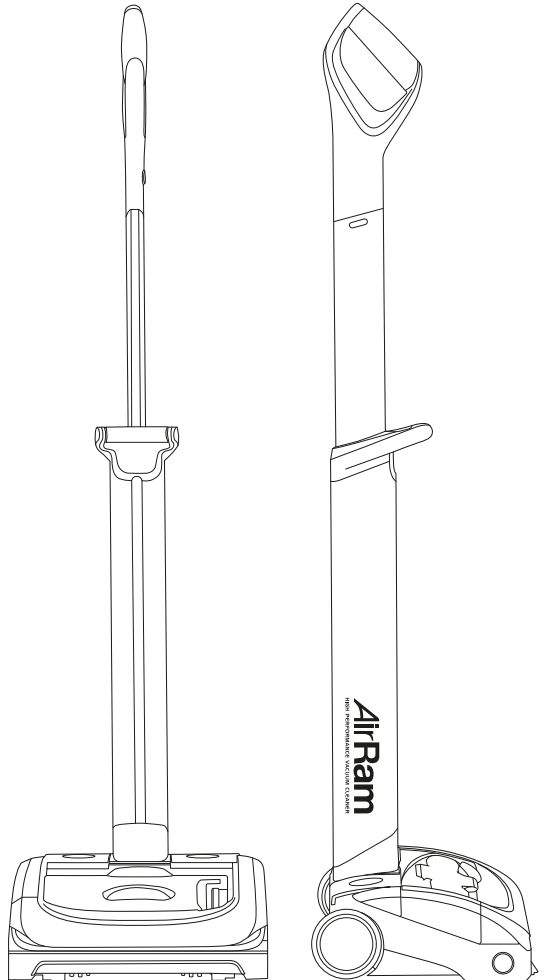




AIRRAM™

Vacuum

USER GUIDE
2167 SERIES



IMPORTANT SAFETY INSTRUCTIONS



**IMPORTANT: READ ALL INSTRUCTIONS BEFORE USE.
RETAIN INSTRUCTIONS FOR FUTURE REFERENCE.**



Do not use in rain or leave outdoors while raining.



WARNING: Basic safety precautions should always be observed when using an electrical appliance, including the following to reduce the risk of fire, electrical shock or injury:

Personal Safety:

- Store indoors in a dry place out of the reach of children.
- Always use responsibly. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Don't let children play with the appliance; supervise children using or maintaining the appliance.
- Use only manufacturer's recommended attachments as described in this manual; misuse or use of any accessory or attachment other than those recommended, may present a risk of personal injury.
- Take extra care when cleaning stairs.
- Keep the appliance and accessories away from hot surfaces.
- Do not block the appliances openings or hinder air flow; keep openings free of any objects including dust, lint, clothing, fingers (and all parts of the body).
- Particularly keep hair away from openings and moving parts.

Electrical Safety:

- Only use batteries and chargers supplied by BISSELL.
- Never modify the charger in any way.
- The charger has been designed for a specific voltage. Always check that the main's voltage is the same as that stated on the rating plate.
- A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack; never use the charger with another appliance or attempt to charge this product with another charger.
- Before use, check the charger cable for signs of damage or aging. A damaged or entangled charger cable increases the risk of fire and electric shock.
- Do not abuse the charger cable.
- Never carry the charger by the cable.
- Do not pull the cable to disconnect from a socket; grasp the plug and pull to disconnect.
- Don't wrap the cable around the charger when storing.
- Keep the charger cable away from hot surfaces and sharp edges.
- The supply cable cannot be replaced. If the cable is damaged the charger should be discarded and replaced.
- Do not handle the charger or the appliance with wet hands.
- Do not store or charge the appliance outdoors.
- The charger must be removed from the socket before removing the battery, cleaning or maintaining the appliance.

Battery Safety:

- This appliance includes Li-Ion batteries; **do not incinerate batteries or expose to high temperatures**, as they may explode.
- Liquid ejected from the battery may cause irritation or burns.
- In an emergency situation contact professional help immediately!
- Leaks from the battery cells can occur under extreme conditions. Do not touch any liquid that leaks from the battery. If the liquid gets on the skin wash immediately with soap and water. If the liquid gets into the eyes, flush them immediately with clean water for a minimum of 10 minutes and seek medical attention. Wear gloves to handle the battery and dispose of immediately in accordance with local regulations.
- Shorting the battery terminals may cause burns or fire.
- When the battery pack is not in use, keep it away from paper clips, coins, keys, nails, screws or other small metal objects that could make a connection from one terminal to another.
- When you dispose of the appliance remove the battery and dispose of the battery safely in accordance with local regulations.

Service:

- Before using the appliance and after any impact, check for signs of wear or damage and repair as necessary.
- Do not use the appliance if any part is damaged or defective.
- Repairs should be carried out by a service agent or a suitably qualified person in accordance with relevant safety regulations. Repairs by unqualified persons could be dangerous.
- Never modify the appliance in any way as this may increase the risk of personal injury.
- Only use replacement parts or accessories provided or recommended by BISSELL®.

- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.

Intended Use:

- This appliance has been designed for domestic dry vacuum cleaning only.
- Do not pick up liquids or use on wet surfaces.
- Do not pick up anything that is flammable, burning or smoking.
- Use only as described in this manual.
- Don't use on concrete, tarmacadam or other rough surfaces.
- The brush bar may damage certain floor surfaces. Before vacuuming flooring, rugs or carpets, check the flooring manufacturer's recommended cleaning instructions.
- May damage delicate fabrics or upholstery. Care should be taken on loose-weave carpets and coverings or where there are loose threads. If in doubt please test on an inconspicuous area first.
- The BISSELL AirRam™ has been designed to clean a wide variety of floor surfaces without the need to change settings. However some surfaces such as delicate loose-pile rugs or carpets, tasselled rug edges or damaged carpets with exposed threads are not suitable for cleaning with a rotary brush. The AirRam can still be used to clean such surfaces by removing the brush bar as shown on page 11 and using the supplied plug in the brush bar hole. This setting should also be used to give the best performance on hard floors with deep crevices.

WARNING:

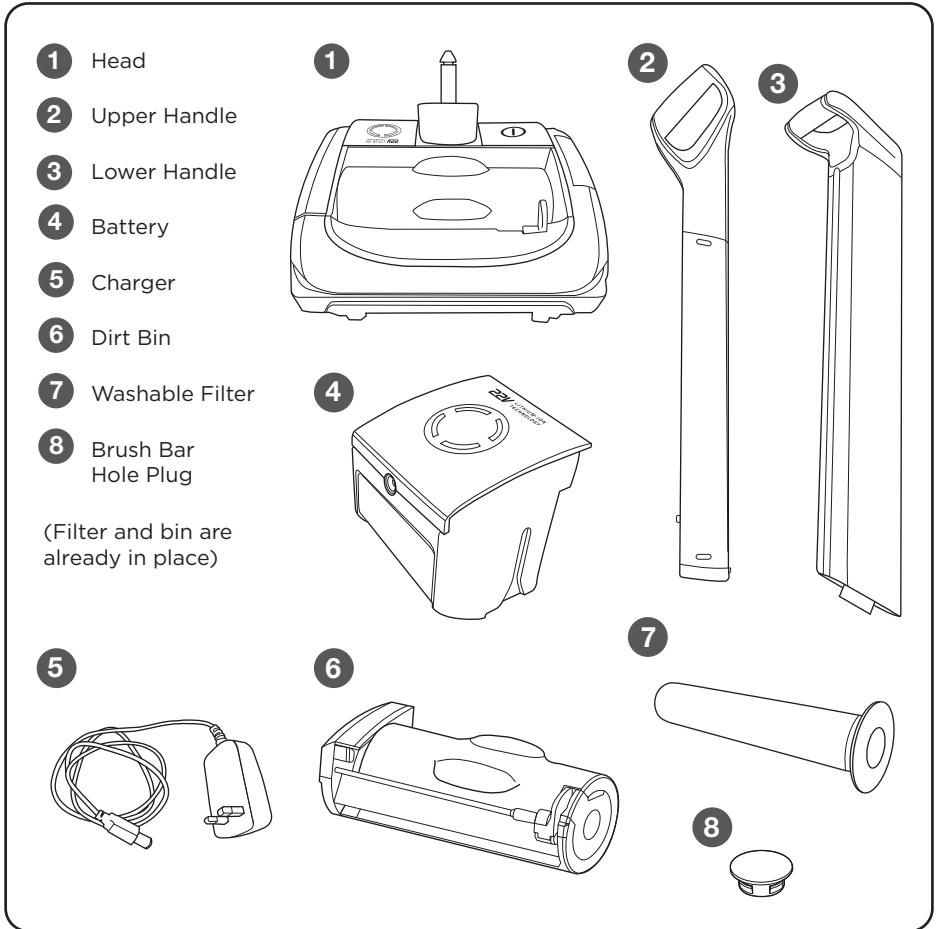
- **Do not use water, solvents or polishes to clean the outside of the appliance; wipe clean with a dry cloth.**
- **Never immerse the unit in water and do not clean in a dishwasher.**
- **Never use the appliance without the filter fitted.**

Thanks for buying a BISSELL® vacuum!

We love to clean and we're excited to share one of our innovative products with you. We want to make sure your vacuum works as well in two years as it does today, so this guide has tips on using, maintaining, and if there is a problem, troubleshooting.

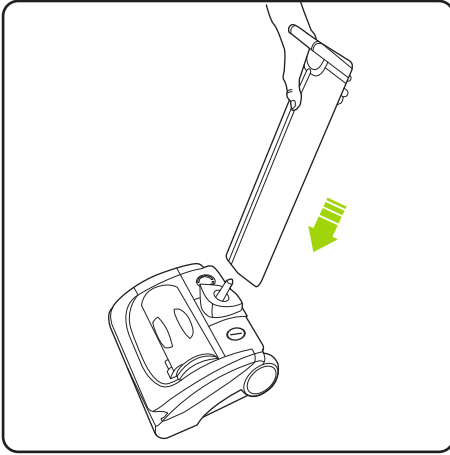
In just a few simple assembly steps, you'll be ready to vacuum. Let's get started!

What's in the Box

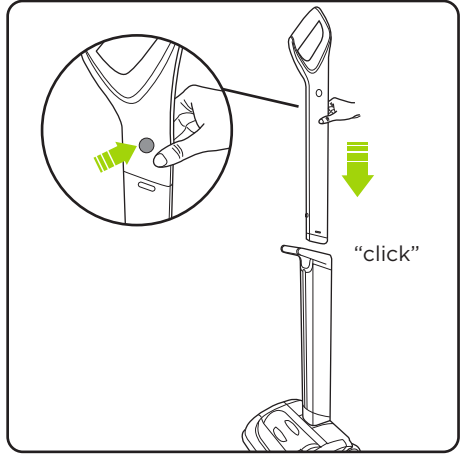


NOTE: The Brush Bar Hole Plug is provided to you for situations for cleaning delicate loose-pile rugs or carpets, rugs with tasseled edges or damaged carpets with exposed threads that are not suitable for cleaning with the rotary Brush Roll. Please refer to instructions on how to remove Brush Roll and plug the Brush Bar Hole.

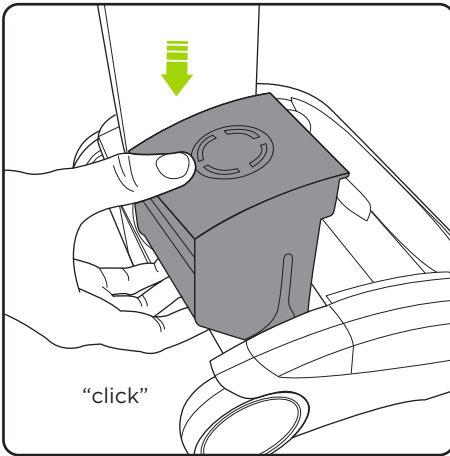
Assembling Your AirRam™



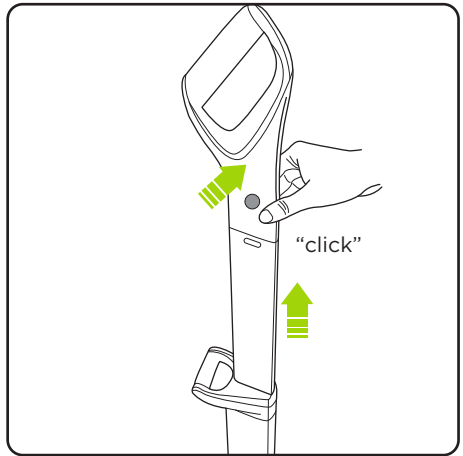
Attach the Lower Handle onto the Head of the AirRam.



Press the button at the top of the Upper Handle and slide it into the Lower Handle until it "clicks" into place.

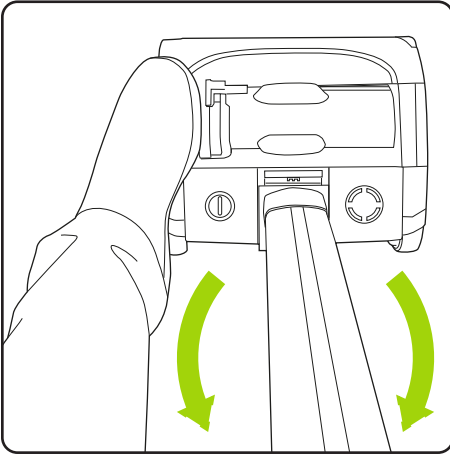


Insert the Battery by sliding it down until it "clicks" into place.

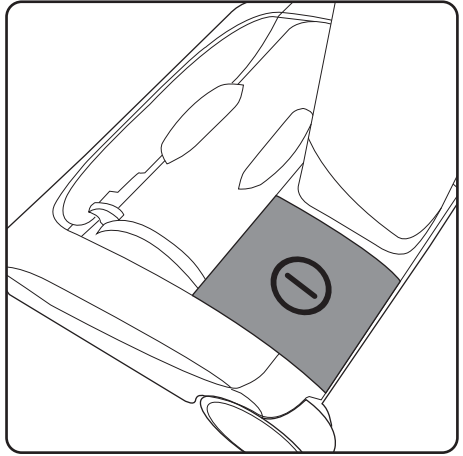


To extend the Upper Handle, hold down the button on the left hand side and pull it up until it "clicks" into place.

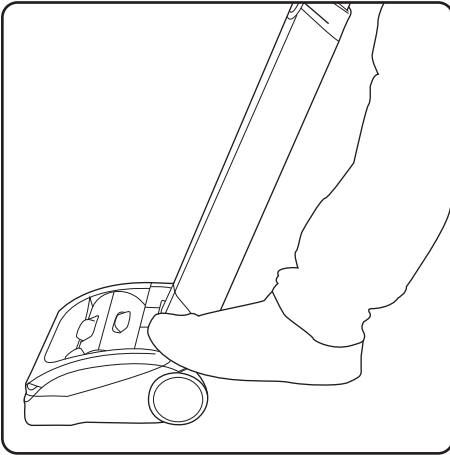
Using Your AirRam™



Without pressing the power button, place your foot on the left side of the AirRam Head and pull the handle back.

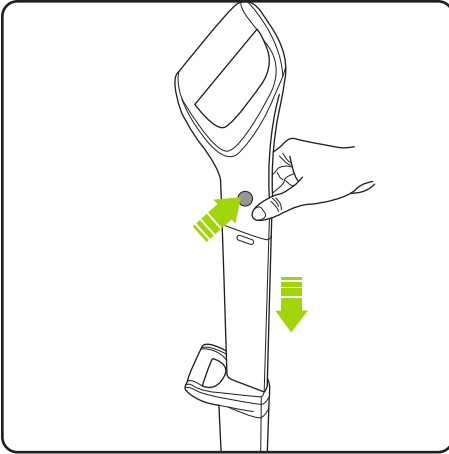


The power button is located on the left hand side of the AirRam Head.

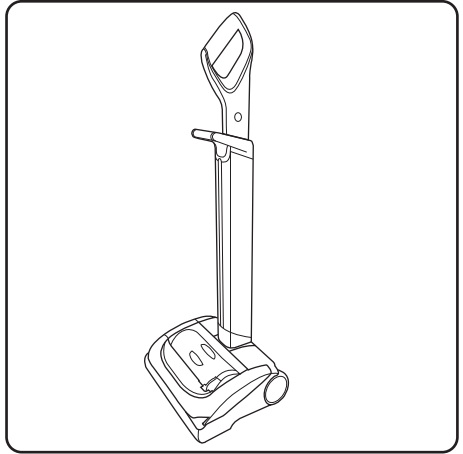


Press the button with your foot to turn the AirRam on.

Storing Your AirRam™

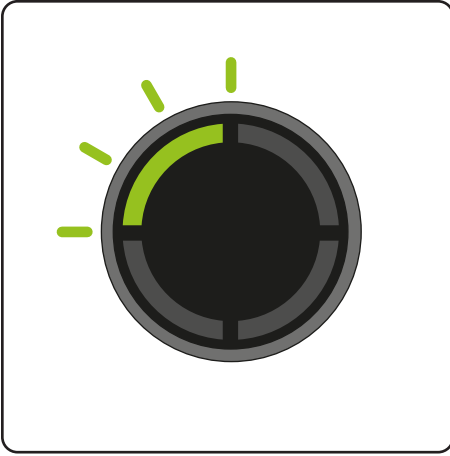


To stow the Upper Handle, simply press the button on the left hand side and push the handle down.

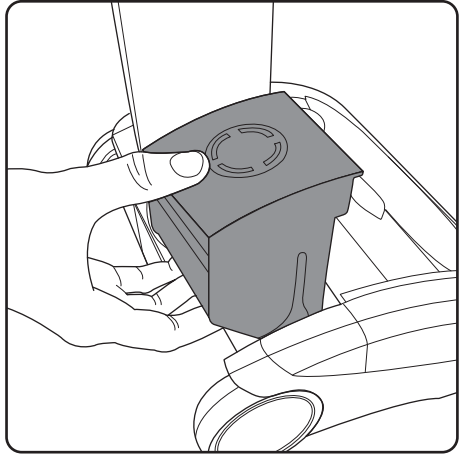


The handle will now be fully retracted and the AirRam can be conveniently stored.

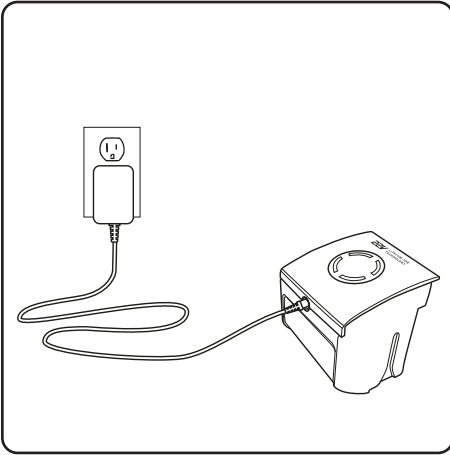
Charging the Battery



When the charge indicator starts to flash one green LED, recharge the Battery.



The Battery can be charged on or off the machine. To remove the Battery, squeeze the latch underneath and pull up.

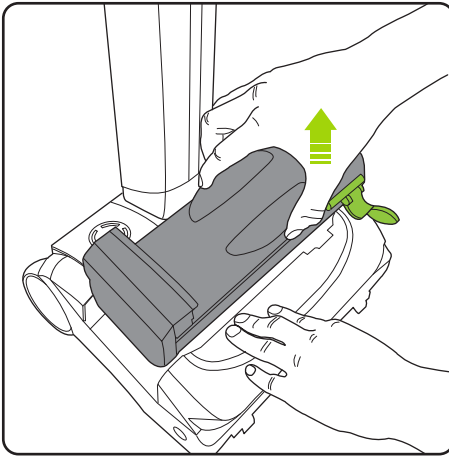


Plug the Charger in and connect it to the Battery.

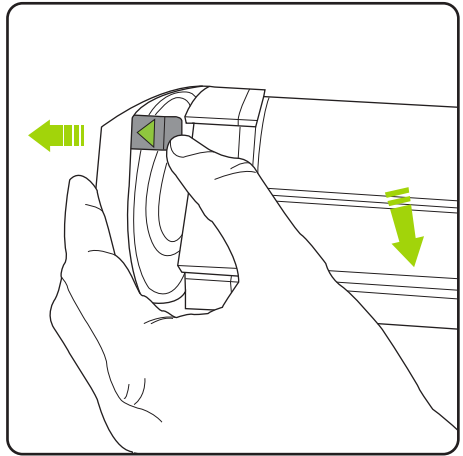


The Battery can be charged from flat in 4 hours. The state of charge indicator will show 4 green lights when it is charged. It is OK to charge for 1 hour for a burst of cleaning.

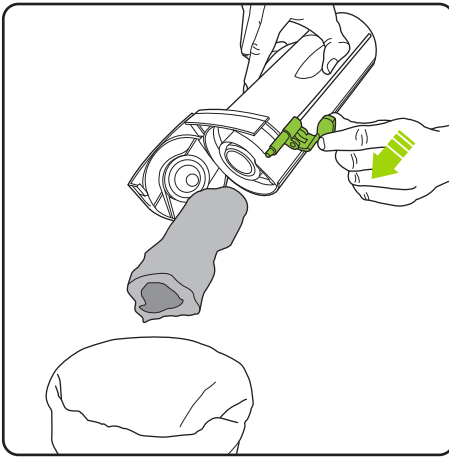
Emptying the Dirt Bin



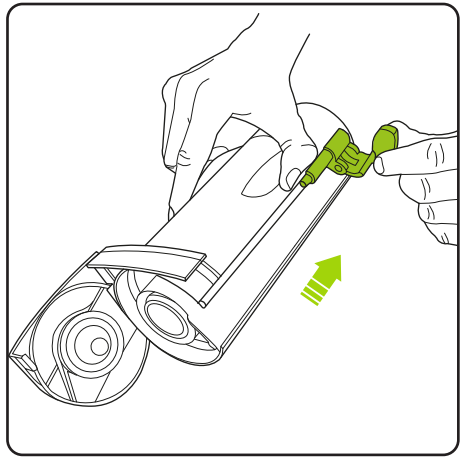
Firmly hold the AirRam™ with one hand and pull the Dirt Bin handle and lift out of the AirRam.



Release the latch with the green arrow, to pull open the bin lid.

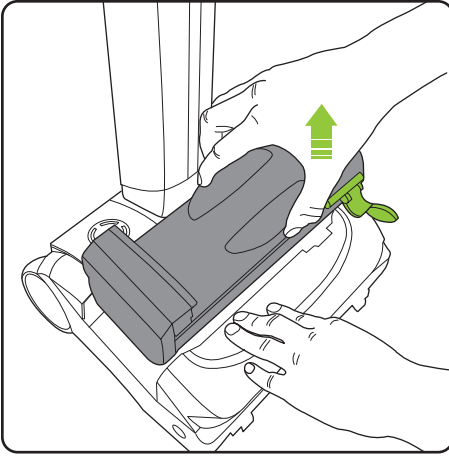


Hold the Dirt Bin over a waste basket and push the green lever towards the open lid to empty.

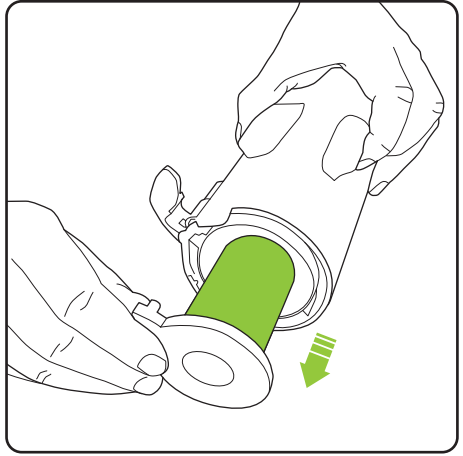


Pull the green lever back towards the bottom of the Dirt Bin. Close the Dirt Bin lid and reinsert into the AirRam.
NOTE: The green lever must be back in its original position to properly close the lid and insert into the AirRam.

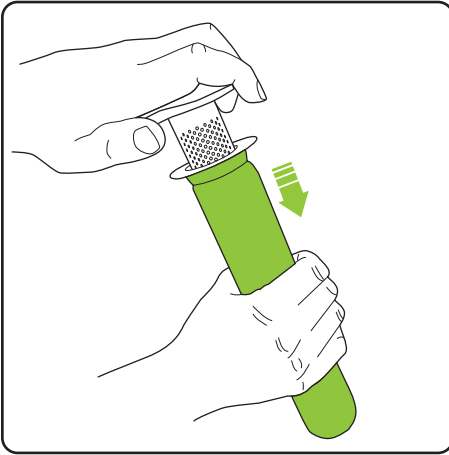
Cleaning the Filters



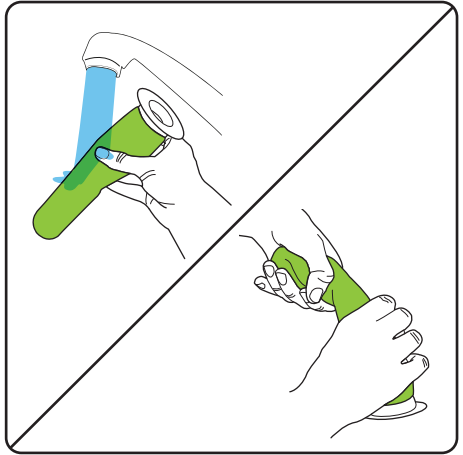
Firmly hold the AirRam™ with one hand and pull the Dirt Bin handle and lift it out of the AirRam.



Pull the filter out of the Dirt Bin. Tap the dirt from the filter and tip any dirt from the filter housing. Wash the filter if necessary.



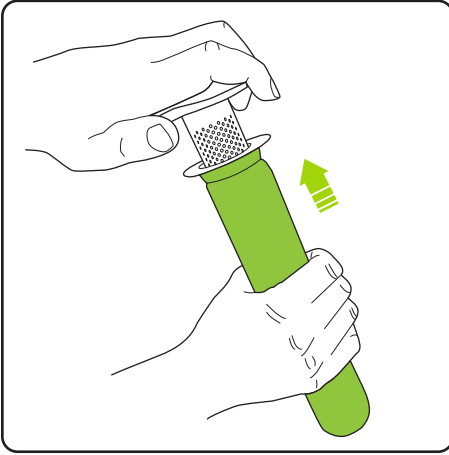
Firmly hold the filter and with the other hand grasp the separator cap. Gently pull the filter and separator cap apart. (Gently twisting and pulling will help separate the two parts.)



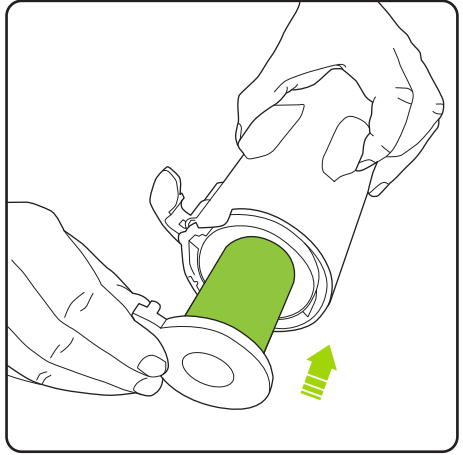
You may gently wash the filter under warm water. Do not use detergents or soaps. The filter must be completely dry before reassembling your machine.

NOTE: Clean the filters at least once a month. More frequent filter cleaning may be necessary depending on your usage and environment

Replacing the Filters

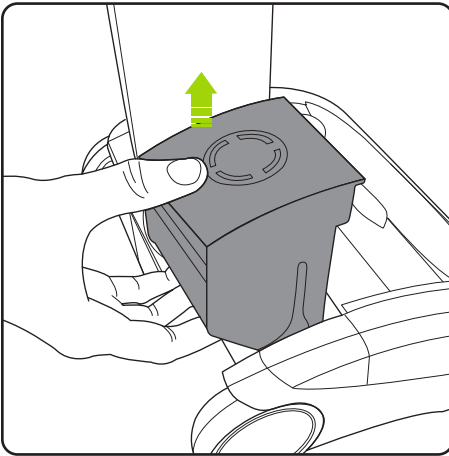


Slide the filter onto the separator.

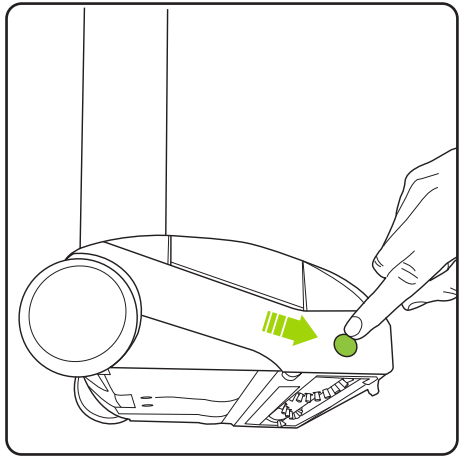


Slide the filter back into the Dirt Bin.

Removing and Cleaning the Brush Roll



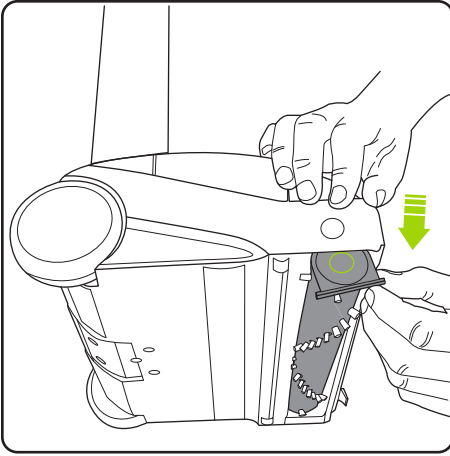
If the brush bar jams during use, the AirRam™ will stop and the LEDs will turn red. Before checking for a blockage, remove the Battery.



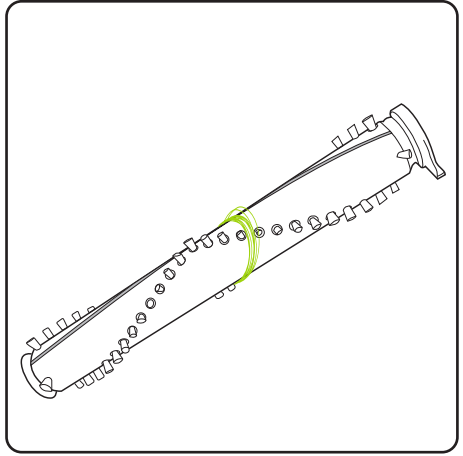
Rest the AirRam on its side and locate the Brush Roll release button. Press and hold the button and pull out the Brush Roll.

NOTE: The Brush Roll should be pulled first from the side near the release button.

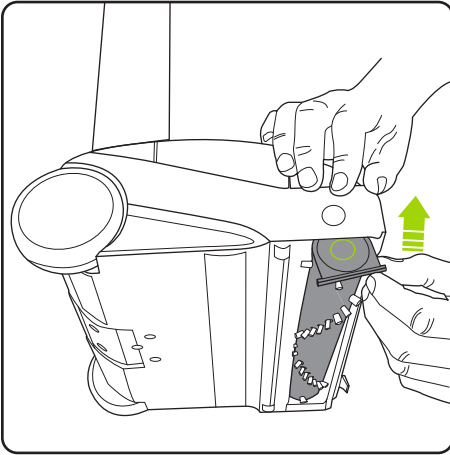
Removing and Cleaning the Brush Roll (Cont.)



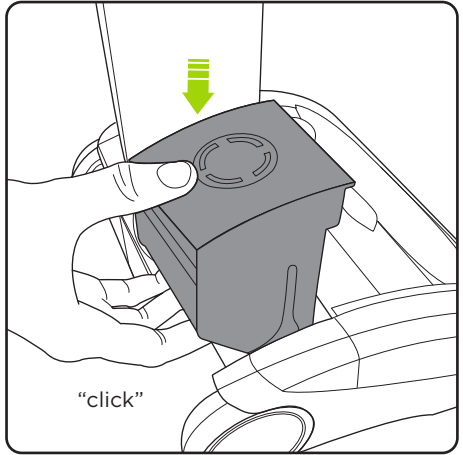
Remove the Brush Roll starting at the button end.



Clean the Brush Roll as needed.

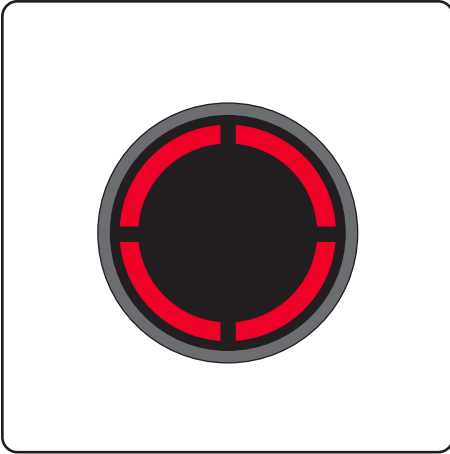


Re-insert the Brush Roll, starting by locating the end farthest away from the button. Push the Brush Roll into the AirRam™ until it “clicks” into place.

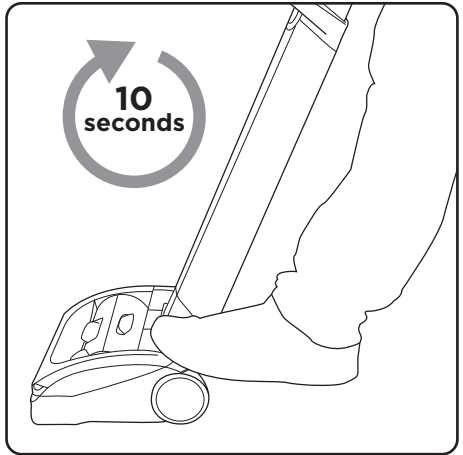


Replace the Battery by sliding it down. It will click into place.

Removing and Cleaning the Brush Roll (Cont.)



If the Brush Roll jams during use, the AirRam™ will stop working and the LEDs will appear red. You will need to remove the Battery first, and then remove the Brush Roll to clean it.



The AirRam will not re-start until the red LED lights go out. It should take approximately 10 seconds for the red lights to turn off after the Brush Roll has been removed, cleaned and the jam is cleared.

Product Care

Your BISSELL AirRam doesn't need much maintenance: keep the filters clean, keep the brush bar tangle-free and charge the battery. Wipe it with a dry cloth if it gets dirty, including under the bin. Never wash it with liquid, run it under a tap or use it without the filter.

Troubleshooting

WARNING

To reduce the risk of electric shock, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

Problem	Possible causes	Remedies
AirRam stopped or won't work	Battery isn't fully charged	Charge Battery following instructions on page 8
	Brush Roll obstruction	Clear debris from the brush bar
AirRam is not cleaning well	Dirt Bin is full	Empty Dirt Bin
	Dirt Bin is not installed properly	Position bin correctly and snap firmly into place
	Filters need cleaning	Follow filter cleaning instructions on page 10
	Filters need replacing	Visit global.BISSELL.com to order replacement filters
	Clog or obstruction	Clean the holes in the filter housing and check for blockages
Battery will not charge	Connection failure	Check the plug and charger connections

Guarantee

This guarantee gives you specific legal rights, in addition to rights you may have under the *Australian Consumer Law*. If you need additional instruction regarding this guarantee or have questions regarding what it may cover, please contact your local BISSELL Consumer Care on the details set out below.

BISSELL® Two Year Guarantee

Subject to the *conditions identified below, BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for two years any defective or malfunctioning part due to manufacturer defect. This guarantee applies to product used for personal purposes, and not commercial or rental service. This guarantee does not apply to fans or routine maintenance or consumable components such as filters, belts, Brush Rolls, etc., damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the user guide. BISSELL recommends that the original packaging be kept for the duration of the guarantee period in case such need arises within the guarantee period that the item needs re-packing and transportation.

***Conditions of Guarantee**

Subject to whether such loss is reasonably foreseeable, BISSELL and its in-country distributors are not liable for incidental or consequential damages of any nature associated with the use of this product.

For Australian Consumers Only: Our goods come with guarantees that cannot be excluded under the *Australian Consumer Law*. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This guarantee is in addition to other rights or remedies under law. Nothing in this guarantee excludes, limits or modifies any liability of BISSELL which is imposed by law, or limits or modifies any remedy available to the consumer which is granted by law. To make a claim under this guarantee contact BISSELL Australia PTY LTD (details above). Contact BISSELL prior to returning any goods. Where agreed, BISSELL will reimburse reasonable postage / handling costs (if any) for returning goods to BISSELL. To claim expenses incurred in making a claim under this guarantee please provide BISSELL with a copy of the receipt of the expenses by email or post.

Consumer Care

Australia

Telephone: 1300 247 735
Website: www.BISSELL.com.au

New Zealand

Telephone: 0800 247 735
Website: www.BISSELL.co.nz



We're Waggin' Our Tails!

BISSELL® proudly supports BISSELL Pet Foundation® and its mission to help save homeless pets. When you buy a BISSELL product, you help save pets, too. We're proud to design products that help make pet messes, odors and pet homelessness disappear. Visit **[BISSELLsavespets.com](https://www.bissellsavespets.com)** to learn more.

