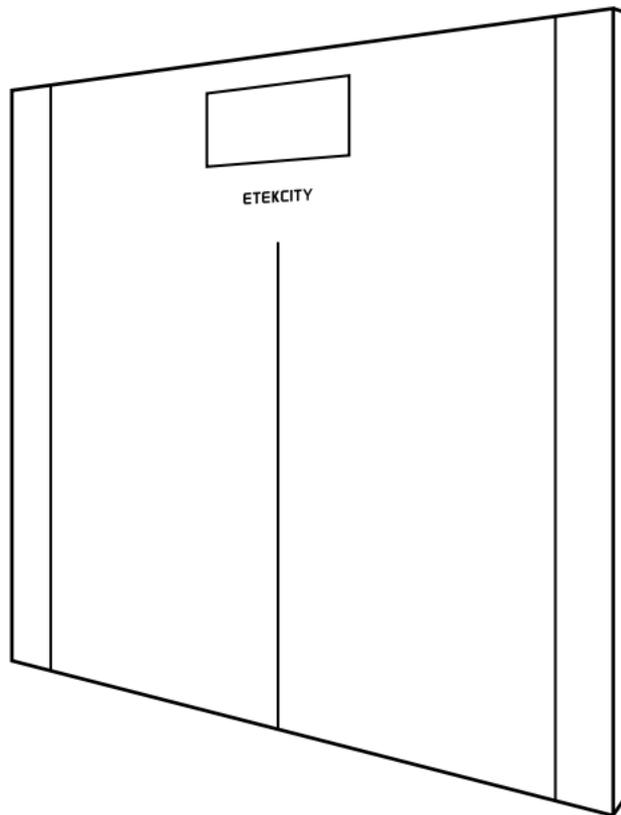




Digital Body Weight Scale

Model: EB9380H

User Manual



**Thank you for purchasing the
Digital Body Weight Scale by Etekcity.**

If you have any questions or concerns,
please reach out to our helpful Customer
Support Team at **support@etekcity.com**.
We hope you enjoy your new scale!

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Package Contents

1	x	Digital Body Weight Scale
1	x	Body Measuring Tape
2	x	1.5V AAA Batteries (Pre-Installed)
1	x	Quick Start Guide

Specifications

Weight Capacity	400 lb / 180 kg
Increments	0.1 lb / 0.05 kg
Weight Units	lb / kg
Platform	Tempered glass
Dimensions	LCD Display: 2.9 x 1.4 in / 7.4 x 3.6 cm Scale: 11.8 x 11.8 x 0.8 in / 30 x 30 x 2.2 cm
Battery	2 x 1.5V AAA batteries
Auto-Off	20 seconds

Safety Information

Please read and follow all instructions and safety guidelines in this manual.

General Use

- Check the scale before using. **Do not** use the scale if it is damaged in any way.
- **Do not** strike or bang on the scale and **do not** use the scale if there is a slight crack on the glass. Due to the nature of tempered glass, the glass will shatter if there is a slight crack. If you see a crack, contact **Customer Support** (see page 14).
- The glass platform is slippery when wet. **Always** make sure the platform and your feet are dry before stepping onto the scale.
- Place the scale on a hard, flat surface.
- To weigh safely and accurately, stand with your feet shoulder-width apart while on the scale. **Do not** stand on the edge of the scale or jump on the scale.
- Avoid standing on the scale for a long period of time.
- **Do not** overload the scale. Maximum weight capacity is 400 lb / 180 kg.
- Keep the scale in a cool area with low humidity. Keep the scale away from heat sources, such as ovens or heaters.
- Store the scale horizontally, not vertically.
- For household use **only**. This scale is not intended for commercial use.
- Handle with care.

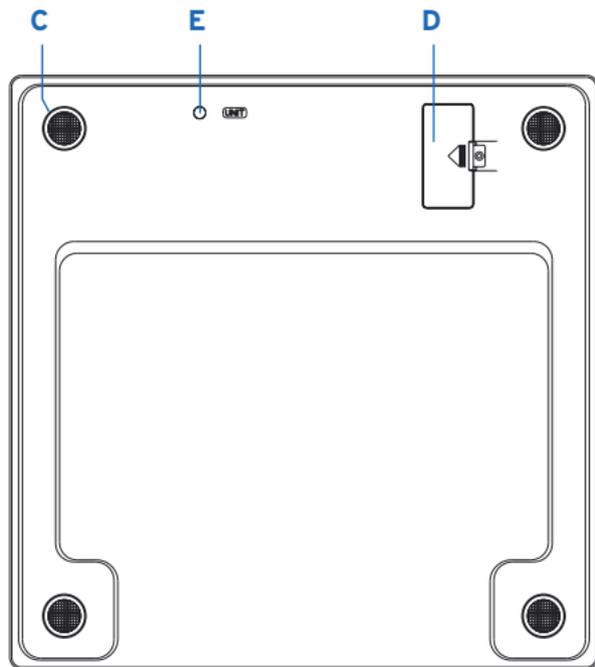
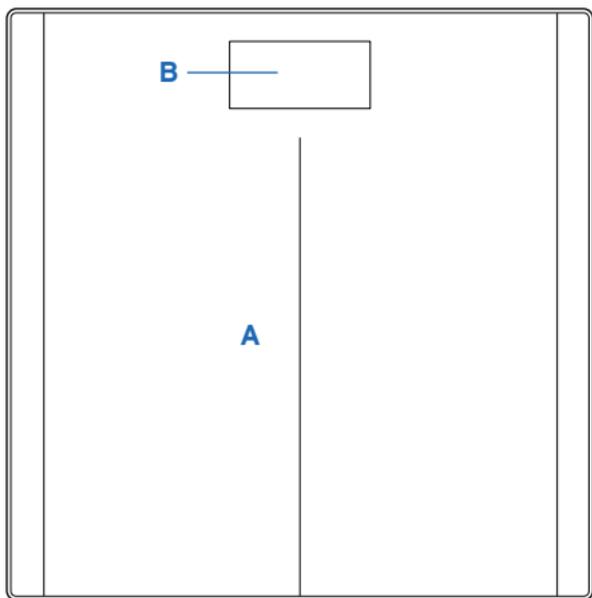
Batteries

- **Do not** mix new and old batteries.
- If the scale is not in use for a long period of time, remove the batteries to extend the lifetime of the scale.

**SAVE THESE
INSTRUCTIONS**

Function Diagram

- A. Platform
- B. Display
- C. Anti-Skid Padding
- D. Battery Compartment
- E. Unit Conversion Button



Before First Use

1. Open the battery compartment on the underside of the scale. Remove the included AAA batteries. *[Figure 1.1]*
2. Remove the plastic strip.
3. Replace the batteries. Follow the guidelines in the battery compartment to match the **+** and **-** terminals. *[Figure 1.2]*

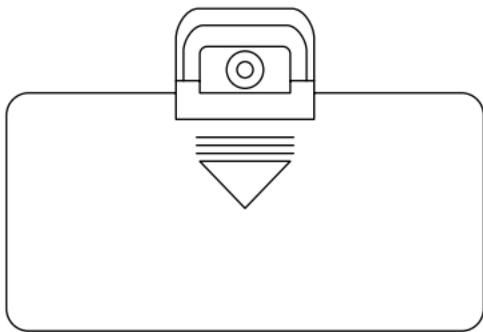


Figure 1.1

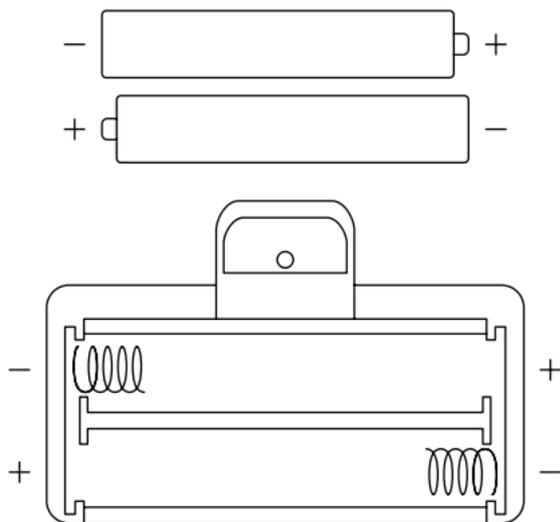


Figure 1.2

Operation

Using the Scale

Note: Press the unit switching button on the underside of the scale to switch between pounds (lb) and kilograms (kg).

1. Place the scale on a hard, flat surface.

Note: Using the scale on soft surfaces such as carpets and mats will cause inaccurate measurements.

2. Step onto the scale. The scale will automatically turn on and start measuring your weight.

[Figure 2.1]

3. Keep standing on the scale until the digits on the display flash 3 times, showing your final measurement. [Figure 2.2]

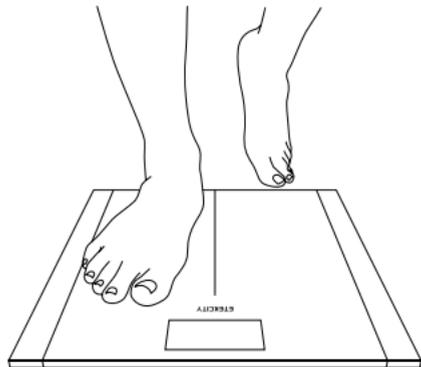


Figure 2.1

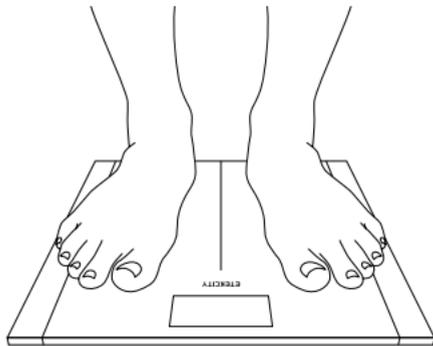


Figure 2.2



Body Measuring Tape

Use the included body measuring tape to track your fitness progress. Wrap the measuring tape around the body part you are measuring.

Replacing the Batteries

1. Open the battery compartment on the underside of the scale.
2. Remove the old batteries and dispose of them properly.
3. Install 2 new 1.5V AAA batteries. Make sure the polarities match. *[Figure 3.1]*
4. Close the battery compartment, place the scale on a hard, flat surface, and wait for the display to show "0.0" before using.

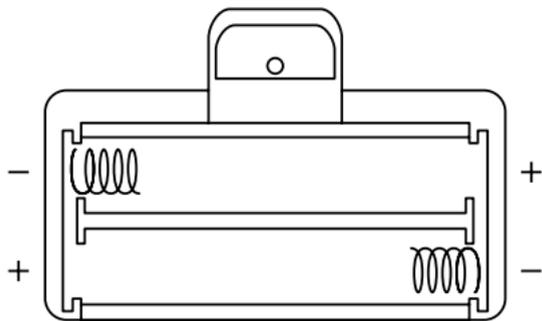
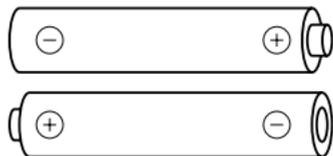


Figure 3.1

Cleaning the Scale

1. Use a slightly damp cloth to clean the surface of the scale, followed by a soft, dry cloth to wipe away the remaining moisture.
2. **Do not** use chemical or abrasive cleaning agents to clean the scale.

Calibrating the Scale

If the scale has been moved or flipped upside down, it must be calibrated to ensure accurate results.

1. Place the scale on a hard, flat surface.
2. Step on the scale with one foot until the display lights up, then step off.
3. The scale will show "0.0", indicating that the calibration was successful.



Troubleshooting

Problem	Possible Solution
Scale does not turn on.	Open the battery compartment cover and remove the plastic strip.
	Replace the batteries (see page 9).
	Insert batteries under the correct polarity as marked in the battery compartment.
Display backlight does not come on when stepping on the scale.	Scale may be malfunctioning. Contact Customer Support (see page 14).
Display shows "Err".	Weight exceeds 400 lb / 180 kg. Use another scale with a higher weight range.
Display shows "LO".	Replace the batteries (see page 9).
Display shows "[-]".	Scale needs to be calibrated. Step off the scale, wait for the display to show "0.0", then step back on the scale.
Reading is inaccurate.	Place scale on a level surface.
	Step off the scale, wait for the display to show "0.0", then step back on the scale.
	Remove the batteries for 45 seconds and replace them to reset the scale.

If your problem is not listed, please contact [Customer Support](#) (see page 14).



Warranty Information

Product Name	Digital Body Weight Scale
Model	EB9380H
Default Warranty Period	1 year
<i>For your own reference, we strongly recommend that you record your order ID and date of purchase.</i>	
Order ID	
Date of Purchase	

Terms & Policy

Etekcify Corporation warrants all products to be of the highest quality in material, craftsmanship, and service, effective from the date of purchase to the end of the warranty period.

Etekcify Corporation will replace any product found to be defective due to manufacturer flaws based on eligibility. Refunds are available within the first 30 days of purchase. Refunds are only available to the original purchaser of the product. This warranty extends only to personal use and does not extend to any product that has been used for commercial, rental, or any other use for which the product is not intended. There are no warranties other than the warranties expressly set forth with each product.

This warranty is non-transferrable. Etekcify Corporation is not responsible in any way for any damages, losses, or inconveniences caused by equipment failure or by user negligence, abuse, or use noncompliant with the user manual or any additional safety or use warnings included in the product packaging and manual.

This warranty does not apply to the following:

- Damage due to abuse, accident, alteration, misuse, tampering, or vandalism.
- Improper or inadequate maintenance.
- Damage in return transit.
- Unsupervised use by children under 18 years of age.

Etekcify Corporation and its subsidiaries assume no liability for damage caused by the use of the product other than for its intended use or as instructed in the user manual. Some states do not allow this exclusion or limitation of incidental or consequential losses so the foregoing disclaimer may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

ALL EXPRESSED AND IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY, ARE LIMITED TO THE PERIOD OF THE LIMITED WARRANTY.

Warranty Information (cont.)

Extend Your Warranty by 1 Year

Register your product at www.etekcity.com/warranty to extend your 1-year warranty by an additional year.

Please fill out all required fields and include your order ID, place of purchase, and purchase date, if applicable.

Defective Products & Returns

If you discover your product is defective within the specified warranty period, please contact Customer Support via support@etekcity.com with a copy of your invoice and order ID. **DO NOT** dispose of your product before contacting us. Once our Customer Support Team has approved your request, please return the product with a copy of the invoice and order ID.

Customer Support

If you have any questions or concerns about your new product, please contact our helpful Customer Support Team.

Etekcitey Corporation

1202 N. Miller St., Suite A
Anaheim, CA 92806

Email: support@etekcity.com

Toll-Free: (855) 686-3835

Support Hours

Monday–Friday
9:00 am–5:00 pm PST/PDT

**Please have your order invoice and order ID ready before contacting Customer Support.*



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