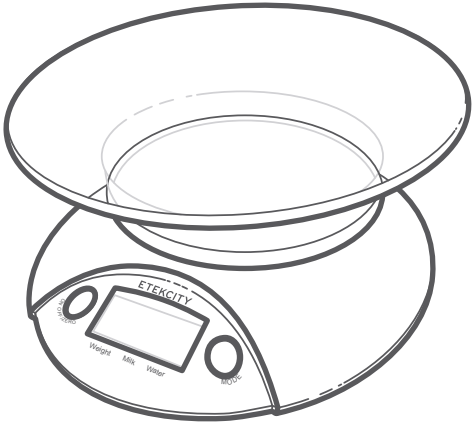
ETEKCITY

# Digital Kitchen Scale

Model: EK3551

**User Manual**



**Thank you** for purchasing the **Digital Kitchen Scale** by Etekcity.

If you have any questions or concerns, please reach out to our helpful Customer Support Team at **support@etekcity.com**. We hope you enjoy your new kitchen scale!

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## Package Contents

1 x Digital Kitchen Scale
1 x Plastic Bowl
2 x 1.5V AAA Batteries (Pre-Installed)
1 x Quick Start Guide

## Specifications

| | |
|---|---|
| **Weight Capacity** | 176 oz / 11 lb / 5000 g / 5000 mL |
| **Increments** | 0.1 oz / 1 g / 1 mL |
| **Weight Units** | oz / lb:oz / fl'oz (water/milk) / g / mL (water/milk) |
| **Auto-Off** | 120 seconds |
| **Battery** | 2 x 1.5V AAA batteries (pre-installed) |

# Important Safety Information

**To avoid damage to this scale, please read and follow all instructions and safety guidelines in this manual.**

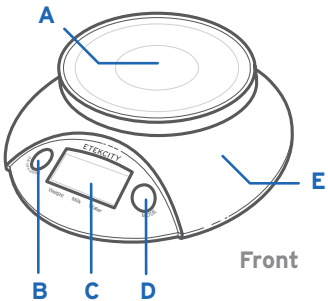
## Scale

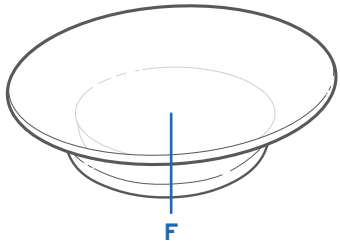
- **Do not** exceed the 11 lb / 5000 g weight capacity, as this will damage the scale. An error indicator will appear on the LCD display if the limit is exceeded.
- **Do not** immerse the scale in water or any liquid. If liquid is spilled on the digital display or buttons, immediately wipe the scale dry with a soft cloth to avoid internal damage.
- Handle with care. This scale is not intended for commercial or heavy-duty use.
- Keep the scale in a cool, dry place. Avoid exposure to damp environments or extreme temperatures.
- Household use **only**.

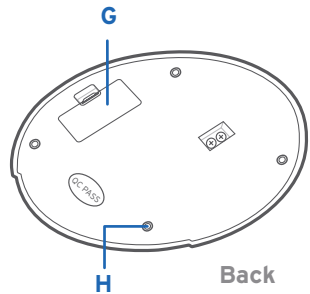
## Batteries

- **Do not** mix new and old batteries.
- If the low battery indicator ("**Lo**") appears on the display, replace the batteries.
- If the scale is not in use for an extended period of time, remove the batteries to conserve battery life and extend the lifetime of the scale.

# Function Diagram



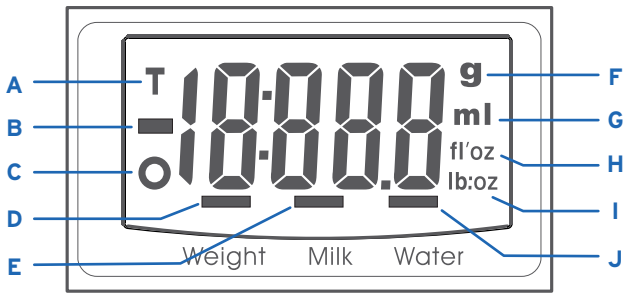




- **A.** Weighing Surface
- **B.** On/Off/Zero Button
- **C.** LCD Screen
- **D.** Mode Button
- **E.** Digital Scale
- **F.** Bowl
- **G.** Battery Compartment
- **H.** Anti-Skid Pads

## LCD Screen

**A.** Tare Function Active
**B.** Negative Weight Value
**C.** Zero Weight
**D.** Weight Mode
**E.** Milk Volume Mode
**F.** Grams
**G.** Milliliters
**H.** Fluid Ounces
**I.** Pounds & Ounces
**J.** Water Volume Mode



# Using Your Scale

## Before First Use

Remove the plastic insulator from the battery compartment on the bottom of the scale. [*Figure 1.1*]

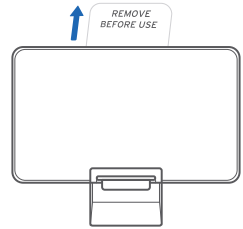



*Figure 1.1*

## Switching Weight Units

To switch between metric units (g, mL) and imperial units (oz, lb:oz, fl'oz), turn on the scale, then press the **Mode** button.

***Note:*** *For accurate results, place the scale on a hard, dry, flat surface, and keep the scale away from dirt, dust, vibrations, wind, air currents, and electromagnetic interference.*

## Measurement

**1.** Place the scale on a hard, flat surface. [*Figure 2.1*]

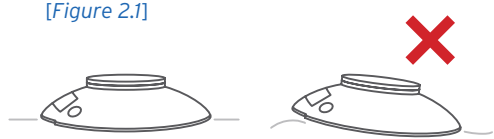


*Figure 2.1*

2. Press **ON/OFF** to turn on the scale. Make sure the scale shows "0". Press **Mode** to select your desired measuring unit.

   a. **Weight:** Choose between grams ("g"), ounces ("oz"), or both pounds and ounces ("lb:oz").

   b. **Milk / Water:** Scale measures in milliliters ("ml") and fluid ounces ("fl'oz").

***Note:***

- *If you're using the bowl or another container to hold the items or liquid you're measuring, first place the empty container on the scale. Press **ZERO** to tare the container's weight (see **Zero/Tare Function**, page 9).*
- *Milk Mode accounts for the higher density of milk to provide a more accurate reading when measuring milk for recipes.*

3. Place your item on the scale.
4. Wait for the weight on the display to stabilize.
5. When you are finished weighing your items, press **ON/OFF** to turn off the scale.

***Note:***

- *To reset the scale, remove all weight from the platform and press **ZERO**.*
- *To conserve battery power, the scale will automatically turn off after 2 minutes of inactivity.*

## Zero/Tare Function

Whenever you measure liquid or other items inside the included bowl, you can use the zero/tare function to remove the bowl's weight from the final measurement. You can also use other containers in place of the bowl.

1. Place the scale on a flat surface, then press **ON/OFF** to turn on the scale.
2. Place the bowl or container onto the weighing surface.
3. Press **ZERO**. The screen will display "0" again. [*Figure 3.1*]
4. Place liquid or items in the bowl. The scale will measure the contents without including the weight of the bowl. [*Figure 3.2*]

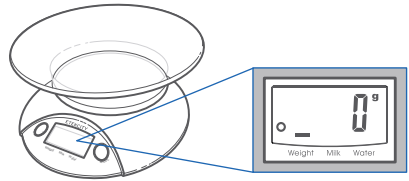



*Figure 3.1*

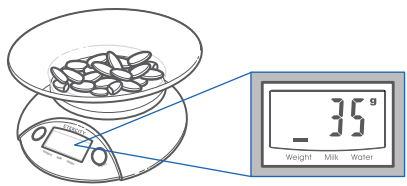



*Figure 3.2*

# Maintenance

## General Cleaning

- Clean the scale with a clean damp cloth, then dry immediately after with a dry cloth. **Do not** immerse the scale in water or use abrasive cleaning agents.
- All plastic parts should be cleaned immediately after coming into contact with fats, spices, vinegar, and strongly flavored/colored foods. Avoid contact with acidic foods like citrus fruits.

## Replacing the Battery

1. If the scale is on, press **ON/OFF** to turn it off.
2. Open the battery compartment on the bottom of the scale.
3. Remove the old batteries.
4. Install 2 new 1.5V AAA batteries under the correct polarity. *[Figure 4.1]*

Replace the cover for the battery compartment.

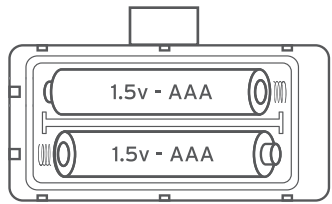



*Figure 4.1*

# Troubleshooting

## Warning Indicators

| | |
|---|---|
| | Battery power is low. Install 2 new 1.5V AAA batteries. |
| | Maximum weight capacity has been exceeded. Remove items from scale to avoid damage. |

# Warranty Information

| | |
|---|---|
| **Product Name** | *Digital Kitchen Scale* |
| **Model** | *EK3551* |
| **Default Warranty Period** | *1 year* |
| *For your own reference, we strongly recommend that you record your order ID and date of purchase.* | |
| **Order ID** | |
| **Date of Purchase** | |

## Terms & Policy

Etekcity Corporation warrants all products to be of the highest quality in material, craftsmanship, and service, effective from the date of purchase to the end of the warranty period.

Etekcity Corporation will replace any product found to be defective due to manufacturer flaws based on eligibility. Refunds are available within the first 30 days of purchase. Refunds are only available to the original purchaser of the product. This warranty extends only to personal use and does not extend to any product that has been used for commercial, rental, or any other use for which the product is not intended. There are no warranties other than the warranties expressly set forth with each product.

This warranty is non-transferrable. Etekcity Corporation is not responsible in any way for any damages, losses, or inconveniences caused by equipment failure or by user negligence, abuse, or use noncompliant with the user manual or any additional safety or use warnings included in the product packaging and manual.

**This warranty does not apply to the following:**

- Damage due to abuse, accident, alteration, misuse, tampering, or vandalism.
- Improper or inadequate maintenance.
- Damage in return transit.
- Unsupervised use by children under 18 years of age.

Etekcity Corporation and its subsidiaries assume no liability for damage caused by the use of the product other than for its intended use or as instructed in the user manual. Some states do not allow this exclusion or limitation of incidental or consequential losses so the foregoing disclaimer may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

**ALL EXPRESSED AND IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY, ARE LIMITED TO THE PERIOD OF THE LIMITED WARRANTY.**

**Extend Your Warranty by 1 Year**
Register your product at **www.etekcity.com/warranty** to extend your 1-year warranty by an additional year.

Please fill out all required fields and include your order ID, place of purchase, and purchase date, if applicable.

**Defective Products & Returns**
If you discover your product is defective within the specified warranty period, please contact Customer Support via **support@etekcity.com** with a copy of your invoice and order ID. **DO NOT** dispose of your product before contacting us. Once our Customer Support Team has approved your request, please return the product with a copy of the invoice and order ID.

# Customer Support

If you have any questions or concerns about your new product, please contact our helpful Customer Support Team.

**Etekcity Corporation**
1202 N. Miller St., Suite A
Anaheim, CA 92806

**Email**: support@etekcity.com
**Toll-Free**: (855) 686-3835

**Support Hours**
Mon–Fri, 9:00 am–5:00 pm PST/PDT

**Please have your invoice and order ID ready before contacting Customer Support.*

# Notes

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