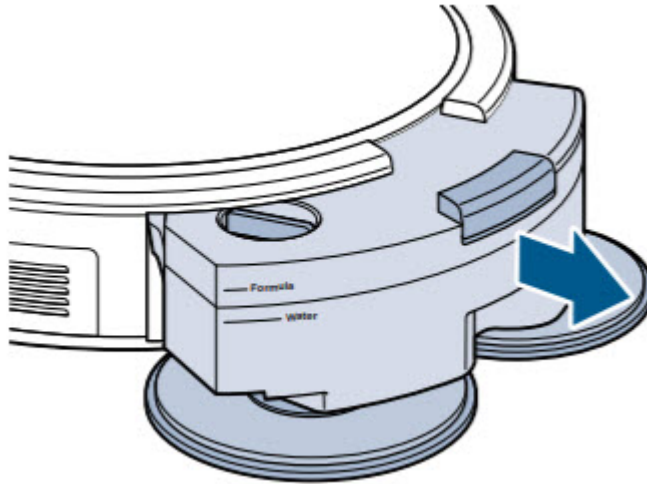


My SpinWave Robot is dispensing too much solution in Mop Mode | Support

If you are experiencing too much solution being put onto your floor while your SpinWave robot is in Mop Mode, follow these steps to resolve:

- Remove Clean Water Tank



- Check that the correct amount of water and BISSELL formula are in the Clean Water Tank
 - Filling the water tank with incorrect formula could result in inconsistent flow rates and too much solution on your floor
 - Re-seat Water Tank in **robot** until it clicks
- If you are using the BISSELL App, change the flow rate to a lower mode > Click the mode on the bottom of the **Robot** screen > Choose Low and then Apply
 - If **robot** is performing an Auto Clean it will default to the mid flow rate



Gerard



ROBOT

SCHEDULE

HISTORY



Wet Mode

Ready



AUTO



MID



3:31



Wet Mode



Wet Mode

Pattern

 **AUTO**

 **SPOT**

 **QUADRANT**

Mode

 **LOW**

 **MID**

 **MAX**

Cleaning mode will affect the run
time of the robot.



Dock when cleaning is complete.

Apply

Cancel

- Has this resolved the issue?
- Yes > Great! Glad we could get you back to cleaning!