

## JAGUAR & TONDEO Servicing Form

Please fill out all fields on this form clearly and remember to enclose it with your scissors in the package. Without this Rand Rocket will not be able to send your Scissors back to you.

Date of Sending		
Name		
Salon Name		
Return Address		
Postcode		
Phone	T: _____	M: _____
Email		
Any comments about any problems you may be experiencing...		

- I would like Rand Rocket to contact me for payment via debit/credit card
- I will contact Rand Rocket to make payment via debit/credit card on **01207 591099**  
(please note without payment Rand Rocket cannot send your Scissors back to you)

Please send to:

**Rand Rocket, ABCare House, Hownsgill Park, Consett, Co Durham, DH8 7NU**

Please send by **recorded/signed for delivery** and remember to include the servicing form so they know where to return your scissors to. (Check levels of cover with the Post Office before sending including insurance).

**PACKING ADVICE:**

Wrap heavy cardboard around all sharp edges and points, to ensure that the contents do not pierce the outer packaging. Wrap each item with cushioning material, place in a suitable outer container such as a padded envelope. **Please also allow up to 4 weeks for your scissors to be returned to you.**

**If there is a more serious problem with your scissors on the point of inspection Rand Rocket will contact you to discuss options and cost of fixing unless covered by the guarantee. To determine any guarantee Rand Rocket may ask for proof of purchase, if you are unable to provide this you will not be entitled to any cover of repair or replacement.**

NB: Please note that Salon Supplies cannot be held responsible in the unlikely event of loss of products or problems occurred during any of these procedures, this is merely a guide to external servicing and on-going maintenance.