

# My BISSELL™ air220 Air Purifier has no power | Support

The machine has a ambient light feature > If the room is dark, the air220 dims its display lights

- **Change Fan speed to the highest setting by turning power button dial clockwise 3 times**
- Place hand over the top of the machine, check for air flow
  - If there is air flow, the machine is in night mode (Display lights are not visible)
    - Place the machine in a brighter area
  - If there is no air flow but the lights are on
    - Turn machine off and unplug
    - Plug machine back in and turn on
    - If lights are on, no airflow please [Contact Us](#)
- Check to see if outlet is working
  - - Test this by plugging in a cell phone charger or small appliance
    - If no power to outlet, test a different outlet in a separate room
    - Reset circuit breaker if needed

**[If the machine still has no power, please Contact Us](#)**