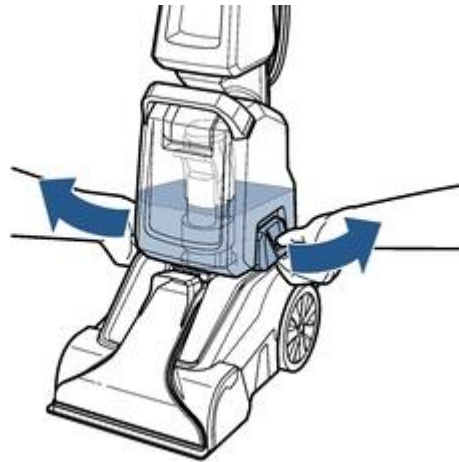


If you are experiencing No/Low Suction, follow these steps to resolve:

- Turn off and unplug machine
- Remove dirty water tank by pulling out and up on the side latches
 - Lift up on the handle to remove



- Open rubber tab on top of dirty water tank, pour out dirty water
 - Rinse tank thoroughly
 - Close rubber tab

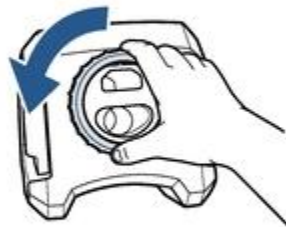


- Inspect dirty water tank for cracks or damage
 - If damaged, replace dirty water tank > Go to [Parts & Supplies](#)
- Remove debris from red filter



- Plug machine in and turn on

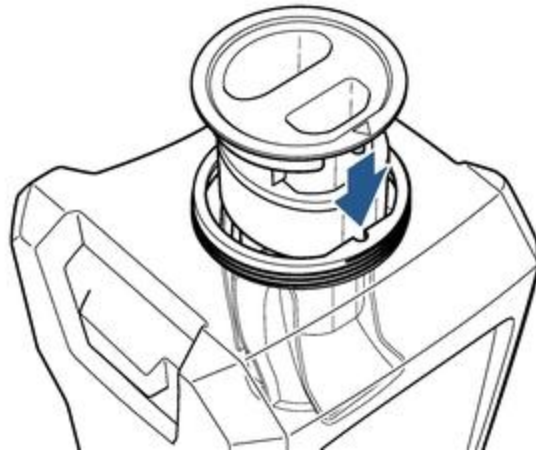
- Put your hand over the red filter to feel for suction
- Is there suction?
 - Yes > Turn off and Unplug machine
 - No > Contact Us
- Remove float stack from dirty water tank unscrewing the ring at the bottom of the tank



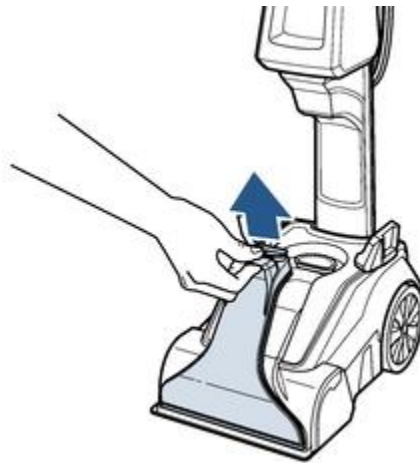
- Rinse the float stack under water to remove any debris
 - Ensure that float stack can freely move up and down



- Put float stack back into dirty water tank aligning the arrow on the float with the notch on the tank
 - Twist ring into place to secure float



- Grab the top of nozzle and pull away to remove it



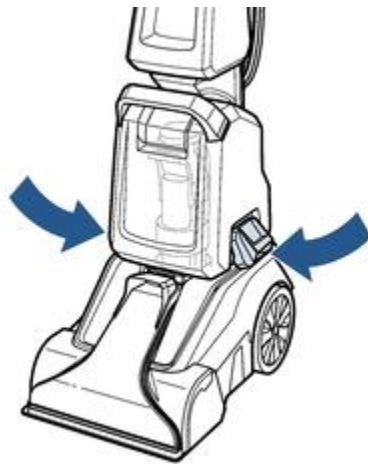
- Rinse nozzle under water and wipe debris from machine where nozzle was



- Replace nozzle aligning the top into channel in front of red filter, use both hands to push bottom portion of nozzle into place



- Return dirty water tank to machine, secure with latches



- Plug machine in and turn on
- Check for suction by performing a few wet and dry cleaning strokes