

Let's keep you
up and running



Changing your battery

For more information call
1300 810 006 or visit
support.billycare.com



- 1 Locate your low battery or offline sensor.** You can check the status of your sensors from within the Billy app. The Settings/Sensors screen shows if a sensor is offline or has a low battery.
- 2 Swap out the old battery.** Once you locate the sensor, remove the cover and the old battery.
- 3 Put the sensor back.** Once the new battery is in the sensor, it's time to get the sensor cover back in place.
- 4 Double check.** It never hurts to be 100% sure. Head to Settings/Sensors in your Billy app and make sure your sensor is online and your battery level is looking good. It can take up to 2 hours after the battery change for the status to update.