

MACKNADE

JOB DESCRIPTION

Post: Head Chef

Responsible to: Head of Food and Beverage

Summary of post: To lead the development and delivery of Café Kitchen operations at the Macknade.

Duties and Responsibilities:

1. To be responsible for the Café kitchen operations at Macknade, including events and Food Village delivery.
2. To Lead the development and delivery of an innovative, ingredient-led menu that showcases Macknade's top-quality produce.
3. Drive a sector-leading food offer by continuously improving and evolving dishes and presentation
4. Manage kitchen performance both operationally and financially, including budgeting, cost control, and stock management
5. To provide energetic and inspiring leadership for all kitchen staff, ensuring that they have clear responsibilities and accountability.
6. Lead the delivery of the day to day Standard Operating Procedures to a high standard, ensuring peak customer satisfaction at all times.
7. To lead in and ensure the Macknade vision, ethos and values are at the heart of the customer experience at every touchpoint.

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8. Ensure that optimal staffing structures are in place to deliver a high-quality customer experience whilst maintaining an efficient cost base within budget.
9. To comply with legislative requirements, company policies and guidelines in respect to health & safety and data protection ensuring a 5* hygiene rating is achieve
- 10.To demonstrate positive personal and professional behaviour as specified in the Staff Code of Conduct.
- 11.To undertake any other duties as reasonably requested.

PERSON SPECIFICATION

Post: Head Chef

Skills and Experience
Experience in a similar role with responsibility for delivering results in a commercial context
Experience of managing kitchen operations, menu costing and financial performance with successful results
Proven ability to lead a team to deliver outstanding customer service at every touchpoint
Highly effective organisational skills with proven ability to successfully develop and work within a positive and inclusive culture
A clear passion to build on the Macknade reputation for offering high quality, value for money and an outstanding experience
Detailed knowledge of high quality food and drink

MACKNADE

TEAM BENEFITS – 2025/2026

FOOD

- Enjoy daily staff lunches and fresh fruit – on us!
- Keep saving with 10% off at all Food Village traders, including Wild Box

✦ New This Year

- **Staff Sampling Experience** – Each month, one team member will get to choose a product from across the store to try and share their thoughts
- **Birthday Lunch Treat** – Celebrate your special day with a dish of your choice from our kitchen

HOLIDAYS

- Receive **2 extra days of annual leave** after 5 years of continuous service.

✦ New This Year

- **Loyalty Leave Boost** – Get **one extra day off after 10 years' service**, and every 5 years after that

DISCOUNTS

- Continue saving on everyday items with **Perks at Work**
- Discount on our **Big Green Egg** range of **40%**, plus **50% off accessories**
- Work **loans** for **bicycles** and **BBQ's** for all eligible staff
- **20% staff discount** across the company
- Special **30% discount weeks four times** a year: March/June/September/December

WELLBEING

- Full reimbursement for **flu vaccines**
- Access to **free financial advice**
- Access to **free online wellbeing sessions** with **Perks at Work**
- Access **6 free counselling sessions** at **Faversham Counselling Service**
- **Top to Toe Fitness** – enjoy **40% off** classes

✦ New This Year

- **Serene Therapies** – **10% off** all treatments
- **Kesson Physio** – **10% off** all treatments
- **Sea Scrub Sauna** – **Free membership**, plus discounts on all sauna offers!

HEALTH

✦ New This Year

- **Paid time off** for urgent cancer screening appointments during your working hours
- **Free NHS health checks** delivered at work
- A **year-round calendar of wellness activities** including:
 - Monthly health awareness campaigns
 - Regular updates and resources to support physical and mental wellbeing
- **Paid volunteering opportunities** – for individuals and team-based initiatives

FUN!

- Enjoy our regular team socials, including:
 - **Summer Event**
 - **Fireworks Night**
 - **Christmas Party**