



# Bellavista® B41XTCE Gas Fireplace

## Owners & Installation Manual

MODELS: B41XTCE-NG11  
B41XTCE-LP11



Bellavista B41XTCE Video

French Manual: <https://bit.ly/3czgZok>  
Manuel en français : <https://bit.ly/3czgZok>

[www.regency-fire.com](http://www.regency-fire.com)

**Warning**  
**Fire or Explosion Hazard**  
Failure to follow safety warnings exactly could result in serious injury, death, or property damage.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- **WHAT TO DO IF YOU SMELL GAS**
  - Do not try to light any appliance.
  - Do not touch any electrical switch: do not use any phone in your building. Leave the building immediately.
  - Immediately call your gas supplier from a neighbour's phone. Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.
  - Installation and service must be performed by a qualified installer, service agency or the gas supplier.




Tested by:  
Certified to/Certifié pour: CSA 2.17-2017  
ANSI Z21.88-2019  
CSA 2.33-2019

**Installer:** Please complete the details on the back cover and leave this manual with the homeowner.  
**Homeowner:** Please keep these instructions for future reference.

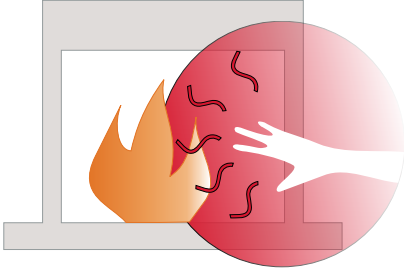
## To the New Owner:

Congratulations!

You are the owner of a state-of-the-art Gas Fireplace by REGENCY®. The Bellavista™ B41XTCE has been designed to provide you with all the warmth and charm of a wood fireplace at the flick of a switch. The Bellavista™ B41XTCE has been approved by Warnock Hersey/Intertek for both safety and efficiency. As it also bears our own mark, it promises to provide you with economy, comfort and security for many trouble-free years to follow. Please take a moment now to acquaint yourself with these instructions and the many features of your Regency® Fireplace.



# DANGER



**HOT GLASS WILL  
CAUSE BURNS**

**DO NOT TOUCH GLASS  
UNTIL COOLED**

**NEVER ALLOW CHILDREN  
TO TOUCH GLASS**

A barrier designed to reduce the risk of burns from the hot viewing glass is provided with this appliance and must be installed for the protection of children and other at risk individuals.

**CAUTION:**  
**HOT WHILE IN OPERATION. DO NOT TOUCH.  
SEVERE BURNS MAY RESULT. KEEP CHILDREN, CLOTHING, FURNITURE,  
GASOLINE, AND ANY OTHER LIQUIDS WITH FLAMMABLE VAPOURS AWAY.**

**KEEP BURNER AND CONTROL COMPARTMENT CLEAN.  
SEE INSTALLATION AND OPERATING INSTRUCTIONS ACCOMPANYING  
APPLIANCE.**

920-408

### On Demand Pilot Light (seven-day safety timer)

Important information if using the appliance in CPI (continuous pilot mode) only.

This appliance is a ProFlame 1 system fitted with the "On Demand" Pilot, a safety feature which will shut down the gas valve completely by extinguishing the pilot light in the event of a continuous full seven days of inactivity.

This only applies if the CPI (continuous pilot) switch is in the "on" position.

Each time the main burner shuts down, manually or through the call from the thermostat, the seven-day timer starts again.

The seven-day inactivity timer is controlled within the circuit board. Therefore, if in CPI mode and when the pilot light is extinguished after seven straight days of inactivity, the IPI/CPI rocker switch will remain in the "on" position. Therefore, all that is required to relight the pilot would be to press the on/off button on the remote control transmitter from "on" to "off" and back to "on". Once the pilot has re-established operation will resume as normal. There is no requirement to do anything with the IPI/CPI rocker switch.

If the unit never goes as long as seven full days without a call for heat, the pilot will remain lit until it is manually shutoff.

If the unit is being operated in IPI (intermittent pilot) mode, neither the above instructions nor the seven-day timer will apply.

See the instructions in this manual and on the Lighting Instructions plate on the appliance to light or relight the pilot.

## **MANUFACTURED MOBILE HOME REQUIREMENTS**

### **INFORMATION FOR MOBILE/MANUFACTURED HOMES AFTER FIRST SALE**

This Regency® product has been tested and listed by Warnock Hersey as a Direct Vent Wall Furnace to the following standards: VENTED GAS FIREPLACE HEATERS ANSI Z21.88 • CSA 2.33 and Gas-fired Appliances for Use at High Altitudes CSA 2.17-2017.

This Direct Vent System Appliance must be installed in accordance with the manufacturer's installation instructions and the Manufactured Home Construction and Safety Standard, Title 24 CFR, Part 3280, or the current Standard of Fire Safety Criteria for Manufactured Home Installations, Sites, and Communities ANSI/NFPA 501A, and with CAN/CSA Z240-MH Mobile Home Standard in Canada.

This appliance installation must comply with the manufacturer's installation instructions and local codes, if any. In the absence of local codes follow the current National Fuel Gas Code, ANSI Z223.1 and the current National Electrical Code ANSI/NFPA 70 in the U.S.A., and the current CSA B149.1 Gas Installation Code and the current Canadian Electrical Code CSA C22.1 in Canada.

This appliance comes equipped with a dedicated #8 Ground Lug for attachment of the ground wire to the steel chassis as applicable to local codes.

The appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the National Electrical Code, ANSI/NFPA 70, or the Canadian Electrical Code, CSA C22.1.

This appliance may only be installed in an aftermarket permanently located, manufactured (U.S.A. only) or mobile home, where not prohibited by local codes.

This appliance can only be used with the type of gas indicated on the rating plate. This appliance is not convertible for use with other gases.

Ensure that structural members are not cut or weakened during installation.



NATIONAL FIREPLACE INSTITUTE  
**NFI**  
CERTIFIED  
www.nficertified.org

We recommend that our products be installed and serviced by professionals who are certified in the U.S. by the National Fireplace Institute® (NFI) or in Canada by Wood Energy Technical Training (WETT).



Wood Energy  
Technical Training  
www.wettinc.ca



*Bellavista  
B41XTCE Video*



*Bellavista B41XT  
Gas Fireplace Benefits*

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This is a copy of the label that accompanies each Bellavista™ B41XTCE Direct Vent Gas Fireplace. We have printed a copy of the contents here for your review.

**NOTE:** Regency® units are constantly being improved. Check the label on the unit and if there is a difference, the label on the unit is the correct one.


Copy of the Safety Decal

Duplicate S/N
511



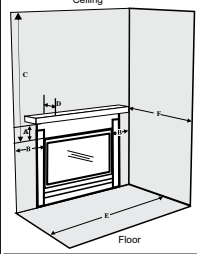
**Listed/Nom:** VENTED GAS FIREPLACE / FOYER AU GAZ À ÉVACUATION  
**Certified to/Certifié pour:** ANSI Z21.88:2019 • CSA-2.33:2019  
 CSA 2.17-2017  
**MAY BE INSTALLED IN MANUFACTURED (MOBILE) HOMES AFTER FIRST SALE.**  
 Refer to Intertek's Directory of Building Products for detailed information.  
 Pour plus de détails, se reporter au Répertoire des produits de construction de Intertek.

**DO NOT REMOVE THIS LABEL / NE PAS ENLEVER CETTE ÉTIQUETTE**




Serial No./ No de série

511

<p><b>NATURAL GAS: Model B41XTCE-NG11</b></p> <table border="0"> <tr><td>Minimum supply pressure</td><td>5.0"</td><td>WC/C.E.</td><td>(1.25 kPa)</td></tr> <tr><td>Manifold pressure high</td><td>3.5"</td><td>WC/C.E.</td><td>(0.87 kPa)</td></tr> <tr><td>Manifold pressure low</td><td>1.6"</td><td>WC/C.E.</td><td>(0.40 kPa)</td></tr> <tr><td>Orifice size</td><td>#30</td><td>DMS</td><td></td></tr> <tr><td>Minimum input</td><td>30,000</td><td>Btu/h</td><td>(8.79 kW)</td></tr> <tr><td>Maximum input</td><td>42,500</td><td>Btu/h</td><td>(12.45 kW)</td></tr> <tr><td>Altitude</td><td>0-4500</td><td>ft/pi</td><td>(0-1372 m)</td></tr> </table>	Minimum supply pressure	5.0"	WC/C.E.	(1.25 kPa)	Manifold pressure high	3.5"	WC/C.E.	(0.87 kPa)	Manifold pressure low	1.6"	WC/C.E.	(0.40 kPa)	Orifice size	#30	DMS		Minimum input	30,000	Btu/h	(8.79 kW)	Maximum input	42,500	Btu/h	(12.45 kW)	Altitude	0-4500	ft/pi	(0-1372 m)	<p><b>APPAREIL FONCTIONNANT AU GAZ NATUREL</b>  <b>Modèle B41XTCE-NG11</b></p> <p>Pression d'alimentation minimale                  Pression manifold - élevée                  Pression manifold - basse                  Taille de l'orifice                  Débit calorifique minimal                  Débit calorifique maximal                  Altitude</p>	<p><b>Minimum Clearances to Combustibles /</b>  <b>Dégagements minimaux par rapport aux matériaux combustibles</b></p>  <p><b>Mantel Clearances from Fireplace Opening:</b>                  (A) Min. 17-9/16" (446mm)  <b>Side Wall Clearance from Fireplace Opening</b>                  (B) Min. 9" (229mm)  <b>Ceiling from Top of Fireplace Opening:</b>                  (C) 36-5/8" (930mm)  <b>Mantel Depth:</b>                  (D) Max. 12" (304mm)  <b>Alcove Clearances:</b>                  (E) Min. Width 60" (1524mm),                  (F) Max. Depth 36" (914mm)  <b>Minimum Vent Clearances:</b>                  Horizontal Top 3" (76mm)                  Horizontal Side 2" (51mm)                  Horizontal Bottom 2" (51mm)                  Vertical Vent 2" (51mm)</p> <p><b>DOOR SEAL: Please check that the door is properly sealed</b></p> <p>(See Instruction Manual for detailed instructions)</p>
Minimum supply pressure	5.0"	WC/C.E.	(1.25 kPa)																											
Manifold pressure high	3.5"	WC/C.E.	(0.87 kPa)																											
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<p><b>PROPANE GAS: Model B41XTCE-LP11</b></p> <table border="0"> <tr><td>Minimum supply pressure</td><td>11"</td><td>WC/C.E.</td><td>(2.74 kPa)</td></tr> <tr><td>Manifold pressure high</td><td>10"</td><td>WC/C.E.</td><td>(2.49 kPa)</td></tr> <tr><td>Manifold pressure low</td><td>6.4"</td><td>WC/C.E.</td><td>(1.60 kPa)</td></tr> <tr><td>Orifice size</td><td>#49</td><td>DMS</td><td></td></tr> <tr><td>Minimum input</td><td>29,500</td><td>Btu/h</td><td>(8.65 kW)</td></tr> <tr><td>Maximum input</td><td>37,500</td><td>Btu/h</td><td>(10.99 kW)</td></tr> <tr><td>Altitude</td><td>0-4500</td><td>ft/pi</td><td>(0-1372 m)</td></tr> </table>	Minimum supply pressure	11"	WC/C.E.	(2.74 kPa)	Manifold pressure high	10"	WC/C.E.	(2.49 kPa)	Manifold pressure low	6.4"	WC/C.E.	(1.60 kPa)	Orifice size	#49	DMS		Minimum input	29,500	Btu/h	(8.65 kW)	Maximum input	37,500	Btu/h	(10.99 kW)	Altitude	0-4500	ft/pi	(0-1372 m)	<p><b>APPAREIL FONCTIONNANT AU GAZ PROPANE</b>  <b>Modèle B41XTCE-LP11</b></p> <p>Pression d'alimentation minimale                  Pression manifold - élevée                  Pression manifold - basse                  Taille de l'orifice                  Débit calorifique minimal                  Débit calorifique maximal                  Altitude</p>	
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Altitude	0-4500	ft/pi	(0-1372 m)																											

This appliance must be installed in accordance with local codes, if any; if none, follow the National Fuel Gas Code, ANSI Z223.1, or Natural Gas and Propane Installation Code, CSA B149.1.  
 This appliance must be installed in accordance with the Standard CAN/CSA-Z240 MH, Mobile Housing, in Canada, or with the Manufactured Home Construction and Safety Standard, Title 24 CFR, Part 3280, in the United States, or when such a standard is not applicable, ANSI/NCSBSC A225.1/NFPA 501A, Manufactured Home Installations Standard.  
 This appliance is only for use with the type of gas indicated on the rating plate and may be installed in an aftermarket, permanently located, manufactured (mobile) home where not prohibited by local codes. See owner's manual for details.  
 Installer l'appareil selon les codes ou règlements locaux, ou, en l'absence de tels règlements, selon les codes d'installation ANSI Z223.1, National Fuel Gas Code ou CSA-B149.1 en vigueur.  
 Installer l'appareil selon la norme CAN/CSA-Z240, Série MM, Maison mobiles ou CAN/CSA-Z240 VC, Véhicules de camping, ou la norme 24 CFR Part 3280, Manufactured Home Construction and Safety Standard.  
 Si ces normes ne sont pas pertinentes, utilisez la norme ANSI/NCSBSC A225.1/NFPA 501A, Manufactured Home Installations Standard, ou ANSI A119.2 ou NFPA 501C Standard for Recreational Vehicles.  
 Cet appareil doit être utilisé uniquement avec le type de gaz indiqué sur la plaque signalétique. Cet appareil peut être installé dans une maison préfabriquée ou mobile (É.-U. seulement) installée à demeure si les règlements locaux le permettent. Voir la notice de l'utilisateur pour plus de renseignements. Cet appareil ne peut pas être utilisé avec d'autres gaz sauf si une trousse de conversion certifiée est fournie.  
**This vented gas fireplace heater is not for use with air filters. Ne pas utiliser de filtre à air avec ce foyer au gaz à évacuation.**  
 For use with glass doors certified with the appliance only. À utiliser seulement avec les portes vitrées certifiées avec l'appareil.  
 Electrical supply / Alimentation électrique 115VAC, 1.13 A, 60Hz. Made in Canada/ Fabriqué au Canada  
**For Use Only with Barrier (Part # 508-100) Follow installation instructions. Utiliser uniquement avec l'écran (n°508-100). Suivre les consignes d'installation.**  
**VENTED GAS FIREPLACE HEATER - NOT FOR USE WITH SOLID FUELS. CATEGORY I.**  
**FOYER AU GAZ À ÉVACUATION - NE PAS UTILISER AVEC UN COMBUSTIBLE SOLIDE. CATÉGORIE I.**



RENEWMENT ÉNERGÉTIQUE VÉRIFIÉ

CSA P.4.1 Fireplace Efficiency (FE) /Efficacité énergétique des foyers (EEF) CSA P.4.1  
 Natural Gas / Gaz naturel 68.15%  
 Propane Gas / Gaz propane 68.35%

920-034b

For the State of Massachusetts, installation and repair must be done by a plumber or gas fitter licensed in the Commonwealth of Massachusetts.

For the State of Massachusetts, flexible connectors shall not exceed 36 inches in length.

For the State of Massachusetts, the appliances individual manual shutoff must be a t-handle type valve.

The State of Massachusetts requires the installation of a carbon monoxide alarm in accordance with NFPA 720 and a CO alarm with battery backup in the same room where the gas appliance is installed.

Decal Location



Remove the faceplate from unit (refer to manual) the rating plate will be attached to a black chain as shown below.

DO NOT REMOVE DECAL FROM UNIT.



# requirements

## MA Code - CO Detector (for the State of Massachusetts only)

### 5.08: Modifications to NFPA-54, Chapter 10

(2) Revise 10.8.3 by adding the following additional requirements:

(a) For all side wall horizontally vented gas fueled equipment installed in every dwelling, building or structure used in whole or in part for residential purposes, including those owned or operated by the Commonwealth and where the side wall exhaust vent termination is less than seven (7) feet above finished grade in the area of the venting, including but not limited to decks and porches, the following requirements shall be satisfied:

1. **INSTALLATION OF CARBON MONOXIDE DETECTORS.** At the time of installation of the side wall horizontal vented gas fueled equipment, the installing plumber or gasfitter shall observe that a hard wired carbon monoxide detector with an alarm and battery back-up is installed on the floor level where the gas equipment is to be installed. In addition, the installing plumber or gasfitter shall observe that a battery operated or hard wired carbon monoxide detector with an alarm is installed on each additional level of the dwelling, building or structure served by the side wall horizontal vented gas fueled equipment. It shall be the responsibility of the property owner to secure the services of qualified licensed professionals for the installation of hard wired carbon monoxide detectors

a. In the event that the side wall horizontally vented gas fueled equipment is installed in a crawl space or an attic, the hard wired carbon monoxide detector with alarm and battery back-up may be installed on the next adjacent floor level.

b. In the event that the requirements of this subdivision can not be met at the time of completion of installation, the owner shall have a period of thirty (30) days to comply with the above requirements; provided, however, that during said thirty (30) day period, a battery operated carbon monoxide detector with an alarm shall be installed.

2. **APPROVED CARBON MONOXIDE DETECTORS.** Each carbon monoxide detector as required in accordance with the above provisions shall comply with NFPA 720 and be ANSI/UL 2034 listed and IAS certified.

3. **SIGNAGE.** A metal or plastic identification plate shall be permanently mounted to the exterior of the building at a minimum height of eight (8) feet above grade directly in line with the exhaust vent terminal for the horizontally vented gas fueled heating appliance or equipment. The sign shall read, in print size no less than one-half (1/2) inch in size, "**GAS VENT DIRECTLY BELOW. KEEP CLEAR OF ALL OBSTRUCTIONS**".

4. **INSPECTION.** The state or local gas inspector of the side wall horizontally vented gas fueled equipment shall not approve the installation unless, upon inspection, the inspector observes carbon monoxide detectors and signage installed in accordance with the provisions of 248 CMR 5.08(2)(a)1 through 4.

(b) **EXEMPTIONS:** The following equipment is exempt from 248 CMR 5.08(2)(a)1 through 4:

1. The equipment listed in Chapter 10 entitled "Equipment Not Required To Be Vented" in the most current edition of NFPA 54 as adopted by the Board; and

2. Product Approved side wall horizontally vented gas fueled equipment installed in a room or structure separate from the dwelling, building or structure used in whole or in part for residential purposes.

(c) **MANUFACTURER REQUIREMENTS - GAS EQUIPMENT VENTING SYSTEM PROVIDED.** When the manufacturer of Product Approved side wall horizontally vented gas equipment provides a venting system design or venting system components with the equipment, the instructions provided by the manufacturer for installation of the equipment and the venting system shall include:

1. Detailed instructions for the installation of the venting system design or the venting system components; and

2. A complete parts list for the venting system design or venting system.

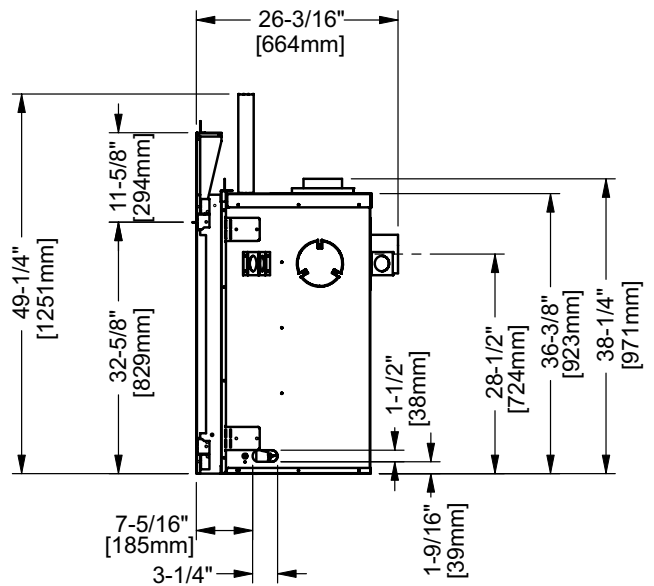
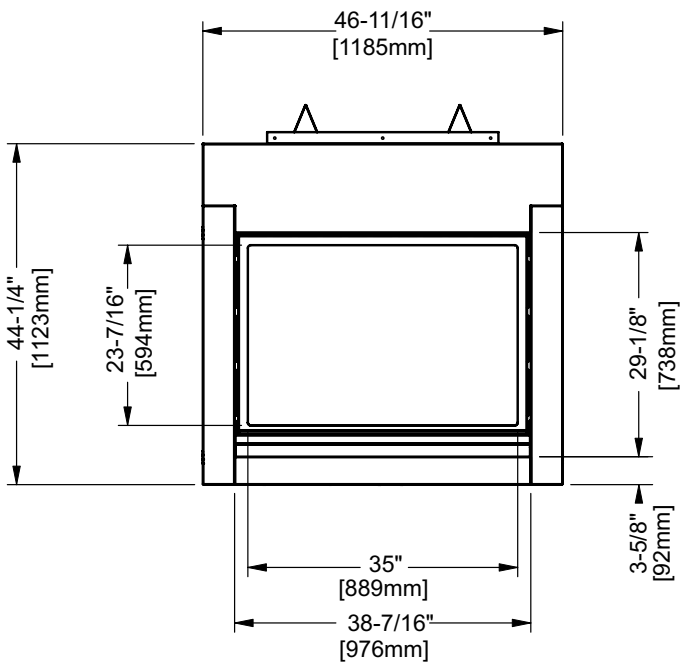
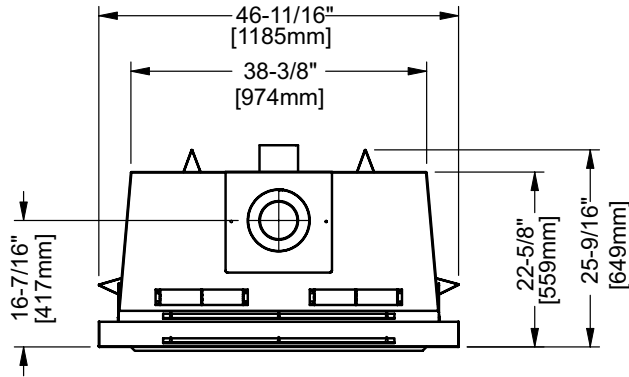
(d) **MANUFACTURER REQUIREMENTS - GAS EQUIPMENT VENTING SYSTEM NOT PROVIDED.** When the manufacturer of a Product Approved side wall horizontally vented gas fueled equipment does not provide the parts for venting the flue gases, but identifies "special venting systems", the following requirements shall be satisfied by the manufacturer:

1. The referenced "special venting system" instructions shall be included with the appliance or equipment installation instructions; and

2. The "special venting systems" shall be Product Approved by the Board, and the instructions for that system shall include a parts list and detailed installation instructions.

(e) A copy of all installation instructions for all Product Approved side wall horizontally vented gas fueled equipment, all venting instructions, all parts lists for venting instructions, and/or all venting design instructions shall remain with the appliance or equipment at the completion of the installation.

Unit Dimensions



**Note:** Gas connection is from the right-hand side of the appliance & electrical connection on the left-hand side of the appliance. A metal receptacle box is supplied/installed with the appliance to make all 120 volt electrical connections.

**ALL PICTURES / DIAGRAMS SHOWN THROUGHOUT THIS MANUAL ARE FOR ILLUSTRATION PURPOSES ONLY. ACTUAL PRODUCT MAY VARY DUE TO PRODUCT ENHANCEMENTS.**

# dimensions

## Gas Installation Checklist

This general checklist does not contain all pertinent installation details or specifics and does not supersede the guidelines in this manual. Your Regency dealer/installer should use it in conjunction with manual instructions. Please follow all local codes and jurisdictions in authority.

<b>Customer:</b> _____	<b>Date Installed:</b> _____
<b>Install Address:</b> _____	<b>Location of Fireplace:</b> _____
<b>Serial No:</b> _____	<b>Installer:</b> _____
<b>Model No:</b> _____	

<b>Site Requirements</b>	<b>YES</b>	<b>NO</b>
If applicable, are the insulation, vapour barrier, and drywall present if installed on an outside wall or chase?		
Does the area have a solid continuous base to support the unit?		
Will the area accommodate the size of the appliance and all clearances?		
Are the gas and electrical roughed into the area where the unit is being installed?		
In City & Grandview series cool wall applications, is the chase enclosure sealed to prevent heat from escaping? All hot air from the unit must exit via the mandatory ventilation openings.		
In City & Grandview applications, Is the chase enclosure vented with the mandatory heat ventilation openings? See manual for details.		
If applicable, is the masonry/factory built fireplace in its original condition with no modifications?		
If applicable, have the hearth requirements been met?		
<b>Unit Setup</b>	<b>YES</b>	<b>NO</b>
If applicable, are the standoffs and top nailing flange extensions installed and at the correct depth to accommodate finishing material? See manual for details.		
If applicable, is the fireplace level and secured, meeting framing clearances? See manual for details.		
If applicable, is the unit converted to top or rear vent per manual instructions, and the insulation discarded?		
<b>Venting</b>	<b>YES</b>	<b>NO</b>
Are the venting components approved for the unit installed?		
Does the venting configuration comply with venting diagrams?		
Is venting installed and secured, and are clearances for the vent pipe and termination cap maintained?		
If applicable, was a 1/4" rise maintained for every foot of horizontal run?		
Was the termination installed and sealed?		
Is the direct vent termination at the highest point in the vent assembly?		
If applicable, are both chimney liners continuous from flue collars to termination?		
<b>Electrical and Wiring</b>	<b>YES</b>	<b>NO</b>
Is the appliance connected to the household's 110/120v per local codes? Check local codes for receptacle placement.		
Were the connections in the fireplace tested with a circuit tester?		
Is the appliance properly grounded?		
If applicable, is the supplied electrical/gang box affixed to the wall to facilitate the mounting of the receiver/battery box ?		
<b>Gas</b>	<b>YES</b>	<b>NO</b>
Does the supply pressure meet the requirements shown on the rating plate?		
Was a conversion performed?		
Was a leak check performed and manifold pressures verified?		
Is the shut-off valve installed and easily accessible to the customer?		

<b>Finishing</b>	<b>YES</b>	<b>NO</b>
If applicable, is only noncombustible material installed in the noncombustible areas?		
Do clearances meet installation and manual requirements?		
Do the mantels and/or projections comply with the installation manual?		
If applicable, was the solid fuel fireplace warning plate installed?		
<b>Appliance Media Setup</b>	<b>YES</b>	<b>NO</b>
Do commands from the remote or wall switch light the pilot and main burner?		
Are the burner media/log set, glass door, and screen installed per instructions in the manual?		
Was the air shutter on the proper setting after running the unit for 20 minutes?		
If applicable, were the surround and trims installed according to the manual?		
Was the operation of the fan, lights (if installed), and flame modulation checked?		
<b>Customer Tutorial and Presentation</b>	<b>YES</b>	<b>NO</b>
Is the customer confident operating the new gas appliance and aware of all the features on the remote?		
Confirm that the rating and lighting plates are attached to the appliance. Do not remove.		
Was the customer informed of the location of the rating and lighting plates?		
Was accessing unit controls in a power outage explained to the customer?		
Are the model and serial numbers and the date of installation of the unit written in the manual and on the checklist?		
Were the warranty and unit registration reviewed with the customer?		
<b>Comments:</b>		

# owner's information

## Important Message

### SAVE THESE INSTRUCTIONS

The B41XTCE-11 Gas Fireplace must be installed in accordance with these instructions. Carefully read all the instructions in this manual first. Consult the "authority having jurisdiction" to determine the need for a permit prior to starting the installation. It is the responsibility of the installer to ensure this fireplace is installed in compliance with the manufacturer's instructions and all applicable codes.

## Before You Start

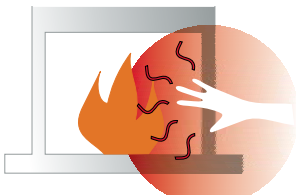
Safe installation and operation of this appliance require common sense, however, we are required by the Canadian Safety Standards and ANSI Standards to make you aware of the following:

**INSTALLATION AND REPAIR SHOULD BE DONE BY AN AUTHORIZED SERVICE PERSON. THE APPLIANCE SHOULD BE INSPECTED BEFORE USE AND AT LEAST ANNUALLY BY A PROFESSIONAL SERVICE PERSON. MORE FREQUENT CLEANING MAY BE REQUIRED DUE TO EXCESSIVE LINT FROM CARPETING, BEDDING MATERIAL, ETC. IT IS IMPERATIVE THAT CONTROL COMPARTMENTS, BURNERS AND CIRCULATING AIR PASSAGEWAYS OF THE APPLIANCE BE KEPT CLEAN.**

**DUE TO HIGH TEMPERATURES, THE APPLIANCE SHOULD BE LOCATED OUT OF TRAFFIC AND AWAY FROM FURNITURE AND DRAPERIES.**

**WARNING: FAILURE TO INSTALL THIS APPLIANCE CORRECTLY WILL VOID YOUR WARRANTY AND MAY CAUSE A SERIOUS HOUSE FIRE.**

**CHILDREN AND ADULTS SHOULD BE ALERTED TO THE HAZARDS OF HIGH SURFACE TEMPERATURES, ESPECIALLY THE FIREPLACE GLASS, AND SHOULD STAY AWAY TO AVOID BURNS OR CLOTHING IGNITION.**



**YOUNG CHILDREN SHOULD BE CAREFULLY SUPERVISED WHEN THEY ARE IN THE SAME AREA AS THE APPLIANCE. TODDLERS, YOUNG CHILDREN AND OTHERS MAY BE SUSCEPTIBLE TO ACCIDENTAL CONTACT BURNS. A PHYSICAL BARRIER IS RECOMMENDED IF THERE ARE AT RISK INDIVIDUALS IN THE HOUSE. TO RESTRICT ACCESS TO A FIREPLACE OR STOVE, INSTALL AN ADJUSTABLE SAFETY GATE TO KEEP TODDLERS, YOUNG CHILDREN AND OTHER AT RISK INDIVIDUALS OUT OF THE ROOM AND AWAY FROM HOT SURFACES.**

**CLOTHING OR OTHER FLAMMABLE MATERIAL SHOULD NOT BE PLACED ON OR NEAR THE APPLIANCE.**

**A BARRIER DESIGNED TO REDUCE THE RISK OF BURNS FROM THE HOT VIEWING GLASS IS PROVIDED WITH THIS APPLIANCE AND SHALL BE INSTALLED FOR THE PROTECTION OF CHILDREN AND OTHER AT-RISK INDIVIDUALS**

**IF THE BARRIER BECOMES DAMAGED, THE BARRIER SHALL BE REPLACED WITH THE MANUFACTURER'S BARRIER FOR THIS APPLIANCE.**

**ANY SAFETY SCREEN, GUARD, OR BARRIER REMOVED FOR SERVICING THE APPLIANCE, MUST BE REPLACED PRIOR TO OPERATING THE APPLIANCE.**

## General Safety Information

1. The appliance installation must conform with local codes or, in the absence of local codes, with the current Canadian or National Gas Codes, CAN1-B149 or ANSI Z223.1 Installation Codes.
2. The appliance when installed, must be electrically grounded in accordance with local codes, or in the absence of local codes with the current National Electrical Code, ANSI/NFPA 70 or CSA C22.1 Canadian Electrical Code.

3. See general construction and assembly instructions. The appliance and vent should be enclosed.
4. This appliance must be connected to the specified vent and termination cap to the outside of the building envelope. Never vent to another room or inside a building. Make sure that the vent is fitted as per Venting instructions.
5. Inspect the venting system annually for blockage and any signs of deterioration.
6. Venting terminals shall not be recessed into a wall or siding.
7. Any safety glass removed for servicing must be replaced prior to operating the appliance.
8. To prevent injury, do not allow anyone who is unfamiliar with the operation to use the fireplace.
9. Wear gloves and safety glasses for protection while doing required maintenance.
10. Be aware of electrical wiring locations in walls and ceilings when cutting holes for termination.
11. Under no circumstances should this appliance be modified. Parts that have to be removed for servicing should be replaced prior to operating this appliance.
12. Installation and any repairs to this appliance should be done by a qualified service person. A professional service person should be called to inspect this appliance annually. Make it a practice to have all of your gas appliances checked annually.
13. Do not slam shut or strike the glass door.
14. Under no circumstances should any solid fuels (wood, paper, cardboard, coal, etc.) be used in this appliance.
15. The appliance area must be kept clear and free of combustible materials (gases and other flammable vapors and liquids).

**WARNING: Cancer and Reproductive Harm**  
[www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov)

919-874



**Lighting Procedure**

**IMPORTANT:** The remote control system supplied with this appliance has several options for starting/operating the appliance using the power button and ON/OFF key on the hand-held transmitter. Prior to operating this appliance, please read the remote control operating instructions (packaged with remote control) to understand how to operate this remote control system. Option to download remote functions video with QR code below.



Proflame video

1. Ensure the wall switch/receiver is in the remote position (see Diagram 1).

Set Switch to Remote

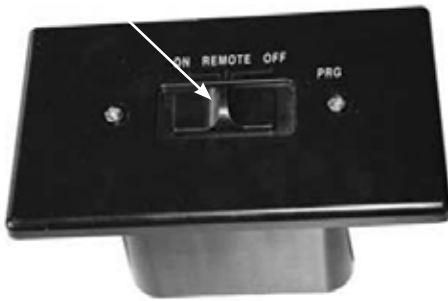


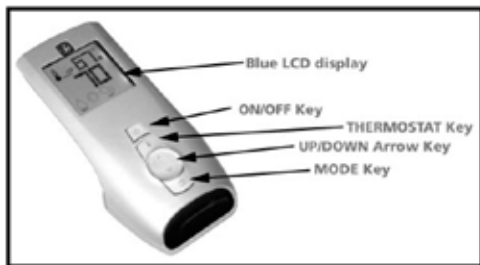
Diagram 1

2. Press and release the ON/OFF button on the remote hand-held transmitter (see Diagram 2). An audible beep should be heard from the receiver.



Diagram 2

Remote shown in Manual Mode on Hi



3. After approximately 4 seconds the spark ignition system will spark for 60 seconds to light the pilot.

4. The unit will turn on.

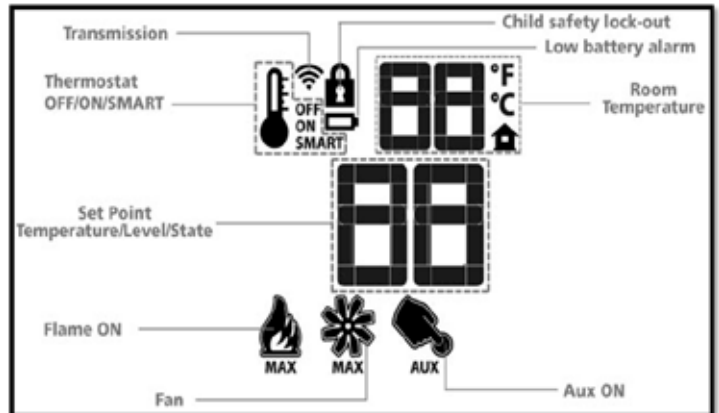
**Note:** The first try for ignition will last approximately 60 seconds. If there is no flame ignition (rectification) the board will stop sparking for approximately 35 seconds. After wait time, the board will start second try for ignition by sparking for approximately 60 seconds. If there is still no positive ignition the board will go into lock out.

The system will need to be reset as follows:

- a) Turn the system off using ON/OFF switch or press ON/OFF button - if using remote.
- b) After approximately 2 seconds turn on ON/OFF switch or press ON/OFF button if using remote.
- c) Repeat step 2.

**Shutdown Procedure**

1. Turn the wall-mounted switch or remote to the "OFF" position.
2. Press "OFF" on the remote control.
3. Turn the gas control knob to the "OFF" position to turn off the pilot.



**Note:** May not be exactly as shown as hand-held may be silver or black.

## Copy of Lighting Plate Instructions

### FOR YOUR SAFETY READ BEFORE LIGHTING POUR VOTRE SÉCURITÉ – À LIRE AVANT LA MISE EN MARCHÉ

**WARNING:** If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life. Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to the owner's information manual provided with this appliance. For assistance or additional information consult a qualified installer, service agency or gas supplier.

**AVERTISSEMENT :** Quiconque ne respecte pas scrupuleusement les instructions de la présente notice risque de déclencher un incendie ou une explosion pouvant entraîner des dégâts matériels ou des blessures pouvant être mortelles. Tout défaut d'installation, de réglage, de modification, de service ou d'entretien peut entraîner des blessures ou des dommages matériels. Reportez-vous au manuel d'utilisation fourni avec cet équipement. Pour obtenir de l'aide ou des informations complémentaires, consulter un installateur ou un service d'entretien qualifié, ou le fournisseur de gaz.

A) This appliance is equipped with an ignition device which automatically lights the pilot.  
Do not try to light the pilot by hand.

B) **BEFORE OPERATING** smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

**WHAT TO DO IF YOU SMELL GAS**

- Do not try to light any appliance.
- Do not touch any electric switch, do not use any phone in your building.
- Leave the building immediately.
- Immediately call your gas supplier from a neighbours phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

C) Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been underwater.

A) Cet appareil est muni d'un dispositif d'allumage qui allume automatiquement la veilleuse.  
Ne tentez pas d'allumer la veilleuse manuellement.

B) **AVANT LA MISE EN MARCHÉ**, reniflez tout autour de l'appareil pour déceler une odeur de gaz. Reniflez au niveau du plancher, car certains gaz sont plus lourds que l'air et peuvent s'accumuler au niveau du sol.

**QUE FAIRE SI VOUS SENTEZ UNE ODEUR DE GAZ :**

- Ne tentez pas d'allumer l'appareil
- Ne touchez à aucun interrupteur; n'utilisez pas le téléphone se trouvant dans le bâtiment.
- Quittez immédiatement le bâtiment.
- Appelez immédiatement votre fournisseur de gaz depuis un téléphone extérieur. Suivez les instructions du fournisseur.
- Si vous ne pouvez pas rejoindre le fournisseur, appelez le service incendie.

C) N'utilisez pas cet appareil s'il a été plongé dans l'eau, même partiellement. Faites inspecter l'appareil par un technicien qualifié et remplacez tout élément du système de contrôle ou de commande qui a été plongé dans l'eau.

**CAUTION:** Hot while in operation. Do not touch. Severe burns may result. Due to high surface temperatures keep children, clothing and furniture, gasoline and other liquids having flammable vapors away. Keep burner and control compartment clean. See installation and operating instructions accompanying appliance.

**ATTENTION :** Surfaces chaudes lorsque l'appareil est en marche. Ne pas toucher. Risque de brûlures graves. En raison des températures élevées, les enfants, les vêtements et le mobilier, le carburant et tout autre liquide aux vapeurs inflammables doivent être tenus éloignés de l'appareil. Nettoyer régulièrement le brûleur et le compartiment des commandes. Voir les consignes d'installation et d'utilisation fournies avec l'appareil.

### OPERATING INSTRUCTIONS / CONSIGNES DE FONCTIONNEMENT

1) **STOP!** Read the safety information above on this label.

2) Ensure the Main switch is in the ON position and/or the wall mounted battery holder (if equipped) is in the <REMOTE> position.

3) Press and release the ON/OFF button on the remote handheld transmitter. An audible beep should be heard from the receiver. If not using the remote, the unit can also be turned on by sliding the battery holder switch to the <ON> position (if equipped).

4) After approximately 4 seconds the spark ignition system will spark for 60 seconds to light the main burner.

5) The unit will turn on.

Note: The first attempt to ignition will last approximately 60 seconds. If there is no flame ignition (rectification) the board will stop sparking for approximately 35 seconds. After this wait time, the board will start a second try for ignition by sparking for approximately 60 seconds. If there is still no positive ignition after the second attempt the board will go into lock out.

The system will need to be reset as follows (after going into lock out mode):

- a) Wait 5 minutes - turn the system off by pressing the ON/OFF button on the remote.
- b) After approximately 2 seconds press the ON/OFF button again.
- c) Unit will repeat step 2.

6) If the appliance will not operate, follow the instructions, "To Turn Off Gas to Appliance" and call your service technician or gas supplier. This appliance is equipped with an on-demand pilot that shuts off after seven days.

1) **STOP!** Lisez les instructions de sécurité sur la portion supérieure de cette étiquette.

2) S'assurer que le commutateur principal est en position ON et/ou que le bloc-piles mural (le cas échéant) est en position <REMOTE>.

3) Appuyer sur la touche ON/OFF de la télécommande puis relâcher. Un bip sonore retentira depuis le récepteur. Si vous n'utilisez pas la télécommande, l'appareil peut également être allumé en faisant glisser le commutateur du bloc-piles sur la position <ON> (le cas échéant).

4) Après environ 4 secondes, le système d'allumage produira une étincelle pendant 60 secondes pour allumer le brûleur principal.

5) L'appareil s'allumera.

Remarque : Au premier allumage, le système tente d'allumer les flammes pendant 60 secondes. Si l'essai est infructueux, le système fera une pause de 35 secondes. C'est ce qu'on appelle l'étape de rectification. Ce délai écoulé, le système tente à nouveau d'allumer les flammes en produisant des étincelles pendant 60 secondes. Si les flammes ne s'allument toujours pas, le système se met en mode verrouillage.

Il faut alors le réinitialiser en suivant les étapes ci-dessous (pour le déverrouiller) :

- a) Attendre 5 minutes et éteindre l'appareil en appuyant sur la touche ON/OFF de la télécommande.
- b) Attendre 2 secondes et appuyer encore une fois sur la touche ON/OFF.
- c) L'appareil répètera l'étape 2.

6) Si l'appareil ne fonctionne pas, suivez les instructions "Pour couper le gaz au niveau de l'appareil" et appelez un technicien qualifié ou votre fournisseur de gaz.

Cet appareil est équipé d'une veilleuse sur demande qui s'éteint après sept jours.

### TO TURN OFF GAS TO APPLIANCE / POUR COUPER LE GAZ AU NIVEAU DE L'APPAREIL

1) Press the ON/OFF button on the remote or slide the wall mount switch to the "OFF" position.

2) If service is to be performed—you must disconnect power and shut off gas to the unit.

1) Appuyer sur la touche ON/OFF de la télécommande ou faites glisser l'interrupteur mural sur la position "OFF".

2) Lors de l'entretien de l'appareil, vous devez débrancher l'alimentation électrique et couper le gaz alimentant l'appareil.

**DO NOT REMOVE THIS INSTRUCTION PLATE**

**NE PAS ENLEVER CETTE ÉTIQUETTE D'INSTRUCTIONS**

919-649b

## Proflame I Remote Control Operating Instructions

**IMPORTANT:** The Proflame Transmitter 2 is an integrated part of the Proflame 2 System, which consists of these elements:

- Proflame 2 Transmitter, to be used in conjunction with:
- Integrated Fireplaces Control (Proflame 2 IFC)

The Proflame 2 Transmitter provides for controlling the following hearth appliance functions:

1. Main Burner On/Off
2. Main Burner flame modulation (6 levels)
3. Choice of standing or intermittent pilot (CPI/IPI)
4. Thermostat and Smart thermostat functions
5. Accent light modulation (6 levels)\*\*
6. Split flow valve\*\*
7. Comfort Fan speed modulation (6 levels)\*\*

\*\* This feature is not available on all models.

The Proflame Transmitter uses a streamline design with a simple button layout and informative LCD display (Fig. 1). A Mode Key is provided to index between the features and a Thermostat Key is used to turn on/off or index through Thermostat functions (Fig. 1 & 2). Additionally, a Key Lock feature is provided (Fig. 22).



Figure 1: Proflame Transmitter

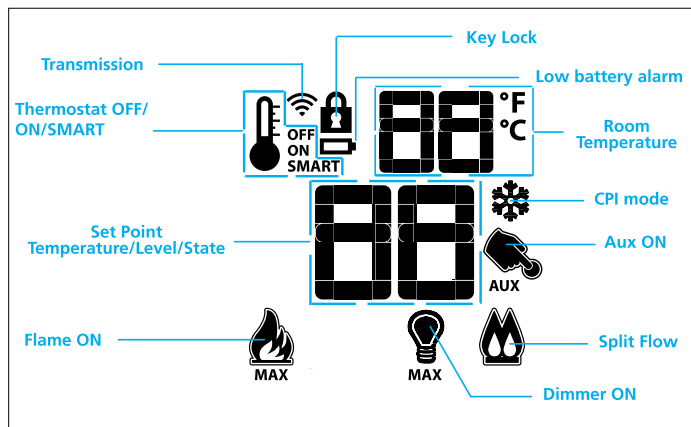


Figure 2: Transmitter LCD Display

**Note:** May not be exactly as shown as hand-held may be silver or black.

TECHNICAL DATA REMOTE CONTROL	
Supply Voltage	4.5V (three 1.5V AAA batteries)
Ambient temperature ratings	0 - 50°C (32 - 122°F)
Radio Frequency	315 MHZ

**WARNING: THE TRANSMITTER AND RECEIVER ARE RADIO FREQUENCY DEVICES. PLACING THE RECEIVER IN OR NEAR METAL MAY SEVERELY REDUCE THE SIGNAL RANGE.**

### ATTENTION!

- Turn "OFF" the main gas supply of the appliance during installation or maintenance of the Receiver device.

- Turn "OFF" main gas supply to the appliance prior to removing or reinserting the batteries.

- In case of remote control malfunction, turn off the IFC device using the "ON/OFF" main switch.

- For installation / maintenance, switch off the IFC device removing main power supply plug.

### OPERATING PROCEDURE

#### Pairing the remote control to remote receiver/battery holder (if required)

Power the receiver. Press the "PRG" button located on the top right hand side of receiver, see the receiver instruction (\*). The Receiver will "beep" three (3) times to indicate that it is ready to synchronize with a Transmitter. Install the 3 AAA type batteries in the Transmitter battery bay, located on the base of the Transmitter. (fig. 3) With the batteries already installed in the Transmitter, push the On button. The Receiver will "beep" four times to indicate the Transmitter's command is accepted and sets to the particular code of that Transmitter. The system is now initialized.

(\*) The receiver may be independent or integral to the IFC hearth appliance control module. The receiver instruction may not be independent when part of the IFC.



Figure 3: Battery Compartment

# owner's information

## Temperature indication Display

With the system in the "OFF" position, press the Thermostat Key and the Mode Key at the same time. Look at the LCD screen on the transmitter to verify that a C or F is visible to the right of the room temperature display (Figures 4 & 5).

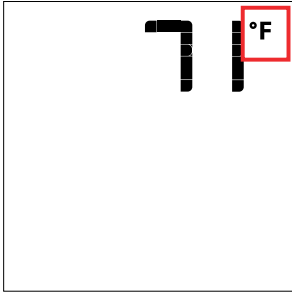


Figure 4: Remote Control display in Fahrenheit.

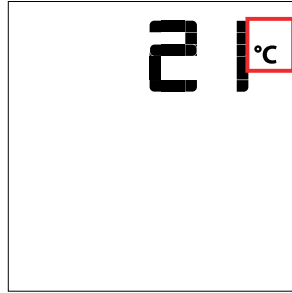


Figure 5: Remote Control display in Celsius.

## Turn on the Appliance

With the system OFF, press the ON/OFF Key on the Transmitter. The Transmitter display will show some other active Icons on the screen. At the same time the Receiver will activate the appliance. A single "beep" from the Receiver will confirm reception of the command.

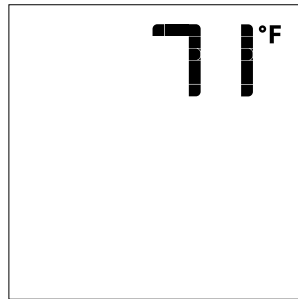


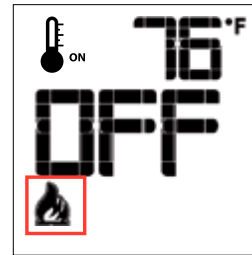
Figure 6: Remote Control display

## Turn off the Appliance

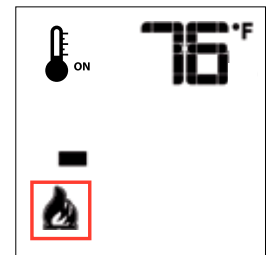
With the system ON, press the ON/OFF Key on the Transmitter. The Transmitter LCD display will only show the room temperature (Fig. 6). At the same time the Receiver will turn off the appliance. A single "beep" from the Receiver confirms reception of the command.

## Remote-Flame Control

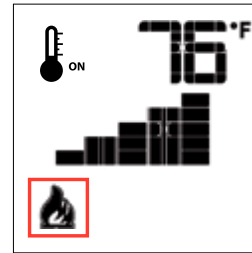
The Proflame has six (6) flame levels. With the system on, and the flame level at the maximum in the appliance, pressing the Down Arrow Key once will reduce the flame height by one step until the flame is turned off. The Up Arrow Key will increase the flame height each time it is pressed. If the Up Arrow Key is pressed while the system is on but the flame is off, the flame will come on in the high position. ( Fig. 7 & 8 ) A single "beep" will confirm reception of the command.



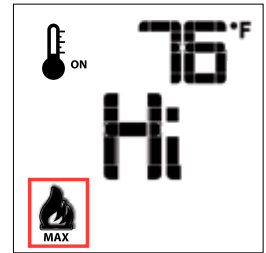
Flame Off



Flame Level 1



Flame level 5



Flame Level Maximum

Fig. 7

Fig. 8

## Room Thermostat (Transmitter Operation)

The Remote Control can operate as a room thermostat. The thermostat can be set to a desired temperature to control the comfort level in a room. To activate this function, press the Thermostat Key (Fig. 1). The Lcd display on the Transmitter will change to show that the room thermostat is "ON" and the set temperature is now displayed (Fig. 9). To adjust the set temperature, press the Up or Down Arrow Keys until the desired set temperature is displayed on the LCD screen of the Transmitter.

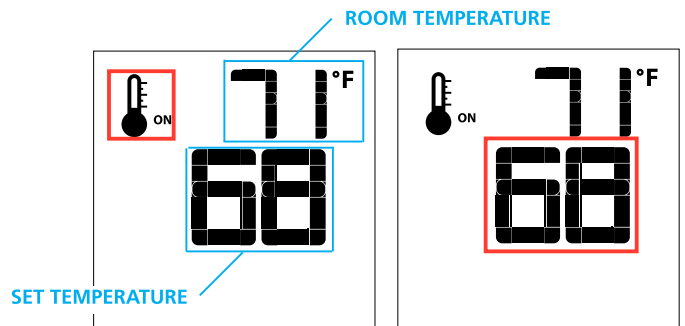


Figure 9

Figure 10

### Smart Thermostat (Transmitter Operation)

The Smart Thermostat function adjusts the flame height in accordance to the difference between the set point temperature and the actual room temperatures. As the room temperature gets closer to the set point the Smart Function will modulate the flame down.

To activate this function, press the Thermostat Key (Fig. 1) until the word "SMART" appears to the right of the temperature bulb graphic (Fig. 11). To adjust the set temperature, press the Up or Down Arrow Keys until the desired set temperature is displayed on the LCD screen of the Transmitter (Fig. 12).

Note. When Smart Thermostat is activated, manual flame height adjustment is disabled.

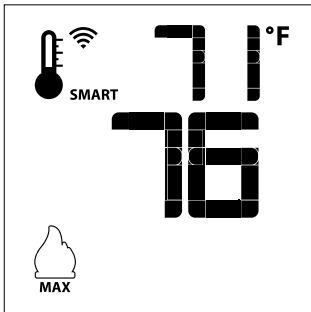


Figure 11: Smart Flame Function

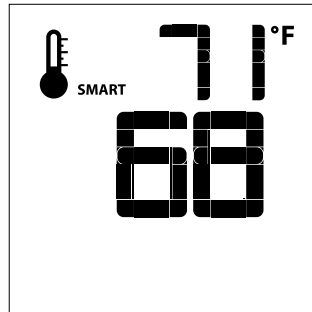


Figure 12

### Remote dimmer control (Light)\*\*

The auxiliary function controls the AUX power outlet by the dimmable light control. To activate this function use the Mode Key (fig. 1) to index to the AUX icon (fig. 15 & 16).

The intensity of the output can be adjusted through six (6) levels. Use the Up/Down Arrow Keys (fig.1) adjust the output level (fig. 16). A single "beep" will confirm reception of the command.

**Note:** This function is available only with the IFC Control Module.

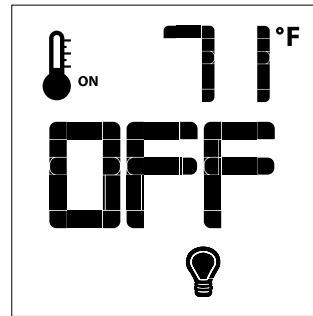


Figure 15

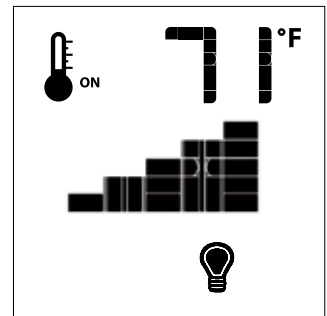


Figure 16

### Fan Speed Control\*\*

If the appliance is equipped with a hot air circulating fan, the speed of the fan can be controlled by the Proflame system. The fan speed can be adjusted through six (6) speeds. To activate this function use the Mode Key (fig.1) to index to the fan control icon (Fig. 13). Use the Up/Down Arrow Keys (fig.1) to turn on, off or adjust the fan speed (fig. 14). A single "beep" will confirm reception of the command.

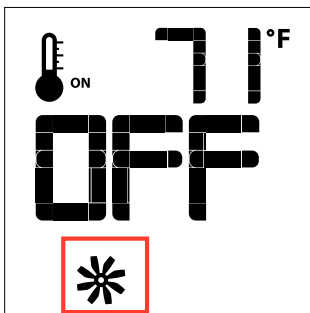


Figure 13

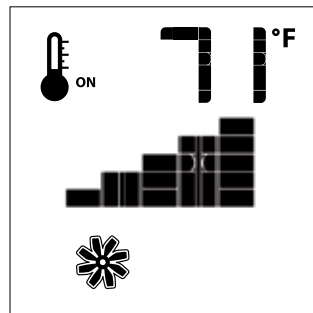


Figure 14

### KEY LOCK

This function will lock the keys to avoid unsupervised operation.

To activate this function, press the MODE and UP Keys at the same time (fig. 21).

To de-activate this function, press the MODE and UP Keys at the same time.

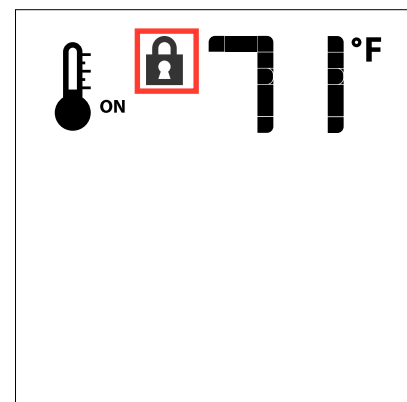


Figure 18

# owner's information

## LOW BATTERY POWER DETECTION

### Transmitter

The life span of the remote control batteries depends on various factors: quality of the batteries used, the number of ignitions of the appliance, the number of changes to the room thermostat set point, etc. When the Transmitter batteries are low, a Battery Icon will appear on the LCD display of the Transmitter (Fig. 22) before all battery power is lost. When the batteries are replaced this Icon will disappear.

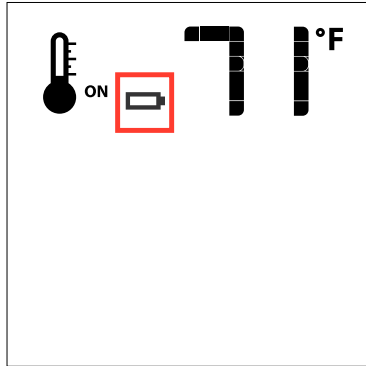


Figure 19

### CPI/IPI Switch

This appliance comes equipped with a CPI/IPI switch. (See noted location of CPI/IPI switch)

The functions of both the CPI/IPI switch are as follows:

**Continuous pilot (CPI)** - A pilot that, once placed in operation, is intended to remain ignited continuously until it is manually interrupted.

**Intermittent pilot (IPI)** - A pilot that is automatically ignited when an appliance is called on to operate and which remains continuously ignited during each period of main burner operation. The pilot is automatically extinguished when each main burner operating cycle is completed

The mode of the fireplace is easily changed from an intermittent pilot ignition system (IPI) to a continuous pilot ignition system (CPI) by using the silver toggle switch located on the fireplace. (See noted location of CPI/IPI Switch)

The benefits of having CPI are as follows:

- Keeps venting primed for trouble free start-up under colder weather conditions or inversions.
- Keeps the unit glass warm, which decreases the amount of condensation on start-up.
- Provides owners with flexibility to choose a traditional continuous pilot. (7 day/Pilot on Demand)

The primary benefit of having the IPI function is a significant savings on fuel as the pilot will only run when there is a call for heat.

**ENABLE / DISABLE** functions on the Proflame I remote only.

1. Remove one battery from the remote.
2. Press and hold both the **ON/OFF** and the **MODE** button at the same time
3. Reinstall the battery (removed in Step 1) while still holding both buttons (keep holding both buttons and once all batteries are installed then release the **MODE** button only).
4. The screen will show **CFG**.
5. Use the up or down arrow button to program out the function on the remote.

**Note:** You should never program out the fan (If installed) feature on the remote. It is not possible to remove the thermostat mode on this remote control.



The Surefire switch is located in the right corner of the bottom louver/panel.



## Proflame I Remote Receiver Battery Replacement & Battery Backup if 120V Power is lost within home

If no fan control module or AC adaptor is installed, 4 AA batteries are mandatory in the remote receiver to operate the appliance when using the remote control.

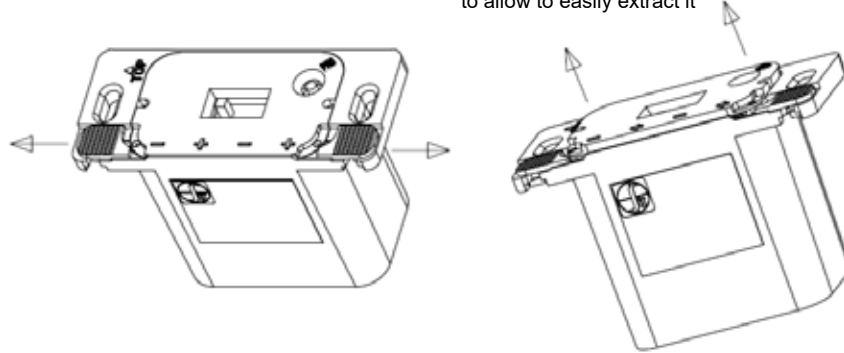
How to replace/add the batteries on remote receiver (Proflame 1).

Note : If a wall switch cover plate is installed, first remove cover plate by removing 2 small phillips head screws

### STEP 1

Move both the left/right slides as shown below.

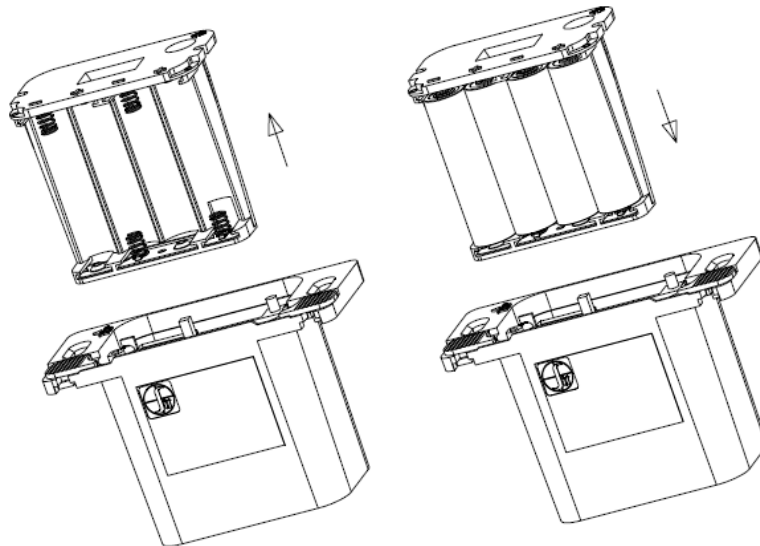
The battery compartment will be pushed out slightly, to allow to easily extract it



### STEP 2

Extract the battery compartment from the remote receiver/battery holder

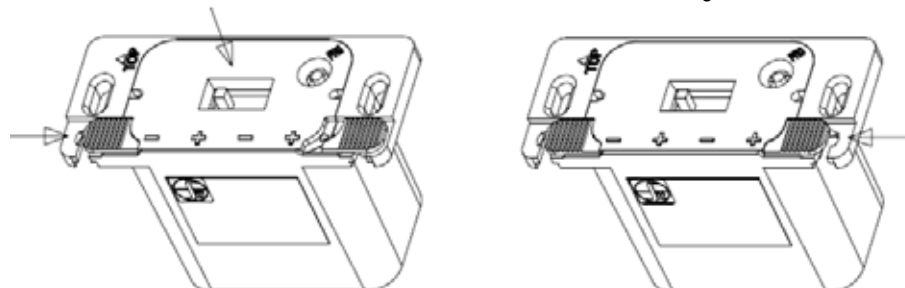
Replace 4 x AA batteries and insert the battery compartment back into remote receiver/battery holder



### STEP 3

Keeping the battery compartment pressed in, close the left slide

Close the right slide



STEP 4 Reinstall wall cover plate with 2 Phillips head screws.

# installer's information

## Installation Checklist

1. Locate appliance:
  - a) Room location (Refer to "Locating Your Gas fireplace" section)
  - b) Clearances to Combustibles (Refer to "Clearances" section)
  - c) Mantel Clearances (Refer to "Combustible Mantel Clearances" section)
  - d) Framing & Finishing Requirements (Refer to "Framing & Finishing" section)
  - e) Venting Requirements (Refer to "Venting" section)
2. Assemble Top Standoffs and Top Facing Support and Side Nailing Strips (Refer to "Unit Assembly Prior to Installation" Section). Note: Must be done before installing unit into place.
3. Install vent (Refer to "Venting" sections).
4. Wire 120 volt AC power to the supplied receptacle box located on lower left-hand side of appliance. The Duplex receptacle and receptacle cover are also included and will be located in the manual package. Note : This heater does not require 120 volt AC supply for operation of the burner but is highly recommended as a primary power source to eliminate the need for 4 AA batteries. Batteries should only be used as a secondary power source when power is lost within the home. 120 Volt AC power is also required for the optional blower.
5. Install junction box supplied with appliance. Install remote receiver inside of junction box. Hook receiver to wire marked receiver. This will enable operation of the burner. If 120 Volt AC power was brought to appliance, batteries are not required.
6. Make gas connections. Test the pilot. Must be as per diagram (Refer to "Pilot Adjustment" section).
7. Install standard and optional features. Refer to the following sections:
  - a. Plug AC adaptor into 120V receptacle
  - b. Install 4AA batteries into battery pack (optional)
  - c. Inner Enamel Panels or Brick Panels (Required)
    - d. Log Set Installation
  - e. Standard Flush Door
  - f. Remote Control
  - g. Fan Installation (Optional)
  - h. Safety Screen
8. Final check.

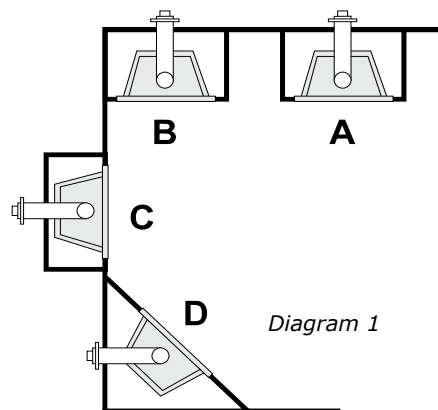
### This includes:

1. Clocking the appliance to ensure the correct firing rate (rate noted on label), after burning appliance for 15 minutes.
2. If required, adjusting the primary air to ensure that the flame does not carbon. First allow the unit to burn for 15-20 min. to stabilize.

**CAUTION: Any alteration to the product that causes sooting or carboning that results in damage is not the responsibility of the manufacturer.**

## Locating Your Gas Fireplace

1. When selecting a location for your fireplace, ensure that the clearances are met.
2. The appliance must be installed on a flat, solid, continuous surface, for example a wood, metal or concrete floor or in a raised (on the wall) application. The appliance must be installed on a metal or wood panel extending the full width and depth of the appliance.
3. The B41XTCE Gas Fireplace can be installed in a recessed position or framed out into the room as in A, B, C and D. See Diagram 1.



- A)** Flat on Wall  
**B)** Flat on Wall Corner  
**C)** Recessed into Wall/Alcove

### D) Corner

4. This appliance is Listed for bedroom installations using the standard Remote (millivolt thermostat system). Some areas may have further requirements, check local codes before installation.
5. The B41XTCE Gas Fireplace is approved for alcove installations, see "Clearances" section for details.
6. We recommend that you plan your installation on paper using exact measurements for clearances and floor protection before actually installing this appliance. Have an authorized inspector, dealer, or installer review your plans before installation.

**Note: For vent terminations refer to "Exterior Vent Termination Locations" section.**

**Clearances**

The clearances listed below are minimum distances unless otherwise stated:

A major cause of chimney-related fires is failure to maintain required clearances (airspace) to combustible materials. It is of the greatest importance that this fireplace and vent system be installed only in accordance with these instructions.

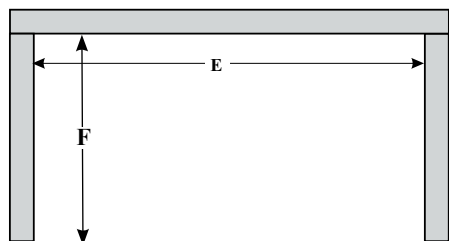
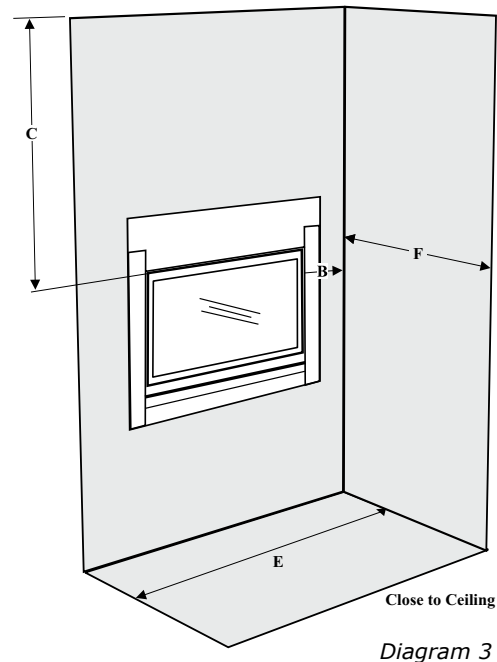
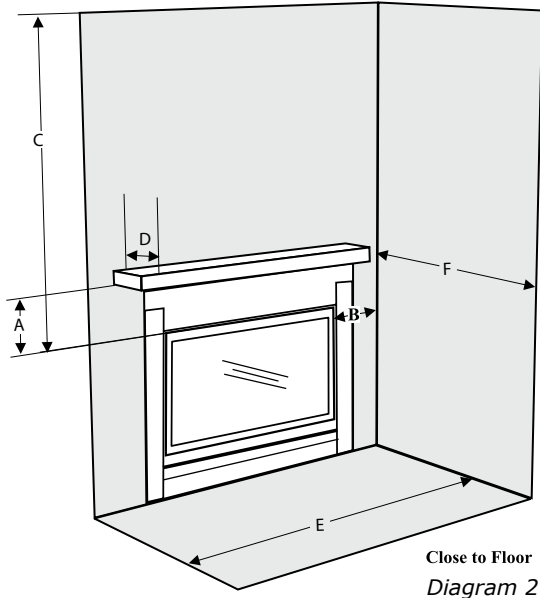
**Caution Requirements**  
The top, back and sides of the fireplace are defined by standoffs. The metal ends of the standoff may **NOT** be recessed into combustible construction.

**WARNING**  
**Fire hazard is an extreme risk if these clearances (airspace) to combustible materials are not adhered to. It is of greatest importance that this fireplace and vent system be installed only in accordance with these instructions.**

**B41XTCE Clearance Requirements**

Clearance:	Dimension	Measured From:
<b>A: Mantel Height (min.)</b>	17-9/16" (446 mm)	Top of Fireplace Opening
<b>B: Sidewall</b>	9" (229 mm)	Side of Fireplace Opening
<b>C: Ceiling</b>	36-5/8" (930 mm)	Top of Fireplace Opening
<b>D: Mantel Depth (max.)</b>	12" (304 mm)	25-13/16" (651 mm) from Top of Fireplace Opening
<b>E: Alcove Width</b>	60" (1524 mm)	Wall to Wall (Minimum)
<b>F: Alcove Depth</b>	36" (914 mm)	Front to Back Wall (Maximum)
<b>Notes:</b>	0"	No Hearth Required

**NOTE:** A 16" deep non-combustible hearth pad is recommended for hardwood flooring and carpet.



**Minimum Vent Clearances to Combustibles**

Horizontal Top	3" (76mm)
Horizontal Side	2" (51mm)
Horizontal Bottom	2" (51mm)
Vertical Vent	2" (51mm)

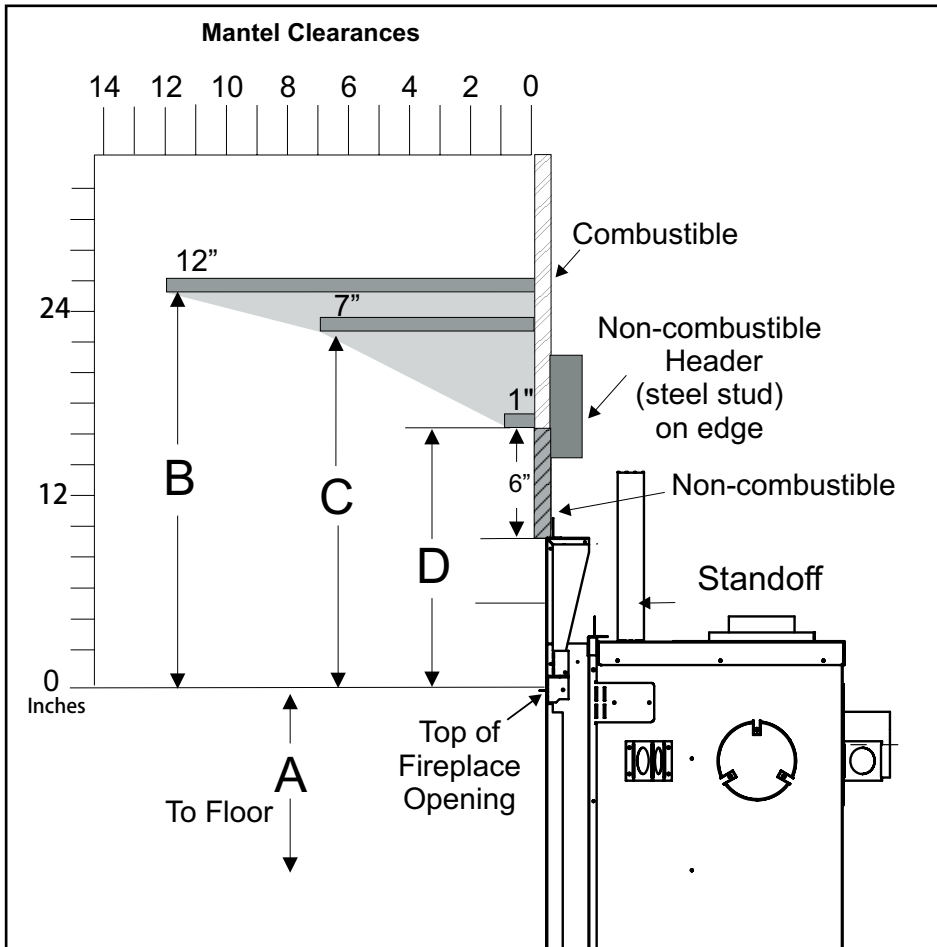
# installation

## Mantel Clearances

**Due to the extreme heat this fireplace emits, the mantel clearances are critical.** Combustible mantel clearances from top of front facing are shown in the diagram on the right.

**Note: A non-combustible mantel may be installed at a lower height if the framing is made of metal studs covered with a non-combustible board. The non-combustible mantel when installed at a lower overall height may not be lower than 6 inches from the top of the fireplace opening.**

**Note: Ensure the paint that is used on the mantel and the facing is "heat resistant" or the paint may discolour.**



Mantel Clearances B41XTCE	A	B	C	D
From Top of Fireplace Opening	32-11/16" (830 mm)	25-13/16" (656 mm)	22-1/16" (560 mm)	17-9/16" (446 mm)

Mantel Leg Clearances

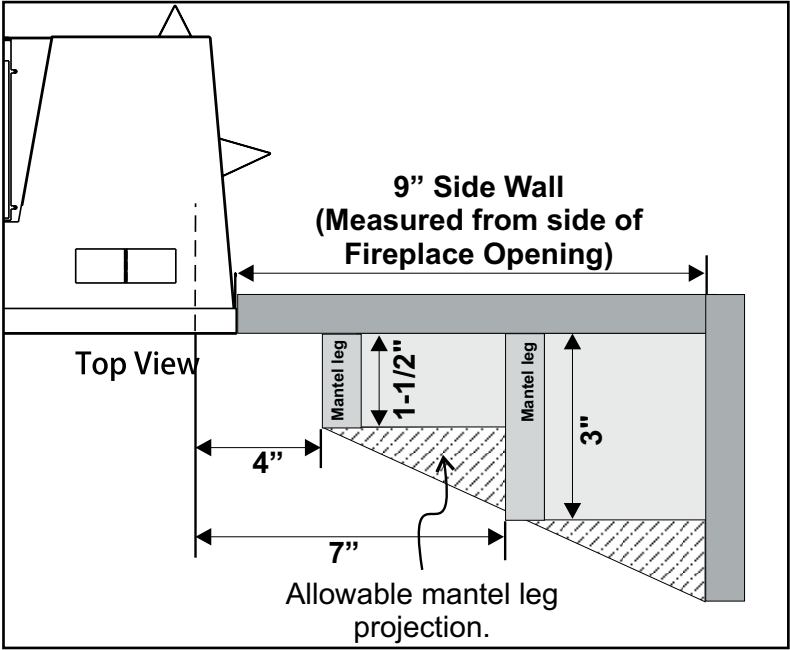


Diagram 5

Non-Combustible Requirements

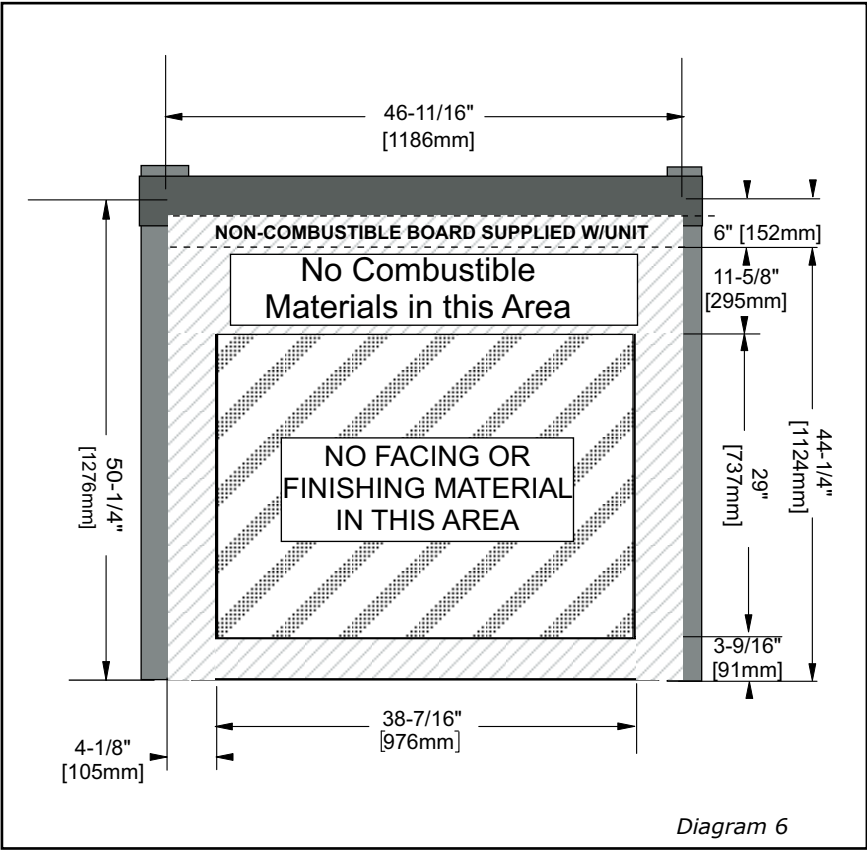


Diagram 6

**NOTE:** The 6" x 46-11/16" supplied with the unit is secured directly above the unit as shown above.

\*\*All other non-combustible material is supplied by others.

# installation

## Framing

Framing Dimensions	Description	B41XTCE
M	Framing Width	47-1/4" (1200 mm)
N	Framing Height	49-1/2" (1257 mm)
O (Rear Vent)	Framing Depth - Rear Vent	26-1/2" (673 mm)
O (Top Vent)	Framing Depth - Top Vent	25-7/8" (657 mm)
P	Corner Facing Wall Width	65-1/4" (1657 mm)
Q	Corner Facing Wall Width	91-11/16" (2329 mm)
R (Rear Vent)	Framed Chase Ceiling - Rear	49-1/2" (1257 mm)
R (Top Vent)	Framed Chase Ceiling - Top	54-1/2" (1384 mm)
S (Rear Vent)	Vent Centerline Height - Rear	28-1/2" (724 mm)
S (Top Vent)	Vent Centerline Height - Top	47-1/2" (1207 mm) Rigid / Flex
T	Gas Connection Height	1-1/2" (38 mm)
U	Gas Connection Inset	5" (127 mm)
V	Gas Connection Width	3-1/4" (82 mm)
W	Non-Combustible Top Height	6" (152 mm)

**\*\* Important: Framing height requires consideration of the hearth depth. Dimension N = N + the thickness of the installed hearth.**

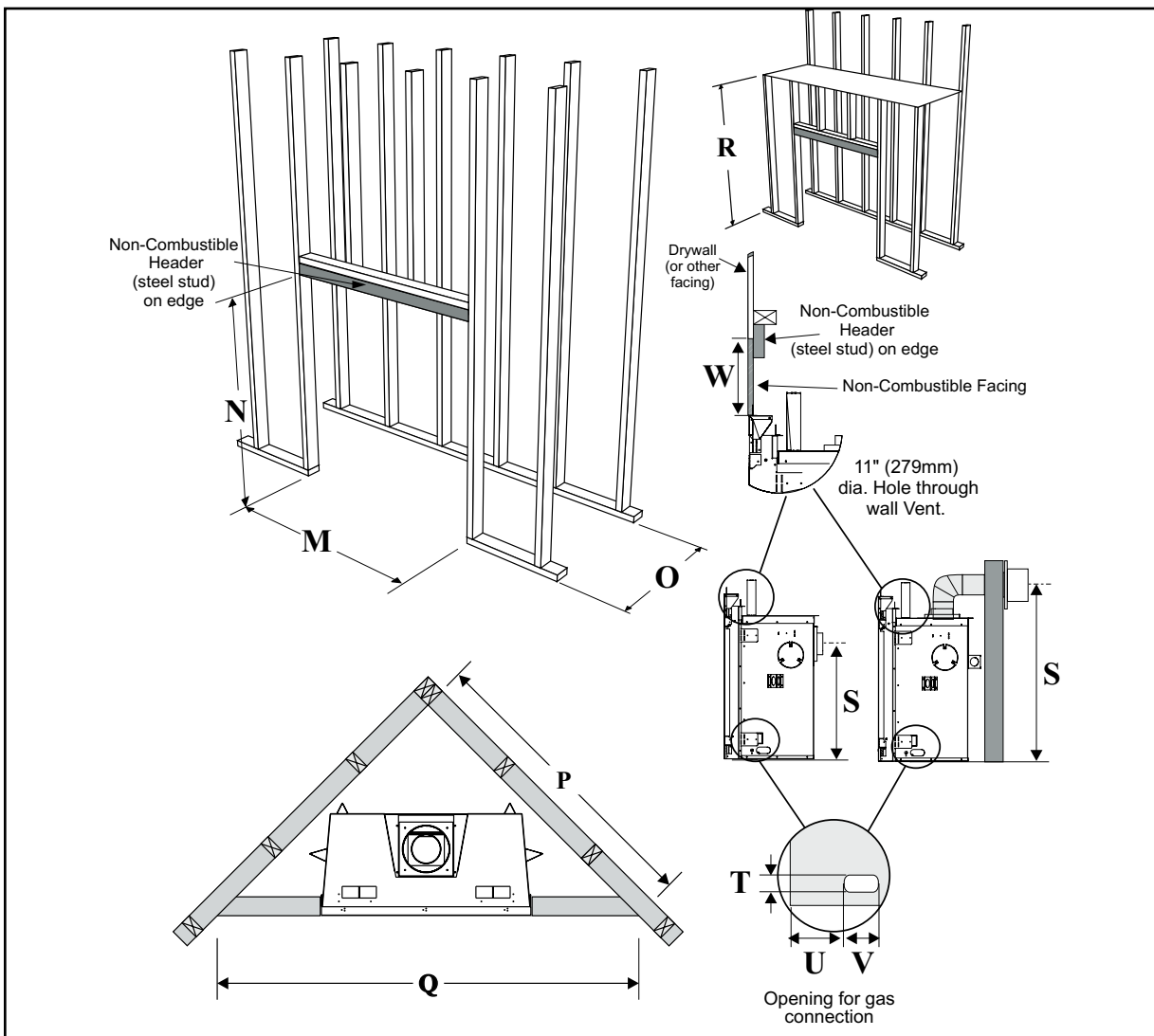


Diagram 7



## Framing & Finishing

1. Frame in the enclosure for the unit with framing material.

**Note:** When constructing the framed opening, please ensure there is access to install the gas lines when the unit is installed.

2. For exterior walls, insulate the enclosure to the same degree as the rest of the house; apply vapour barrier and drywall, as per local installation codes. **(Do not insulate the fireplace itself.)**

**WARNING:** Failure to insulate and add vapor barriers to the inside of the exterior wall will result in operational and performance problems including, but not limited to: excessive condensation on glass doors, poor flame package, carbon, blue flames, etc. These are not product-related issues.

3. The unit does not have to be completely enclosed in a chase. You must maintain clearances from the vent to combustible materials: See "Clearances" section. Combustible materials can be laid against the side and back standoffs and the stove base.
4. Tile Finish Option 1: Drywall may be installed only in areas as shown below to create a surface to apply finishing materials such as tile, slate, etc.
5. Tile Finish Option 2: If applying a non-combustible finishing material (tile, slate, etc.) the material can be installed directly onto the metal surface (clean front) of the unit in the area shown below.

## Tile Finish

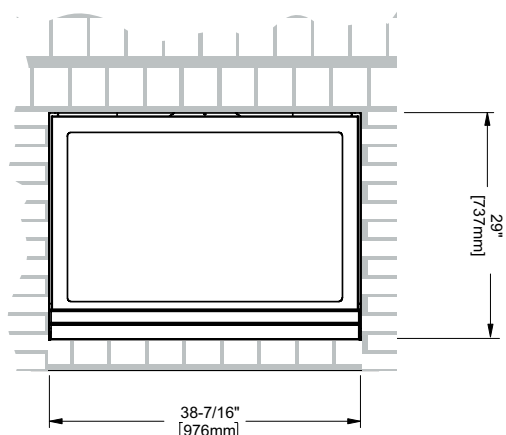


Diagram 8

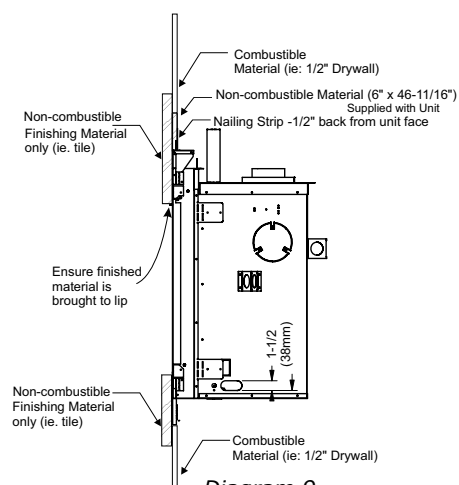


Diagram 9

## Clean Finish

6. If applying a non-combustible facing it may be installed over the metal surface (clean front) of the unit in the area shown below.

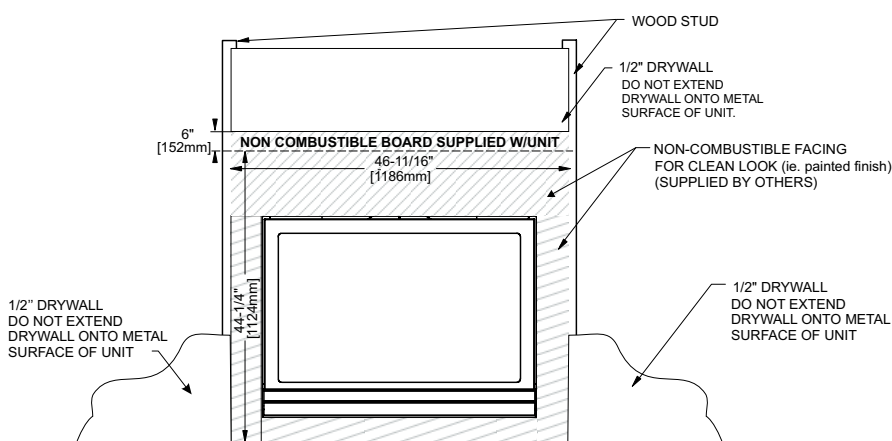


Diagram 10

Combustible and Non-combustible Facing and Finishing Materials around unit.

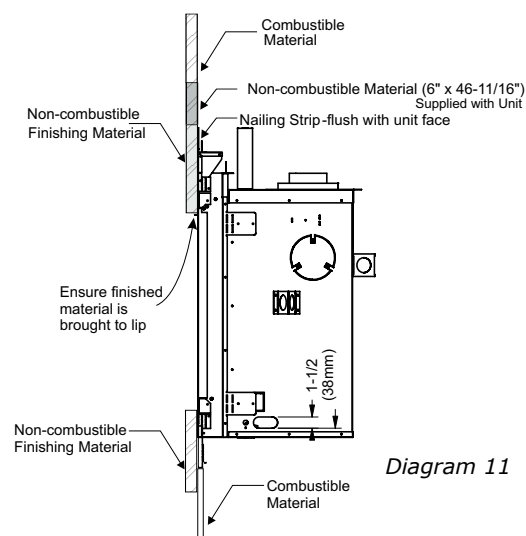


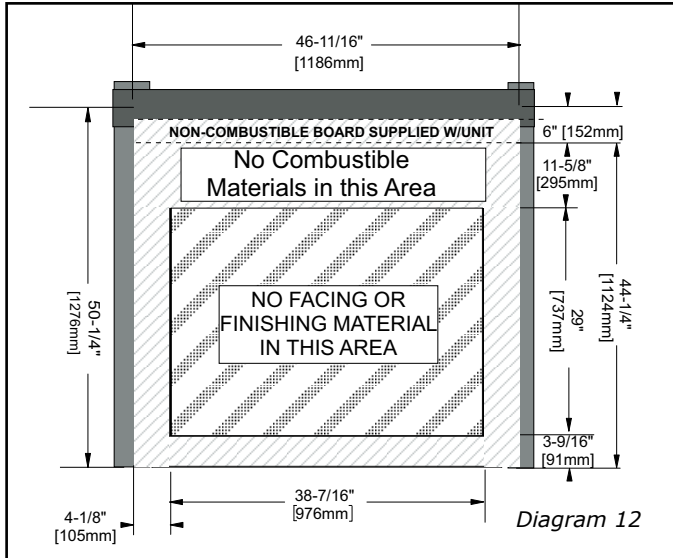
Diagram 11

**Note:** The 6" x 46-11/16" non-combustible material supplied with this unit can be replaced if trying to achieve a clean finish. A large piece of non-combustible material (ie. 4' x 8' x 1/2" can be used to eliminate taped seams on or near unit).

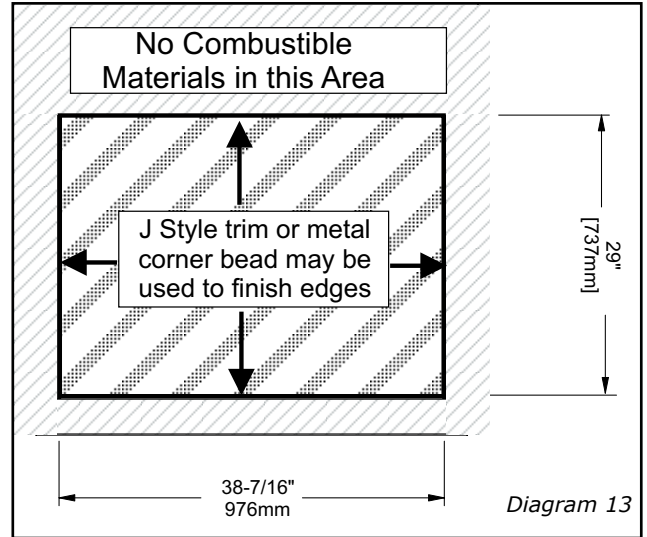
# installation

- Non-combustible material (ie. tile, slate, etc.) may be brought up to the edge of the glass door of the unit. Minimum clearances must be adhered to, this will assure ease of glass door removal and access to the lower panel.

**NOTE:** Non-combustible finishing materials may be of any thickness desired.



Minimum Clearances for Finishing Materials



Trim materials

## IMPORTANT FINISHING DETAIL NOTE:

Before placing unit into final position - it is important to know the total thickness / height of finished hearth (tile, carpet, etc.) The base of the fireplace, 4 sided faceplate or mantel should be level or higher than the finished hearth height.

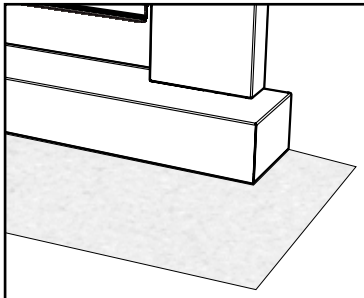


Diagram 14

**Note:** All non-combustible facing material should butt up cleanly to the flanges around the firebox opening.

Rough edges may be visible from an angle.

To maintain a clean finished edge - facing material edges may be finished with a J-style trim or metal corner bead (both materials available at your local building or hardware store).

**IMPORTANT:** Materials used must be NON-COMBUSTIBLE.

## Unit Assembly Prior to Installation

### Before You Start

The Top Nailing Support, the Side Nailing Strips, the 2 Top Standoffs and the Flue Collar must be correctly positioned and attached before the fireplace is moved into position.

### Top Standoff Assembly

The top standoffs are shipped in a flat position and must be folded into shape and attached.

1. Remove the standoffs from the fireplace top.
2. Take each standoff and bend into the correct shape. Bend up at the bend lines until the screw holes in the standoff and the pre-punched screw holes on the fireplace top line up.
3. Attach the standoff securely to the top with 2 screws per standoff (on opposite corners).

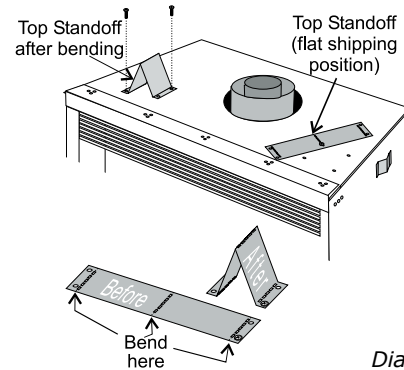


Diagram 15

### Nailing Strips

1. There are 8 (eight) side nailing strips and one top nailing strip available on the unit. One set of four (4) are for a clean finish installation, the other set are for a tile finish installation as they are set back 1/2" (13 mm). The top nailing strip is adjustable to 1/2" (13 mm).
2. Bend the required four (4) nailing strips to 90°.
3. Attach top nailing strip with one (1) screw (located at the back of the nailing strip). Adjust to required position, flush or back 1/2" and tighten screw.

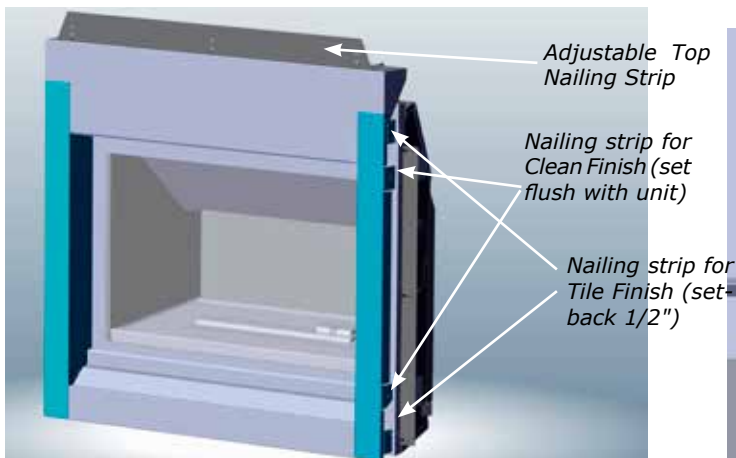


Diagram 16

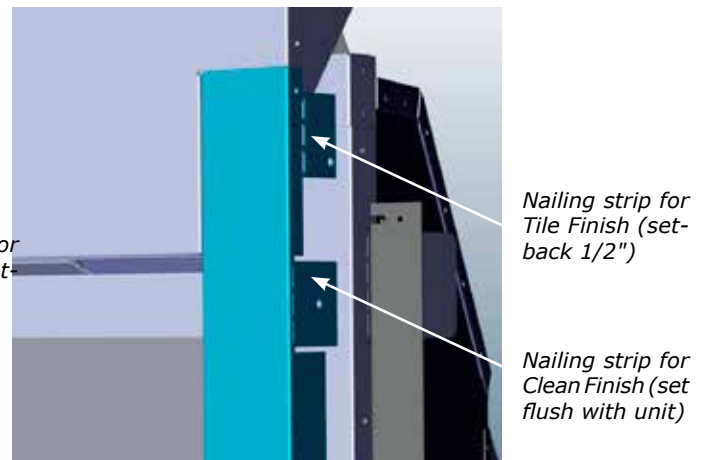


Diagram 17

# installation

## Wall Mount On / Off Switch and Remote Receiver Installation Required for all installations - including Proflame remote controls

### IMPORTANT INSTALLATION NOTE:

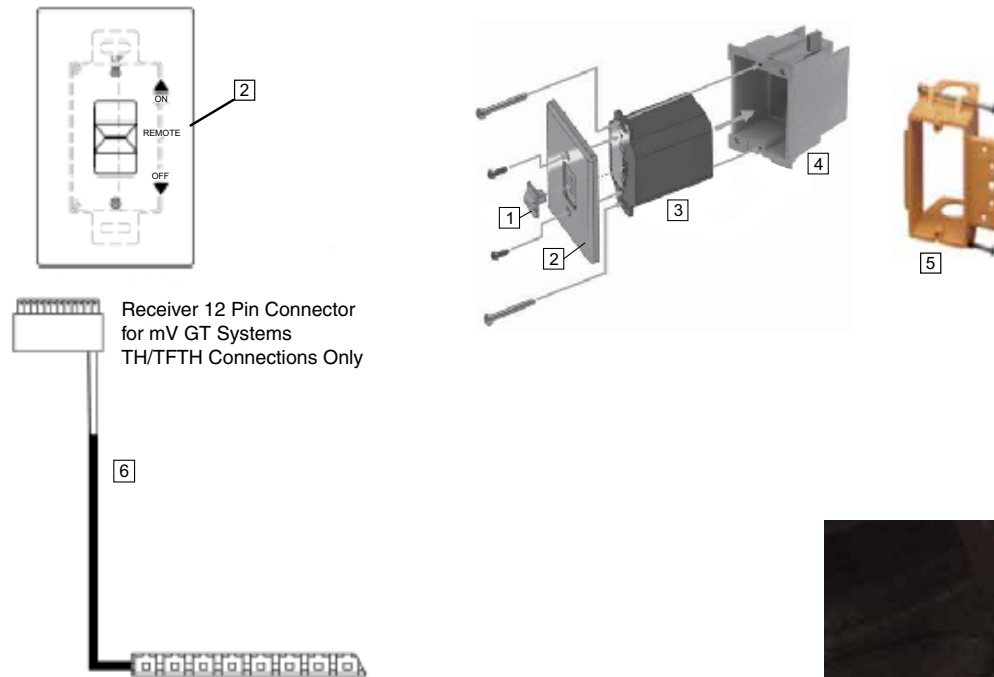
The Receiver must be placed inside the supplied (Low Voltage) junction type wall box and installed into the wall only.

**DO NOT INSTALL WITHIN THE CONFINES OF THE FIREPLACE.**

### Remote Receiver Installation

1. Install the low voltage junction box to the framing, at desired location within 9 ft. (2.7 meters) from fireplace.
2. Feed the 12 pin connector through the opening at back of junction box.
3. Connect the 12 pin connector to the back of the receiver.
4. Install the Receiver in the Low Voltage Junction box.
5. Insert the 4 AA type batteries in the battery compartment with the correct polarity (only required if no fan control module or AC adaptor is installed).
6. Place the slider into the cover plate.
7. Put the Receiver switch in the "OFF" position, to allow correct lineup for slider switch.
8. Make sure the Receiver and cover plate words "ON" and "UP" are on the same side.
9. Align the slider with the switch on the Receiver and couple the switch into the slider.
10. Align the screw holes.
11. Using the two (2) screws provided secure the cover plate to the Receiver.

### Proflame Receiver



Item	Part No.	Description
1	N/A	Slider Switch (included with wall plate)
2	911-335	Wall Plate - White
	911-343	Wall Plate - Black
3	911-338/P	Remote Receiver
4	N/A	J-Box
5	910-369	Low Voltage Junction Box
6	911-032	Remote Receiver Wire Harness

10 ft. wire harness with 12 pin connector

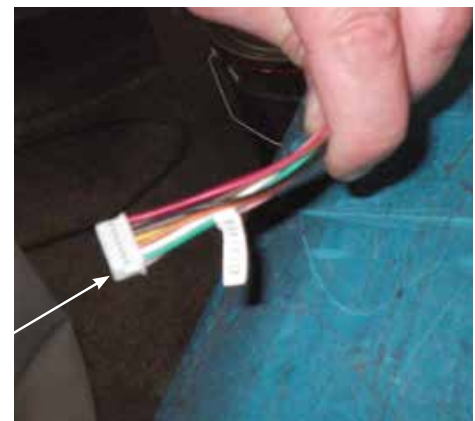


Diagram 1

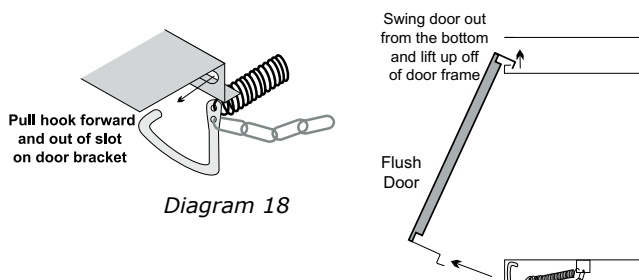
## Conversion to Top Vent

**Note:** This conversion must be done prior to the unit being placed in position.

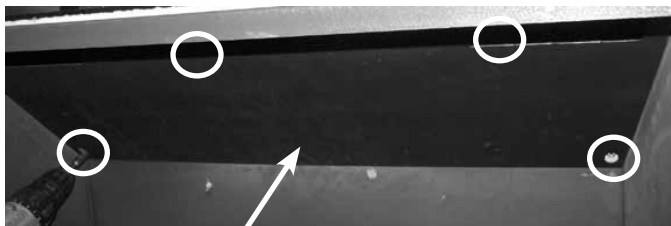
The unit comes equipped as a rear vent unit. These instructions are to be used, only if the unit is going to be top vented.

Top Collar Assembly Kit Includes:	
1	Intake Collar Assembly with Gasket
1	Intake Cover Plate with Gasket
1	Top/Rear Exhaust Assembly with Gasket
1	Baffle Plate
29	1/4" x 1/2" Screws (4 spares)
1	Restrictor
1	Intake Collar Gasket (spare)
1	Exhaust Assembly Gasket (spare)
1	Insulation Plate Cover
1	Insulation Filling

1. Remove the door by releasing the spring hooks at the bottom and lifting the door up off the door frame.



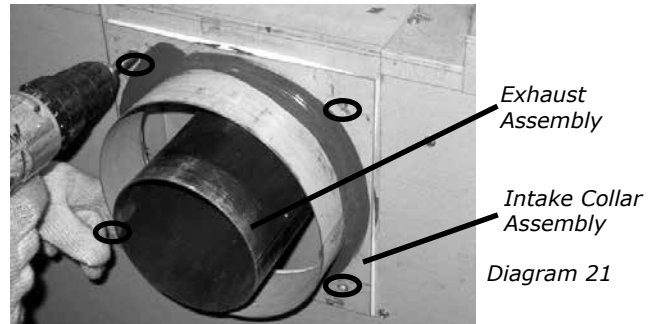
2. **From inside the firebox**, remove the baffle plate by removing 4 screws - remove top front screw first.



3. **From the inside of the firebox**: remove the exhaust assembly by removing the 10 screws.



4. **From the outside rear of the firebox**: remove the intake collar assembly. Remove the 4 - 1/4" x 1/2" screws.



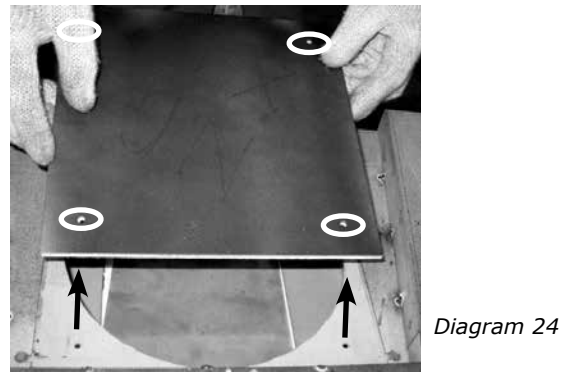
5. **From the outside top of the firebox**: remove top insulation cover plate - by removing 2 screws as shown and discard.



6. **From the outside top of the firebox**: slide the square piece of insulation out and discard.



7. **From the outside top of the firebox**: remove the intake cover plate by removing the 4 - 1/4" x 1/2" screws.



**Before proceeding to Step 8**, inspect condition of all gaskets. DO NOT install parts with damaged gaskets. Replace if necessary with spare gaskets supplied.

# installation

8. **From the outside top of the firebox:** completely remove the insulation under the cover plate as shown and discard.



Diagram 25

9. **From the outside back of the firebox:** locate the insulation deflector and bend completely upwards flat against the back of firebox.

**IMPORTANT:** If the insulation deflector is not bent flat against the back of the firebox this will block air intake which will affect the unit's performance.

Insulation Deflector

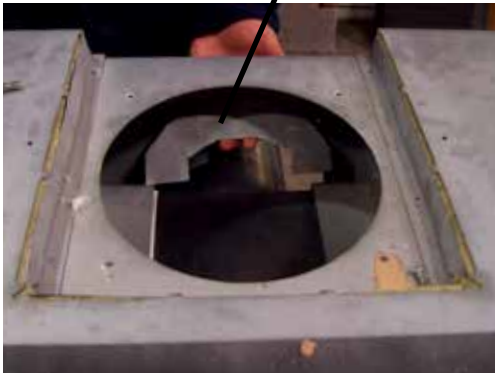


Diagram 26

View Front of Firebox

10. **From the inside of the firebox:** place the exhaust assembly into position as shown in Diagram 27 and secure with 10 - 1/4" x 1/2" screws (Diagram 28). Ensure all screws are tight, but do not over tighten. All 10 screws must be used.



Diagram 27

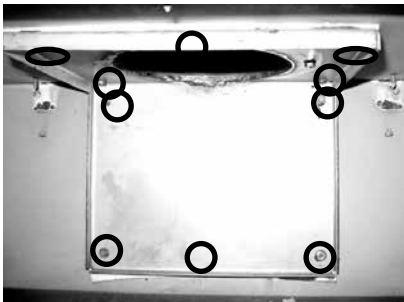


Diagram 28

11. **From the outside top of the firebox:** install the intake collar assembly. Secure with 4 - 1/4" x 1/2" screws. Ensure all screws are tight, but do not over tighten. All 4 screws must be used.

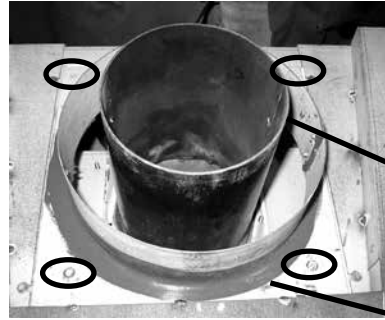


Diagram 29

12. **From the outside rear of the firebox:** install the intake cover plate with 4 - 1/4" x 1/2" screws. Ensure all screws are tight, but do not over tighten. All 4 screws must be used.

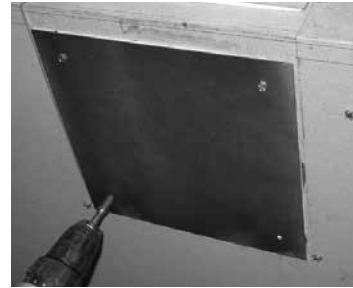


Diagram 30

13. Set vent restrictor accordingly—see next page.

14. **From inside the firebox:** reinstall the baffle plate from step 2.



## Venting Introduction

The B41XTCE uses the "balanced flue" technology coaxial system. The inner liner vents products of combustion to the outside while the outer liner draws outside combustion air into the combustion chamber thereby eliminating the need to use heated room air for combustion and losing warm room air up the chimney.

**Note: These flue pipes must not be connected to any other appliance.**

The gas appliance and vent system must be vented directly to the outside of the building, and never be attached to a chimney serving a separate solid fuel or gas burning appliance. Each direct vent gas appliance must use its own separate vent system. Common vent systems are prohibited.

## Vent Restrictor & Baffle Installation

**Note: The vent restrictor & baffle must be installed prior to Optional Panel Installation.**

1. Determine the venting configuration.
2. Go to venting arrangements section to determine if a vent restrictor setting is required.  
Note: The vent restrictor does not apply to rear vent applications.
3. Remove baffle plate. See Diagram 31.
4. Align the vent restrictor plate to the required vent restrictor position as per diagram 32.
5. Once the vent restrictor plate is in the required position, secure with 2 - 1/4" x 1/2" screws. Ensure all screws are tight, but do not over tighten. (See diagram 33).

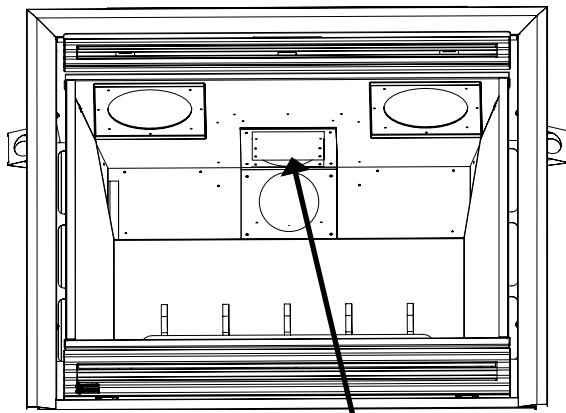
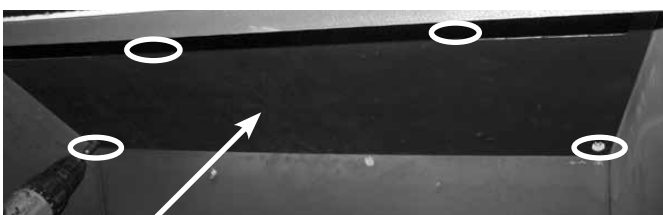


Diagram 31

Vent Restrictor installed on Top Exhaust Assembly

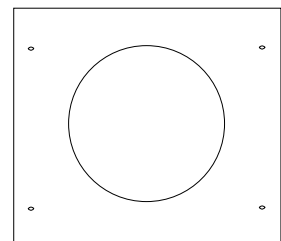
6. From **inside** the firebox, install the baffle plate with 4 - 1/4" x 1/2" screws. Ensure all screws are tightly secure, but do not over tighten.



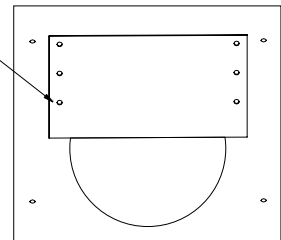
Baffle Plate

Diagram 32

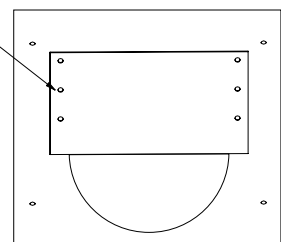
**NO VENT RESTRICTOR**  
Factory setting



**SET 1**  
THIS HOLE SETS THE  
VENT RESTRICTOR  
AT 3-1/2"



**SET 2**  
THIS HOLE SETS THE  
VENT RESTRICTOR  
AT 2-1/2"



**SET 3**  
THIS HOLE SETS THE  
VENT RESTRICTOR  
AT 1-1/2"

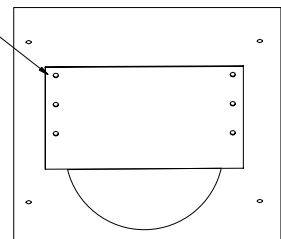
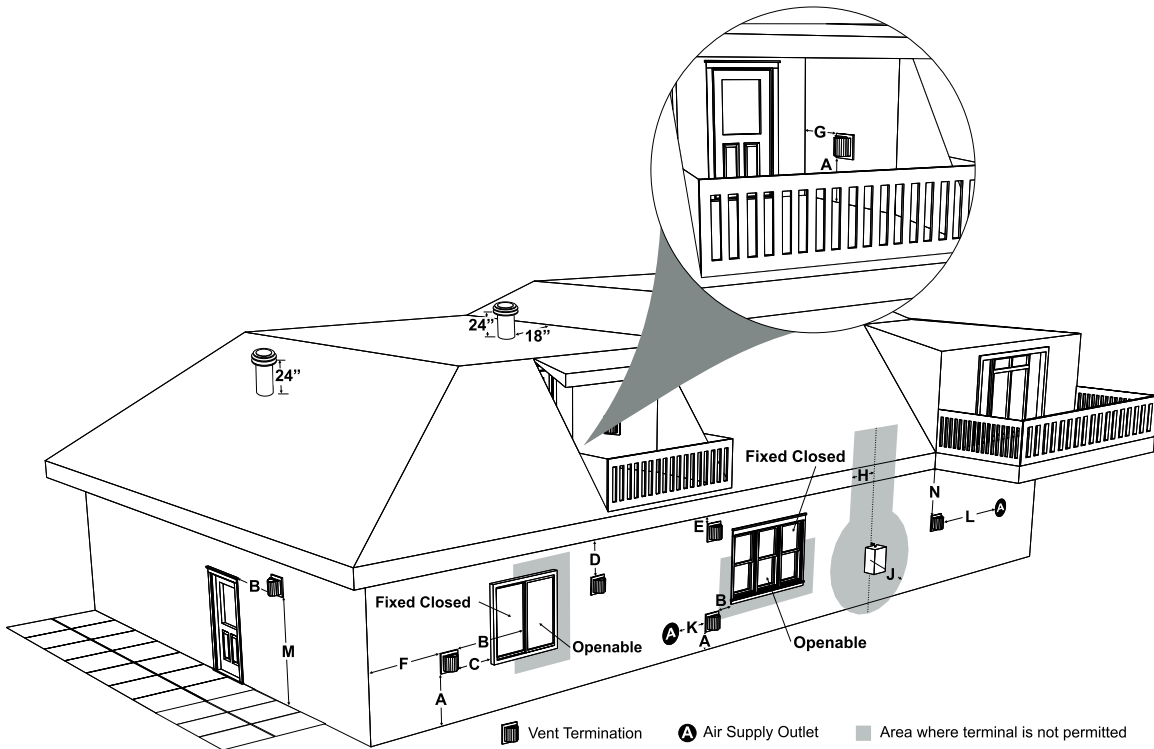


Diagram 33

# installation

## Exterior Vent Termination Requirements



	Minimum Clearance Requirements	Canada <sup>1</sup>	USA <sup>2</sup>
<b>A</b>	Clearance above grade, veranda, porch, deck, or balcony	12"(30cm)	12"(30cm)
<b>B</b>	Clearance to window or door that may be opened	12"(30cm)	9" (23cm)
<b>C</b>	Clearance to permanently closed window	*	*
<b>D</b>	Vertical clearance to ventilated soffit located above the terminal within a horizontal distance of 2 feet (61cm) from the center line of the terminal (check with the local code)	24"(60cm)	24"(60cm)
<b>E</b>	Clearance to unventilated soffit	19-1/2"(50cm)	20"(51cm)
<b>F</b>	Clearance to outside corner: with AstroCap XL Termination Cap.	13"(33cm)	13"(33cm)
	Clearance to outside corner: with all other approved Termination Caps.	13"(33cm)	13"(33cm)
<b>G</b>	Clearance to inside corner: with AstroCap XL Termination Cap	5-1/2"(14cm)	5-1/2"(14cm)
	Clearance to inside corner: with all other approved Termination Caps.	7"(18cm)	7"(18cm)
<b>H</b>	Clearance to each side of center line extended above meter/regulator assembly	36"(90cm) <sup>a</sup>	*
<b>J</b>	Clearance to service regulator vent outlet	36"(90cm)	*
<b>K</b>	Clearance to non-mechanical air supply inlet to building or the combustion air inlet to any other appliance	12"(30cm)	9" (23cm)
<b>L</b>	Clearance to a mechanical air supply inlet #3' (91cm) above if within 10' (3m) horizontally.	72"(1.8m)	36"(90cm) <sup>b</sup>
<b>M</b>	Clearance above paved sidewalk or a paved driveway located on public property	84"(2.1m) <sup>†</sup>	*
<b>N</b>	Clearance under veranda, porch, deck, or balcony	12"(30cm) <sup>‡</sup>	*

<sup>1</sup> In accordance with current CSA B149.1, *Natural Gas and Propane Installation Code*

<sup>2</sup> In accordance with the current ANSI Z223.1/NFPA 54, *National Fuel Gas Code*

<sup>†</sup> A vent shall not terminate directly above a sidewalk or paved driveway which is located between two single family dwellings and serves both dwellings

<sup>‡</sup> Permitted only if veranda, porch, deck, or balcony is fully open on a minimum of two sides beneath the floor

\* Clearance in accordance with local installation codes and the requirements of the gas supplier

<sup>a</sup> 3 feet (91cm) within a height of 15 feet (4.5m) above the meter / regulator assembly

<sup>b</sup> 3 feet (91cm) above - if within 10 feet (3m) horizontally

## 5" x 8" Rigid Pipe - Cross Reference Chart only

Components from different Manufacturers may not be mixed. Not all Rigid Pipe components are available directly from FPI.  
 Note: Olympia Ventis DV venting is only approved for certain models. See list of approved models in cross-reference chart.

Description	Simpson Direct Vent Pro®	*Selkirk Direct Temp™	*Metal-Fab™ Sure Seal	*ICC Excel Direct	*Olympia Ventis DV***
6" Pipe Length-Galvanized	58DVA-06	5DT-6	5D6	TC-5DL6	VDV-0506
6" Pipe Length-Black	58DVA-06B	5DT-6B	5D6B	TC-5DL6B	VDVB-0506
9" Pipe Length-Galvanized	58DVA-09	5DT-9	N/A	TC-5DL9	VDV-0509
9" Pipe Length-Black	58DVA-09B	5DT-9B	N/A	TC-5DL9B	VDVB-0509
12" Pipe Length-Galvanized	58DVA-12	5DT-12	5D12	TC-5DL1	VDV-0512
12" Pipe Length-Black	58DVA-12B	5DT-12B	5D12B	TC-5DL1B	VDVB-0512
18" Pipe Length-Galvanized	58DVA-18	5DT-18	5D18	TC-5DL18	VDV-0518
18" Pipe Length-Black	58DVA-18B *	5DT-18B	5D18B	TC-5DL18B	VDVB-0518
24" Pipe Length-Galvanized	58DVA-24	5DT-24	5D24	TC-5DL2	VDV-0524
24" Pipe Length-Black	58DVA-24B	5DT-24B	5D24B	TC-4DL2B	VDVB-0524
36" Pipe Length-Galvanized	58DVA-36	5DT-36	5D36	TC-5DL3	VDV-0536
36" Pipe Length-Black	58DVA-36B	5DT-36B	5D36B	TC-5DL3B	VDVB-0536
48" Pipe Length-Galvanized	58DVA-48	5DT-48	5D48	TC-5DL4	N/A
48" Pipe Length-Black	58DVA-48B	5DT-48B	5D48B	TC-5DL4B	N/A
60" Pipe Length-Galvanized	58DVA-60	N/A	N/A	N/A	N/A
60" Pipe Length-Black	58DVA-60B *	N/A	N/A	N/A	N/A

Adjustable Length 3"-10"-Galvanized	N/A	N/A	5DAL	TC-5DLT	N/A
Adjustable Length 3"-10"-Black	N/A	N/A	5DALB	TC-5DLTB	N/A
Adjustable Length 11"-14" -Galvanized	Disc. - See 58DV-08A	5DT-AJ	N/A	N/A	N/A
Adjustable Length 11"-14" -Black	Disc. - See 58DV-08B	5DT-AJB	N/A	N/A	N/A
Extension Pipe 17"-24" -Galvanized	Disc. - See 58DV-16A	N/A	N/A	N/A	N/A
Extension Pipe 17"-24" -Black	Disc. - See 58DV-16AB	N/A	N/A	N/A	N/A
Adjustable Length 8-1/2"-Galvanized	58DVA-08A*	N/A	N/A	N/A	N/A
Adjustable Length 8-1/2"-Black	58DVA-08AB	N/A	N/A	N/A	N/A
Extension Pipe 16"-Galvanized	58DVA-16A *	N/A	N/A	N/A	N/A

45° Elbow-Galvanized	58DVA-E45	5DT-EL45	5DT-EL45	TE-5DE45	VDV-EL0545
45° Elbow-Black	58DVA-E45B	5DT-EL45B	5DT-EL45B	TE-5DE45B	VDVB-EL0545
45° Elbow Swivel-Galvanized	Disc. - See 58DVA-E45	N/A	N/A	N/A	N/A
45° Elbow Swivel-Black	Disc.-See 58DVA-E45B	N/A	N/A	N/A	N/A
90° Elbow-Galvanized	58DVA-E90	5DT-EL90S	5DT-EL90S	TE-5DE90	VDV-EL0590
90° Elbow-Black	58DVA-E90B	5DT-EL90SB	5DT-EL90SB	TE-5DE90B	VDV-EL0590
90° Elbow, Swivel-Galvanized	Disc. - See 46DVA-E45	N/A	N/A	N/A	N/A
90° Elbow, Swivel-Black	Disc. - See 46DVA-E45	N/A	N/A	N/A	N/A
90° Starter Elbow, Swivel-Galvanized	N/A	N/A	N/A	N/A	N/A
Adaptor*	N/A	N/A	N/A	N/A	VDV-UAA05

Ceiling Support	58DVA-DC	5DT-CS	5DSP	TM-5RDS	VDV-CSR05
Cathedral Support Box	58DVA-CS	5DT-CSS	5DRS	TM-5SS	DV-CSS05
Wall Support/Band	58DVA-WS	5DT-WS/B	5DWS	TM-5WS	VDV-WS05
Offset Support	58DVA-ES*	5DT-OS	N/A	TM-5OS	N/A
Wall Thimble-Black	58DVA-WT	5DT-WT	5DWT	N/A	VDV-WPT05
Wall Thimble Support/Ceiling Support	58DVA-DC*	N/A	N/A	N/A	N/A
Firestop Spacer	58DVA-FS	5DT-FS	5DFS	TM-5LS	VDV-FS05
Trim Plate-Black	58DAV-WFS	5DT-TP	5DCP	TM-5TP	VDV-WTC05

\* Not available from Regency

# installation

Description	Simpson Direct Vent Pro®	*Selkirk Direct Temp™	*Metal-Fab™ Sure Seal	*ICC Excel Direct	*Olympia Ventis DV***
Attic Insulation Shield 12"	58DVA-IS*	N/A	N/A	N/A	VDV-AIS05
Basic Horizontal Termination Kit (A)	N/A	5DT-HKA	N/A	TM-5HTK	VDV-KW05
Horizontal Termination Kit (B)	58DVA-KHA	5DT-HKB	N/A	TM-5HTK	VDV-K05
Vertical Termination Kit	58DVA-VHA	5DT-VKC	N/A	N/A	N/A
High Wind Vertical Cap	58DVA-VCH	N/A	N/A	TM-5VT	VDV-VCH05
High Wind Horizontal Cap	N/A	N/A	N/A	TM-5DHT	N/A
Horizontal Square Termination Cap	N/A	5DT-HHC	5DHT	TM-5HT	VDV-HC05
Vertical Termination Cap	N/A	5DT-HVC	5DVT	N/A	N/A
Storm Collar	58DVA-SC	5DT-SC	5DSC	TM-SC	VDV-SC05
Adjustable Flashing 0/12-6/12	58DVA-F6	5DT-AF6	5DF	TF-5FA	VDV-F0506
Adjustable Flashing 6/12-12/12	58DVA-F12	5DT-AF12	5DF1-2	TF-5FB	VDV-F0512
Vinyl Siding Standoff	58DVA-VSS	5DT-VS	5DVS	TM-VSS	VDV-SSO
Vinyl Siding Shield Plate	N/A	5DT-VSP	N/A	N/A	N/A
Snorkel Termination 14"	58DVA-SNK14	N/A	N/A	TM-5ST14	N/A
Snorkel Termination 36"	58DVA-SNK36*	N/A	N/A	TM-5ST36	N/A
Restrictor Disk	N/A	N/A	N/A	N/A	N/A
Colinear Flex Connectors	N/A	N/A	N/A	N/A	N/A

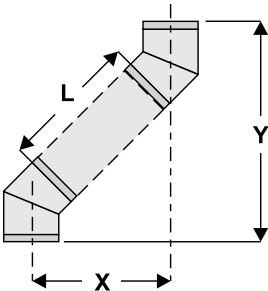
\* Not available from Regency

FPI			
946-604/P	Simpson Direct Vent or Astro Cap -Vent Guard (Optional)	946-623/P	AstroCap XL Horizontal Cap
770-994	Rigid Pipe Adaptor (Must use with all rigid piping)	**946-506/P	Vent Guard (Optional)
**946-606	Starter collar reducer 5" x 8" to 4" x 6-5/8" (B36XTE, B36XTCE ONLY)	946-625	Vinyl Siding Standoff - AstroCap XL

\*\*\*Olympia Ventis DV applicable for the following units only when using 5" x 8" vent system: B36XTE, B 36XTCE, B41XTE, B41XTCE, CB60E, CV60E, CV72E, U1500E

**Note:** When using Metal-Fab Sure Seal Rigid Piping - please note that the Adaptor (5DDA) must be used in conjunction with FPI Rigid Pipe Adaptor (770-994).

**\*\* Not available/applicable for the following units: B41XTE, B41XTCE, CB60E, CV60E, CV72E, HZ54E, U1500E**

Offset Pipe Selection: Use this table to determine offset pipe lengths.			
Pipe Length (L)	5" x 8" Venting		
	Run (X)	Rise (Y)	
0" (0mm)	5-11/16" (144mm)	15-5/16" (389mm)	For specific instructions on venting components - visit the manufacturers website listed below. Simpson Direct Vent Pro: <a href="http://www.duravent.com">www.duravent.com</a> Selkirk Direct-Temp: <a href="http://www.selkirkcorp.com">www.selkirkcorp.com</a> Metal-Fab Sure Seal: <a href="http://www.mtfab.com">www.mtfab.com</a> Industrial Chimney Company: <a href="http://www.icc-rsf.com">www.icc-rsf.com</a> Olympia Ventis DV: <a href="http://www.olympiachimney.com">www.olympiachimney.com</a> <b>Note:</b> Horizontal runs of vent must be level, or have a 1/4" rise for every 1 foot of run towards the termination. Never allow the vent to run downward - this could cause high temperatures and may present a possible fire hazard.
6" (152mm)	8-13/16" (224mm)	18-7/16" (468mm)	
9" (229mm)	10-15/16" (278mm)	20-9/16" (522mm)	
12" (305mm)	13" (330mm)	22-11/16" (576mm)	
24" (610mm)	21-7/16" (697mm)	31-1/16" (789mm)	
36" (914mm)	29-13/16" (757mm)	39-7/16" (1002mm)	
48" (1219mm)	38-1/4" (972mm)	47-7/8" (1216mm)	

## Rigid Pipe Venting Systems

### Basic Horizontal & Vertical Terminations

Rigid Pipe Vent Systems offer a complete line of component parts for installation of both horizontal and vertical installations. Many items are offered in decorative black, as well as galvanized finish.

**The minimum components required for a basic Horizontal Termination are:**

- 1 AstroCap XL Termination Cap
- 1 90° Elbow
- 1 Rigid Pipe Adaptor
- 1 Wall Thimble
- 1 Length of rigid pipe to suit wall thickness

**The minimum components required for a basic Vertical Termination are:**

- 1 Vertical Termination Cap
- 1 Rigid Pipe Adaptor
- 1 Lengths of pipe to adequately penetrate roof
- 1 Ceiling Firestop
- 1 Flashing
- 1 Storm Collar

Wall thickness is measured from the back standoffs to the inside mounting surface of termination cap. For siding other than vinyl, furring strips may be used, instead of a vinyl siding standoff, to create a level surface to mount the vent terminal. The Terminal must not be recessed into siding. Measure the wall thickness including furring strips.

If a Vinyl Siding Standoff is required (it must be used with vinyl siding), measure to outside surface of wall without siding and add 2 inches.

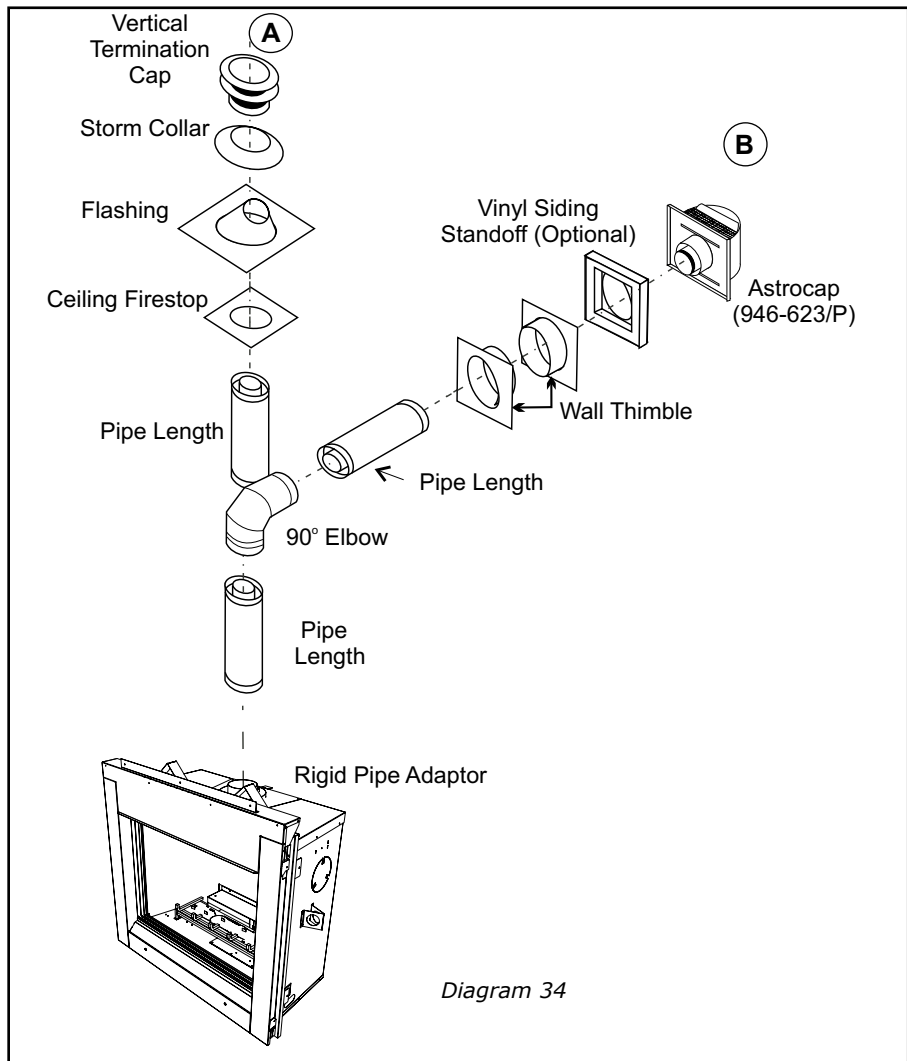


Diagram 34

**WARNING:**

Do not combine venting components from different venting systems.

Exception: However, use of the AstroCap XL™ is acceptable with all systems.

This product has been evaluated by Intertek when using a rigid pipe adaptor and use of any of the specific chimney systems listed in this manual. Use of these systems with the rigid pipe adaptor is deemed acceptable and does not affect the Intertek WHI listing of these components.

**When using Rigid Vent other than Simpson Dura-Vent, 3 screws must be used to secure rigid pipe to adaptor.**

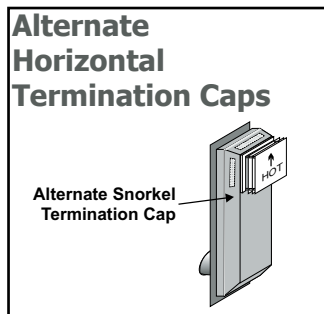


Diagram 35

The Regency AstroCap™ and Regency Riser Vent terminal are certified for installations using Regency venting systems as well as any specific chimney systems listed in this manual. AstroCap™ is a proprietary trademark of Regency Fireplace Products.

# installation

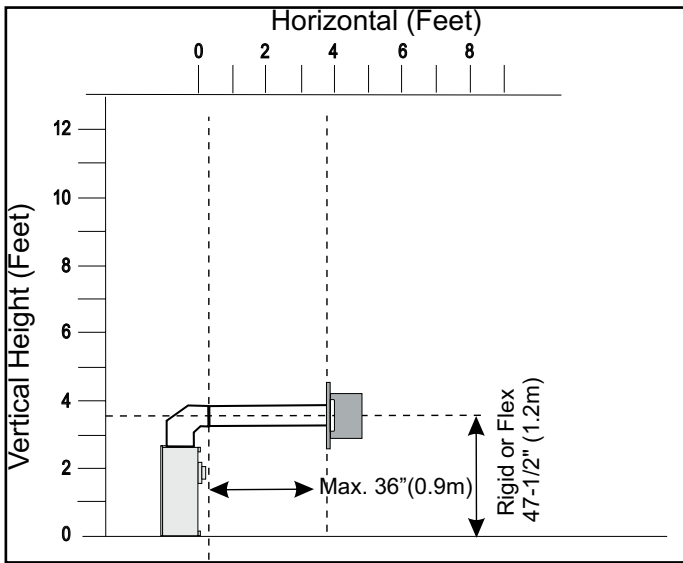
## Venting Arrangements for Horizontal Terminations - Flex Vent or Rigid Pipe 5" x 8"

The diagrams show all allowable combinations of vent runs with 5" x 8" venting using the Regency direct vent system or rigid vent system. A vent guard should be used whenever the termination is lower than the specified minimum or as per local codes.

For horizontal terminations the Regency Direct Vent Flex System may be used for installations up to a maximum **continuous** vent length of 10 ft (3.0 m).

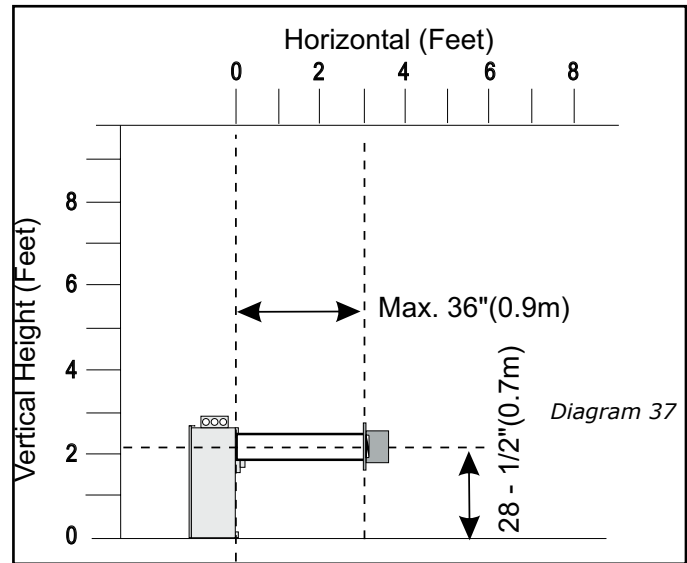
**Note: Must use optional rigid pipe adaptor (Part # 770-994) when using Rigid Pipe vent systems.**

- **Maintain clearance to combustibles.**
- **Horizontal vent must be supported every 3 feet.**
- **Firestops are required at each floor level and whenever passing through a wall.**



Vent Restrictor - Set 1

Diagram 36



Factory Setting - No Restrictor Required

**IMPORTANT**  
Must use Rear Venting Deflector packaged with unit in rear vent horizontal termination applications.

## Rear Venting Deflector Installation For Rear Vented Horizontal Terminations

The Rear Vent Deflector comes with the unit. When the unit is shipped, the deflector is slightly tucked underneath the top nailing strips located at the top of the firebox.

**NOTE:** The Rear Venting Deflector must be installed before the unit is put in place.

1. Secure the rear venting deflector to the wall thimble using 2 screws as shown. Ensure to use the same screw holes as the wall thimble.



Diagram 38

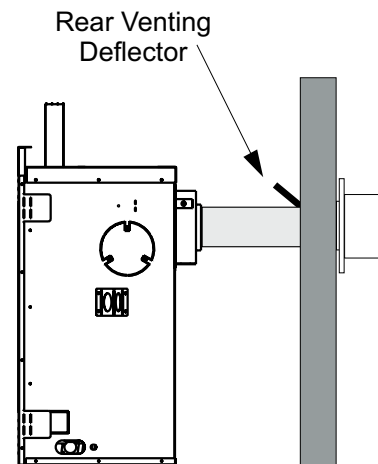


Diagram 39

**Horizontal Terminations - Flex Vent 5" x 8"**

These venting systems, in combination with the B41XTCE Direct Vent Gas Fireplace, has been tested and listed as a direct vent heater system by Warnock Hersey. The location of the termination cap must conform to the requirements in the Vent Terminal Locations diagram in "Exterior Vent Termination Locations" section.

**Regency® Direct Vent (Flex) System 4 foot Termination Kit (Part# 946-615) or 10 foot Termination Kit (Part# 946-616) includes all the parts needed to install the B41XTCE with a either a top or rear vent.**

FPI Kit #	Length	Contains:
#946-615	4 Feet	<b>1)</b> 8" flexible liner (Kit length) <b>2)</b> 5" flexible liner (Kit length) <b>3)</b> spring spacers <b>4)</b> thimble <b>5)</b> <b>AstroCap XL</b> termination cap <b>6)</b> screws <b>7)</b> tube of Mill-Pac <b>8)</b> plated screws <b>9)</b> S.S. screws #8 x 1-1/2" drill point <b>10)</b> vinyl siding standoff
#946-618	6 Feet	
#946-616	10 Feet	

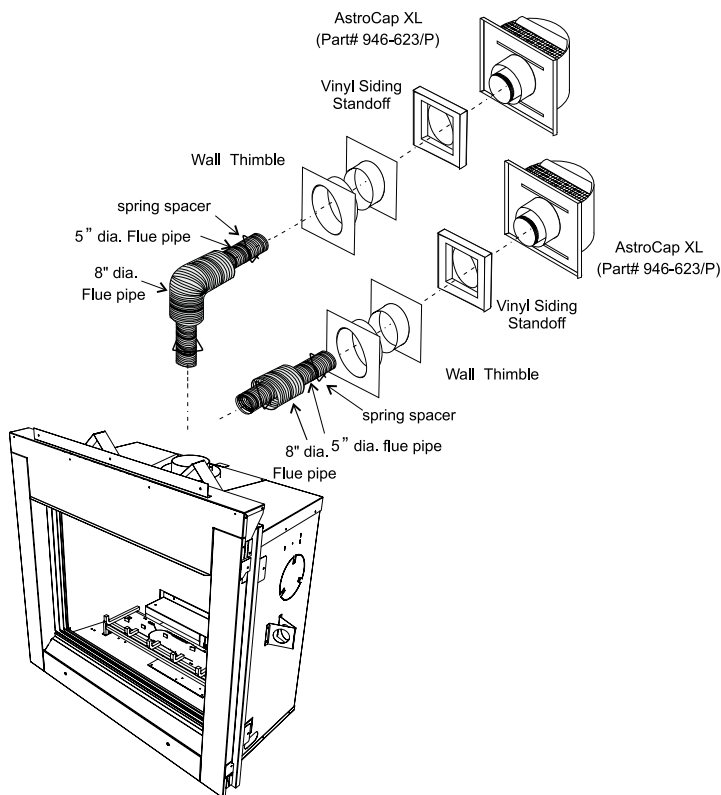


Diagram 40

**IMPORTANT**  
 Must use Rear Venting Deflector packaged with unit in rear vent horizontal termination applications.

**Notes:**

- 1) Liner sections should be continuous without any joints or seams.
- 2) Only Flex pipe purchased from Regency may be used for Flex installations.
- 3) Regency® Direct Vent System (Flex) is only approved for horizontal terminations.

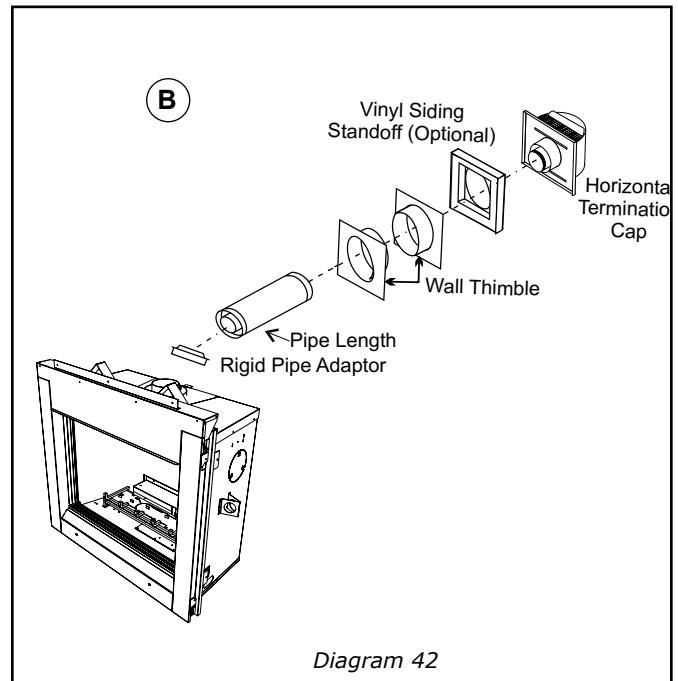
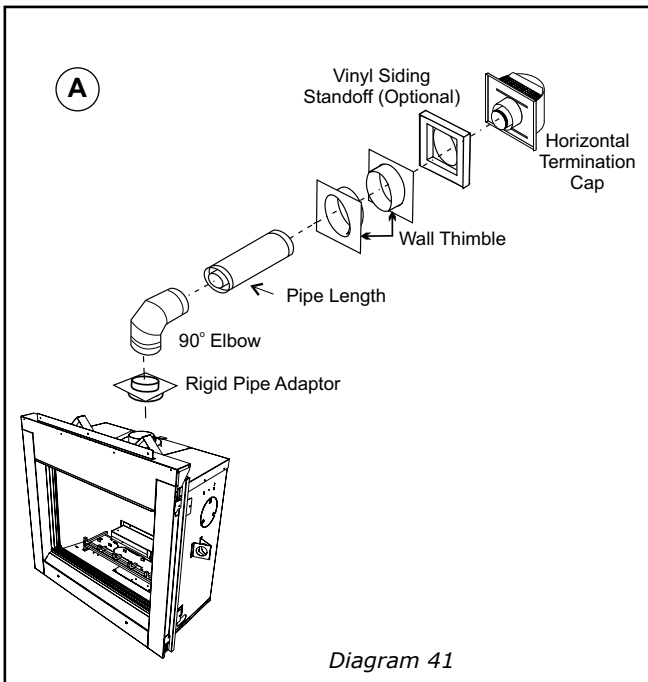
**NOTE:** If longer runs are required the FPI Direct Vent system (Flex) #946-616 includes all parts needed to install the B41XTCE with a maximum 10' run.



# installation

## Horizontal Terminations - Rigid Pipe 5" x 8"

Horizontal Termination	
A	<b>Top Vent - No Vertical Rise</b> <ul style="list-style-type: none"> <li>• When venting with a 90° elbow directly off the unit Flex vent or approved Rigid Vent System</li> <li>• Max. 3 ft. horizontal run</li> </ul>
B	<b>Rear Vent w/ Horizontal Termination</b> <ul style="list-style-type: none"> <li>• Max. 3ft. horizontal run</li> </ul>



**IMPORTANT**  
 Must use Rear Venting Deflector packaged with unit  
 in rear vent horizontal termination applications.

**Horizontal Terminations**

**Two (2) 90° Elbows (Rigid Pipe 5" x 8")**

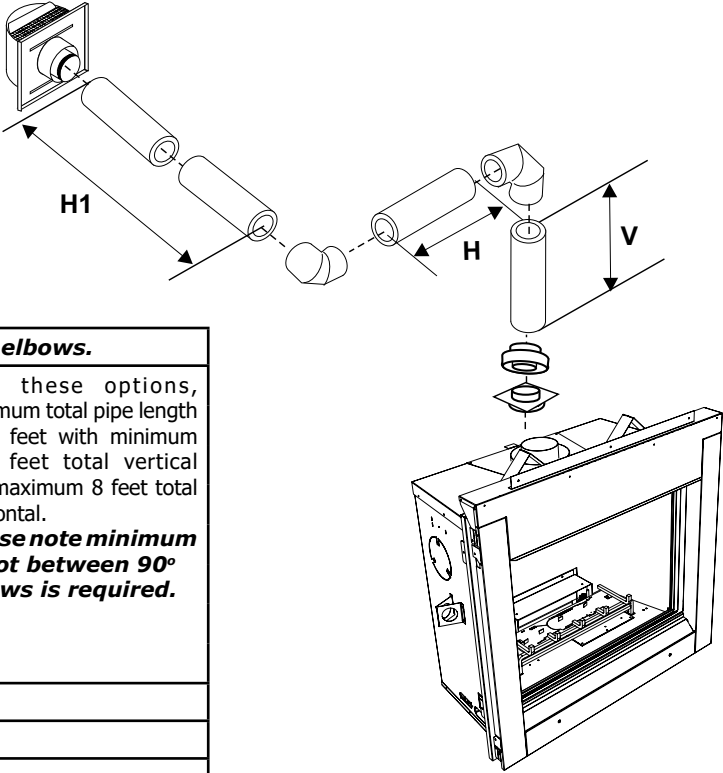


Diagram 43

<b>One 90° elbow = Two 45° elbows.</b>		
Option	V	H + H1
A)	0' Min.	2' Max.
B)	1' Min.	3' Max.
C)	2' Min.	4' Max.
D)	3' Min.	5' Max.
E)	4' Min.	6' Max.
F)	5' Min.	7' Max.
G)	6' Min.	8' Max.

With these options, maximum total pipe length is 30 feet with minimum of 6 feet total vertical and maximum 8 feet total horizontal.  
**Please note minimum 1 foot between 90° elbows is required.**

**No Vent Restrictor Installed**

Lengths do not include elbow indicated.

Must use rigid pipe adaptor #770-994.

**Horizontal terminations**

**Three (3) 90° Elbows (Rigid Pipe 5" x 8")**

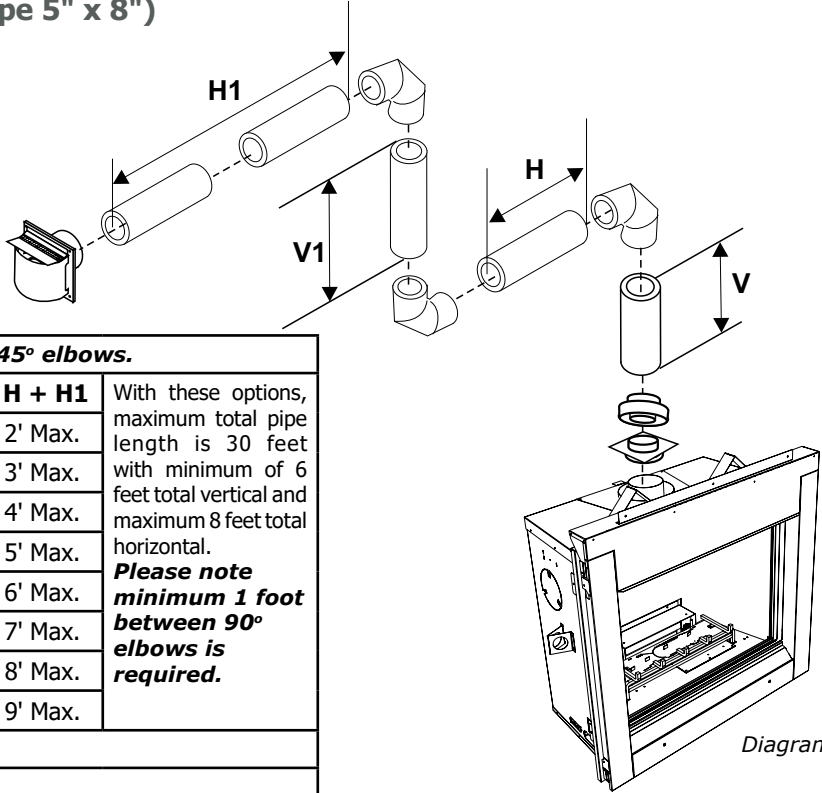


Diagram 44

<b>One 90° elbow = Two 45° elbows.</b>				
Option	V	H	V + V1	H + H1
A)	0' Min.	1' Max.	1' Min.	2' Max.
B)	1' Min.	2' Max.	3' Min.	3' Max.
C)	2' Min.	2' Max.	5' Min.	4' Max.
D)	3' Min.	2' Max.	7' Min.	5' Max.
E)	4' Min.	3' Max.	9' Min.	6' Max.
F)	5' Min.	4' Max.	10' Min.	7' Max.
G)	6' Min.	5' Max.	11' Min.	8' Max.
H)	7' Min.	6' Max.	12' Min.	9' Max.

With these options, maximum total pipe length is 30 feet with minimum of 6 feet total vertical and maximum 8 feet total horizontal.  
**Please note minimum 1 foot between 90° elbows is required.**

**No Vent Restrictor Installed**

Lengths do not include elbow indicated.

Must use rigid pipe adaptor #770-994.

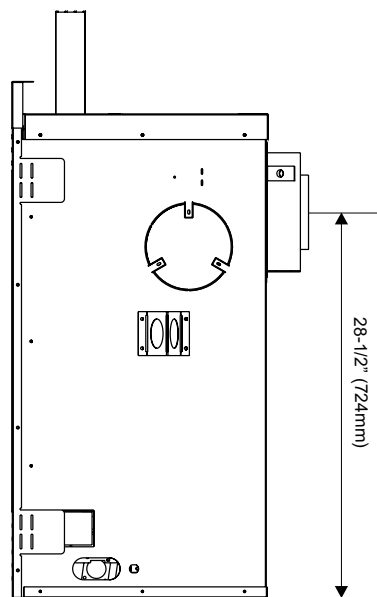
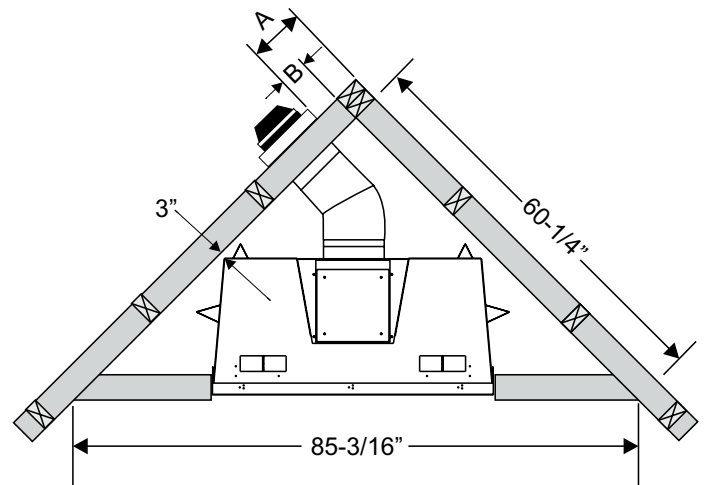
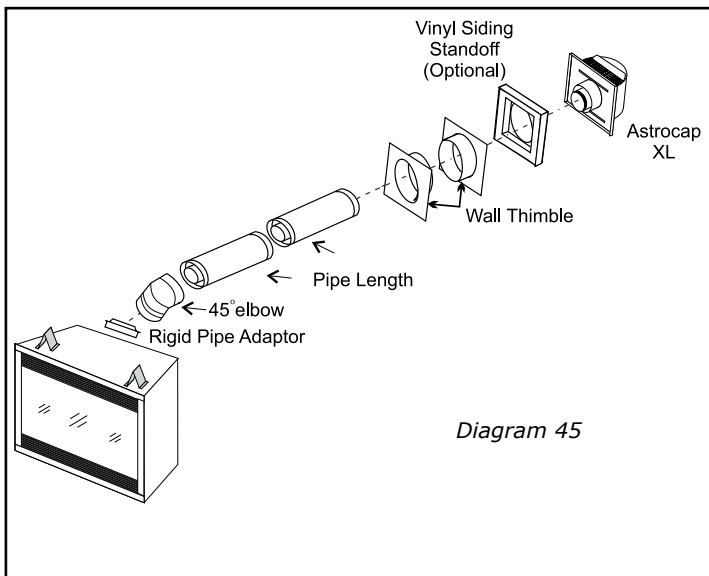
# installation

## Horizontal Terminations - AstroCap XL & Rigid Rear Vent Kit for Corner Installations - Rigid Pipe 5" x 8"

Designed for a minimum vent configuration when using a rear vent application with a horizontal termination in a corner installation.

Kit# 946-612 Includes:		
1	AstroCap XL	946-623/P
1	Rigid Pipe Adaptor	770-994
1	Vinyl Siding Standoff (Optional)	946-625
1	Wall Thimble	58DVA-WT
1	6" Galvanized Rigid Pipe	58DVA-06
1	8-1/2" Galvanized Pipe Extension	58DVA-08A
1	45° Galvanized Elbow	58DVA-E45
1	90ml MillPac	948-128

Placement of the Unit into the Corner	
Back Top Corner of Unit to Wall	3"
Inside Corner out along the Wall	65-1/4"
Across the Face of the Unit, Wall to Wall	91-11/16"
A - Clearance to Outside Corner	13"
B - Clearance to Inside Corner	5-1/2"

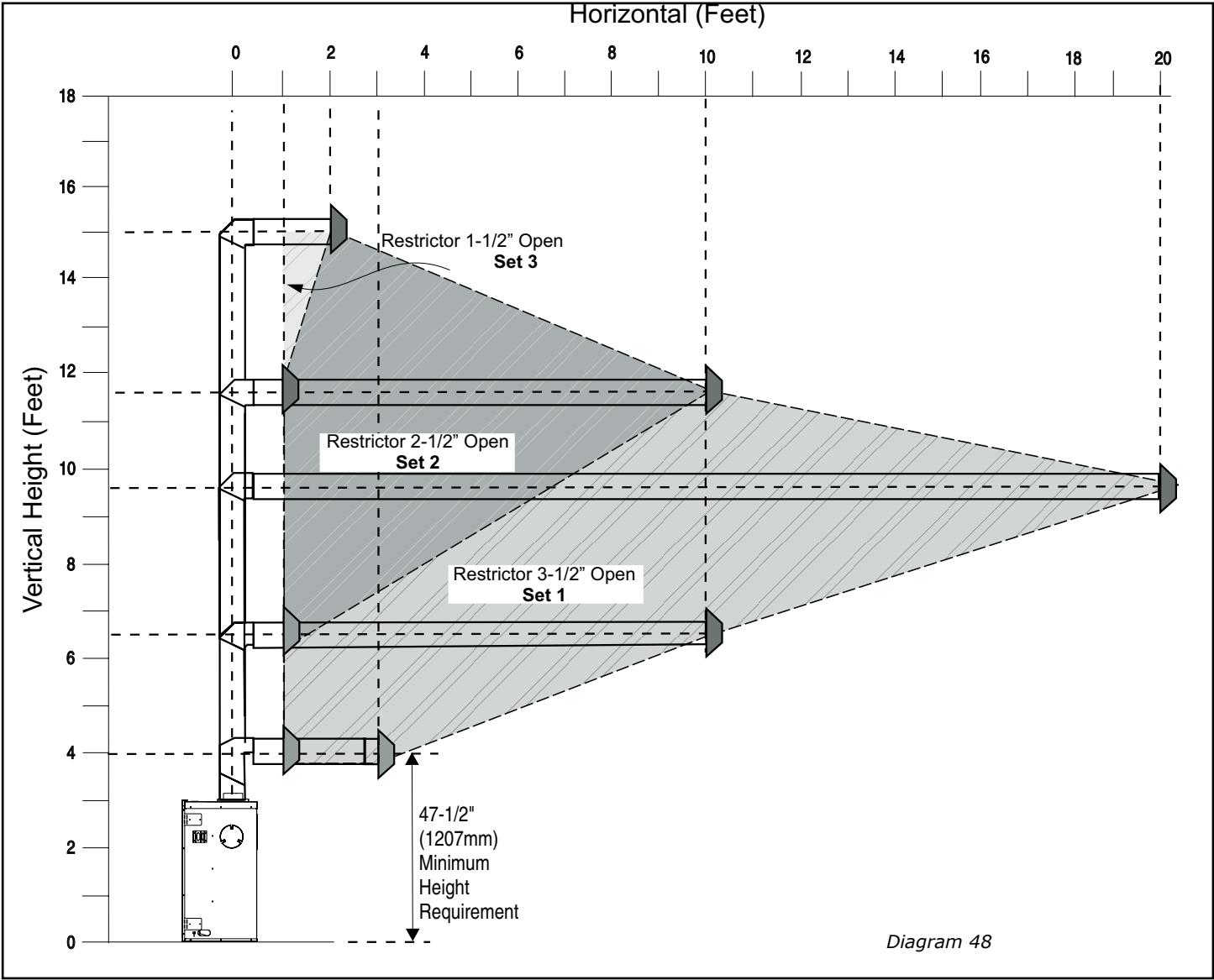


**IMPORTANT**  
Must use Rear Venting Deflector packaged with unit in rear vent horizontal termination applications.

### Venting Arrangements for Horizontal Terminations

The diagram shows all allowable combinations of vertical runs with horizontal terminations, using one 90° (two 45° elbows equal one 90° elbow).

- Maintain clearances to combustibles as listed in "Clearances" section
- Horizontal vent must be supported every 3 feet.
- Firestops are required at each floor level and whenever passing through a wall.
- A wall thimble is mandatory for all horizontal terminations due to high temperatures.



# installation

## Unit Installation with Horizontal Termination - 5" x 8" Venting (Rigid Vent Systems)

### Minimum Vent Clearances to Combustibles

\* Clearances noted below must be maintained; except when passing through a wall, ceiling or at the termination where the use of a firestop or wall thimble reduces clearance to 1-1/2" (38 mm).

Horizontal Top*	3" (76 mm)*
Horizontal Side	2" (51 mm)
Horizontal Bottom	2" (51 mm)
Vertical Vent	2" (51 mm)

Below are the recommended framing dimensions (inside measurements) for the 5" x 8" rigid vent terminations - for use with a firestop or wall thimble.

Install the vent system according to the manufacturer's instructions included with the components.

1. Set the unit in its desired location. Check to determine if wall studs or roof rafters are in the way when the venting system is attached. If this is the case, you may want to adjust the location of the unit. Rough in the gas preferably on the right side of the unit and the electrical (junction block is on the left side) on the left.
2. Direct Vent pipe and fittings are designed with special twist-lock connections to connect the venting system to the appliance flue outlet. A twist-lock appliance adaptor is required.
3. In conjunction with the Approved Vent system, install the adaptor after the unit is set in its desired location. Slip the adapter over the existing inner and outer flue collar. Fasten to the outer collar only with the 3 supplied screws (drilling pilot holes will make this easier).
4. Level the fireplace and fasten it to the framing using nails or screws through the top and side nailing strips.

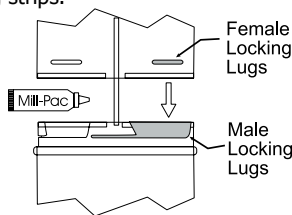


Diagram 49

5. Assemble the desired combination of pipe and elbows to the appliance adaptor and twist lock for a solid connection.

**Note:** For best results and optimum performance with each approved venting system, it is highly recommended to apply "Mill-Pac" sealant (supplied) to every inner pipe connection. Failure to do so may result in drafting or performance issues not covered under warranty.

**Horizontal runs of vent must be supported every 3 feet (0.9 metres). Wall straps are available for this purpose.**

6. Mark the wall for a square hole.-see chart to left for size. The center of the square hole should line up with the centreline of the horizontal pipe. Cut and frame the square hole in the exterior wall where the vent will be terminated. See diagram 54 for centerline requirements. If the wall being penetrated is constructed of non-combustible material, i.e. masonry block or concrete, an 8" (203 mm) diameter hole is acceptable.

### Notes:

- a) The horizontal run of vent must be level, or have a 1/4 inch rise for every 1 foot of run towards the termination. Never allow the vent to run downward. This could cause high temperatures and may present the possibility of a fire.
- b) The location of the horizontal vent termination on an exterior wall must meet all local and national building codes, and must not be blocked or obstructed. See "Exterior Vent Termination Locations" section for more details.

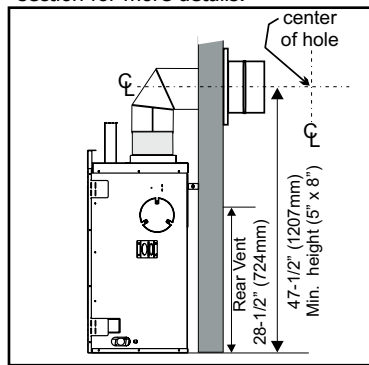


Diagram 50

**IMPORTANT**  
Must use Rear Venting Deflector packaged with unit in rear vent horizontal termination applications.

### c) Snorkel Terminations:

For installations requiring a vertical rise on the exterior of the building, 14-inch and 36-inch tall Snorkel Terminations are available, as well as the standard Riser Vent. Follow the same installation procedures as used for standard Horizontal Termination. NEVER install the snorkel upside down.

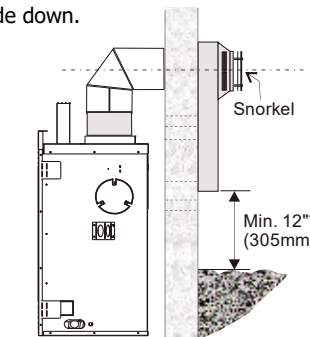


Diagram 51

\*As specified in CSA B149.1 Installation Code. Local codes or regulations may require different clearances.

### Below Grade Snorkel Installation

If the snorkel termination must be installed below grade, i.e. basement application, proper drainage must be provided to prevent water from entering the snorkel termination. See diagram 56. Do not attempt to enclose the snorkel within the wall or any other type of enclosure.

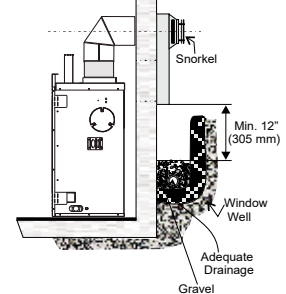
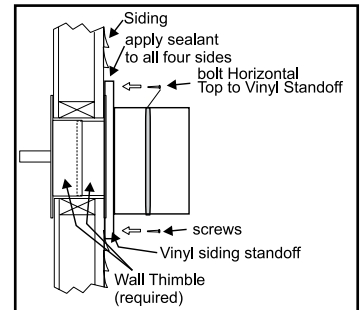


Diagram 56

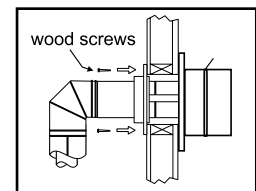
7. Ensure that the pipe clearances to combustible materials are maintained (Diagram 55). Install the termination cap.

**Note:** If installing termination on a vinyl siding covered wall, a vinyl siding standoff or furring strips must be used to ensure that the termination is not recessed into the siding.



The four wood screws provided should be replaced with appropriate fasteners for stucco, brick, concrete, or other types of sidings.

8. Before connecting the horizontal run of vent pipe to the vent termination, slide the Wall Thimble over the vent pipe. The wall thimble is required for all horizontal terminations.
9. Slide the appliance and vent assembly towards the wall carefully inserting the vent pipe into the vent cap assembly. It is important that the vent pipe extends into the vent cap sufficient distance so as to result in a minimum pipe overlap of 1-1/4 inches (32 mm). Secure the connection between the vent pipe and the vent cap.
10. Install wall thimble in the center of the framed hole and attach with wood screws.



## Unit Installation with Horizontal Termination - 5" x 8" Venting (Flex Vent Systems)

### Minimum Vent Clearances to Combustibles

\* Clearances noted below must be maintained; except when passing through a wall, ceiling or at the termination where the use of a firestop or wall thimble reduces clearance to 1-1/2" (38 mm).

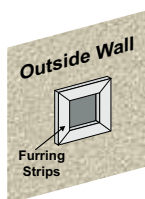
Horizontal Top	3" (76 mm)
Horizontal Side	2" (51 mm)
Horizontal Bottom	2" (51 mm)
Vertical Vent	2" (51 mm)

Below are the recommended framing dimensions (inside measurements) for the 5" x 8" rigid vent terminations - for use with a firestop or wall thimble.

Recommended Framed Opening Size	
Vent Size	Framing Size
5" x 8"	11" x 11"

1. Locate the unit in the framing, rough in the gas (preferably on the right side of the unit). Locate the centerline of the termination and mark wall accordingly. Cut a square hole in the wall - see chart (inside dimension).

**Note:** When installing a appliance where the exterior of the house will be or is sided with vinyl siding, a vinyl siding standoff or furring strips must be used to ensure that the termination cap is not recessed into the siding. If there is no siding installed - install the vinyl siding standoff or furring strips to the exterior of the home where the termination cap is to be installed. Install the cap on the vinyl siding standoff or furring strips. J-channel can then be installed around the vinyl siding standoff, then the siding can be installed. If vinyl siding is already installed - line up the vinyl siding standoff or furring strips on the vinyl siding where the termination cap is to be installed, trace out the vinyl siding standoff or furring strips, then cut out and remove the vinyl. Install the standoff to the exterior of the home. Install the termination cap on the vinyl siding standoff or furring strips.



2. Level the fireplace and fasten it to the framing using nails or screws through the nailing strips.
3. Assemble the vent assembly by applying Mill-Pac to the inner flue collar of the termination and slipping the inner flex liner over it at least 1-3/8" (35 mm). Fasten with the 3 screws (drilling pilot holes will make this easier). Apply Mill-Pac to the outer flex pipe and slip it over the outer flue collar of the vent terminal at least 1-3/8" (35 mm) and fasten with the 3 screws.

**NOTE:** Horizontal sections must be supported at intervals not exceeding 3 feet (0.9 metres). (Flame picture and performance will be affected by sags in the liner).

4. Separate the 2 halves of the wall thimble and securely fasten the one with the tabs to the outside wall making sure that the tabs are on top and bottom. Fasten the other thimble half to the inside wall. The thimble halves slip inside each other and can be adjusted for 2 x 4 or 2 x 6 walls.
5. Slip the assembled liner and termination assembly through the thimble making sure the termination cap faces up (there are markings on the cap that show which way is up). This will position the termination cap with proper down slope for draining water. Fasten the cap to the outer wall with the 4 supplied screws.
6. Pull the centre inner and outer flex liner out enough to slip over the flue collars of the fireplace. (You may wish to cut the liner shorter to make it more workable.) Do not bend liner more than 90°. The liners must slip over the collars a minimum of 1-3/8".
7. Apply Mill-Pac over the fireplace inner flue collar and slip the inner flex liner down over it and attach with 3 supplied screws.
8. Do the same with the outer flue collar and outer flex liner.
9. Apply a bead of silicone between the thimble and termination and around the outer edge of the terminal at the wall in order to keep the water out.

**IMPORTANT:** Do not locate termination hood where excessive snow or ice build-up may occur. Be sure to check vent termination area after snow falls, and clear to prevent accidental blockage of venting system. When using snow blowers, make sure snow is not directed towards vent termination area.

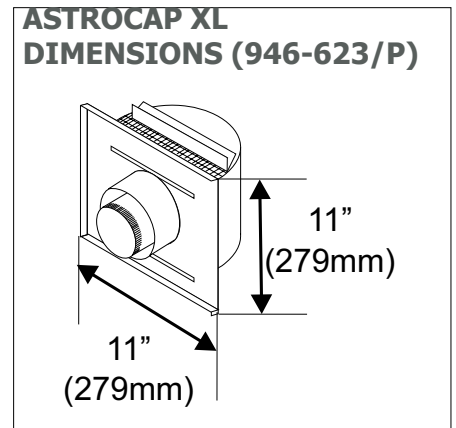


Diagram 52

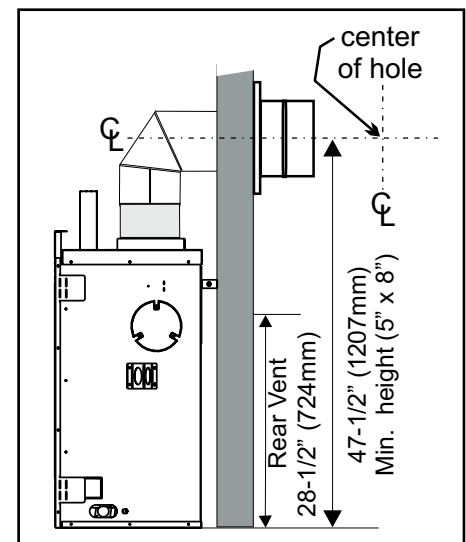
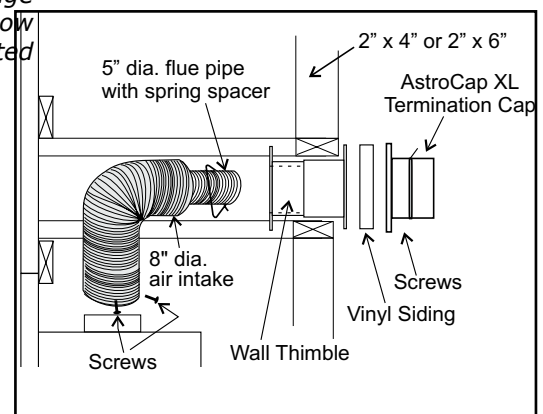


Diagram 58

**IMPORTANT**  
Must use Rear Venting Deflector packaged with unit in rear vent horizontal termination applications.

Diagram 57



# installation

## Venting Arrangements for Vertical Terminations

The shaded area in the diagram shows all allowable combinations of straight vertical and offset to vertical terminations, using two 90° elbows, with **rigid/flex pipe venting systems** for propane and natural gas. Two 45° elbows equal to one 90° elbow. Maximum of four 45° elbows allowed.

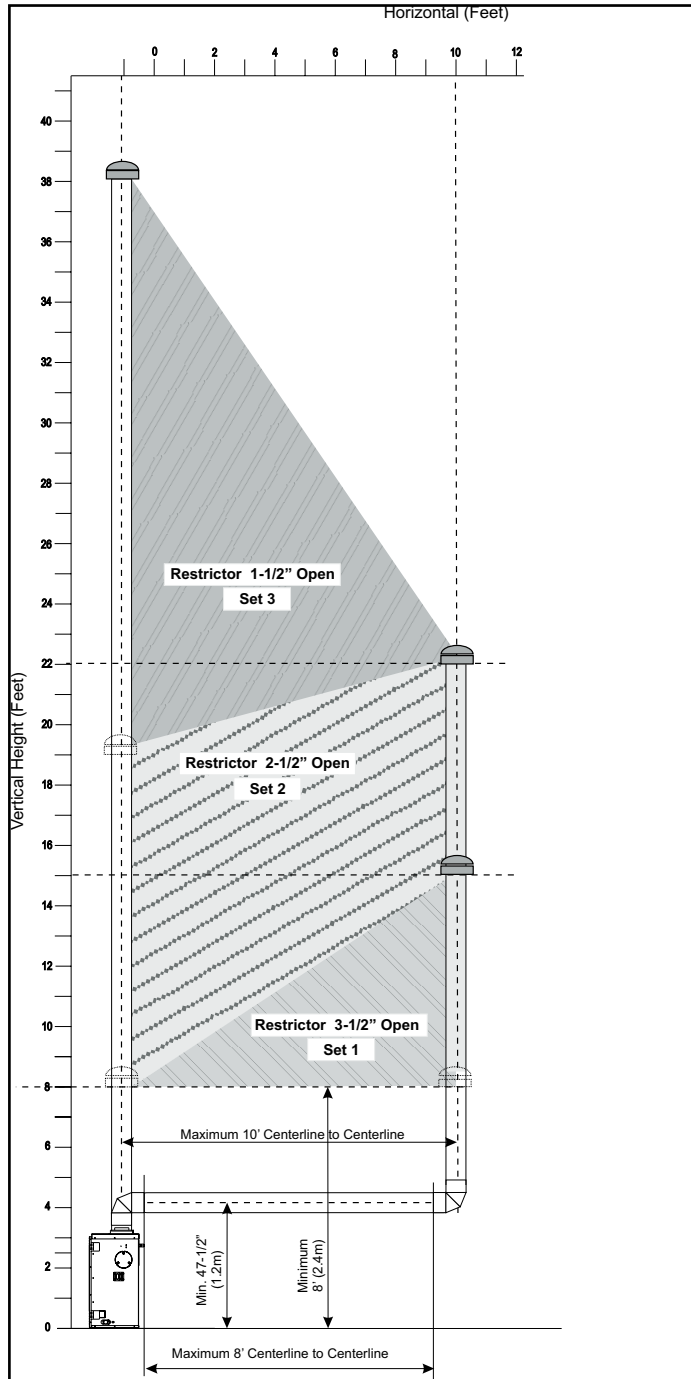


Diagram 53

- Vent must be supported at offsets.
- Firestops are required at each floor level and whenever passing through a wall.
- Maintain clearances to combustibles as listed in the "Clearances" section.
- Refer to the "Vent Restrictor Position" section for details on how to change the vent restrictor from the factory setting to 3-1/2" opening, 2-1/2" opening and to 1-1/2" opening.

**Note: Must use optional flue adapter when using Rigid Pipe (Part # 770-994).**



**Vertical Terminations - Three 90° Elbows (Rigid/Flex Pipe 5" x 8")**

<i>One 90° elbow = Two 45° elbows.</i>			
Option	V	V + V1	H + H1
A)	0' Min.	2' Min.	2' Max.
B)	1' Min.	3' Min.	2' Max.
C)	2' Min.	4' Min.	3' Max.
D)	3' Min.	6' Min.	4' Max.
E)	4' Min.	7' Min.	5' Max.
F)	5' Min.	8' Min.	6' Max.
G)	6' Min.	9' Min.	7' Max.
H)	7' Min.	10' Min.	8' Max.

With these options, maximum total pipe length is 30 feet with minimum of 6 feet total vertical and maximum 8 feet total horizontal.

**Please note minimum 1 foot between 90° elbows is required.**

**Restrictor: 2-1/2" open, Set 2**  
 Lengths do not include elbow indicated.  
 Must use rigid pipe adaptor #770-994

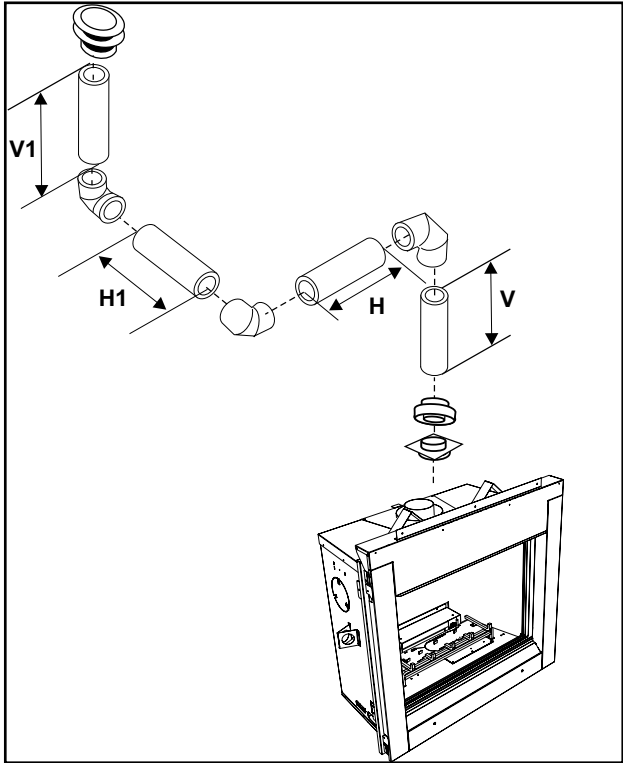


Diagram 54

# installation

## Unit Installation with Vertical Termination - 5" x 8" Venting (Rigid Vent Systems)

**Must use rigid pipe adaptor #770-994**

\* Clearances noted below must be maintained; except when passing through a wall, ceiling or at the termination where the use of a firestop or wall thimble reduces clearance to 1-1/2" (38 mm).

1. Maintain the 2" clearances (airspace) to combustibles when passing through ceilings, walls, roofs, enclosures, attic rafter, or other nearby combustible surfaces. Do not pack airspaces with insulation. Check "Venting" Sections for the maximum vertical rise of the venting system and the maximum horizontal offset limitations.

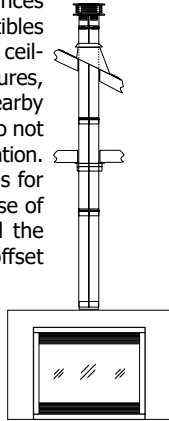


Diagram 55

2. Set the gas appliance in its desired location. Drop a plumb bob down from the ceiling to the position of the appliance flue exit, and mark the location where the vent will penetrate the ceiling. Drill a small hole at this point. Next, drop a plumb bob from the roof to the hole previously drilled in the ceiling, and mark the spot where the vent will penetrate the roof.

3. A Firestop spacer must be installed in the floor or ceiling of every level. To install the Firestop spacer in a flat ceiling or wall, cut a 11-inch square hole. Frame the hole as shown in Diagram 2 and install the firestop.

**Note: All vertical terminations are vented using 5" x 8" venting and rigid pipe adaptor #770-994.**

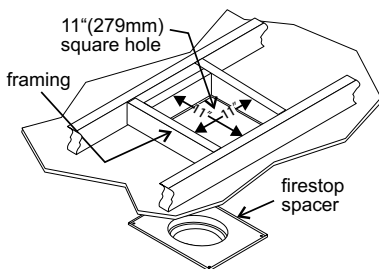


Diagram 56

4. Assemble the desired lengths of pipe and elbows. Ensure that all pipes and elbow connections are in the fully twist-locked position and sealed.

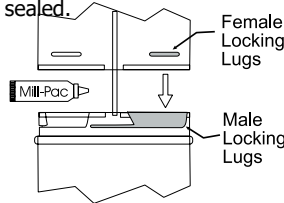


Diagram 57

**NOTE: For best results and optimum performance with each approved venting system, it is highly recommended to apply "Mill-Pac" sealant (supplied) to every inner pipe connection. Failure to do so may result in drafting or performance issues not covered under warranty.**

5. Cut a hole in the roof centered on the small drilled hole placed in the roof in Step 2. The hole should be of sufficient size to meet the minimum requirements for clearance to combustibles of 2". Slip the flashing under the shingles (shingles should overlap half the flashing) as per Diagram 63.

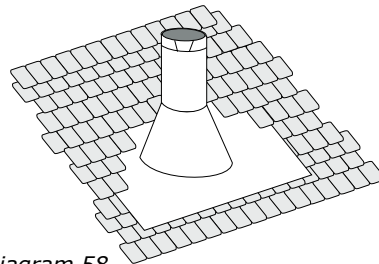


Diagram 58

The upper half of the flashing is installed under the roofing material and not nailed down until the chimney is installed. This allows for small adjustments.

6. Continue to assemble pipe lengths.

**Note: If an offset is necessary in the attic to avoid obstructions, it is important to support the vent pipe every 3 feet, to avoid excessive stress on the elbows, and possible separation. Wall straps are available for this purpose.**

Galvanized pipe is desirable above the roofline due to its higher corrosion resistance. Continue to add pipe sections through the flashing until the height of the vent cap meets the minimum height requirements specified in Dia. 64 or local codes. Note that for steep roof pitches, the vertical height must be increased. A poor draft, or down drafting can result from high wind conditions near big trees or adjoining roof lines, in these cases, increasing the vent height may solve the problem.

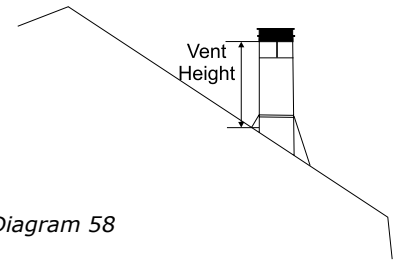


Diagram 58

Roof Pitch	Minimum Vent Height	
	Feet	Meters
flat to 7/12	2	0.61
over 7/12 to 8/12	2	0.61
over 8/12 to 9/12	2	0.61
over 9/12 to 10/12	2.5	0.76
over 10/12 to 11/12	3.25	0.99
over 11/12 to 12/12	4	1.22
over 12/12 to 14/12	5	1.52
over 14/12 to 16/12	6	1.83
over 16/12 to 18/12	7	2.13
over 18/12 to 20/12	7.5	2.29
over 20/12 to 21/12	8	2.44

7. Ensure vent is vertical and secure the base of the flashing to the roof with roofing nails, slide storm collar over the pipe section and seal with a mastic.
8. Install the vertical termination cap by twist-locking it.

*Note: Any closets or storage spaces, which the vent passes through must be enclosed.*

## Gas Line Installation

The gas line is brought through the right side of the appliance. The gas valve is situated on the right-hand side of the unit and the gas inlet is on the right-hand side of the valve.

The gas line connection may be made of rigid pipe, copper pipe or an approved flex connector. (If you are using rigid pipe, ensure that the valve can be removed for servicing.) Since some municipalities have additional local codes, it is always best to consult with your local authorities and the CSA B149.1 installation code.

For U.S.A. installations follow local codes and/or the current National Fuel Gas Code, ANSI Z223.1.

When using copper or flex connectors use only approved fittings. Always provide a union so that gas lines can be easily disconnected for servicing. Flare nuts for copper lines and flex connectors are usually considered to meet this requirement.

**Important: Always check for gas leaks with a soap and water solution or gas leak detector. Do not use open flame for leak testing.**

## Vertical Terminations - Vertical Flex Vent Kit (Part #946-772)

Vertical Flex Vent Kit includes:

- 20 ft. flex pipe (inner & outer) with 10 spacers
- 3 wall straps
- Ceiling firestop
- Firestop spacer
- Brackets
- Flex to rigid adaptor
- Roof support
- 36" rigid DuraVent pipe
- Storm collar
- High wind termination cap
- Hardware

**NOTE**

**The roof flashing is not included with this kit and must be purchased separately.**

**Vertical flex installations must conform to the limitations set in the vertical venting charts.**

You must choose 1 of the following:

Part #	Description
58DVA-F6-0/12-6/12	Roof Flashing
58DVA-F12-7/12-12/12	Roof Flashing

- Maintain the 1-1/2" (38 mm) clearance (air space) to combustibles when passing through ceilings, walls, floors, enclosures, attic rafters or other nearby combustibles. Do not pack air spaces with insulation. Check venting sections for the maximum vertical rise of the venting system and the maximum horizontal offset limitations.

Ensure that you maintain clearances around enclosures, walls, below or above floors, floor joists, etc. Each appliance has different clearance requirements (top,sides,bottom). See specific appliance manual for details.

- Set the appliance in its desired position. Drop a plumb bob down from the ceiling/floor joist to the position of the appliance flue exit and mark the location where the vent will penetrate the ceiling. Drill a small hole at this point. Next drop a plumb bob from the roof to the hole previously drilled at the ceiling level and mark the spot where the vent will penetrate the roof.
- Cut a hole in the roof centered on the small hole placed in the roof in the previous steps. The hole should be a minimum of 11" (279 mm). The hole may be round and or square.
- Slip the flashing under the shingles and line up flashing so it is centered to the hole (shingles should overlap half of the flashing) as per Diagram 1.

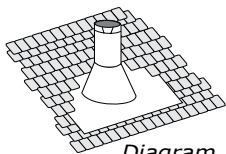


Diagram 1

*Diagram 1 - The upper half of the flashing is installed under the roofing material and not nailed down until the chimney is installed. This allows for small adjustments.*

- A ceiling firestop/firestop spacer must be installed when passing through each floor or ceiling level. To install the ceiling firestop/firestop spacer in a flat ceiling or floor joist cut a 11" (279 mm) square hole. Frame the hole as show in Diagram 2 and install the ceiling firestop. Slide the top attic insulation spacer onto the top of the attic insulation shield/firestop - See Diagram 2a. Secure with 4 screws/nails. If more than one is required, these can be purchased separately.

**NOTE** The ceiling firestop/firestop spacer may be cut down to size if this shield is too high for the application.

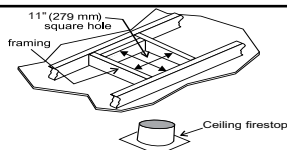


Diagram 2

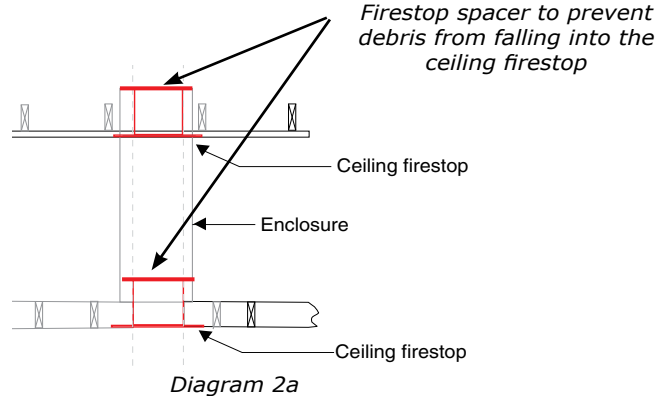


Diagram 2a

- Determine the overall height of the chimney from the top of the appliance to the underside of the vent. If required cut the flexible inner and outer pipe to the desired length up to a maximum of 20 ft. (6.1 m).
  - Put a bead of Mill-Pac around the 5" (127 mm) collar on the appliance and slide the inner flex pipe over the inner collar of the appliance and secure with a minimum of 3 screws.
  - Install 5" (127 mm) spacers around 5" (127 mm) flex.
  - Repeat Step 7 to install the outer pipe to the outer collar of the appliance.
- NOTE** If an offset is necessary in the attic or floor joists it is important to support the vent pipe every 3 feet (914 mm) to avoid excessive stress and sagging of the vent pipe. Wall straps are provided (3 in total) for this purpose. All round/plumbers strapping may also be used if further supports are required.
- Attach the rigid pipe section to the adaptor by using MillPac on the inner/ outer pipe. Use 3 screws to secure outer pipe.
  - Secure inner flex pipe to pipe adaptor using Mill-Pac over the adaptor. Slide the inner pipe over the flex to rigid adaptor and secure with 3 screws.
  - Repeat Step 11 to secure outer flex.

# installation

- Slide the finished length up towards the flashing ensuring the length of pipe is a minimum of 2 feet (0.61 m) measured from the top of the roof. Level the chimney and secure using the roof support provided with kit to bottom side of the roof as shown using a minimum of 2 screws per side- see Diagram 3b. See Diagram 4 for roof pitch and height requirements. See Diagram 3a for securing method if 2 feet (0.61 m) is insufficient and additional lengths are required, this may be purchased separately. See Simpson Duravent components list in the instruction manual for part numbers.

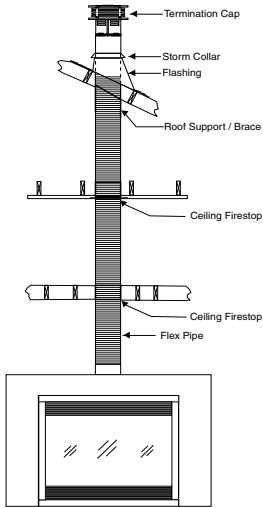


Diagram 3

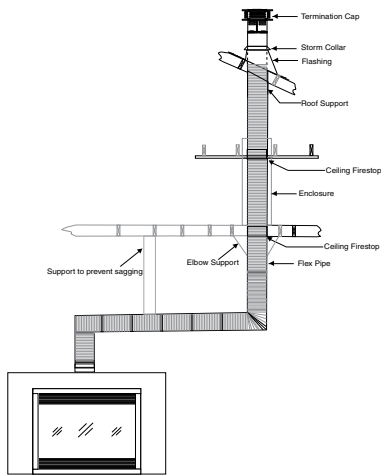
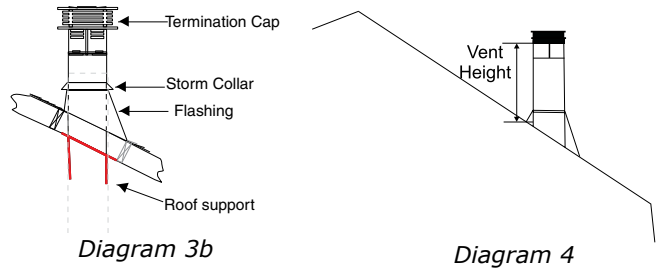


Diagram 3a



Roof Pitch	Minimum Vent Height	Minimum Vent Height
	Feet	Meters
flat to 7/12	2	0.61
over 7/12 to 8/12	2	0.61
over 8/12 to 9/12	2	0.61
over 9/12 to 10/12	2.5	0.76
over 10/12 to 11/12	3.25	0.99
over 11/12 to 12/12	4	1.22
over 12/12 to 14/12	5	1.52
over 14/12 to 16/12	6	1.83
over 16/12 to 18/12	7	2.13
over 18/12 to 20/12	7.5	2.29
over 20/12 to 21/12	8	2.44

- Put a bead of caulking on the exterior between the outer pipe and flashing to prevent water from penetrating the chimney system.
- Slide storm collar over pipe length until it reaches the flashing.
- Install termination cap by twist locking it.
- Secure the flashing to the roof using screws

**Note: Any closets or storage spaces which the vent passes through must be enclosed.**

## Vertical Flex Extension Kit (Part # 946-769)

### 20 foot (6.1 m) flex pipe extension

Vertical Flex Extension Kit includes:

- 20 ft. flex pipe (inner & outer) with 10 spacers
- 3 wall straps
- Flex adaptor
- Hardware

Used in conjunction with the 946-772 Vertical Flex Vent Kit for vertical installations.

1. Stretch out both inner 5" (127 mm) and outer 8" (203 mm) pipe up to a maximum of 20 ft. (6.1 m).

**NOTE** The inner and outer pipes may be cut if only a short length is required.

2. Install spring spacers around 5" (127 mm) inner pipe as shown. Slide outer flex pipe over and all the way down the 5" (127 mm) pipe.
3. Apply a bead of Mill Pac around the perimeter of the 5" (127 mm) inner collar of the flex adaptor and slip the 5" (127 mm) inner flex pipe from the Vertical termination kit over the flex adaptor ensuring that the inner flex pipe overlaps the collar by at least 1.4" (35 mm). Fasten with 3 screws.
4. Apply a bead of Mill Pac around the perimeter of the 8" (203 mm) outer collar of the flue adaptor and slip it over the 8" (203 mm) outer flex pipe from the vertical termination kit ensuring that the outer flex pipe overlaps the collar by at least 1.4" (35 mm). Fasten with the 3 screws.
5. Repeat steps to secure the other end of the flex adaptor using the flex kit.
6. See Vertical Vent installation instructions for installation of the complete vent system.

**NOTE** If an offset is necessary in the attic or floor joists it is important to support the vent pipe every 3 ft. (0.91 m) to avoid excessive stress and sagging of the vent pipe. Wall straps are provided (3 in total) for this purpose.

All round/plumbers strapping may also be used if further supports are required.



# installation

## Ceiling Firestop / Firestop Spacer (Part # 946-770)

Used in conjunction with the 946-772 Vertical Flex Kit and 946-769 Vertical Flex Extension Kit.

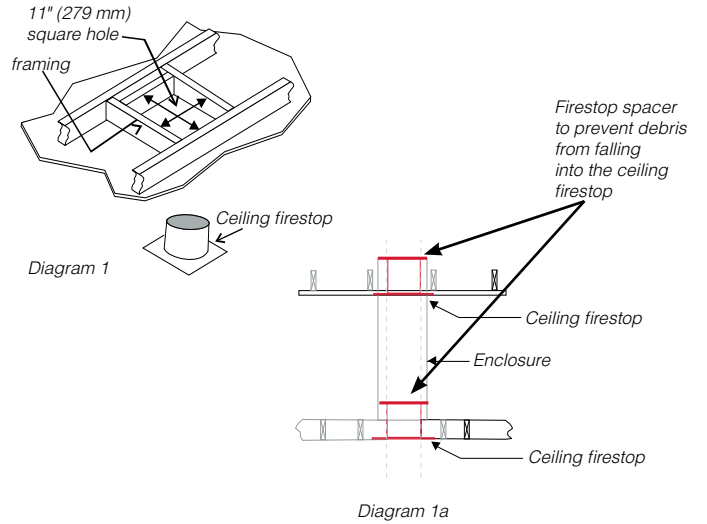
A ceiling firestop/firestop spacer must be installed when passing through each floor or ceiling level.

Steps to install the ceiling firestop/firestop spacer in a flat ceiling or floor joist:

1. Cut a 11" (279 mm) square hole.
2. Frame the hole as show in Diagram 1.
3. Install the ceiling firestop.
4. Slide the top attic insulation spacer onto the top of the attic insulation shield/firestop - See Diagram 1a.
5. Secure with 4 screws/nails.

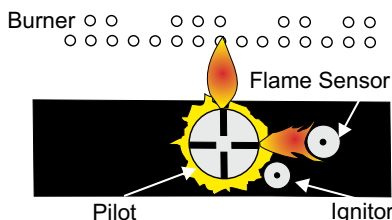
Firestops can be purchased separately if more than one is required.

**NOTE** The ceiling firestop/firestop spacer may be cut down to size if it is too high for the application.



## Pilot Adjustment

Periodically check the pilot flames. Correct flame pattern has two strong blue flames: 1 flowing around the flame sensor and 1 flowing across the burner (it does not have to be touching the burner).



**Note: If you have an incorrect flame pattern, contact your Regency® dealer for further instructions.**

Incorrect flame pattern will have small, probably yellow flames, not coming into proper contact with the rear burner or flame sensor.

## High Elevation

This unit is approved in Canada for altitude to 4500 ft. (CSA-2.17). For Natural Gas installations above 4500 ft. follow current CSA-B149.1.

## B41XTCE -NG11 System Data

For 0 to 4500 feet altitude  
**Burner Inlet Orifice Sizes:** #30

**Max. Input Rating** 42,500 Btu/h  
**Min. Input Rating** 30,000 Btu/h

**Supply Pressure** min.5.0" w.c.

**Manifold Pressure (High)** 3.5" w.c.

**Manifold Pressure (Low)** 1.6" w.c.

## B41XTCE - LP11 System Data

For 0 to 4500 feet altitude  
**Burner Inlet Orifice Sizes:** #49

**Max. Input Rating** 37,500 Btu/h  
**Min. Input Rating** 29,500 Btu/h

**Supply Pressure** min.11.0" w.c.

**Manifold Pressure (High)** 10" w.c.

**Manifold Pressure (Low)** 6.4" w.c.

## Gas Pipe Pressure Testing

The appliance must be isolated from the gas supply piping system by closing its individual manual shutoff valve during any pressure testing of the gas supply piping system at test pressures equal to or less than 1/2 psig. (3.45 kPa). Disconnect piping from valve at pressures over 1/2 psig.

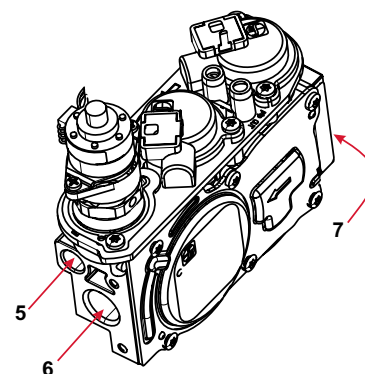
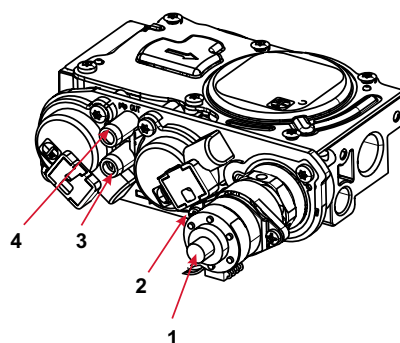
The manifold pressure is controlled by a regulator built into the gas control, and should be checked at the pressure test point.

**Note: To properly check gas pressure, both inlet and manifold pressures should be checked using the valve pressure ports on the valve.**

1. Make sure the valve is in the "OFF" position.
2. Loosen the "IN" and/or "OUT" pressure tap(s), turning counterclockwise with a 1/8" wide flat screwdriver.
3. Attach manometer to "IN" and/or "OUT" pressure tap(s) using a 5/16" ID hose.
4. Light the pilot and turn the valve to "ON" position.
5. The pressure check should be carried out with the unit burning and the setting should be within the limits specified on the safety label.
6. When finished reading manometer, turn off the gas valve, disconnect the hose and tighten the screw (clockwise) with a 1/8" flat screwdriver. Note: Screw should be snug, but do not over tighten.

## 885 S.I.T. Valve Description

- 1) 6 Stage flame adjustment
- 2) Pilot adjustment
- 3) Inlet Pressure Tap
- 4) Outlet Pressure Tap
- 5) Pilot Outlet
- 6) Main Gas Outlet
- 7) Main Gas Inlet





# installation

## Brick Panel Installation

Must install one of the following: Brick Panels, Stainless Steel or Black Enamel Panels.

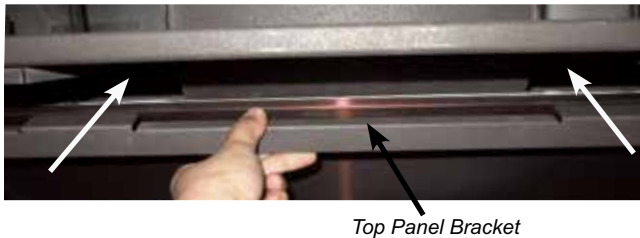
Dangerous operating conditions may occur if the panels are not installed or if installed with broken panels.  
Handle with care. DO NOT FORCE INTO POSITION.

- 1) Unwrap the Brick Panels from the protective wrapping.



- 2) Ensure that the logs are not in the unit.

- 3) Prior to installation of the brick panels, remove the top panel bracket currently fitted into the baffle opening on the inside top of the firebox. See diagram below.



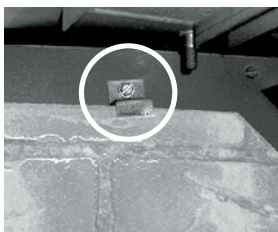
- 4) Install the back brick panel first - use caution when clearing the burner assembly and rear log tray so that the panel does not get damaged.

**Note:** Ensure that the back panel is centered.



Back Panel Installed

- 5) Install either the left or right side brick panel by removing the screw and brick clip on the upper side of the firebox wall (left side shown). Position the left brick panel in place and secure with the brick panel clip and screw removed from the firebox as shown below.



- 6) Slide the top brick panel under the left or right side panel (which ever is installed first - right side panel shown here) and back brick panel, use care not to damage panel.



- 7) Install the remaining side panel (left or right), following the same instructions as step 5.

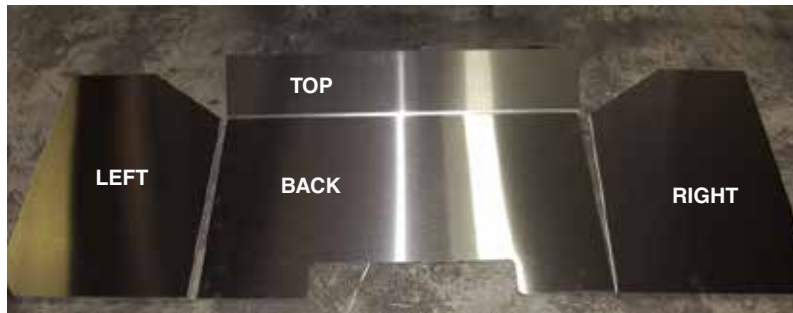
- 8) Carefully position and fit the top bracket in place by ensuring the tabs of the bracket fit into the baffle openings as shown in the diagram 1 below. Push downwards to secure the bracket to the top panel.



**Optional Black Enamel Panel Installation**

<b>Black Enamel Panels</b>
<ul style="list-style-type: none"> <li>• Black Enamel panels must be inspected for scratches and dimples prior to installation. All claims to be recorded at this time. Claims for damage after installation will not receive consideration.</li> </ul>
<ul style="list-style-type: none"> <li>• Black Enamel panels will discolor a little during normal operation. This is normal and should not be considered a defect.</li> </ul>
<p><b>* All hand and finger marks <b>MUST</b> be cleaned off with a soft cloth. Use an ammonia based cleaner (ie. glass cleaner) to remove any fingerprints before applying heat to the unit.</b></p> <p><b>Failure to do this will result in burn stains on panels which you will be unable to remove.</b> Not protected by product warranty.</p>

**Note:** Panels must be installed prior to the installation of the log set and vermiculite.



1. Prior to installation of the reflective panels, remove the top panel bracket currently fitted into the baffle opening on the inside top of the firebox. See diagram below.



*Top Panel Bracket*

2. Install the back stainless panel first - be careful not to scratch the panel on the burner or log tray when installing. Ensure the back panel is centered when installed.

3. Install the right side panel - secure with panel clip and 1 screw. See step 3.



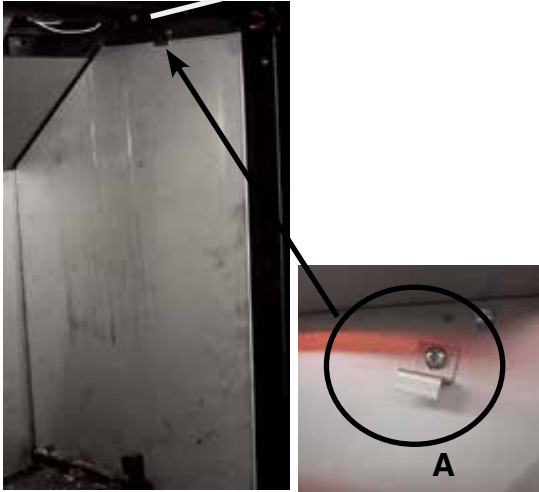
*Back Panel*

*Right Side Panel*

# installation

4. Remove 1 screw position right side panel in firebox - position panel clip in place and secure with 1 screw (see inset A). Tighten the screw.

*Location of screw*



7. Carefully position and fit the top bracket in place by ensuring the tabs of the bracket fit into the baffle openings as shown below. Push downwards to secure the bracket to the top panel.



*Top panel bracket shown installed with Stainless Steel Panels*



5. Slide top panel under the top of the back and right side panels as shown below.



6. Install left side panel - repeat step 4.



**Log Set Installation**

Installation of Brick or Black Enamel Panels must be completed before installing the log set.

Read the instructions below carefully and refer to the images. If the logs are broken do not use the unit until they are replaced. Broken logs can interfere with pilot operation.

Improper positioning of the logs may create carbon build-up and can alter the unit's performance which is not covered under warranty.

Log Kit# 506-930 contains the following pieces:

A	Rear Bottom Right Log
B	Rear Top Left Log
C	Right Top Cross Log
D	Front Log Piece
E	Left Top Cross Log
F	Center Right Log
G	Front Bottom Right Log
H	Front Bottom Left Log
I	Center Left Log
902-156	Lava Rocks
902-179	Vermiculite
946-669	Platinum Embers (supplied w/package manual)

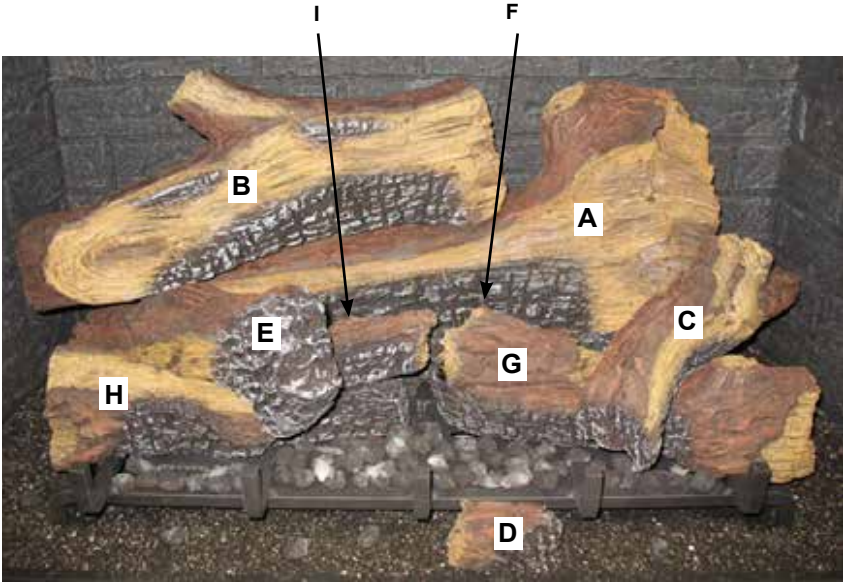


Diagram 1

- 1) Carefully remove the logs from the packaging and unwrap them. The logs are fragile, handle with care - **do not force into position.**
- 2) Spread vermiculite along the base of the firebox.
- 3) Place Log A on the rear log support pins with the flat side to the back.



Diagram 2  
Vermiculite

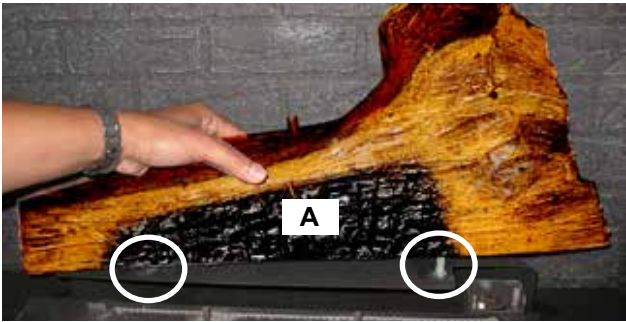


Diagram 3 - Log A

- 4) Place Log F on the right side of the burner, directly in front of Log A. Position Log F so it fits into the pin on the burner as shown below.

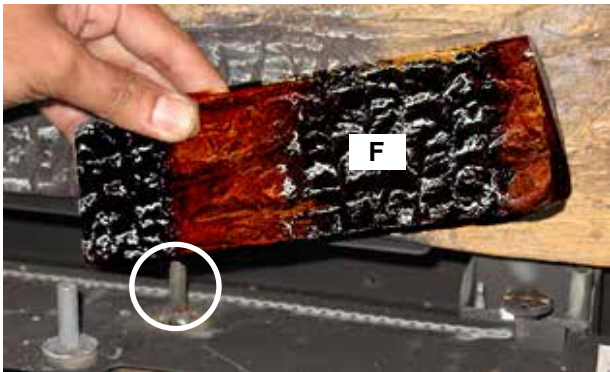


Diagram 4 - Log F

# installation

- 5) Place Log I on the left side of the burner, directly in front of Log A. Position Log I so it fits into the pin on the burner as shown below.

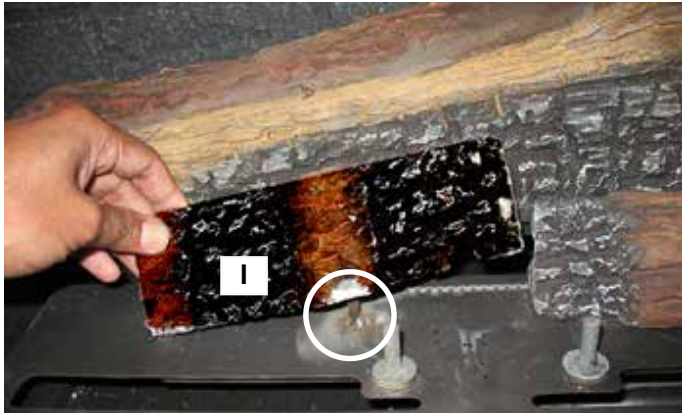


Diagram 4 – Log I

- 6) When Log F and I are in position - make sure they are positioned all the way back and touch the tabs on the burner as shown below.

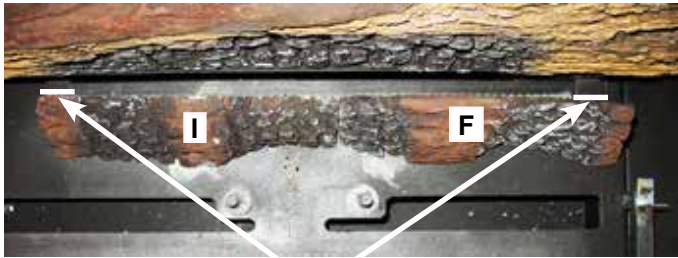


Diagram 5 – location of back tabs on Burner

- 7) Place Log H on the left front side of the burner in front of log I. Position Log H so it fits into the pin on the burner as shown below.



Diagram 6 – Log H

- 8) Slide the left side of Log H back until it touches the tab on the burner shown below.

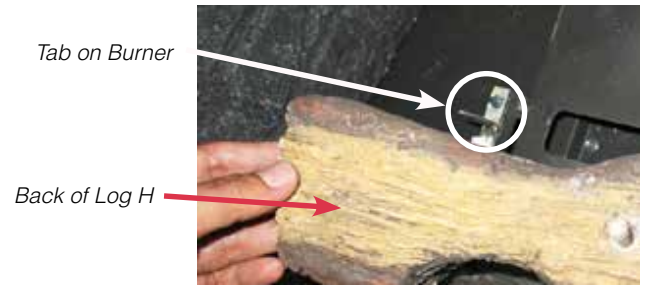
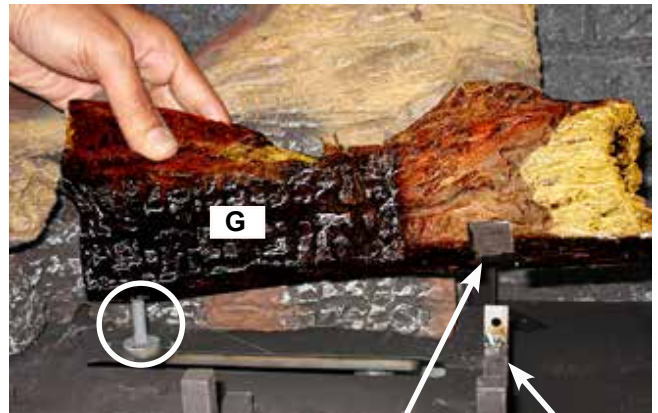


Diagram 7 – Back of Log H

- 9) Place Log G on the right front side of the burner in front of log F. Position Log G so it fits into the pin on the burner as shown below. There is a notch on the bottom of log G - position the log so the notch fits over the 5th burner grate tab as shown below.



Notch - Log G Burner Grate Tab  
Diagram 8

- 10) Slide the right side of Log G back until it touches the tab on the burner shown below.



Back of Log G  
Diagram 9



11) Position Log E on top of Log H - fit Log E into the pin on Log G as shown below.

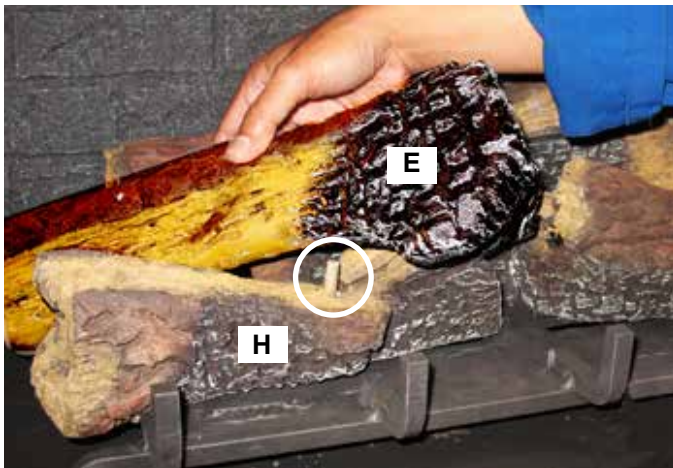


Diagram 10

12) With Log E in position on Log H - ensure that Log E touches the back corner of Log A as shown below.

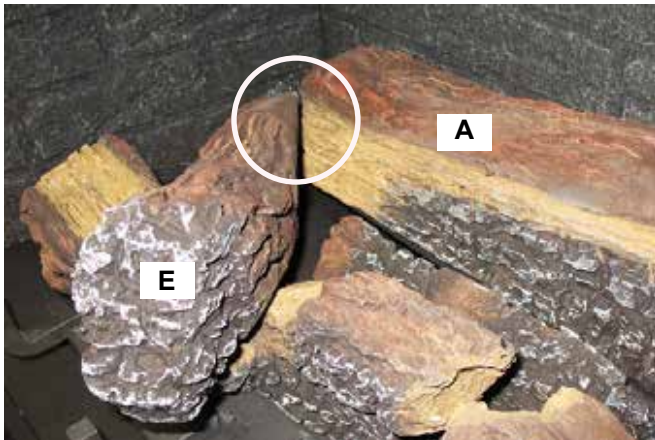


Diagram 11

13) Position Log B on top of Log A. Log B fits into the pin in Log A. Ensure Log B sits upright 90 degrees with the left side of the log resting on the notch in Log E. See next 2 diagrams.



Diagram 12

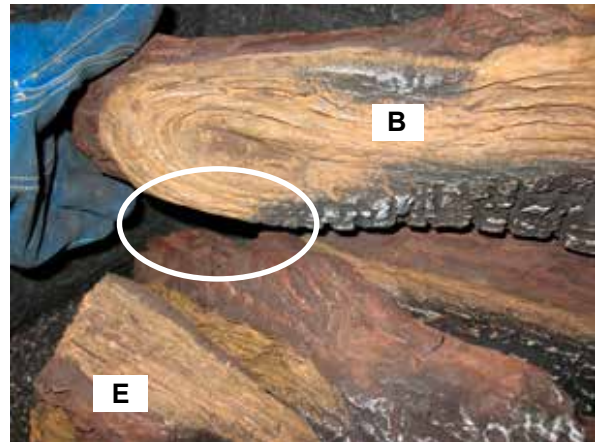


Diagram 13

14) Position Log C on top of Log G. Log C fits into the pin in Log G as shown below.

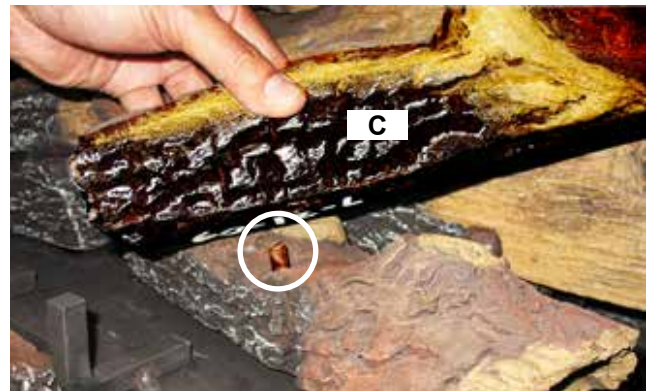


Diagram 14

15) With Log C in position on Log G - assure that Log C contacts the back corner of Log A as shown below.

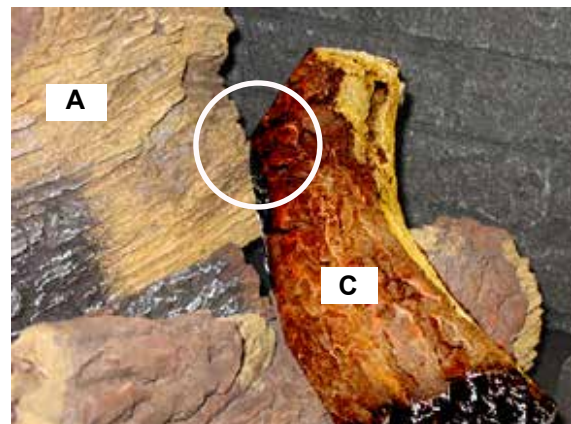


Diagram 15



# installation

- 16) Place the lava rocks on the burner in front of the logs as shown below. Be careful not to overlap the lava rock and ensure the burner ports are left exposed in front of Logs G and H as shown below.



Diagram 16



**IMPORTANT:**  
Do not cover burner ports with lava rocks as this will change the flame pattern.

**Note:** Extra lava rocks can be placed on the vermiculite on the floor of the firebox - see below.



Diagram 17 – Extra Lava Rocks

- 17) Separate platinum embers and place on the front burner on and around the lava rocks. Avoid stacking platinum embers. Platinum embers may be placed over burner ports.



Diagram 18 – Platinum Embers

- 18) Place Log D on the base of the firebox in between burner grate posts 3 and 4.



Burner Grate Post 3

Burner Grate Post 4

Diagram 19

- 19) Test fire to ensure proper lighting (make sure flame flows smoothly from one end of the burner to the other).

If there is any flame hesitation, check that area for any blockage of the burner ports.



## AC Power Adaptor Installation (for Surefire Systems)

An AC power adaptor is supplied with this appliance and may be installed as a constant power source for the SureFire system.

**NOTE:** AC power adaptor is not required when using GTMF Remote with fan control module and must be disconnected.

**IMPORTANT:** Recommend removing the 4-AA batteries in the SureFire receiver.

This will avoid battery leakage and power drainage. 4-AA Battery pack may be re-installed into receiver during power outages.



Wire adaptor

AC adaptor

1. Plug AC adaptor into a 120V wall outlet or into the 120V receptacle if installed inside the gas fireplace.
2. Tuck any loose wires neatly underneath the firebox—inside the fireplace.

**Note:** Ensure that wires do not touch the underside of the fire box (Keep wires away from heat as much as possible).

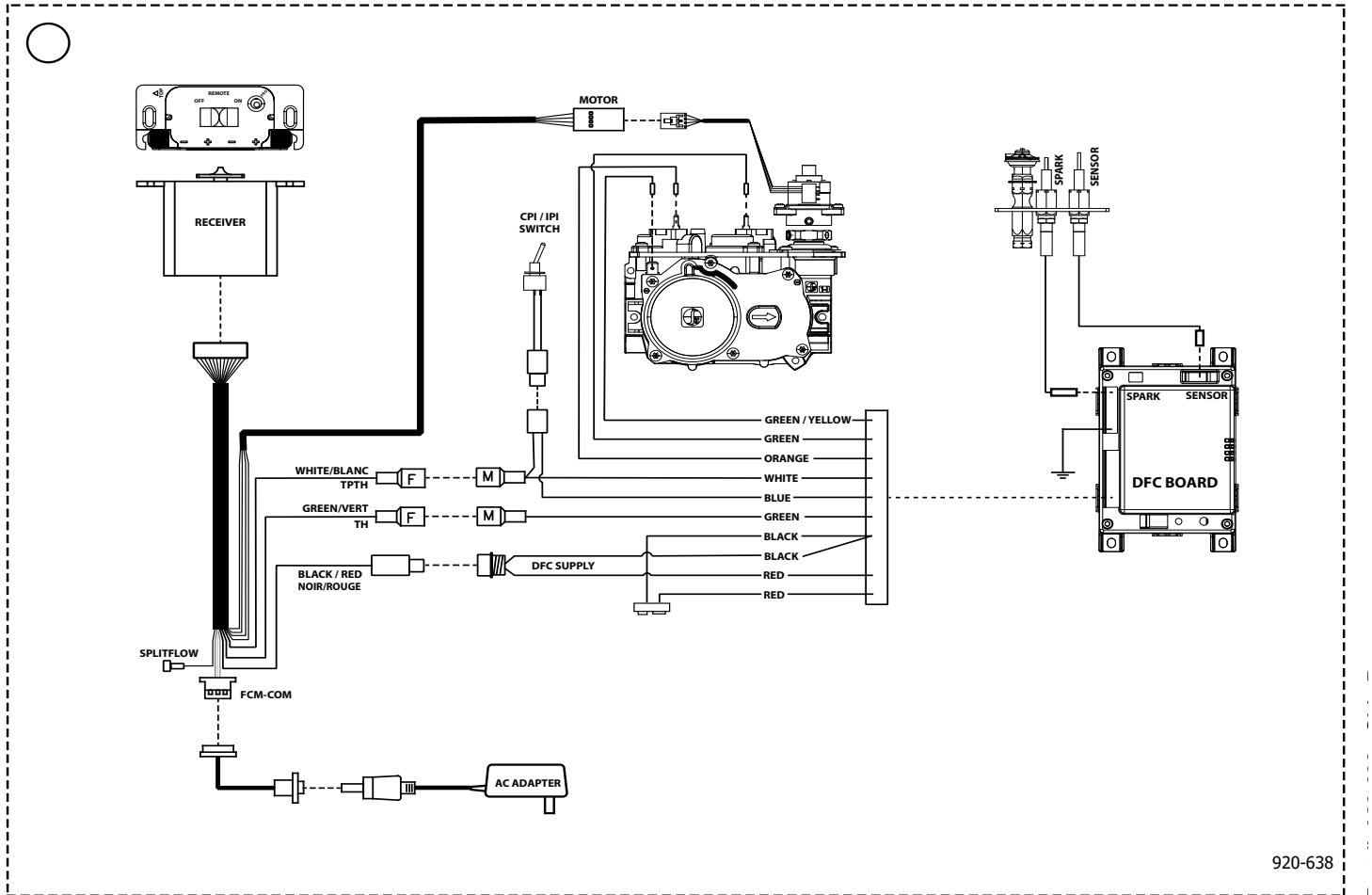
# installation

## Wiring Diagram

This heater does not require a 120V A.C. supply for operation but it is highly recommended to install the supplied AC adaptor to eliminate the need for batteries. In case of a power failure, the burner switch and the optional remote control will continue to operate if batteries are installed in the receiver. However, a 120V A.C. power supply is needed for the fan/blower operation.

**(Do not cut the ground terminal off under any circumstances.)**

**NOTE: Even if the fan is not purchased with the unit, it is still a good idea to bring power to the receptacle box (provided with the unit) in case the fan is installed at a later date.**



**Caution: Ensure that the wires do not touch any hot surfaces and are away from sharp edges.**

**CAUTION: Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation.**

## Optional Fan Installation

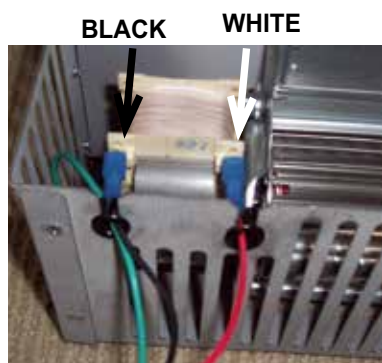
**Important:** 120 Volt AC power is needed for the blower. The receptacle box will be installed on the left hand side of the unit and will need to be wired by a qualified electrician prior to fan assembly being installed. The neutral (wider) slot of the polarized receptacle should be at the top.

**Unit must be grounded at all times. Do not cut the ground terminal off under any circumstances.**

1. Shut the power off.
2. Remove the mesh barrier and standard flush door.
3. Remove fan assembly from box, locate green ground wire and pull out of fan assembly - taking care not to damage or cut wire casing.



4. Connect the **Black** wire to the left side terminal of the fan motor. Slide the black wire and the green ground wire into grommet and push grommet into the fan assembly housing.
5. Connect the **White** wire onto the right side terminal of the fan motor. Connect the red wire into the grommet and push grommet into the fan assembly housing.

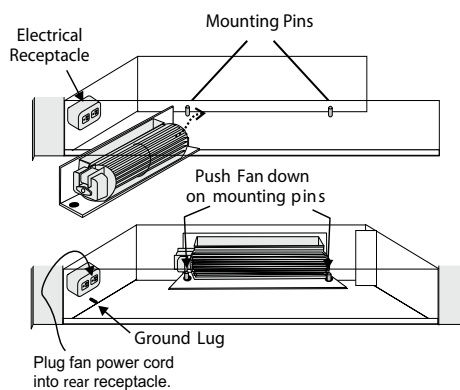


6. Position the fan base with the motor end towards the rear of the firebox and then slide the fan in towards the rear of the unit. Turn the fan housing slightly to the left and make the fan assembly parallel to the rear wall.



**NOTE:** If optional accent lights are installed, take care when sliding the fan into position. Fan must be maneuvered around the right side of the light.

7. Lift the fan housing upwards and slip it over the two mounting pins (use of dish soap will help the rubber grommets slide down over the pins).

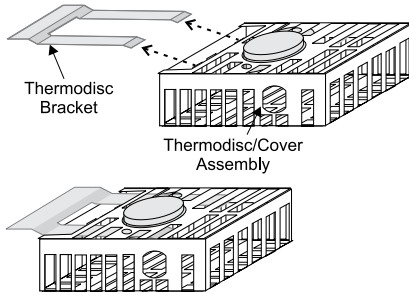


8. Connect and secure fan ground cable to ground lug.



# installation

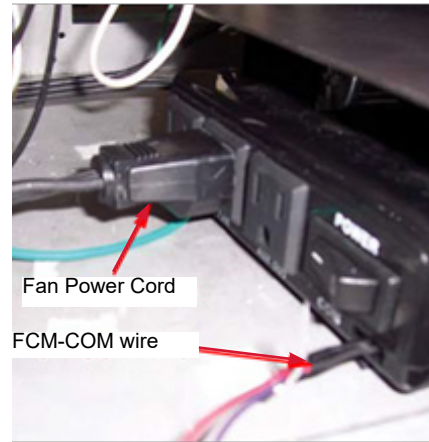
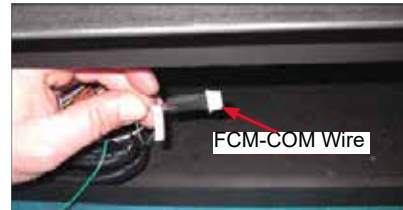
- Slide the thermodisc/cover assembly onto the bracket clip on the left underside of the firebox. Ensure that no wires will touch hot surfaces.



- Install the Fan Control Module (FCM) on to the left side base of the unit and plug in to electrical receptacle in unit as shown.



- Plug in the fan power cord to the Fan Control Module into the outlet marked "Fan". Plug the FCM-COM wire from the remote control wiring harness into the location on the Fan Control Module marked "COM". Turn the switch on the Fan Control Module to the ON position. ON is to the left. The "O" is the off position



- See the Proflame instructions for coding the remote handheld to the receiver and for operating instructions.
- Reverse Steps 2 -1 to complete the installation.

## TO REMOVE THE FAN

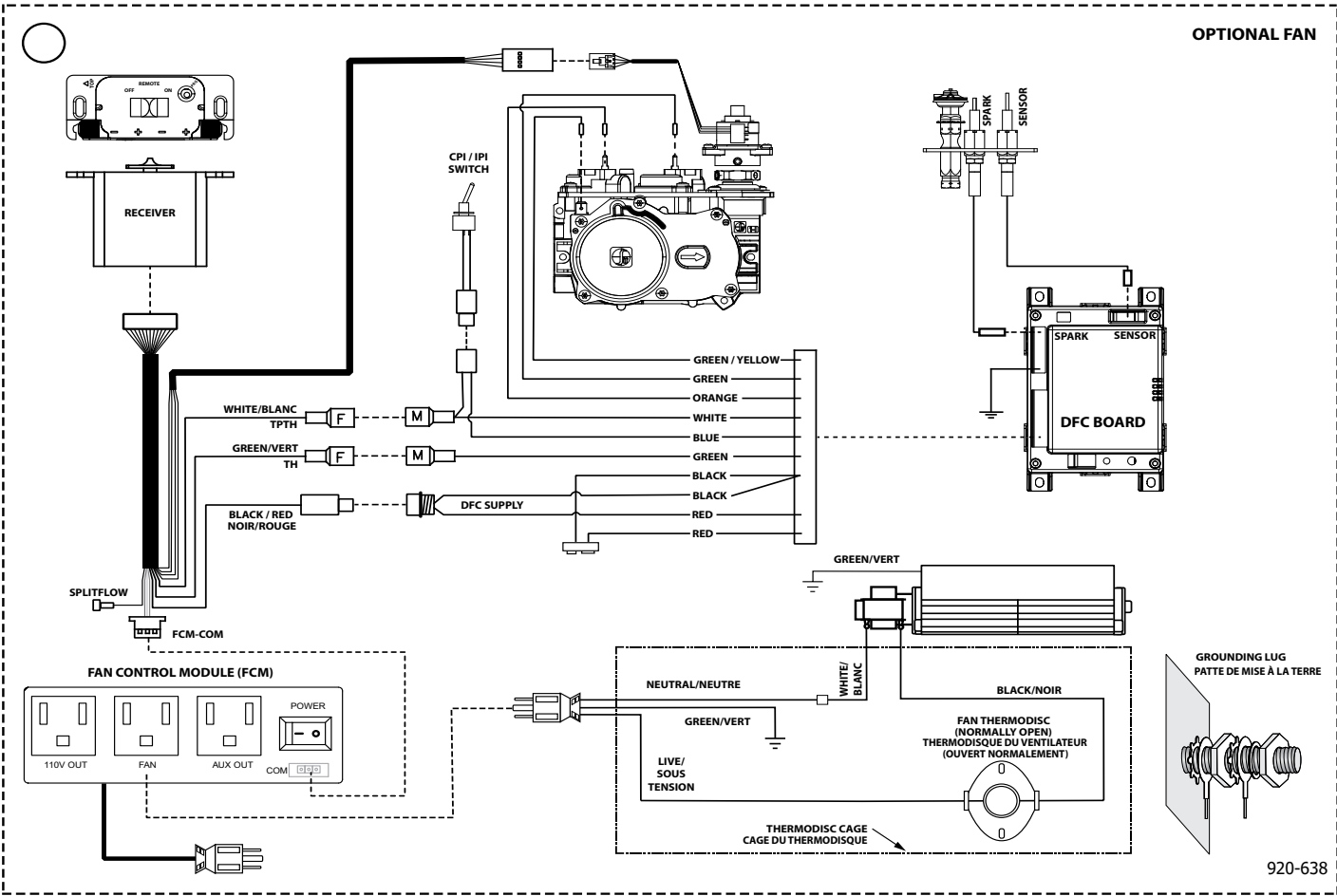
- Shut the power off.
- Reverse the above instructions.

**Note:** The bearings are lubricated for life. Do not lubricate them. Make sure you vacuum the fan area on a regular basis.

### IMPORTANT:

These fans collect a lot of dust from within your home. Ensure you maintain these fan motors on a regular basis by vacuuming out the fan blades and housing using a soft brush nozzle.

Wiring Diagram with Optional Fan



**Caution:** Ensure that the wires do not touch any hot surfaces and are away from sharp edges.

**CAUTION:** Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation.



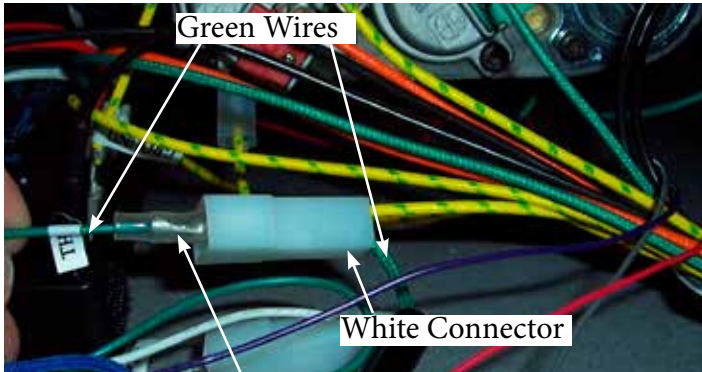
# installation

## Optional Wall Thermostat Installation

A wall thermostat may be installed if desired.

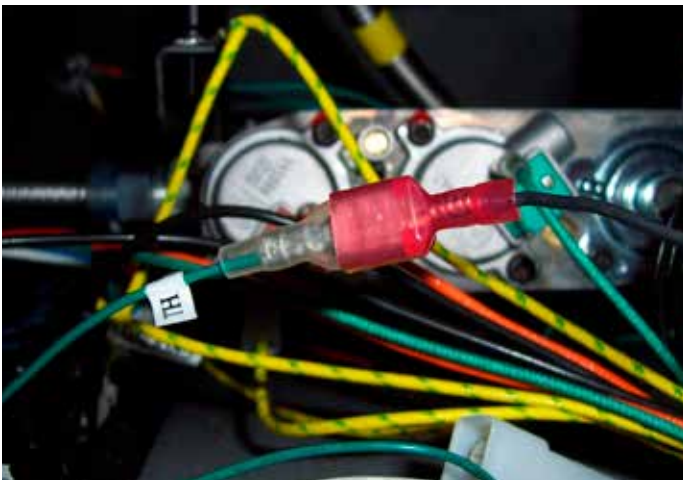
Recommended: The Wall Thermostat should be mounted beside the Remote/Unit Receiver which comes standard with the appliance.

1. Run wires from thermostat into the unit.
2. Remove the green wire marked (TH) at the white connector-shown below. The noted wires will be located near the gas valve.



Disconnect greenTH wire

3. Connect one thermostat lead to female connector, using male spade connector - see picture below.



4. Connect the other thermostat lead to male connector disconnected from Step 1 using a female spade connector - see picture below.



When complete turn remote receiver to the ON position. Unit will now operate using the wall thermostat.



**NOTE:** When the remote receiver is set to ON position, the remote control transmitter and all of its features are now disabled.

**CAUTION**  
Do not wire  
Thermostat wires  
to 120V wire.

**Flush Glass Door Installation**

The standard flush door comes with a black frame. To install the frame, simply hook the top door flange onto the top of the unit and swing the door towards the unit, see Diagram 1.

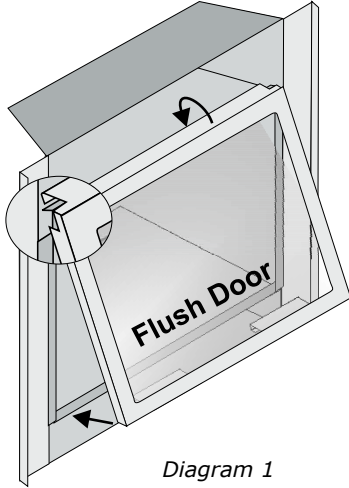
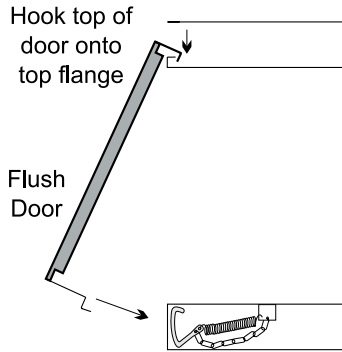


Diagram 1



Be careful that the glass gasket does not roll up; there must be a gap between the gasket and the door lip to ensure that the door sits securely on the unit, see Diagram 2.

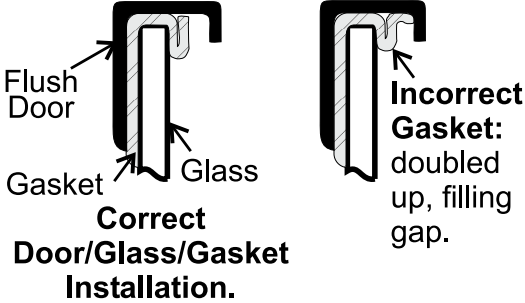


Diagram 2

Use the hook to pull the spring out until you can put the hook into the slot on the bottom door bracket. Repeat for 2nd spring. See Diagram 3.

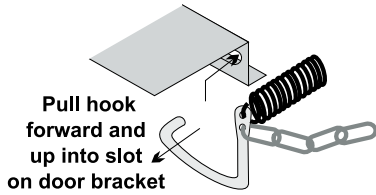


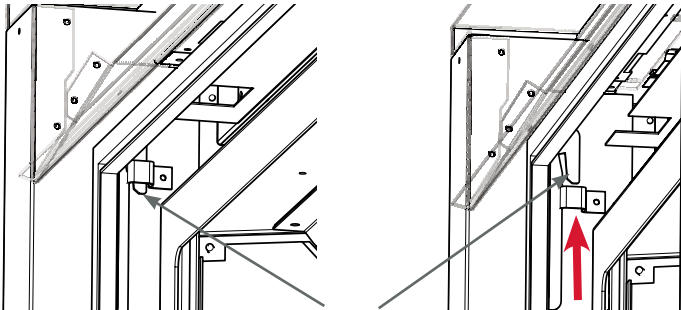
Diagram 3

To remove the flush door, reverse the above steps.

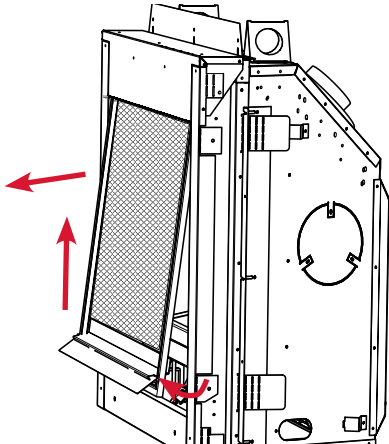
**Safety Screen**

1. To remove the safety screen, grasp on both sides from the bottom. Lift up and out slightly to release from bottom magnets and to release hooks on mesh frame from brackets inside unit (see below).

2. When hooks are clear of the bracket-tilt mesh frame out slightly from the bottom and manoeuvre mesh out.



Hooks on mesh barrier frame



3. To reinstall—reverse steps.



# operating instructions

## Operating Instructions

1. Read and understand these instructions before operating this appliance.
2. Check to see that all wiring is correct and enclosed to prevent possible shock.
3. Check to ensure there are no gas leaks.
4. Make sure the glass in the door frame is properly positioned. Never operate the appliance with the glass removed.
5. Verify that the venting and cap are unobstructed.
6. Ensure that the brick panels are installed.
7. Verify log placement. If the pilot cannot be seen when lighting the unit, the logs have been incorrectly positioned.
8. The unit should never be turned off, and on again without a minimum of a 60 second wait.

## First Fire

The first fire in your fireplace is part of the paint curing process. To ensure that the paint is properly cured, it is recommended that you burn your fireplace for at least four (4) hours the first time you use it with the fan on.

When first operated, the unit will release an odour caused by the curing of the paint, the burning off of any oils remaining from manufacturing. Smoke detectors in the house may go off at this time. Open a few windows to ventilate the room for a couple of hours.

The glass panel may require cleaning after the unit has cooled down.

## DO NOT ATTEMPT TO CLEAN THE GLASS WHILE IT IS HOT.

**Note: When the glass is cold and the appliance is lit, it may cause condensation and fog the glass. This condensation is normal and will disappear in a few minutes as the glass heats up.**

## DO NOT BURN THE APPLIANCE WITHOUT THE GLASS FRONT IN PLACE.

**During the first few fires, a white film may develop on the glass front as part of the curing process. The glass should be cleaned or the film will bake on and become very difficult to remove. Use a non-abrasive cleaner and NEVER clean the glass while it is hot.**

## Normal Operating Sounds of Gas Appliances

It is possible that you will hear some sounds from your gas appliance. This is perfectly normal due to the fact that there are various gauges and types of steel used within your appliance. Listed below are some examples. All are **normal operating sounds** and should not be considered as defects in your appliance.

### Burner Tray:

The burner tray is positioned directly under the burner and is made of a different gauge material from the rest of the firebox and body. Therefore, the varying thicknesses of steel will expand and contract at slightly different rates which can cause "ticking" and "cracking" sounds. You should also be aware that as there are temperature changes within the unit these sounds will likely reoccur. Again, this is normal for steel fireboxes.

### Pilot Flame:

While the pilot flame is on it can make a very slight "whisper" sound.

### Gas Control Valve:

As the gas control valve turns ON and OFF, a dull clicking sound may be audible, this is normal operation of a gas regulator or valve.

### Unit Body/Firebox:

Different types and thicknesses of steel will expand and contract at different rates resulting in some "cracking" and "ticking" sounds will be heard throughout the cycling process.

### Blower Thermodisc:

When this thermally activated switch turns ON it will create a small "clicking" sound. This is the switch contacts closing and is normal.

## Aeration Adjustment

The burner aeration is factory set but may need adjusting due to either the local gas supply or altitude. Open the air shutter for a blue flame or close for a more yellow flame.

### Minimum Air Shutter Opening:

NG: 1/4"

LP: 1/2"

*CAUTION: Carbon will be produced if air shutter is tightly closed.*

**Note: Any damage due to carboning resulting from improperly setting the aeration controls is NOT covered under warranty.**



*Air shutter rod: located to the left of the valve assembly.*

## Lighting Procedure

**IMPORTANT:** The remote control system supplied with this appliance has several options for starting/operating the appliance using the power button and ON/OFF key on the hand-held transmitter.

Prior to operating this appliance, please read the remote control operating instructions (packaged with remote control) to understand how to operate this remote control system. Option to download remote functions video with QR code below.



Profame video

1. Ensure the wall switch/receiver is in the remote position (see Diagram 1).

Set Switch to Remote

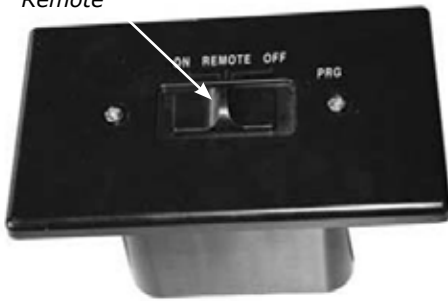


Diagram 1

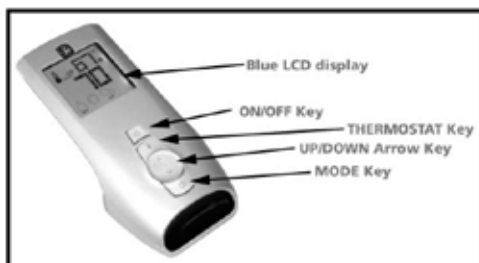
2. Press and release the ON/OFF button on the remote hand-held transmitter (see Diagram 2). An audible beep should be heard from the receiver.

ON/OFF Button



Diagram 2

Remote shown in Manual Mode on Hi



3. After approximately 4 seconds the spark ignition system will spark for 60 seconds to light the pilot.
4. The unit will turn on.

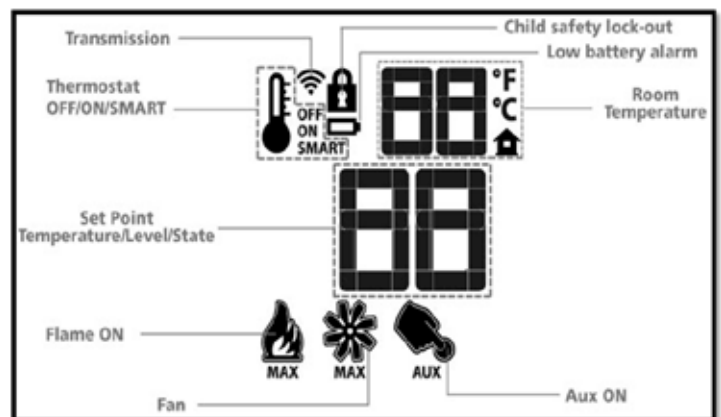
**Note:** The first try for ignition will last approximately 60 seconds. If there is no flame ignition (rectification) the board will stop sparking for approximately 35 seconds. After wait time, the board will start second try for ignition by sparking for approximately 60 seconds. If there is still no positive ignition the board will go into lock out.

The system will need to be reset as follows:

- a) Turn the system off using ON/OFF switch or press ON/OFF button - if using optional remote.
- b) After approximately 2 seconds turn on ON/OFF switch or press ON/OFF button if using optional remote.
- c) Repeat step 2.

## Shutdown Procedure

1. Turn the wall-mounted switch or remote to the "OFF" position.
2. If service to be performed – you must shut off power and disconnect gas to the unit.



### FOR YOUR SAFETY READ BEFORE LIGHTING POUR VOTRE SÉCURITÉ – À LIRE AVANT LA MISE EN MARCHÉ

**WARNING:** If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life. Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to the owner's information manual provided with this appliance. For assistance or additional information consult a qualified installer, service agency or gas supplier.

**AVERTISSEMENT :** Quiconque ne respecte pas scrupuleusement les instructions de la présente notice risque de déclencher un incendie ou une explosion pouvant entraîner des dégâts matériels ou des blessures pouvant être mortelles. Tout défaut d'installation, de réglage, de modification, de service ou d'entretien peut entraîner des blessures ou des dommages matériels. Reportez-vous au manuel d'utilisation fourni avec cet équipement. Pour obtenir de l'aide ou des informations complémentaires, consulter un installateur ou un service d'entretien qualifié, ou le fournisseur de gaz.

- A) This appliance is equipped with an ignition device which automatically lights the pilot.  
Do not try to light the pilot by hand.
- B) **BEFORE OPERATING** smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.  
**WHAT TO DO IF YOU SMELL GAS**
- Do not try to light any appliance.
  - Do not touch any electric switch, do not use any phone in your building.
  - Leave the building immediately.
  - Immediately call your gas supplier from a neighbours phone. Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.
- C) Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been underwater.

- A) Cet appareil est muni d'un dispositif d'allumage qui allume automatiquement la veilleuse.  
Ne tentez pas d'allumer la veilleuse manuellement.
- B) **AVANT LA MISE EN MARCHÉ**, renifllez tout autour de l'appareil pour détecter une odeur de gaz. Reniflez au niveau du plancher, car certains gaz sont plus lourds que l'air et peuvent s'accumuler au niveau du sol.

#### QUE FAIRE SI VOUS SENTEZ UNE ODEUR DE GAZ :

- Ne tentez pas d'allumer l'appareil
  - Ne touchez à aucun interrupteur; n'utilisez pas le téléphone se trouvant dans le bâtiment.
  - Quittez immédiatement le bâtiment.
  - Appelez immédiatement votre fournisseur de gaz depuis un téléphone extérieur. Suivez les instructions du fournisseur.
  - Si vous ne pouvez pas rejoindre le fournisseur, appelez le service incendie.
- C) N'utilisez pas cet appareil s'il a été plongé dans l'eau, même partiellement. Faites inspecter l'appareil par un technicien qualifié et remplacez tout élément du système de contrôle ou de commande qui a été plongé dans l'eau.

**CAUTION:** Hot while in operation. Do not touch. Severe burns may result. Due to high surface temperatures keep children, clothing and furniture, gasoline and other liquids having flammable vapors away. Keep burner and control compartment clean. See installation and operating instructions accompanying appliance.

**ATTENTION :** Surfaces chaudes lorsque l'appareil est en marche. Ne pas toucher. Risque de brûlures graves. En raison des températures élevées, les enfants, les vêtements et le mobilier, le carburant et tout autre liquide aux vapeurs inflammables doivent être tenus éloignés de l'appareil. Nettoyer régulièrement le brûleur et le compartiment des commandes. Voir les consignes d'installation et d'utilisation fournies avec l'appareil.

### OPERATING INSTRUCTIONS / CONSIGNES DE FONCTIONNEMENT

- 1) **STOP! Read the safety information above on this label.**
- 2) Ensure the Main switch is in the ON position and/or the wall mounted battery holder (if equipped) is in the <REMOTE> position.
- 3) Press and release the ON/OFF button on the remote handheld transmitter. An audible beep should be heard from the receiver. If not using the remote, the unit can also be turned on by sliding the battery holder switch to the <ON> position (if equipped).
- 4) After approximately 4 seconds the spark ignition system will spark for 60 seconds to light the main burner.
- 5) The unit will turn on.  
Note: The first attempt to ignition will last approximately 60 seconds. If there is no flame ignition (rectification) the board will stop sparking for approximately 35 seconds. After this wait time, the board will start a second try for ignition by sparking for approximately 60 seconds. If there is still no positive ignition after the second attempt the board will go into lock out.  
The system will need to be reset as follows (after going into lock out mode):
  - a) Wait 5 minutes - turn the system off by pressing the ON/OFF button on the remote.
  - b) After approximately 2 seconds press the ON/OFF button again.
  - c) Unit will repeat step 2.
- 6) If the appliance will not operate, follow the instructions, "To Turn Off Gas to Appliance" and call your service technician or gas supplier. This appliance is equipped with an on-demand pilot that shuts off after seven days.

- 1) **STOP! Lisez les instructions de sécurité sur la portion supérieure de cette étiquette.**
- 2) S'assurer que le commutateur principal est en position ON et/ou que le bloc-piles mural (le cas échéant) est en position <REMOTE>.
- 3) Appuyer sur la touche ON/OFF de la télécommande puis relâcher. Un bip sonore retentira depuis le récepteur. Si vous n'utilisez pas la télécommande, l'appareil peut également être allumé en faisant glisser le commutateur du bloc-piles sur la position <ON> (le cas échéant).
- 4) Après environ 4 secondes, le système d'allumage produira une étincelle pendant 60 secondes pour allumer le brûleur principal.
- 5) L'appareil s'allumera.  
Remarque : Au premier allumage, le système tente d'allumer les flammes pendant 60 secondes. Si l'essai est infructueux, le système fera une pause de 35 secondes. C'est ce qu'on appelle l'étape de rectification. Ce délai écoulé, le système tente à nouveau d'allumer les flammes en produisant des étincelles pendant 60 secondes. Si les flammes ne s'allument toujours pas, le système se met en mode verrouillage.  
Il faut alors le réinitialiser en suivant les étapes ci-dessous (pour le déverrouiller) :
  - a) Attendre 5 minutes et éteindre l'appareil en appuyant sur la touche ON/OFF de la télécommande.
  - b) Attendre 2 secondes et appuyer encore une fois sur la touche ON/OFF.
  - c) L'appareil répètera l'étape 2.
- 6) Si l'appareil ne fonctionne pas, suivez les instructions "Pour couper le gaz au niveau de l'appareil" et appelez un technicien qualifié ou votre fournisseur de gaz.  
Cet appareil est équipé d'une veilleuse sur demande qui s'éteint après sept jours.

### TO TURN OFF GAS TO APPLIANCE / POUR COUPER LE GAZ AU NIVEAU DE L'APPAREIL

- 1) Press the ON/OFF button on the remote or slide the wall mount switch to the "OFF" position.
- 2) If service is to be performed—you must disconnect power and shut off gas to the unit.
- 1) Appuyer sur la touche ON/OFF de la télécommande ou faites glisser l'interrupteur mural sur la position "OFF".
- 2) Lors de l'entretien de l'appareil, vous devez débrancher l'alimentation électrique et couper le gaz alimentant l'appareil.

**DO NOT REMOVE THIS INSTRUCTION PLATE**

**NE PAS ENLEVER CETTE ÉTIQUETTE D'INSTRUCTIONS**

919-649b

## Maintenance Instructions

1. Always turn off the gas valve before cleaning. For relighting, refer to lighting instructions. Keep the burner and control compartment clean by brushing and vacuuming at least once a year. When cleaning the logs, use a soft clean paint brush as the logs are fragile and easily damaged.
2. Clean appliance and door with a damp cloth (never when the unit is hot). Never use an abrasive cleaner. The glass should be cleaned with a gas fireplace glass cleaner. The glass should be cleaned when it starts looking cloudy.
3. The heater is finished in a heat-resistant paint and should only be refinished with heat-resistant paint. Regency® uses StoveBright Paint - Metallic Black #6309.
4. Make a periodic check of burner for proper position and condition. Visually check the flame of the burner periodically, making sure the flames are steady; not lifting or floating. If there is a problem, call a qualified service person.
5. The appliance and venting system must be inspected before use, and at least annually, by a qualified field service person, to ensure that the flow of combustion and ventilation air is not obstructed.

**Note: Never operate the appliance without the glass properly secured in place.**

6. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.
7. In the event this appliance has been serviced check that the vent-air system has been properly resealed & reinstalled in accordance with the manufacturer's instructions.
8. Verify operation after servicing.

## General Vent Maintenance

Conduct an inspection of the venting system semiannually. Recommended areas to inspect as follows:

1. Check the Venting System for corrosion in areas that are exposed to the elements. These will appear as rust spots or streaks, and in extreme cases, holes. These components should be replaced immediately.
2. Remove the Cap, and shine a flashlight down the Vent. Remove any bird nests, or other foreign material.
3. Check for evidence of excessive condensation, such as water droplets forming in the inner liner, and subsequently dripping out the joints. Continuous condensation can cause corrosion of caps, pipe, and fittings. It may be caused by having excessive lateral runs, too many elbows, and exterior portions of the system being exposed to cold weather.
4. Inspect joints, to verify that no pipe sections or fittings have been disturbed, and consequently loosened. Also check mechanical supports such as Wall Straps, or plumbers' tape for rigidity.

## Log Replacement

The unit should never be used with broken logs. Turn off the gas valve and allow the unit to cool before opening door and carefully remove the logs. (The pilot light generates enough heat to burn someone.) If for any reason a log should need replacement, you must use the proper replacement log. The position of these logs must be as shown in the diagrams under Log Installation.

**Note: Improper positioning of logs may create carbon build-up and will severely alter the unit's performance which is not covered under warranty.**

## Glass Gasket

If the glass gasket requires replacement use a tadpole glass gasket (Part # 846-683).

## Door Glass

Your Regency® fireplace is supplied with high temperature 5mm Ceramic glass. If your glass requires cleaning, we recommend using an approved glass cleaner available at all authorized dealers. Do not use abrasive materials.

### CAUTION & WARNINGS:

- \* Do not clean when the glass is hot.
- \* The use of substitute glass will void all product warranties.
- \* Care must be taken to avoid breakage of the glass.
- \* Do not strike or abuse the glass.
- \* Do not operate this fireplace without the glass front or with a cracked or broken glass front.
- \* Wear gloves when removing damaged or broken glass.
- \* Replacement of the glass panels should be done by a licensed or qualified service person.

## Glass Replacement

In the event that you break your glass by impact, purchase your replacement from an authorized Regency dealer only. Replacement glass (Part #940-362/P) is shipped already installed into the door frame. Reinstall as per Glass Door Installation in the "Glass Door Removal" section.

# maintenance

## Valve Replacement

1. **Shut off the gas and electrical supply.**
2. Remove the mesh barrier and flush door.
3. Remove the logs.
4. Remove the burner/grate assembly by removing the 2 screws.
5. Remove the 2 screws securing the rear log tray and lift out. Diagram 3



Diagram 1: Remove the left and right screws.

6. Slide the burner assembly to the right to release it from the orifice, then lift it out.



Diagram 2: Slide burner assembly to the right and then remove.

7. Remove the 2 screws securing the rear log tray and lift out. Diagram 3



Diagram 3

8. Remove the 2 screws securing the burner tray—lift burner tray up and out. Diagram 4a and 4b.



Diagram 4a



Diagram 4b

9. Disconnect the inlet gas line. See Diagram 5.



Diagram 5

10. Disconnect the EV1, EV2, and ground wires from the valve - as shown below.

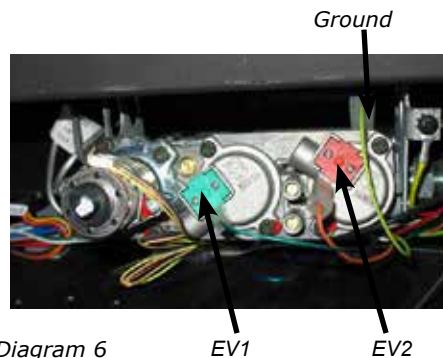


Diagram 6

11. Remove the 14 screws securing the valve tray assembly in place (Diagram and then lift the entire assembly out. Also remove the valve gasket.

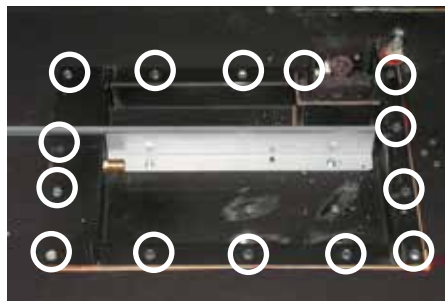


Diagram 7

## Installing Valve

1. Place new valve tray and gasket into position.
2. Reinstall the 14 hold down screws.
3. Connect the EV1, EV2 and ground wires to the appropriate connections on the valve.
4. Reinstall the rear log tray.
5. Install burner/grate assembly
6. Hook up the gas line and check for gas leaks with a soap and water solution or a gas leak detector. (Do not use open flame for leak testing.)
7. Fire up the unit temporarily
8. Check the manifold pressure.
9. Reinstall the logs and brick panels as needed.
10. Reinstall the mesh guard and glass door.
11. Fire up the unit again and check for proper flame appearance and glow on logs.

## Gas Maintenance - Recommended Annual Routine

In order for your Regency appliance to continue to provide comfort to your home periodic maintenance must be performed to ensure it is operating at peak efficiency. The items in the list should be checked by a licensed gas service technician during the annual service check. Your unit may require more frequent maintenance checks if you notice any changes in how it operates. Operational changes to look for can include, but are not limited to, extended start up time, increased fan noise, residue/carbon build up, white build up on the glass/firebox, increased operating noise etc. Should any of these or other conditions arise, discontinue use and schedule a service check with your local licensed gas technician. The list below shows items your licensed service technician will need to check and service at least annually.

### Clean

- Glass
- Interior bricks / panels
- Burner ports & burner air shutter
- Fan blades
- Log set
- Pilot orifices
- Pilot hood (change as needed)
- Flame sensor (electronic ignition models)
- Flame electrode
- Burner orifice
- Thermocouple (millivolt models)
- Thermopile (millivolt models)

### Inspect

- Pilot assembly
- Burner
- Pressure relief gaskets/doors
- Flue connector gasket if present
- Door seal
- Firebox
- Venting
- Batteries (remote handheld, remote receiver, DC sparker, change as needed)
- Burner media (change as needed)
- Air shutter setting
- Wiring

### Check

- Voltage on thermocouple/thermopile (millivolt models)
- Ohms reading on flame sense (electronic ignition models)
- Inlet/outlet fuel pressures as per rating plate
- Voltage/ohms readings on gas valve
- Ohms reading to on/off switch circuit (Millivolt models)

### Gas Leak Tests

- Check main gas line connection to valve
- Check shut off valve connections
- Check connection at gas valve outlet
- Check connection at main burner orifice
- Check pilot fuel line at valve and at pilot assembly



# parts list

## Main Assembly

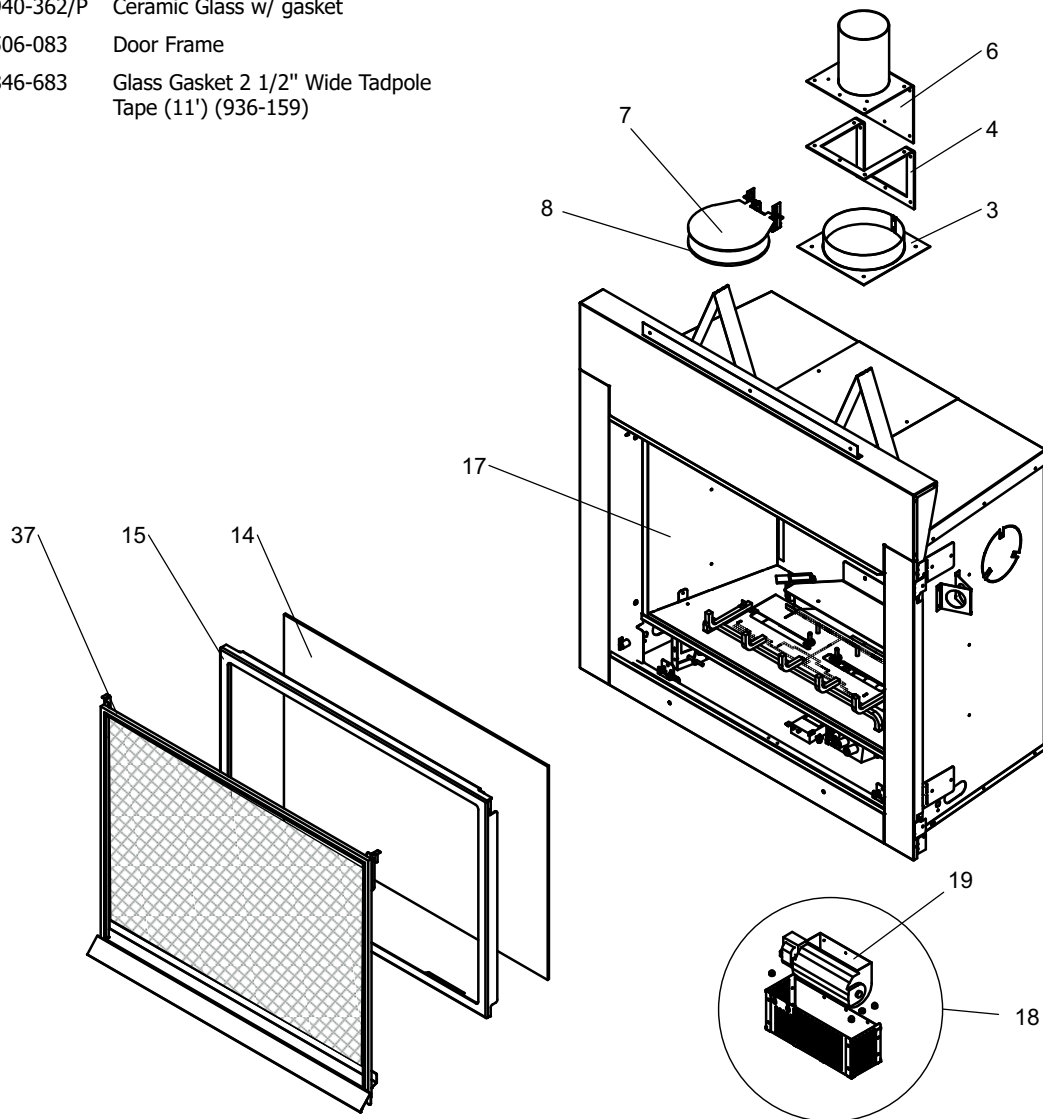
Part #	Description
1	506-086 Top Insulation Plate
2	506-074 Top Insulation
3	506-513 Flue Collar Outer Assembly
4	556-095 Flue Collar Gasket
5	506-000 Exhaust Gasket
6	506-513 Flue Collar Inner Assembly
7	596-042F Top Relief Plate
8	476-023 Relief Gasket - Door Top
*	820-389 Thermodisc Bracket

*	948-259 Spring Handle Lever
*	948-025 Spring Door Extension

14	940-362/P Ceramic Glass w/ gasket
15	506-083 Door Frame
N/S	846-683 Glass Gasket 2 1/2" Wide Tadpole Tape (11') (936-159)

Part #	Description
17	*** Firebox Assembly
18	509-917 Fan Assembly
19	910-215/P Fan Motor (120 Volts)
*	910-142 Fan Thermodisc
*	911-159 Power Cord 120V
37	508-559 Mesh Guard
*	506-057 Flue Restrictor
*	502-061 Pilot Shield
*	508-010 Calcium Silicate Board
*	920-035 Manual

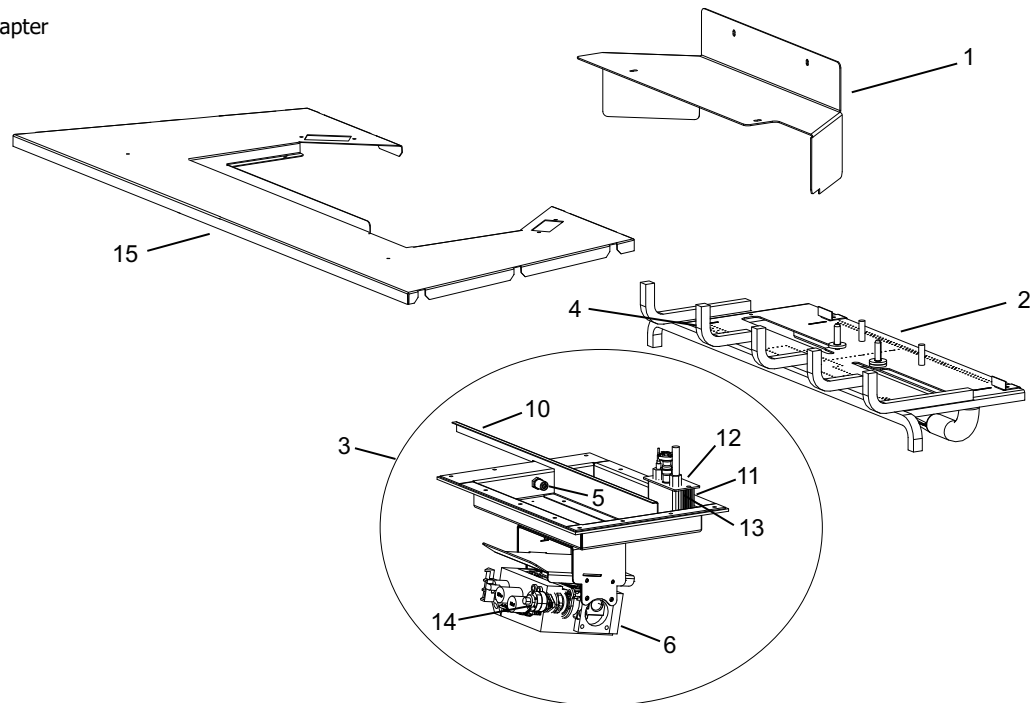
\*\*\* Not available as a replacement part.





**Burner Assembly**

Part #	Description	Part #	Description
1	506-070 Rear Log Tray	15	506-062 Base Tray
		*	911-265 DFC board
2	506-525 B41XTCE Burner Assembly NG	*	911-013 Valve Wiring Harness
2	506-530 B41XTCE Burner Assembly LP	*	911-032 Remote Wiring Harness
3	509-574 E/P Valve Assembly - NG	*	910-432 Pilot Tube w/nuts
3	509-776 E/P Valve Assembly - LP	*	911-030 Fan Control Module
*	506-003 Valve Assembly Gasket	*	911-338/P Remote Receiver
5	904-660 Orifice #30 NG	*	911-175/P Remote Transmitter GTMF
5	904-431 Orifice #49 LP	*	506-901 Brick Panel - Rustic Brown
4	506-531 B41XTCE Grate Assembly	*	506-902 Brick Panel - Old Town Red
6	911-084 Valve NG SIT 885	*	506-904 Brick Panel - Castlestone
6	911-085 Valve LP SIT 885	*	506-905 Brick Panel - Charcoal
10	506-075 Air Deflector	*	506-908 Enamel Panels
11	380-013 Pilot Holder Extruded	*	506-930 Log Set
12	911-276 Pilot Assembly - NG	*	902-156 Lava Rocks
	911-277 Pilot Assembly - LP	*	902-179 Vermiculite
13	W840470 Pilot Assembly Gasket	*	946-669 Platinum Bright Embers
*	911-037 Flame Sensor	*	946-708 Embaglow Bright Embers
*	911-038 Flame Electrode	*	911-335 White Remote Receiver Wall Cover Plate
*	910-036 Pilot Orifice NG	*	911-343 Black Remote Receiver Wall Cover Plate
*	910-037 Pilot Orifice LP	*	601-170 Top Front Brick Retainer
*	911-137 Pilot Clip	*	511-031 Brick Clip (Each)
	911-039 Pilot Hood		
14	911-010 Stepper Motor NG		
14	911-011 Stepper Motor LP		
*	946-721 AC Adapter		



# warranty

## Limited Lifetime Warranty

FPI Fireplace Products International Ltd. (for Canadian customers) and Fireplace Products U.S., Inc. (for U.S. customers) (collectively referred to herein as “FPI”) extends this Limited Lifetime Warranty to the original purchaser of this appliance provided the product remains in the original place of installation. The items covered by this limited warranty and the period of such coverage is set forth in the table below.

Some conditions apply (see below).

The policy is not transferable, amendable or negotiable under any circumstances.

Indoor Gas Products Warranty Coverage Parts and Labor	Part				Supplier	Labor Coverage
	Lifetime	5 years	2 years	1 year	Warranty	(Years)
Firebox and Heat Exchanger	✓					3
Steel Burner Tube	✓					3
Glass Thermal breakage only	✓					3
All Surrounds/Inlays Finishes		✓				3
Brick Panels/Log sets/Ceramic Burners		✓				3
All Castings		✓				3
Valve assembly and all gas control components, (Pilot assembly, flame sensors, Spark Electrode, Pilot Tubing, Orifices, Thermocouple, Thermopile)			✓			2
All Other Electrical components, (Ignition Control Boards, Wiring, Switches, Blowers, Blower Control Module, Battery Pack, Remote Control Systems)			✓			2
Enamel Panels			✓			1
Venting/Venting Components			✓			1
All Stainless steel surrounds				✓		1
All Firebox Media (Crystals, Firebeads, Volcanic, Ceramic & Spa Stones)				✓		1
All hardware				✓		1
Mesh/Glass Safety Barriers				✓		1
Accent Light Bulbs				✓		1
Glass (Crazing)				✓		1

### Conditions:

Warranty protects against defect in manufacture or FPI factory assembled components only, unless herein specified otherwise.

Any part(s) found to be defective during the warranty period as outlined above will be repaired or replaced at FPI’s option through an accredited distributor, dealer or pre-approved and assigned agent provided that the defective part is returned to the distributor, dealer or agent for inspection if requested by FPI. Alternatively, FPI may at its own discretion fully discharge all of its obligations under the warranty by refunding the verified purchase price of the product to the original purchaser. The purchase price must be confirmed by the original Bill of Sale.

**The authorized selling dealer, or an alternative authorized FPI dealer if pre-approved by FPI, is responsible for all in-field diagnosis and service work related to all warranty claims. FPI is not responsible for results or costs of workmanship of unauthorized FPI dealers or agents in the negligence of their service work.**

At all times FPI reserves the right to inspect reported complaints on location in the field claimed to be defective prior to processing or authorizing of any claim. Failure to allow this upon request will void the warranty.

All warranty claims must be submitted by the dealer servicing the claim, including a copy of the Bill of Sale (proof of purchase by you). All claims must be complete and provide full details as requested by FPI to receive consideration for evaluation. Incomplete claims may be rejected.

Unit must be installed according to all manufacturers' instructions as per the manual.

All Local and National required codes must be met.

The installer is responsible to ensure the unit is operating as designed at the time of installation.

The original purchaser is responsible for annual maintenance of the unit, as outlined in the owner's manual. As outlined below, the warranty may be voided due to problems caused by lack of maintenance.

Repair/replacement parts purchased by the consumer from FPI after the original coverage has expired on the unit will carry a 90 day warranty, valid with a receipt only. Any item shown to be defective will be repaired or replaced at our discretion. No labor coverage is included with these parts

### **Exclusions:**

This Limited Lifetime Warranty does not extend to paint, rust or corrosion of any kind due to a lack of maintenance or improper venting, combustion air provision, corrosive chemicals (i.e. chlorine, salt, air, etc.), door or glass gasketing.

Malfunction, damage or performance based issues as a result of environmental conditions, location, chemical damages, downdrafts, installation error, installation by an unqualified installer, incorrect chimney components (including but not limited to cap size or type), operator error, abuse, misuse, use of improper fuels, lack of regular maintenance and upkeep, acts of God, weather related problems from hurricanes, tornados, earthquakes, floods, lightning strikes/bolts or acts of terrorism or war, which result in malfunction of the appliance are not covered under the terms of this Limited Lifetime Warranty.

FPI has no obligation to enhance or modify any unit once manufactured (i.e. as products evolve, field modifications or upgrades will not be performed on existing appliances).

This warranty does not cover dealer travel costs for diagnostic or service work. All labor rates paid to authorized dealers are subsidized, pre-determined rates. Dealers may charge homeowner for travel and additional time beyond their subsidy.

Any unit showing signs of neglect or misuse will not be covered under the terms of this warranty policy and may void this warranty. This includes units with rusted or corroded fireboxes which have not been reported as rusted or corroded within three (3) months of installation/purchase.

Units which show evidence of being operated while damaged, or with problems known to the purchaser and causing further damages will void this warranty.

Units where the serial no. has been altered, deleted, removed or made illegible will void this warranty.

Minor movement, expansion and contraction of the steel is normal and is not covered under the terms of this warranty.

FPI is not liable for the removal or replacement of facings or finishing in order to repair or replace any appliance in the field.

Freight damages for products or parts are not covered under the terms of the warranty.

Products made or provided by other manufacturers and used in conjunction with the FPI appliance without prior authorization from FPI may void this warranty.

# warranty

## **Limitations of Liability:**

The original purchaser's exclusive remedy under this warranty, and FPI's sole obligation under this warranty, express or implied, in contract or in tort, shall be limited to replacement, repair, or refund, as outlined above. IN NO EVENT WILL FPI BE LIABLE UNDER THIS WARRANTY FOR ANY INCIDENTAL OR CONSEQUENTIAL COMMERCIAL DAMAGES OR DAMAGES TO PROPERTY. TO THE EXTENT PERMITTED BY APPLICABLE LAW, FPI MAKES NO EXPRESS WARRANTIES OTHER THAN THE WARRANTY SPECIFIED HEREIN. THE DURATION OF ANY IMPLIED WARRANTY IS LIMITED TO DURATION OF THE EXPRESSED WARRANTY SPECIFIED ABOVE. IF IMPLIED WARRANTIES CANNOT BE DISCLAIMED, THEN SUCH WARRANTIES ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some U.S. states do not allow limitations on how long an implied warranty lasts, or allow exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Customers located outside the U.S. should consult their local, provincial or national legal codes for additional terms which may be applicable to this warranty.

## **How to Obtain Warranty Service:**

Customers should contact the authorized selling dealer to obtain warranty service. In the event the authorized selling dealer is unable to provide warranty service, please contact FPI by mail at the address listed below. Please include a brief description of the problem and your address, email and telephone contact information. A representative will contact you to make arrangements for an inspection and/or warranty service.

### Canadian Warrantor:

**FPI Fireplace Products International Ltd.**  
6988 Venture St.  
Delta, British Columbia  
Canada, V4G 1H4

### U.S. Warrantor:

**Fireplace Products U.S., Inc.**  
PO Box 2189 PMB 125  
Blaine, WA  
United States, 98231

Or contact the Regency Customer Care Centre at 1-800-442-7432 (phone) / 604-946-4349 (fax)

## **Product Registration and Customer Support:**

Thank you for choosing a Regency Fireplace. Regency strives to be a world leader in the design, manufacture, and marketing of hearth products. To provide the best support for your product, we request that you complete a product registration form at <http://www.regency-fire.com/Customer-Care/Warranty-Registration.aspx> within ninety (90) days of purchase.



### Product Registration and Customer Support:

Thank you for choosing a Regency Fireplace. Regency strives to be a world leader in the design, manufacture, and marketing of hearth products. To provide the best support for your product, we request that you complete a product registration form found on our Web Site under Customer Care within ninety (90) days of purchase.

For purchases made in **CANADA or the UNITED STATES:**

<http://www.regency-fire.com/Customer-Care/Warranty-Registration.aspx>

For purchases made in **AUSTRALIA:**

<http://www.regency-fire.com.au/Customer-Care/Warranty-Registration.aspx>

You may also complete the warranty registration form below to register your Regency Fireplace Product and mail and/or fax it back to us, and we will register the warranty for you. It is important you provide us with all the information below in order for us to serve you better.

### Warranty Registration Form (or Register online immediately at the above Web Site):

<b>Warranty Details</b>	
Serial Number (required):	
Purchase Date (required) (mm/dd/yyyy):	
<b>Product Details</b>	
Product Model (required):	
<b>Dealer Details</b>	
Dealer Name (required):	
Dealer Address:	
Dealer Phone #:	
Installer:	
Date Installed (mm/dd/yyyy):	
<b>Your Contact Details (required)</b>	
Name:	
Address:	
Phone:	
Email:	

For purchases made in **CANADA:**

**FPI Fireplace Products  
International Ltd.**  
6988 Venture St.  
Delta, British Columbia  
Canada, V4G 1H4

Phone: 604-946-5155  
Fax: 1-866-393-2806

For purchases made in the **UNITED STATES:**

**Fireplace Products US, Inc.**  
PO Box 2189 PMB 125  
Blaine, WA  
United States, 98231

Phone: 604-946-5155  
Fax: 1-866-393-2806

For purchases made in **AUSTRALIA:**

**Fireplace Products Australia Pty Ltd**  
99 Colemans Road  
Dandenong South, Vic. 3175  
Australia

Phone: +61 3 9799 7277  
Fax: +61 3 9799 7822

For fireplace care and tips and answers to most common questions please visit our Customer Care section on our Web Site. Please feel free to contact your selling dealer if you have any questions about your Regency product.

warranty









***Installer: Please complete the following information***

**Dealer Name & Address:** \_\_\_\_\_

\_\_\_\_\_

**Installer:** \_\_\_\_\_

**Phone #:** \_\_\_\_\_

**Date Installed:** \_\_\_\_\_

**Serial #:** \_\_\_\_\_



*Bellavista  
B41XTCE Video*