

My ProHeat 2X® Revolution® Pet Pro Carpet Cleaner is leaking | Support

- Check the upper clean water tank for cracks or holes - fill as needed
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- If there are cracks or holes, a new tank will need to be ordered
- If water was spilled in the carry handle area it can slowly leak down the slides of the tank
- Some water may stay behind the colored band around the top of the tank and slowly flow down over several minutes
- Wipe out the water in the tank handle area - tip the tank to try to get additional water stuck behind the colored band
- The water may leak into the top receiving area
- Remove the lower dirty water tank and empty if needed
- Fill the dirty tank with water over the sink from the rubber opening and check to see if the tank is leaking
- Inspect for cracks in the plastic
- Empty tank



- Inspect bottom of the dirty tank to make sure the inner stack is attached properly - arrows should line up and collar should be screwed in place
- If still leaking:
- Place a full tank of water on the unit and move it to a dry area of carpet - do not press the trigger
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 - Remove the handle of the machine, then reconnect it
 - Leave it in that spot for 30 seconds to 2 minutes

○ If there is a puddle once the machine has been moved, please [Contact Us](#)

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