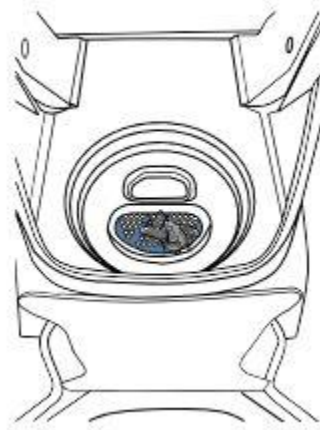


# My ProHeat 2X® Revolution® Pet Pro Carpet Cleaner has no suction | Support

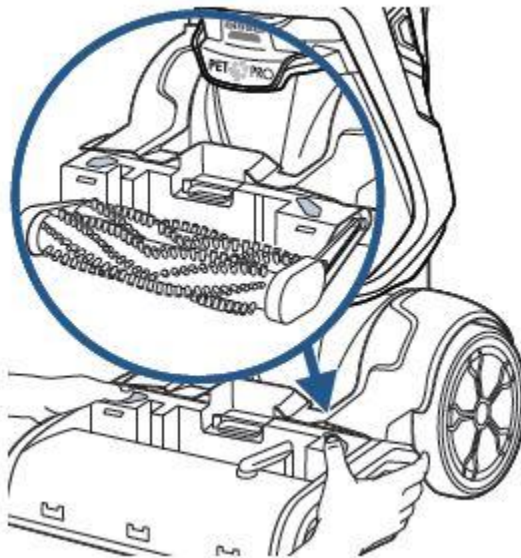
- Turn machine on and check if the brushes are spinning
- If not, follow [Changing Belts & Brushes](#)
- Remove dirty water tank
- Clean debris from red motor duct screen under dirty water tank
- With machine on, feel for suction at the red motor duct screen by placing hand over the area
- If no suction, visit a [BISSELL Authorized Service Center or Contact Us](#)



- If suction, turn off and unplug machine
- Empty dirty water tank and push plug on top of tank in securely
- Pull out clean water tank
- Check each tank for cracks, warping, or other damage
- If damaged, a new tank will be needed
- Reinsert dirty water tank
- Fill the clean water tank (do not exceed fill line) and reinsert on machine by pushing tank firmly into place
- Remove the front nozzle by lifting under the hose access door



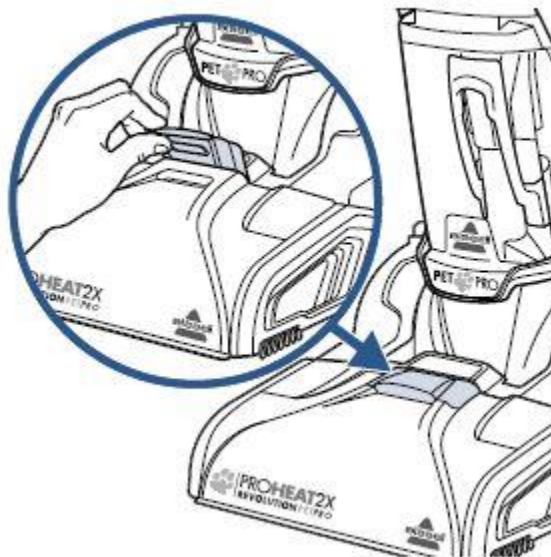
- Remove the brush roll cover by pressing the two "push" buttons



- Rinse nozzle and brush roll cover under water
- Use nozzle clean out tool to unclog hair and debris



- Use the comb on the nozzle clean out tool to brush out debris and hair from the brush rolls
- Line up the nozzle from the edge closest to the floor and snap back in place
- Machine may have to be leaned back slightly to align tabs properly
- Push down hose door until it snaps into place



- Turn on and check for suction  
**If no/low suction at the hose:**
- Empty dirt tank
- Check to be sure it is seated properly and that the rubber tab on the tank is sealed tight
- Be sure the accessory hose door is closed tightly and locked in place

- Tool nozzle may be clogged from **pet** hair or debris - use the nozzle clean out tool and clear
- If still no suction at the hose and/or floor, contact us