

## My SpotClean™ Turbo has no power | Support

- Unplug machine
  - Run hand along entire length of power cord, it should be smooth
  - Check plug for damage
    - If either the cord (not smooth or exposed wires) or plug (prongs) are damaged, contact us
  - Check to see if outlet is working:
    - Test this by plugging in a cell phone charger or small appliance
    - If no power to outlet, test a different outlet in a separate room
    - Reset circuit breaker if needed
- If machine still does not have power, contact us