PowerForce Helix
2111F

Loud/Excessive Noise

➢ How often have the filters been cleaned?
  o Regular filter maintenance is needed for any bagless vacuum.

➢ Are the filters and dirt tank clean?

If:	Then:
Yes	• Make sure the filters are clean and dry.

	Make sure the dirt tank is empty by pressing the dirt tank release button over a trash can. If the brush is not turning refer to "Brush not turning" Troubleshooting.
No	Continue troubleshooting

➢ Is there suction at the end of the hose?

If:	Then:
To Check	Remove the hose where it attaches to the lower hose on the lower back of the vacuum. Turn the unit on and feel for suction.
No	Remove the hose where it attaches to the back of the vacuum by twisting ¼ turn to the left.

Check the entire length of the hose for any holes, cracks, or damage and replace if needed.

Next, run a broomstick through it to remove any clogs or obstructions.

| Yes | Continue troubleshooting |

➢ Is the lower hose clogged?

If:	Then:
To check:	Unplug the vacuum and remove the screw on the lower back of the machine holding the lower hose in place.

	Pull the lower hose flat to the ground
Yes - Clogged	Insert a broomstick to push any clogs thru.

No	If other steps have not resolved the issue, **BISSELL Consumer Care**: please refer to the product changeover guide. **External Support:** Contact BISSELL.