

POWERFORCE® HELIX Vacuum

USER GUIDE
2110 & 2111 SERIES



(Model 2110 Shown)

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.

Unplug from outlet when not in use and before conducting maintenance. When using an electrical appliance, basic precautions should be observed, including the following:

WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

- » This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children without supervision.
- » Children should be supervised to ensure that they do not play with the appliance.
- » If the supply cable is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified person in order to avoid a hazard.
- » Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts of the appliance and its accessories.
- » Unplug from electrical socket when not in use and before cleaning, maintaining or servicing the appliance.
- » Do not run appliance over cable.
- » Do not leave appliance when plugged in.
- » Use only as described in this user guide.
- » Use only manufacturer's recommended attachments.
- » Do not use with damaged cable or plug.
- » Do not immerse in water or liquid.
- » If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water; do not attempt to operate it and have it repaired at an authorized service center.
- » Do not pull or carry by cable, use cable as a handle, close door on cable, or pull cable around sharp edges or corners.
- » Keep cable away from heated surfaces.
- » To unplug, grasp the plug, not the cable.
- » Do not handle plug or appliance with wet hands.
- » Do not put any object into openings.
- » Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- » Turn off all controls before unplugging.
- » Use extra care when cleaning on stairs.
- » Do not use to pick up flammable or combustible liquids, such as petroleum, or use in areas where they may be present.
- » Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.)
- » Do not use appliance in an enclosed space filled with vapours given off by oil base paint, paint thinner, some mothproofing substances, flammable dust, or other explosive or toxic vapours.
- » Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- » Keep appliance on a level surface.
- » Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- » Do not use without dust bag and/or filters in place.
- » Do not use outdoors or on wet surfaces.
- » If your appliance has a motorized brushroll, do not leave machine running in the same spot without the handle fully upright.
- » If your appliance has a TurboBrush® Tool or Pet TurboEraser® Tool, unplug machine before connecting or disconnecting the tools.

SAVE THESE INSTRUCTIONS

FOR OPERATION ON A 220-240 VOLT A.C. 50-60 HZ POWER SUPPLY ONLY.

This model is for household use only.

Thanks for buying a BISSELL vacuum!

We love to clean and we're excited to share one of our innovative products with you. We want to make sure your vacuum works as well in one year as it does today, so this guide has tips on using (page 6-7), maintaining (pages 7-9), and if there is a problem, troubleshooting (page 10).

What's in the Box?



NOTE: Standard accessories may vary by model. To identify what should be included with your purchase, please refer to the "Carton Contents" list located on the carton top flap.

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Product View (Model 2110 Shown)



- | | | | | | |
|---|-------------------------------------|----|---|----|--------------------------------------|
| 1 | Upper Handle | 8 | Washable Post-Motor Filter (2110 Series Only) | 16 | Lower Cord Wrap |
| 2 | TurboBrush® Tool (2110 Series Only) | 9 | Cord Hook | 17 | Hose Wand |
| 3 | Tank Release Button | 10 | Hose Clip | 18 | Power Switch Pedal |
| 4 | Carry Handle | 11 | Upper Quick Wrap Release™ Cord Wrap | 19 | Handle Recline Pedal |
| 5 | Washable Pre-Motor Filter | 12 | Crevice Tool | 20 | Foot Hose |
| 6 | Dirt Container | 13 | Power Cord | 21 | Product Rating Label & Serial Number |
| 7 | Dirt Container Empty Button | 14 | Extension Wand | | |
| | | 15 | Dusting Brush | | |

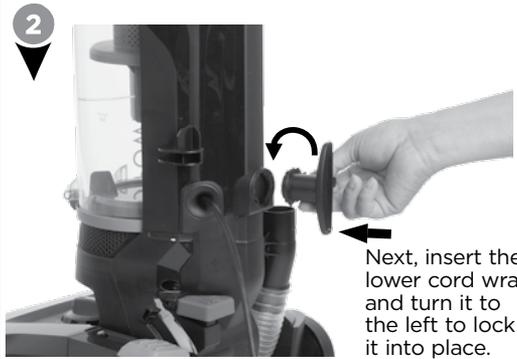
Assembly

⚠️ WARNING

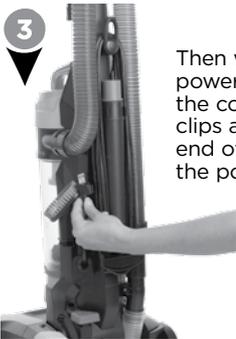
Do not plug in your vacuum until you are familiar with all instructions and operating procedures.



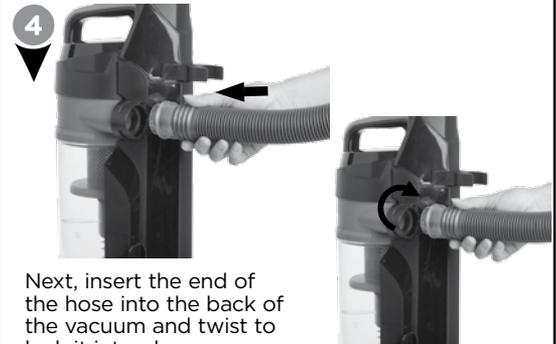
1 First, place the upper handle onto the base and push it down. Then attach the handle with the 2 screws that are taped to the handle in a plastic bag.



2 Next, insert the lower cord wrap and turn it to the left to lock it into place.



3 Then wrap the power cord around the cord release clips and clip the end of the plug to the power cord.



4 Next, insert the end of the hose into the back of the vacuum and twist to lock it into place.



5 Now wrap the hose through the hose clip and connect the hose wand to the foot hose down at the bottom of the vacuum.

Put your accessory tools on the vacuum and you're ready to go!



Extension Wand



Dusting Brush

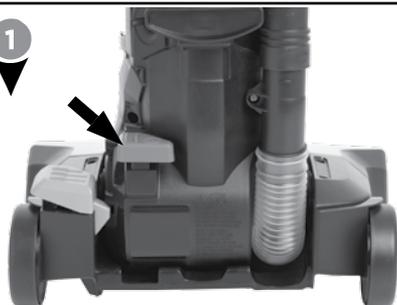


TurboBrush® Tool

NOTE: The crevice tool can be found inside the extension wand. You can remove it to use it and put it back to store it neatly out of your way when you're finished.

Operations: Power Switch

1



Press the red power switch with your foot to turn on your vacuum. Press it again to turn your vacuum off when you've finished cleaning.

2



Press the recline pedal to lean your vacuum back for cleaning. To get even lower, press the recline pedal a second time. When you're finished, lean it all the way back up to lock it into the upright position.

Operations: Height Adjustment



You can easily raise or lower your vacuum to adjust to different flooring types. Simply turn the knob towards the desired flooring type. If your vacuum becomes too difficult to push, just move to a higher setting.

NOTE: Some frieze and berber carpets have long delicate fibers or threads that may be damaged by rotating brush. Repeated strokes in the same area may enhance this condition.

⚠ WARNING Before using your vacuum, make sure that the dirt container is in locked position and that all filters, both pre and post-motor filters are in place. **DO NOT** operate your vacuum without these filters.

⚠ WARNING The rotating floor brush continues to rotate while tools are in use. To reduce the risk of injury from moving parts, always move the cleaner with the carry handle at the front of the unit. Always place the cleaner on the floor with the handle in the upright position when using tools. Never place your fingers under the cleaner when it is running. Never place the powerfoot on furniture or uneven surfaces. Do not place vacuum cleaner close enough to objects to pull them into rotating brush.

Accessories: Specialized Tools



Dusting Brush



Extension Wand



Crevice Tool



TurboBrush® Tool

(Model 2110 Only)

Your new PowerForce Helix vacuum not only does a great job on your floors, it also comes with a complete set of accessory tools to make your above floor cleaning jobs easier. Just put your vacuum in the

upright position, pick the accessory tool that best fits your needs and attach it to the end of your hose. You're ready to clean base boards, curtains, upholstery and much more.

Maintenance: Maintain the TurboBrush® Tool

****TurboBrush only comes standard with 2110 series.**

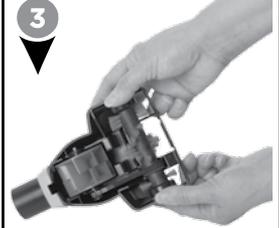


1
Twist gray collar counter-clockwise, until slot appears then separate faceplate

Carefully remove brush, replace belt and brush if needed.



2
If paddle wheel gets dislodged, align the two clips on each side and pop into place.



3
The faceplate will not close properly if all parts are not aligned correctly.

Parts & Supplies

For Parts and Supplies, go to www.BISSELL.com and enter your model number in the search field.

Maintenance: Emptying the Dirt Container

1



Press the tank release button. Pull handle to lift dirt container away from vacuum.

2



Holding dirt container over a trash bin, press release button on back to open tank bottom and dump the debris.

Snap bottom back into place when empty.

Maintenance: Cleaning the Pre-Motor Filter

1



Press the tank release button. Pull handle to lift dirt container away from vacuum.

2



Open the dirt container lid by lifting the release latch on the front.

3



Remove the pre-motor filter by pulling it from the tank lid. Clean it with warm water. Once it's clean and dry, put it back into the dirt container lid.

Maintenance: Cleaning the Post-Motor Filter (2110 Only)

1



With dirt container removed, press filter cover release button to access post-motor filter.

2



Clean all filters with mild detergent, rinse, and squeeze all excess water. Allow filters to dry completely before reinserting.



⚠️ WARNING

To reduce the risk of electrical shock, turn power switch off and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

⚠️ WARNING

Do not operate the vacuum with damp or wet filters, without filters in place or with the dirt container missing. Allow components to dry before reassembling the Dirt Container.

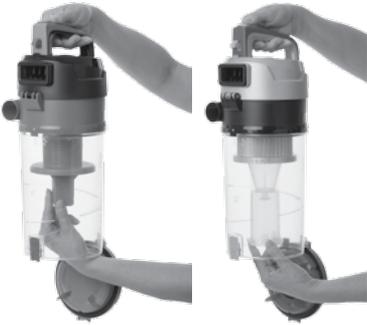
Maintenance: Cleaning the Separator

1



Press the tank release button. Pull handle to lift dirt container away from vacuum.

2

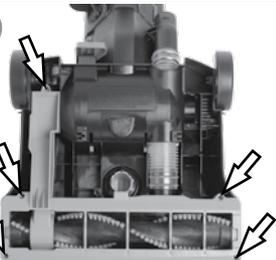


Remove the separator by twisting to the left then pull it out through the bottom of the tank. Rinse and dry all sections of dirt container with paper towel.

Model 2111 Model 2110

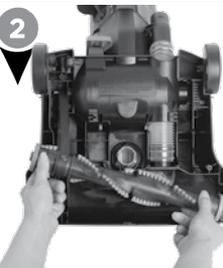
Maintenance: Replace the Brush & Belt

1



Unplug vacuum, turn over and unscrew Philips head screws to remove bottom cover. Model 2111 has 5 screws and model 2110 has 6 screws.

2



Lift roller straight out. If the belt is not broken, remove roller from inside of the looped belt.

3



Replace the brush roll and belt by looping the belt over the motor shaft and the brush roll. Line up the end caps and pull the brush forward into place. This will stretch the belt. Once the brush roll is installed, place the bottom cover back on and replace the screws.

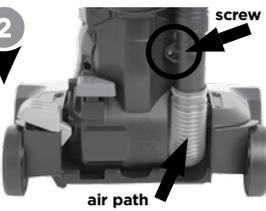
Maintenance: Clearing a Clog

1



Remove the hose from the back of the vacuum by twisting it to the left. Remove any debris that may have gotten clogged.

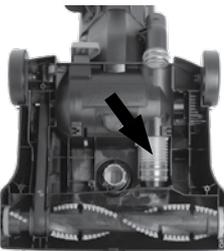
2



Check the foot hose on the back of your vacuum down towards the bottom. If necessary, remove the screw from the foot hose and check for clogs.

air path

3



Check the air passageway on the bottom of your vacuum. Remove the bottom cover and the brush. Remove any debris.

Troubleshooting

WARNING

To reduce the risk of electric shock, turn power switch off and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

| Problem | Possible causes | Remedies |
|--|--|--|
| Vacuum cleaner won't run | Power cord not plugged in | Check electrical plug |
| | Blown fuse/tripped breaker | Check/replace fuse or reset breaker |
| Vacuum cleaner won't pick up dirt | Dirt container is full | Empty dirt container |
| | Filter dirty | Check, remove debris or clean |
| | Hose not secure | Check to be sure hose is snapped into place at both ends |
| | Dirt container not in place | Remove dirt container and secure into place, making sure you hear a click |
| | Vacuum path clogged | Visually check air passageway, hose inlet, and hose for anything that might be obstructing the vacuum path. Carefully remove blockage. |
| | Rotating power brush drive belt broken | Replace drive belt |
| | Drive belt stretched | Check drive belt area and remove obstructions. Replace drive belt if necessary |
| | Floor brush bristles worn | Replace floor brush |
| | Floor brush jammed | Remove floor brush and clean debris from brush and ends. Check drive belt for any damage |

Notes

Consumer Guarantee

This guarantee gives you specific legal rights, in addition to rights you may have under the Australian consumer law. If you need additional instruction regarding this guarantee or have questions regarding what it may cover, please contact your local BISSELL consumer services on the details set out below.

Limited 2 Year Guarantee from the date of purchase by original purchaser

Subject to the *conditions identified below, BISSELL will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge, any defective or malfunctioning part due to manufacturer defect. This guarantee applies to product used for personal purposes, and not commercial or rental service. This guarantee does not apply to fans or routine maintenance or consumable components such as filters, belts, brush rolls, etc., damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the user's guide. BISSELL recommends that the original packaging be kept for the duration of the guarantee period in case such need arises within the guarantee period that the item needs re-packing and transportation.

*CONDITIONS OF GUARANTEE

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Consumer Care

If your BISSELL product should require service or to claim under our limited guarantee, please contact us as follows:

Website:

www.BISSELL.com

Email:

consumercare@bissell.com

Write:

BISSELL AUSTRALIA PTY LIMITED
42 Rocco Dr.
Scoresby 3179
Victoria
Australia

Telephone:

Australia: 1300-247-735
New Zealand: 0800-247-735

Replacement parts and accessories are available for purchase. To purchase visit www.BISSELL.com

Visit the BISSELL website: www.BISSELL.com

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____ Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of the date of purchase in the event of a Guarantee claim. See Guarantee for details.



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