

Lift-Off Deep Cleaner

27F6, 35K3, 73H5, 94Y2 Series

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No Spray

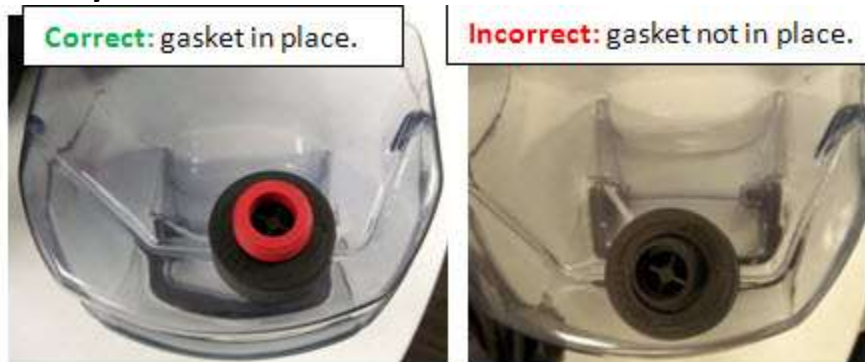
There is no spray at floor:

- A) Check the trigger for tension.** If no tension, please contact one of our Authorized Service Centers to have a quality technician inspect your unit.
 - a. **If the trigger has tension, try uninstalling and reattaching the handle to make sure it aligns with no visible gaps.**

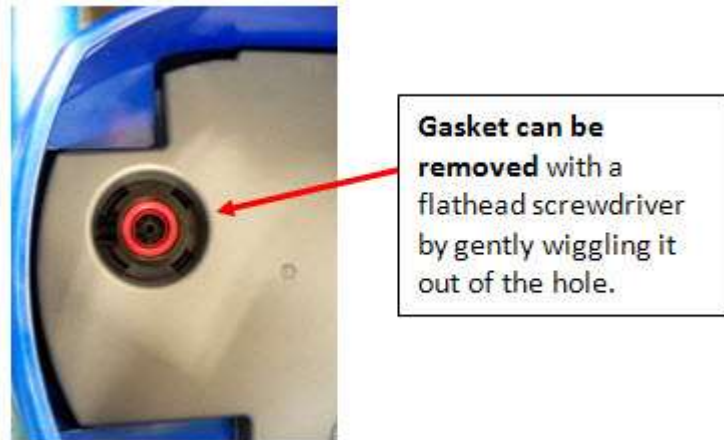
- B) Is there water and solution in the clean tank?**
 - a. *Note the tank features fill instructions for clarity.*



C) Is the clean tank seated properly on unit and the auto-load gasket in place correctly?



a. If the gasket is missing, check inside the pod for the missing gasket (with the water tank removed).



D) With water in tank, hold tank over sink and press upward on the x-valve.



a. Does tank release water?

If NO, a new cap and insert will need to be ordered._

If YES, x-valve releases water...proceed

E) Make sure the Indicator light is illuminated to verify the pod is seated correctly on the base of the unit. If the unit is picked up by the carry handle located on the pod, does the pod disconnect from the base without stepping on the release pedal?

F) Check to see if there is spray through the hose:

NOTE: Please remove pod from base first.

If YES, the machine sprays thru hose –

▶ **The pump is good, proceed to step G.**

If NO spray thru hose –

▶ **Remove the tool on the end of the hose and see if hose will spray.** If the hose sprays when the attachment is not connected, then the tool is clogged. Try cleaning out the spray-tip on the tool with a paper clip. The tool may require replacement.

▶ **Stretch the hose out** and give it a few light tugs to release any kinks in the internal water supply hose. Disconnect the pod from base to follow this step.

- **If still no spray through the hose,** please contact one of our Authorized Service Centers to have a quality technician inspect your unit.
- **If unit begins spraying through hose, see next step.**

G) Check to see if solution filter is clogged:

- a. Step on the release pedal and remove the pod.
- b. Unscrew the red solution filter cap on the base of the machine by inserting a coin or flathead screwdriver into the slot on the top.



- c. Remove the white filter by lifting it out by the post and rinse it under water to clean.



- d. Replace the white filter back into the machine- making sure the filter is seated properly into the base **before** the red solution filter cap is inserted and tightened.
- e. Insert red cap and tighten by turning clockwise.

H) Check & clean spray tips for debris/clogs:

- a. Step on the release pedal and remove the pod.
- b. Press on the easy to remove spray tips tab to lift them out.

NOTE: Please place the right spray tip back on the right side of the unit & the left spray tip back on the left side of the unit for optimal cleaning performance. Flipping them around may reduce cleaning performance.



- c. Once the spray tips are lifted out, they may be brushed with an old toothbrush, soaked in warm water or rinsed in warm water to remove the debris/clog.
- d. Replace the spray tips back into the base by reversing the steps. They will 'click' into place when they are snapped in properly.

- I) **If still no spray**, please contact one of our Authorized Service Centers to have a quality technician inspect your unit.

No Spray at Floor, But Sprays Through Hose

- A) **Check the trigger for tension.** If no tension, please contact one of our Authorized Service Centers to have a quality technician inspect your unit._
- If the trigger has tension, try uninstalling and reattaching the handle to make sure it aligns with no visible gaps.**

- B) **Check to see if In-line is clogged (ON SELECT MODELS):**

Some Lift-Off Deep Cleaner units may be equipped with an in-line filter please check for the red filter in the location below by removing your water tank and follow steps a-e below for maintenance. If you do not have an inline filter proceed to step C).

- Step on the release pedal and remove the pod.
- Unscrew the In-line filter cap on the base of the machine by inserting a coin or flathead screwdriver into the slot on the top.



- Remove the white filter by lifting it out by the post and rinse it under water to clean.



- d. Replace the white filter back into the machine; making sure the filter is seated properly into the base **before** the red solution filter cap is inserted and tightened.
- e. Insert red cap and tighten by turning clockwise.

C) Check & clean spray tips for debris/clogs:

- a. Step on the release pedal and remove the pod.
- b. Press on the easy to remove spray tips tab to lift them out.

NOTE: Please place the right spray tip back on the right side of the unit & the left spray tip back on the left side of the unit for optimal cleaning performance. Flipping them around may reduce cleaning performance.



- c. Once the spray tips are lifted out, they may be brushed with an old toothbrush, soaked in warm water or rinsed in warm water to remove the debris/clog.
- d. Replace the spray tips back into the base by reversing the steps. They will 'click' into place when they are snapped in properly.

D) If still no spray, please contact one of our Authorized Service Centers to have a quality technician inspect your unit.

No Spray Through Hose, But Sprays to Floor

- A) Is the pod connected to the base?** If the pod is connected to the base, please disconnect the pod from the base to use the hose.
- B) Remove the tool on the end of the hose and see if the hose will spray**
If the hose sprays when the attachment, (for example the 3" tool), is not connected, then the tool is clogged. Try cleaning out the spray tip on the tool with a paper clip. Tool may require replacement.
- C) Stretch the hose out and give it a few light tugs to release any kinks in the internal water supply hose.** Turn the pod on and try pumping the trigger for 1 minute to dislodge any debris in the lines. *Please make sure the pod is removed from base before performing this step.*
- D) If still no spray,** please contact one of our Authorized Service Centers to have a quality technician inspect your unit._