

# Bissell®

## CLEANVIEW POWERBRUSH®

USER GUIDE  
37E3G



# IMPORTANT SAFETY INSTRUCTIONS

## READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.

When using an electrical appliance, basic precautions should be observed, including the following:



## WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- » This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- » Children should be supervised to ensure that they do not play with the appliance.
- » Unplug from electrical socket when not in use, before cleaning, maintaining, or servicing the appliance, and if your appliance has an accessory tool with a moving brush, before connecting or disconnecting the tool.
- » Do not immerse in water or liquid.
- » Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts of the appliance and its accessories.
- » Use only the type and amount of liquids specified under the operations section of this guide.
- » Use only on carpet moistened by the cleaning process.
- » Do not immerse. Use only on surfaces moistened by the cleaning process. Use only BISSELL® cleaning products intended for use with this machine.
- » Liquid must not be directed towards equipment containing electrical components.
- » Do not run appliance over cable.
- » Do not use with damaged cable or plug.
- » If the supply cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
- » Do not pull or carry by cable, use cable as a handle, close door on cable, or pull cable around sharp edges or corners.
- » Keep cable away from heated surfaces.
- » If the appliance has a hand held accessory like pet brush, motor driven head, etc., the user shall avoid entrapment.
- » Do not leave appliance when plugged in.
  - » To unplug, grasp the plug, not the cable.
  - » Do not handle plug or appliance with wet hands.
  - » Turn OFF all controls before unplugging.
  - » Always connect to a properly earthed electrical socket. Do not modify earthed plug.
  - » Always install float before any wet pick-up operation.
  - » Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.
  - » Use only as described in this user guide.
  - » Use only manufacturer's recommended attachments.
  - » If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water; do not attempt to operate it and have it repaired at an authorised service center.
  - » Do not put any object into openings.
  - » Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
  - » Use extra care when cleaning on stairs.
  - » Do not use to pick up flammable or combustible liquids, such as petroleum, or use in areas where they may be present.
  - » Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
  - » Do not use appliance in an enclosed space filled with vapours given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapours.
  - » Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
  - » Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
  - » Do not use without filters in place.
  - » Use indoors only.

## SAVE THESE INSTRUCTIONS

ORIGINAL INSTRUCTIONS.

FOR OPERATION ON A 220-240 VOLT A.C. 50-60 HZ POWER SUPPLY ONLY.

THIS MODEL IS FOR HOUSEHOLD USE ONLY.

## IMPORTANT INFORMATION

- » Keep appliance on a level surface.
- » If your appliance has a motorised Brush Roll, do not leave machine running in the same spot without the handle fully upright.
- » To reduce the risk of a leaking condition, do not store unit where freezing may occur. Damage to internal components may result.

# Thanks for buying a BISSELL® deep cleaner

We're glad you purchased a BISSELL carpet cleaner. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL carpet cleaner is well made, and we back it with a limited two-year guarantee. We also stand behind it with a knowledgeable, dedicated Consumer Care department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL carpet cleaner.

Thanks again, from all of us at BISSELL.

Mark J. Bissell  
Chairman & CEO

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TIPS

- » Deep cleaning stairs and high-traffic areas on a regular basis helps prolong carpet life.
- » Deep cleaning carpeting regularly can reduce dust and allergens in your home.

	<b>WARNING</b>	<b>AN ACTION OR ATTENTION IS NEEDED TO THIS AREA IN ORDER TO REDUCE THE RISK OF ELECTRIC SHOCK, FIRE, OR INJURY</b>
	<b>GUIDE</b>	<b>READ USER GUIDE FOR COMPLETE SAFETY AND USER INSTRUCTIONS</b>
	<b>WEEE</b>	<b>DO NOT THROW THE APPLIANCE AWAY WITH THE NORMAL HOUSHOLD WASTE AT THE END OF ITS LIFE, BUT HAND IT IN AT AN OFFICIAL COLLECTION POINT FOR RECYCLING. BY DOING THIS YOU WILL HELP TO PRESERVE THE ENVIRONMENT.</b>

# Product View

- |                            |                          |
|----------------------------|--------------------------|
| 1 Quick Release™ Cord Wrap | 6 ReadyTools™ Dial       |
| 2 Handle Assembly          | 7 Belt Access Door       |
| 3 Upper Body Assembly      | 8 Removable Nozzle       |
| 4 Easy Carry Handle        | 9 DirtLifter™ PowerBrush |
| 5 Lower Body Assembly      | 10 EdgeSweep™ Brushes    |



## Cleaning Formula

Keep plenty of genuine BISSELL® formula on hand so you can clean and protect whenever it fits your schedule. Always use genuine BISSELL cleaning formulas. Non-BISSELL cleaning solutions may harm the machine and will void the guarantee.

## WARNING

To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning fluids intended for use with the deep cleaner.

## Carpet Cleaning Formulas

				
<b>Wash &amp; Remove Pro</b> Professional strength to remove extra tough stains and odours <i>Includes Scotchgard™ Protector</i>	<b>Wash &amp; Protect Pet</b> Removes tough pet stains and contains patented odour removal technology <i>Includes Scotchgard Protector</i>	<b>Wash &amp; Protect</b> Removes tough stains and odours <i>Includes Scotchgard Protector</i>	<b>Wash &amp; Refresh with Ambipur</b> Powerful cleaning with a refreshing scent	<b>Wash &amp; Remove Allergen</b> Helps remove pet, pollen & dust mite waste allergens <i>Includes Scotchgard Protector</i>

## Pretreat

Pretreat spots and stains to improve carpet cleaning performance.

	
<b>Stain Pretreat</b> Pretreat to penetrate and loosen tough stains	<b>Pet Stain Pretreat</b> Pretreat to help remove tough pet stains and odours

## Boost

Add Boost carpet cleaning formula enhancers to any formula to increase its effectiveness.


<b>OXY Boost</b> Removes old, set-in stains permanently

Certain trademarks used under license from The Procter & Gamble Company or its affiliates. Scotchgard is a trademark of 3M.

**NOTICE** Use of cleaning formulas which contain lemon, eucalyptus or pine oil may damage this appliance and void the guarantee. Chemical spot cleaners or solvent-based soil removers also should not be used. These products may react with the plastic materials used in your cleaner, causing cracking or pitting.

# Assembly

Your deep cleaner comes in five easy-to-assemble components:

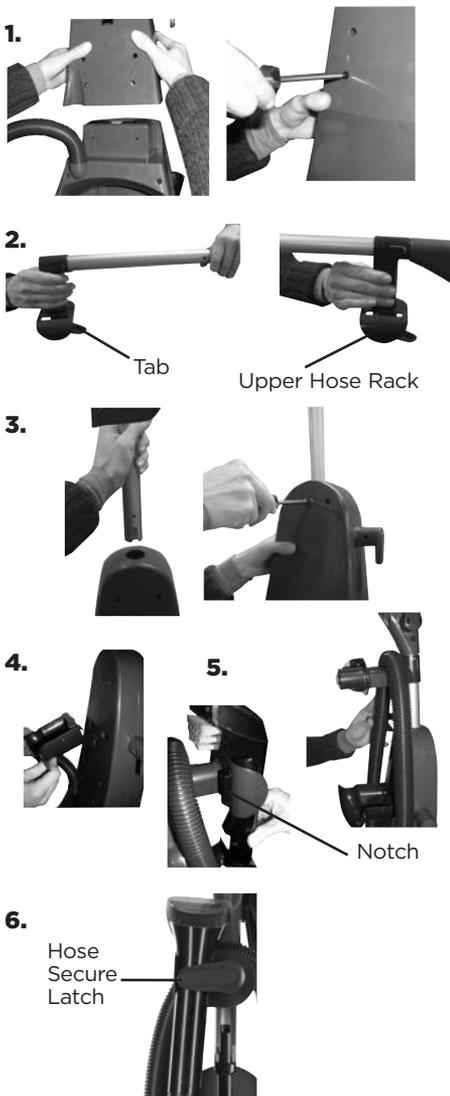
- Handle assembly**
- Upper body assembly**
- Upper hose rack**
- Lower body assembly**
- Lower hose rack**

Three Phillips head screws are included and can be found taped to the handle assembly.

The only tool you will need to assemble your cleaner is a Phillips head screwdriver.

1. Slide upper body assembly onto lower body and secure with two screws.
2. With the "tabs" on upper hose rack pointing toward top of handle, attach upper hose rack to handle assembly by sliding it to top of handle until it can go no further. Turn hose rack until it snaps into place.
3. Slide handle assembly down into upper body until it will go no further and secure with screw.
4. Attach lower hose rack to back of upper body by pushing into open slots and sliding down until it snaps into place.
5. Wrap flex hose around hose rack and secure it into notched out holder as shown.
6. Keep flex hose locked in place with hose secure latch.

**⚠ WARNING**  
Do not plug in your deep cleaner until you have completely assembled it per the instructions and are familiar with all instructions and operating procedures.



# Operations

## Special features

### DirtLifter™ Powerbrush

The DirtLifter PowerBrush is designed to enhance cleaning performance. The bristle pattern safely lifts out the deep down dirt while gently grooming carpet fibers. The floating suspension self-adjusts to all carpet heights. When the power is ON and the machine is in the upright position, your carpet is protected because the brushes are lifted up off the carpet.

### ReadyTools™ Dial

The ReadyTools feature allows you to choose between FLOOR CLEANING or cleaning with TOOLS simply by turning the dial. The TOOLS setting allows for above floor cleaning of upholstery, stairs, creases along baseboards, and other hard to reach areas. Simply choose the tool that is appropriate for the job, attach to flex hose and you are ready to go.

### Measuring cup

Your deep cleaner is equipped with a measuring cup for adding the proper amount of formula to the 2-in-1 tank. For convenience the measuring cup is built into the lid of the 2-in-1 tank.

### 2-in-1 water tank

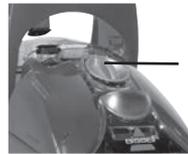
Our 2-in-1 water tank system is designed with a heavy duty bladder inside for clean water. As you clean, the clean water in the bladder will empty and mix with the cleaning formula. Dirty water pulled out of your carpet will collect around the outside of the bladder so clean and dirty water are always kept separate. This allows the user to maximize tank space, yet only carry one tank to and from the sink for emptying and filling.

### Scotchgard™ Protector

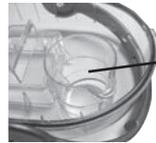
Carpet protection applied at the mill typically wears down over time from heavy foot traffic and everyday cleaning, including deep cleaning. To help restore this important protection, only BISSELL offers cleaning formulas with Scotchgard protector. This offers extra protection against dirt and tough stains to keep your carpets looking good longer.

## WARNING

To reduce the risk of fire, use only BISSELL® cleaning formula for full size machines in your deep cleaner. Use of cleaning formulas that contain lemon or pine oil may damage this appliance and void the guarantee. Chemical spot cleaners or solvent-based soil removers should not be used. These products may react with the plastic materials used in your deep cleaner causing cracking or pitting.



ReadyTools Dial



Measuring Cup



Carry Handle



More than 7 million Australians suffer from asthma and allergies. The Sensitive Choice program has been developed by the National Asthma Council Australia to help Australians and New Zealanders make better lifestyle choices that may help manage asthma and allergies more effectively.

The BISSELL range of deep carpet cleaners and deep carpet cleaning formulas has been approved by the National Asthma Council Australia's Sensitive Choice

program, and carries the Sensitive Choice butterfly logo. The Sensitive Choice blue butterfly symbol is a way of recognising products and services that support asthma and allergy care. Products that carry the blue butterfly may be better choices for people with asthma and allergies.

To learn more about managing asthma and allergies, visit the Sensitive Choice website at: [www.sensitivechoice.com.au](http://www.sensitivechoice.com.au)



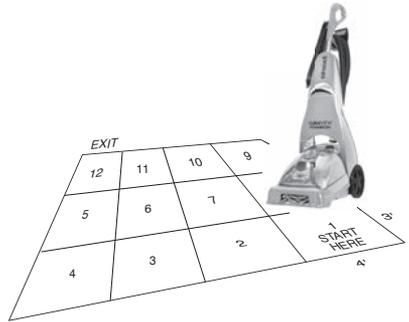
# Operations

## Before you clean

1. Plan activities to give your carpet time to dry.
2. **Move furniture** to another area if cleaning an entire room (optional).
3. Thoroughly remove dirt and debris before deep cleaning.
4. Plan your cleaning route to leave an exit path. It is best to begin cleaning in the corner farthest from your exit.
5. **Pretreating** (optional)  
Pretreating is recommended to improve cleaning effectiveness for heavily soiled carpet in high traffic areas such as entry ways and hallways.

To pretreat:

- a. Using the BISSELL® Stain PreTreat formula, generously spray evenly over soiled area, do not overwet.
- b. Wait 3-5 minutes before deep cleaning.
- c. Clean as normal using your BISSELL deep cleaner, following the instructions below.



## Fill the 2-in-1 water tank

1. Remove the tank from the base of the machine by lifting the tank carry handle.
2. Carry like a bucket to the sink. Rotate the handle forward to unlatch the lid. Remove lid, turn over and locate built in measuring cup.
3. Fill with BISSELL formula to the indicated fill line on the built in measuring cup and pour into mouth of the bladder.
4. Fill the bladder with hand hot tap water.  
**\*Do not boil or microwave water as it can destroy the bladder.**
5. Replace the top of the tank by matching the lid and tank edges. Handle must be in the forward position in order to replace lid. Rotate the handle to the carrying position to latch the lid.

**NOTE: Remember to secure the lid and test to make sure it is secure before picking up the tank.**

6. Place tank into machine base, seating firmly in place. Rotate tank handle back into latched position.

## ATTENTION

Some Berber carpets have a tendency to fuzz with wear. Repeated strokes in the same area may aggravate this condition.



**Tip**

» Removing dirt and debris before cleaning will prevent early clogging of the lint trap.

# Operations

## Carpet cleaning

1. Plug the deep cleaner into a proper outlet. Turn the power ON by pressing the red power switch on the back of the unit with your foot.
2. With your foot, press the gray handle release lever located on the back of unit below water tank.
3. While pressing the spray trigger, make one slow forward wet pass and another back. Let the BISSELL® cleaning formula and DirtLifter PowerBrush do the work for you.  
**Caution: Do not overwet.**
4. Release the spray trigger and make one slow forward and backward pass over the same area to remove any residual dirty water and aid in drying.
5. Repeat cleaning passes until solution being pulled up appears clean. Continue passes without pressing the spray trigger until you can't see any more water being suctioned up.

## WARNING

To reduce the risk of electric shock, push power button  
Ⓛ off and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.



Handle Release

Power Switch

## Empty the 2-in-1 water tank/clean removable nozzle

1. Turn power switch OFF. Remove the 2-in-1 water tank from the base using the tank carry handle. Carry the tank like a bucket to a utility sink or outside where you will dispose of the collection water. Remove the top of the tank by rotating the handle forward to unlatch lid and lifting lid off tank.

2. Empty collection water from bottom of tank.

3. After each use, remove and rinse the lint screen located on the tank lid.

4. If the nozzle needs to be cleaned, remove by grasping handle at the top and pulling forward. Clean removable nozzle by rinsing under running water.

5. When finished, replace nozzle by slightly raising front of machine to line up slots on the base with the hooks on nozzle. Attach at base first and then click nozzle into place.

**NOTE: If nozzle is not attached properly loss of suction will occur.**

6. To continue carpet cleaning, refer back to pages 7 through 8, beginning with "Fill the 2-in-1 water tank" on page 7.

If cleaning is complete, refer to the "Maintenance and Care" section on page 12.



# Operation

## Ready Tools™

Your carpet cleaner comes equipped with a hose and at least one attachment for cleaning stairs, upholstery, and more.

**Important!** If using the machine to clean upholstery, check upholstery tags.

1. Check manufacturer's tag before cleaning. If the tag says "Dry Clean Only," do not proceed. Do not use on velvet or silk. If manufacturer's tag is missing or not coded, check with your furniture dealer.
2. Check for colourfastness in an inconspicuous place.
3. If possible, check upholstery stuffing. Coloured stuffing may bleed through fabric when wet.
4. Plan activities to give upholstery time to dry.
5. Thoroughly remove dirt, debris and pet hair. Use a vacuum brush attachment and crevice tool to clean in fabric folds and tufts.
6. To begin cleaning with attachments, follow the instructions on page 7 for filling the 2-in-1 water tank.

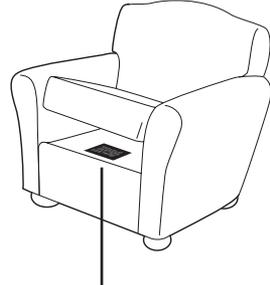
7. Set the ReadyTools dial to the TOOLS setting. This will allow spray and suction from the hose.
8. Attach the cleaning tool to the end of the hose.
9. Clean by pressing the spray trigger to spray solution onto the area to be cleaned. Slowly move the tool back and forth over the soiled surface. Release the spray trigger to suction dirty water. Continue to clean in the area, working in small sections, until dirt is removed.

**Caution: Do Not Overwet.**

10. When finished cleaning, remove tool and attach the HydroRinse™ Tool to the cleaning hose.
11. Hold the hose and HydroRinse attachment in an upright position. Then hold down the trigger to rinse the hose for 30 seconds. After use, the HydroRinse tool can be clipped to the hose in between use.
12. Before wrapping hose onto tool rack, lift end of hose and stretch out to ensure all water is cleared from hose.

## IMPORTANT

Check for colourfastness in an inconspicuous place. If possible, check upholstery stuffing. Coloured stuffing may bleed through fabric when it becomes wet.



Manufacturer's tag

7.



11.



12.



# Operations

**13.** Wrap flex hose around tool rack.

**14.** Empty 2-in-1 water tank and rinse out, following instructions on page 8.

**15.** If the ReadyTools dial becomes difficult to turn, the diverter assembly that holds the dial may need to be cleaned. To clean, first remove nozzle and locate screw that holds the diverter assembly in place. With a Phillips screwdriver, remove the screw and set aside.

**16.** Remove diverter assembly; hold under running water making sure water flows through and around the dial. Turn the dial about 10 times clockwise and 10 more times counter clockwise. This should free up any debris.

**17.** Wipe diverter assembly with a soft cloth and replace back on machine. Replace nozzle.

**18.** Return ReadyTools dial to FLOOR CLEANING setting.

**15.**



Screw

**16.** Run water through here



## Tip

» To clean with 2-in-1 Crevice Tool, slide brushes forward to clean stain, slide back to suction.

# Operations

## Hard Floor Cleaning

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Your carpet cleaner includes a hard floor tool and Wash & Shine Hard Floor Formula. The hard floor tool provides effective cleaning for linoleum, vinyl, and tile floors. **Caution: Do not use on unsealed hardwood floors.**

1. Thoroughly vacuum or sweep floor to pick up any debris.

**NOTE: Prior to filling with formula and water be sure all carpet cleaning formula is thoroughly rinsed from the 2-in-1 water tank.**

2. Add 44mL of Wash & Shine Hard Floor Formula per 1L of hand hot tap water. Do not boil or microwave. Your CleanView PowerBrush has a 2.8L tank.

3. Attach the hard floor tool to the bottom of the machine by hooking it into the nozzle and swinging it down until it clicks into place.

4. Be sure the ReadyTools dial is set to FLOOR CLEANING.

5. Plug into an outlet and turn the power on.

6. Plan your cleaning route to leave an exit path. Be sure to allow adequate time for floors to dry.

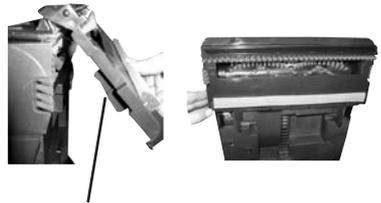
7. While pressing the spray trigger, make one slow forward wet pass and another back.

**Caution: Do Not Overwet.**

8. Repeat the motion without pressing the spray trigger using the hard floor tool to squeegee and suction up the dirty water.

9. When finished, remove hard floor tool, rinse and let dry before storing. Refer to the Maintenance and Care section on page 12 for machine clean up and storage instructions.

3.



Hard Floor Tool

# Maintenance & Care

## Machine care

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For best results, a few simple steps can assure your machine is well maintained after your cleaning is complete.

1. Turn power switch OFF. Unplug the machine and wrap the power cord.
2. After emptying the 2-in-1 water tank, rinse it with running hot tap water, taking care to clean underneath and around the heavy duty bladder. Clean out red lint screen. Removable nozzle may be rinsed if necessary. Refer to page 8.
3. Replace the 2-in-1 water tank on the machine.
4. Any loose hair or debris can be pulled from the brush roll and thrown away.
5. To clean attachments, remove from hose and rinse in clean, running water. Dry before storing. Clean the hose by suctioning clean water from a tap. Before wrapping back on machine, lift end of hose and stretch out to ensure all water is cleared from hose. Refer to page 9, images 11 and 12.
6. Wipe the machine's exterior with a soft cloth.
7. After carpet is dry, vacuum again to remove hair and fuzz.

## WARNING

To reduce the risk of electric shock, push power button  off and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

## Machine storage

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Put the unit away in a closet or basement for the next use. Store cleaner in a protected, dry area. Since this product uses water, it must not be stored where there is a danger of freezing. Freezing will damage internal components and void the guarantee.

# Maintenance & Care

## Brush belt and brush removal & replacement

Occasional replacement of the brush belt or brush may become necessary. If needed, please follow instructions below.

1. Turn off machine and unplug from outlet. Wrap hose and cord on racks.
2. Remove 2-in-1 water tank and set aside.
3. **IMPORTANT: Fully recline handle.**
4. Locate the belt access door and insert the flat end of a screwdriver into the slots on the belt access door to remove.
5. Flip the unit on its side and use a Phillips head screwdriver to remove the screw on the red belt cover and set screw and cover aside.
6. Remove the screw from the white pivot arm connector and set screw and connector aside.
7. Remove the black pivot arm and brush belt. If worn or damaged, replace with a new brush belt.
8. If necessary, the brush roll can be removed for cleaning or replacement. To remove, rotate the brush out of brush housing and pull brush off axle attached to remaining end cap. The remaining pivot arm can be removed by removing the other pivot arm connector and screw (this will allow for full access to brush chamber for cleaning). Make sure "keyed" end of metal rod is aligned with slot in pivot arm before reassembling. Replace brush on axle, cogged-side last. You may need to rotate brush to allow it to slide all the way down the axle.
9. Reattach brush belt by installing onto toothed pump pulley and then onto toothed end of brush.
10. Reattach pivot arm, white pivot arm connector and screw.
11. Reattach red belt cover and screw.

**NOTE: Do not over tighten screws.**

12. Reattach belt access door.

If you have any questions or are having trouble removing, replacing or reinstalling your brush belt or brush, please call BISSELL® Consumer Care.

3.



4.



5.



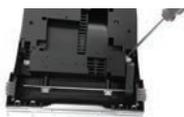
6.



7.



8.



9.



# Maintenance & Care

## Pump belt removal & replacement

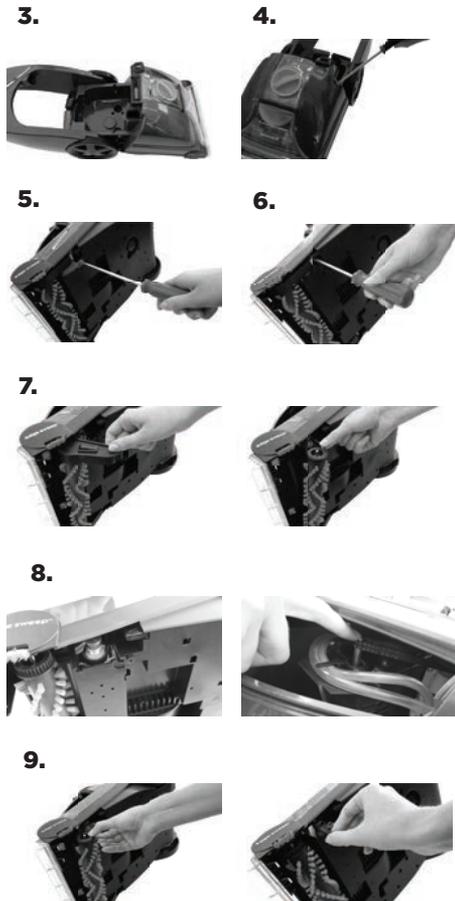
Occasional replacement of the pump belt may become necessary. If needed, please follow instructions below.

1. Turn off machine and unplug from outlet. Wrap hose and cord on racks.
2. Remove 2-in-1 water tank and set aside.
3. **IMPORTANT: Fully recline handle.**
4. Locate the belt access door and insert the flat end of a screwdriver into the slots on the belt access door to remove.
5. Flip the unit on its side and use a Phillips head screwdriver to remove the screw on the red belt cover and set screw and cover aside.
6. Remove the screw from the white pivot arm connector and set screw and connector aside.
7. Remove the black pivot arm and brush belt. If worn or damaged, replace with a new brush belt.
8. Remove pump belt and replace with a new belt by attaching to larger red pulley and then to the silver motor shaft.

**NOTE: Spinning the red pulley a few times will help center belt and ensure correct assembly.**

9. Reattach brush belt by installing onto toothed pump pulley and then onto toothed end of brush.
10. Reattach pivot arm, white pivot arm connector and screw.
11. Reattach red belt cover and screw.
12. Reattach belt access door.

If you have any questions or are having trouble removing, replacing or reinstalling your pump belt, please call BISSELL® Consumer Care.



# Troubleshooting

## **WARNING**

To reduce the risk of electric shock, push power button  off and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

<b>Problem</b>	<b>Possible causes</b>	<b>Remedies</b>
<b>Reduced spray OR no spray</b>	Bladder may be empty.	Turn power switch OFF; Refill bladder with clean hot tap water.
	2-in-1 tank may not be seated properly.	Turn power switch OFF; remove tank and reseal tanks.
	Pump may have lost prime.	Turn power switch OFF; after 1 minute, turn ON and depress spray trigger.
	Pump belt may be broken.	Press power pedal  off and unplug from outlet. Follow pump belt removal & replacement instructions on page 14.
<b>DirtLifter PowerBrush does not turn</b>	The brush belt or pump belt is off or broken.	Press power pedal  and unplug from outlet. Follow brush and pump belt removal & replacement instructions on pages 13 and 14.
<b>Cleaner not picking up solution</b>	ReadyTools dial may be on the wrong setting.	Set ReadyTools dial to either FLOOR CLEANING or TOOLS for the cleaning job.
	Poor tool position. (Hand held attachments only).	Adjust angle; apply more downward pressure.
	Removable nozzle may not be properly attached.	Make sure nozzle is on correctly by slightly raising front of machine to line up slots on the base of the machine with the hooks on nozzle. Attach at base first and then click nozzle into place. Refer to image 5 on page 8.
	2-in-1 tank lid is not properly installed.	Re-install lid; refer to image 5 on page 7.
	2-in-1 tank is not properly seated.	2-in-1 tank must be firmly seated to function; remove and reseal 2-in-1 tank.
	2-in-1 tank has picked up maximum dirty water.	Empty 2-in-1 tank and refill, refer to the Operation section.
	The lint screen may be clogged.	Clean out lint screen. Refer to page 8.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL® product.

# Consumer Guarantee

This guarantee gives you specific legal rights, in addition to rights you may have under the Australian Consumer Law. If you need additional instruction regarding this guarantee or have questions regarding what it may cover, please contact your local BISSELL Consumer Services on the details set out below.

## Limited 2 Year Guarantee (from the date of purchase by original purchaser)

Subject to the \*CONDITIONS identified below, BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL's option, free of charge, any defective or malfunctioning part due to manufacturer defect. This guarantee applies to product used for personal purposes, and not commercial or rental service. This guarantee does not apply to fans or routine maintenance or consumable components such as filters, belts, brush rolls, etc., damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the user guide. BISSELL recommends that the original packaging be kept for the duration of the guarantee period in case such need arises within the guarantee period that the item needs re-packing and transportation.

It may be necessary to obtain some of your personal information, such as a mailing address, to fulfill terms of this guarantee. Any personal data will be handled pursuant to BISSELL's Privacy Policy, which can be found at [www.BISSELL.eu](http://www.BISSELL.eu).

### \*CONDITIONS OF THE GUARANTEE

Subject to whether such loss is reasonably foreseeable, BISSELL and its in-country distributors are not liable for incidental or consequential damages of any nature associated with the use of this product.

### FOR AUSTRALIAN CONSUMERS ONLY:

OUR GOODS COME WITH GUARANTEES THAT CANNOT BE EXCLUDED UNDER THE AUSTRALIAN CONSUMER LAW. YOU ARE ENTITLED TO A REPLACEMENT OR REFUND FOR A MAJOR FAILURE AND FOR COMPENSATION FOR ANY OTHER REASONABLY FORESEEABLE LOSS OR DAMAGE. YOU ARE ALSO ENTITLED TO HAVE THE GOODS REPAIRED OR REPLACED IF THE GOODS FAIL TO BE OF ACCEPTABLE QUALITY AND THE FAILURE DOES NOT AMOUNT TO A MAJOR FAILURE.

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# Consumer Care

If your BISSELL® product should require service or to claim under our limited guarantee, please contact us as follows:

### Website and Email:

[www.BISSELL.com.au](http://www.BISSELL.com.au)  
[www.BISSELL.co.nz](mailto:www.BISSELL.co.nz)

### Telephone:

Australia: 1300-247-735

New Zealand: 0800-247-735

### Write:

BISSELL AUSTRALIA PTY LIMITED  
42 Rocco Dr.  
Scoresby 3179  
Victoria  
Australia

Replacement parts and accessories are available for purchase.

To purchase visit [www.BISSELL.com.au](http://www.BISSELL.com.au).

## Visit the BISSELL website: [www.BISSELL.com.au](http://www.BISSELL.com.au)

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: \_\_\_\_\_

Please record your Purchase Date: \_\_\_\_\_

**NOTE: Please keep your original sales receipt. It provides proof of the date of purchase in the event of a guarantee claim. See guarantee for details.**



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