

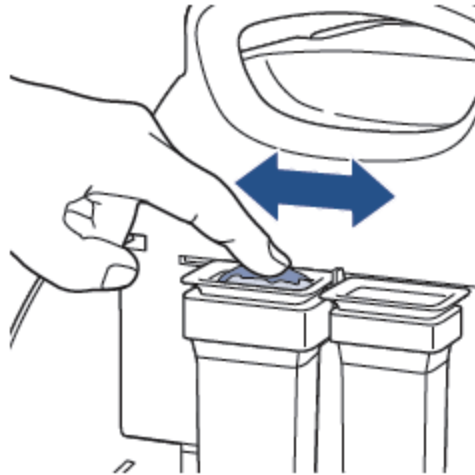
My SpotClean™ Turbo has no suction to the hose | Support

*Do not exceed the full line on the dirty water tank

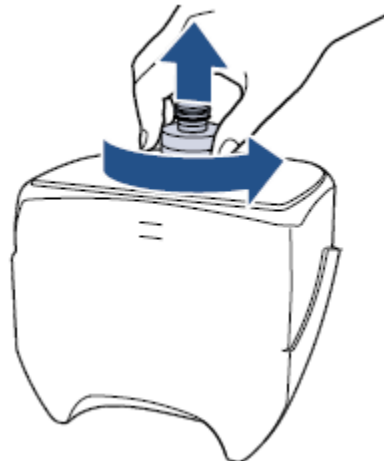
- Take tool nozzle off hose
- Check for debris build up or clogging
 - If clogged, run warm water in and on the tool
- Suction warm water with tool back on
- Check for cracks in the tool nozzle
- If there are any cracks or damage to the tool, it will need to be replaced
- Remove dirty water tank



- Turn machine on and check for suction at motor duct next to red link screen
- If there is no suction, contact us
- If there is suction, check the red lint screen for debris and clear any build-up



- Check that the clean water and dirty water tank are seated properly on machine
- If still no suction, remove dirty water tank and make sure the red suction gate is not stuck to the right side of the gate
- The suction gate is located near the bottom of where the dirty water tank sits on the right-hand side (Note: machines made in late 2014 do not have a suction gate)
- If it is stuck, remove suction gate door by unscrewing the two screws with a Philips head screw driver and lifting off
- Once off, clean debris from inside
- Once clean, replace the suction gate door and two screws
- Make sure the suction gate is properly closed once debris is removed
- Check that the clean tank is seated properly on the machine with no gaps
- Check that the auto-load gasket is placed correctly
- If gasket missing, remove clean water tank and check inside it for missing gasket
- Tighten the cap on the bottom of the water tank



- Turn the machine on and see if the "float flap door" is activating prematurely
- If so, a new float flap door will need to be ordered
- Empty dirty water tank



- Make sure hose is firmly attached to the side of the machine
- If not, reinsert as necessary and twist into place
- If still no suction, contact us