

JOB DESCRIPTION

Post: Butcher

Responsible To: Butchery Manager

This role sits at the heart of the Macknade butchery experience, combining skilled whole-carcass preparation with friendly, knowledgeable customer service. You will craft high-quality cuts and products, maintain exceptional counter displays, and support customers throughout their visit, delivering the outstanding quality and service Macknade is known for.

Key Responsibilities:

- To provide excellent service to our customers, engaging with them throughout their Macknade experience.
- Prepare meat from the carcass and ensure the finished product is of an excellent standard and meat displays are of the highest quality.
- Undertaking a variety of duties such as prepare a variety of products, including sausages to the highest standard accurately preparing and serving butchery products, Till operation, counter preparation and cleaning duties within the business.
- To accurately process customer transactions at the point of sale.
- To maintain the counter presentation to a high standard including stock replenishment and rotation.
- Maintain the butchery HACCP procedures and ensure these are carried out, monitored and recorded correctly throughout the butchery.
- To actively participate in stock take and staff meeting.
- To participate in staff meetings and undertake training based on individual and operational needs.
- To comply with legislative requirements, company policies and guidelines in respect to health & safety and data protection.
- To ensure the Macknade vision, ethos and values are at the heart of the customer experience at every touchpoint.

- To demonstrate positive personal and professional behaviour as specified in the Staff Code of Conduct.
- To undertake any other duties as reasonably requested.

Skills & Ability:

- Previous experience of whole carcass butchery and/or previous experience as a Chef.
- Excellent knife skills.
- The ability and drive to deliver outstanding customer service.
- Good organisational skills and the ability to prioritise tasks effectively.
- Excellent communication skills
- Ability to work efficiently in a fast-paced environment while maintaining high standards.