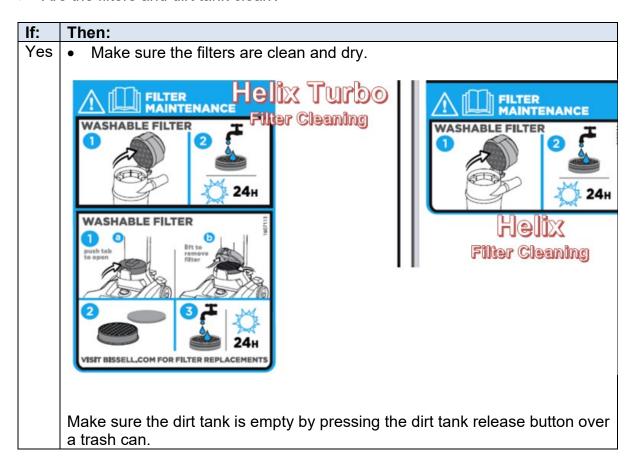
## PowerForce Helix 2111F

## **No Suction or Low Suction**

Filters & Dirt Tank Hose Lower Hose

> Are the filters and dirt tank clean?



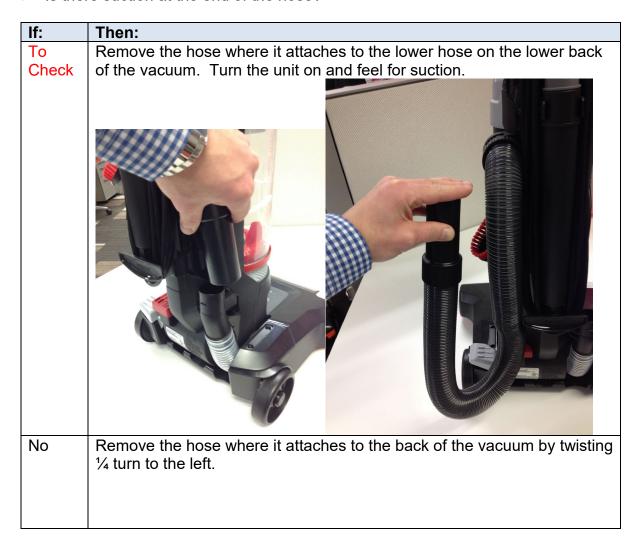


If the brush is not turning refer to "Brush not turning" Troubleshooting.

No Continue troubleshooting

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> Is there suction at the end of the hose?





Check the entire length of the hose for any holes, cracks, or damage and replace if needed.



Next, run a broomstick through it to remove any clogs or obstructions.



Yes

Continue troubleshooting

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> Is the lower hose clogged?

If:	Then:
To check:	Unplug the vacuum and remove the screw on the lower back of the machine holding the lower hose in place.



Pull the lower hose flat to the ground



Yes - Clogged

Insert a broomstick to push any clogs thru.



No

If other steps have not resolved the issue,

**BISSELL Consumer Care**: please refer to the product changeover guide.

External Support: Contact BISSELL.

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