My SpotClean Turbo is leaking | Support

- Check for cracks in hose
- o If there are cracks or damage in hose please contact us
- Remove clean water and solution tank
- Check that the cap on the clean water tank is on securely
- If the red auto-load gasket and caps are correctly assembled and there is still leaking, please contact us
- Remove dirty water tank
- Check for cracks or damage on the tank
- Empty tank and be sure not to overfill past the full line
- Check suction gate area and clean if there is debris
- If it is stuck, remove the suction gate door by unscrewing the two screws with a Philips head screwdriver and remove the clear plastic cover
- o Clean any debris inside
- o Make sure the suction gate is properly closed once debris is removed and reinstall screws

If still no suction, contact us