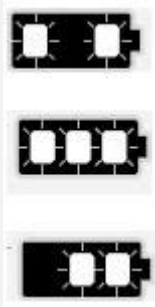








CrossWave X7 Light Indication/Error Codes | Support

CrossWave X7 Light Indication/Error Codes

Error Notification	Light Indication	Possible Causes	Remedies
Lights Blinking in Battery		Safety Shut Off/Internal Error	Turn machine off > Remove from docking station and keep turned off for 10 minutes > Attempt to turn machine back on > If issue persists, Contact Us
Triangle Error and Fan Error indicators are blinking		Fan Error	Turn machine off for 10 minutes > Attempt to turn machine back on > If issue persists, go to Cleaning Dirty Water Tank
Dirty Water Tank Full indicator blinks 4 times, then turns solid		Dirty Water Tank is full, Dirty Water Tank is not seated properly, or Dirty Water tank	Go to Cleaning Dirty Water Tank

		sensors are dirty	
Clean Water Tank indicator blinks then turns solid and brush roll window blinks blue 4 times then turns solid white		Clean Water Tank is empty/not seated properly	Remove Clean Water Tank > Fill with water and BISSELL formula > Reseat tank, pressing it firmly into place until it clicks
Brush Roll Window is blinking blue and triangle error light is blinking		Pump Error	Turn machine off for 10 minutes > Attempt to turn machine back on > If issue persists, Contact Us
Brush roll window is blinking white and blue		Brush Window not Attached	Remove and reinstall brush window > hook the two hooks in front and rotate back until it clicks into place
Brush roll window is blinking white and triangle error light is blinking		Brush Roll Obstruction	Go to Brush Not Turning

If remedy does not resolve the issue, please [Contact Us](#)