

Disclaimer: This document is a general reference guide for cleaning and maintaining specialty tile. Always follow manufacturer recommendations for installing & maintaining products. If available, these are typically located in each box of tile and sometimes online. The following guide provides general information and should be read in its entirety.

[Recommended cleaners can be viewed & purchased here.](#)

Specialty tile constitutes a range of innovative products that constantly grows each year. With proper maintenance, tile and grout appearance are preserved, slip resistance can be maintained (when applicable), and hygienic benefits can be utilized. When properly cared for, especially tile can have a long lifespan, but it is important to understand the maintenance that applies to your material. There is a wide variety of special and custom products suitable for various applications, and it's important to be aware of features that may need special care or attention, such as metal accents or hand painted finishes. The following guide provides practical information on the care and maintenance of specialty tile.

Terracotta / Lauren Liess Terra Collection

- Terracotta tile naturally develops patina as it ages.
- Regularly inspect tiles and have any damaged tiles professionally removed/replaced.
- Promptly wipe spills & splashes and clean with a damp cloth or sponge, then promptly dry with a soft cloth.
- Do not expose tile to excessive moisture or soaking as this can damage the glaze and result in product failure.
- Tiles are sealed out of the kiln, so it's not necessary to reseal them prior to grouting. Grout can be sealed after if desired.
- Mild soap is the manufacturer suggested cleaning agent.
- Never use abrasive products or brushes.
- Never scrub with rough materials that may scratch the surface.
- Do not use painter's tape or adhesive tape on hand painted products.

Wood Cladding / Baywood Collection

Staining/Painting

- The Baywood Collection will absorb stain and paint.
- If a more polished look is desired, products can be sanded and stained a few times.
- Any stains or paints must be meticulously applied in thin layers in order to keep the wood grain visible.

Cleaning

- Warm soapy water is recommended to clean the tiles.
- Wood cleaning products can also be used to clean.
- Avoid using chemical based cleaners.
- Grout is not recommended. Each tile has a 1mm gap to allow for expansion.

Metal

- Metal tiles are made a handful of different ways. For this reason, there is not a one size fits all approach to apply universally to all metal tile. It is pertinent to find out the best way to clean your specific tile from the manufacturer.
- Most metal tiles can be cleaned with warm water and dishwashing detergent.
- Stainless Steel cleaner can be used for stainless steel and can be dried with a lint-free cloth.
- Hard water deposits or stains can be removed with a paste of baking soda and water. Apply to the entire surface with a cloth (not a brush) and rinse off using warm water, then dry with a lint-free cloth.
- Never use abrasive brushes or sponges on metal products as they will scratch the surface.