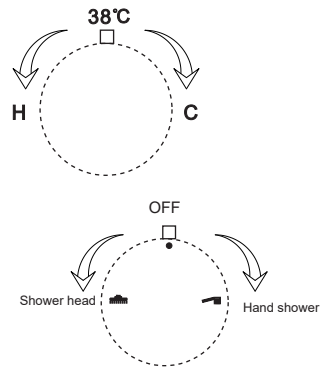


## How to use

1. Temperature Control Handle, rotate clockwise for cold, and rotate anti-clockwise become hot. Anti-clockwise at the end of rotation is 38°C.
2. Diverter handle, rotate clockwise for shower head water, rotate anti-clockwise for hand shower water.
3. If Hot water over 38° is required, Press the Position Button, and continue to rotate.



## Maintenance & Care

To avoid damage it is necessary to consider the below guidelines.

1. To clean the mixers surface use clean hot soapy water. ONLY use soft fabric cloths.
2. DO NOT use cleaning solutions that contain hydrochloric acid, formic acid, concentrated caustic soda, chlorine or acetic acid as they can cause considerable damage.
3. DO NOT use any coarse cleaning powders or brushed to clean the mixer.
4. If there is irregular water pressure & water flow is reduced, please check if the spout is clean, if not brush the spout after vinegar soaking.

## Warranty Requirements

For full warranty terms and conditions please visit the warranty section of our website. Please pay attention to the below. Failure to do so will void your warranty:

1. Do not use acid cleansers
2. Do not use abrasive cleansers
3. Do not use abrasive cloths

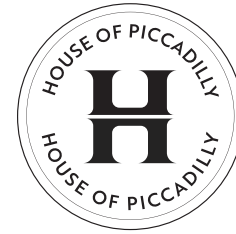
## Troubleshooting

Fault: Hot is coming out when I select cold or vice versa:  
Cause: Hot and cold pipes are connected the wrong way around.

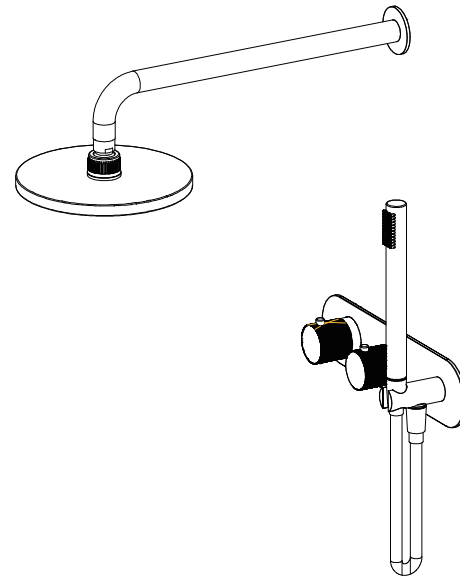
Fault: Fluctuating flow rate:  
Cause: Possible blockage in the system or operating conditions is incorrect.

Fault: Low or no flow from the valve:  
Cause: Possible blockage in the system, operating conditions is incorrect or there is a blockage in the system.

Fault: Leak from the valve:  
Cause: The holder isn't inserted to the bottom.



# Installation Guide Vienna Concealed Shower Set HOP-VIE-211



## Important Information

It is recommended that this product is installed by a qualified professional.

Please remove all packaging and check this product to ensure it has not been damaged or any parts are missing.

Before installing please make sure this is the correct model and you have all the parts required for installation and usage.

The printed picture is for reference only, this product is according to the actual goods.

Please check all the accessories are present.

Always read these instructions carefully and keep for future reference

## Operating Information

Operating Pressure

Minimum operating pressure 0.5 bar

Maximum operating pressure 8 bar

## Pre-Installation

1. Before installing the mixer, flush through the pipe work to remove any debris & other impurities that can enter the tap.
2. Turn off water supply at the isolation valves before commencing with work.
3. To avoid damage, please make sure the water inlet flexible pipes are not twisted when in use.

## Installation

Get all accessories ready according to picture (1) the left-hand side is for hot water inlet, and the right-hand side for cold water inlet. (Please note LH & RH side is when viewing the product from the front).

1. Fit valve in desired position and connect hot and cold pipework to valve. Connect pipework for hand shower and shower arm.
2. Ensure all drill holes are correct, according to diagram 2.
3. Attach the plate cover and valve controls with Allen key provided. Connect the shower arm and shower arm cover.
4. Attach rain shower head and hand shower to adapter.

PLEASE MAKE SURE YOU FULLY TEST YOUR PRODUCT BEFORE TILING ETC.  
WE WILL NOT BE RESPONSIBLE FOR ANY COSTS INVOLVED IN REMOVAL OF  
THE TAP IF YOU FIND THERE IS A FAULT.

