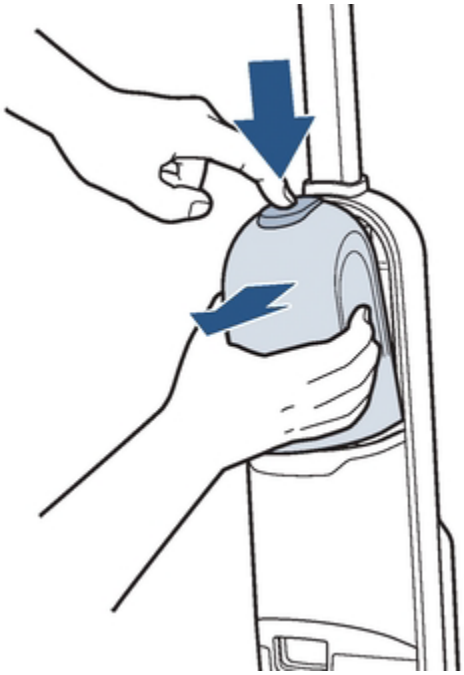
My CrossWave HF3 has no spray | Support

CrossWave HF3™ Cordless Multi-Surface Wet Dry Vac

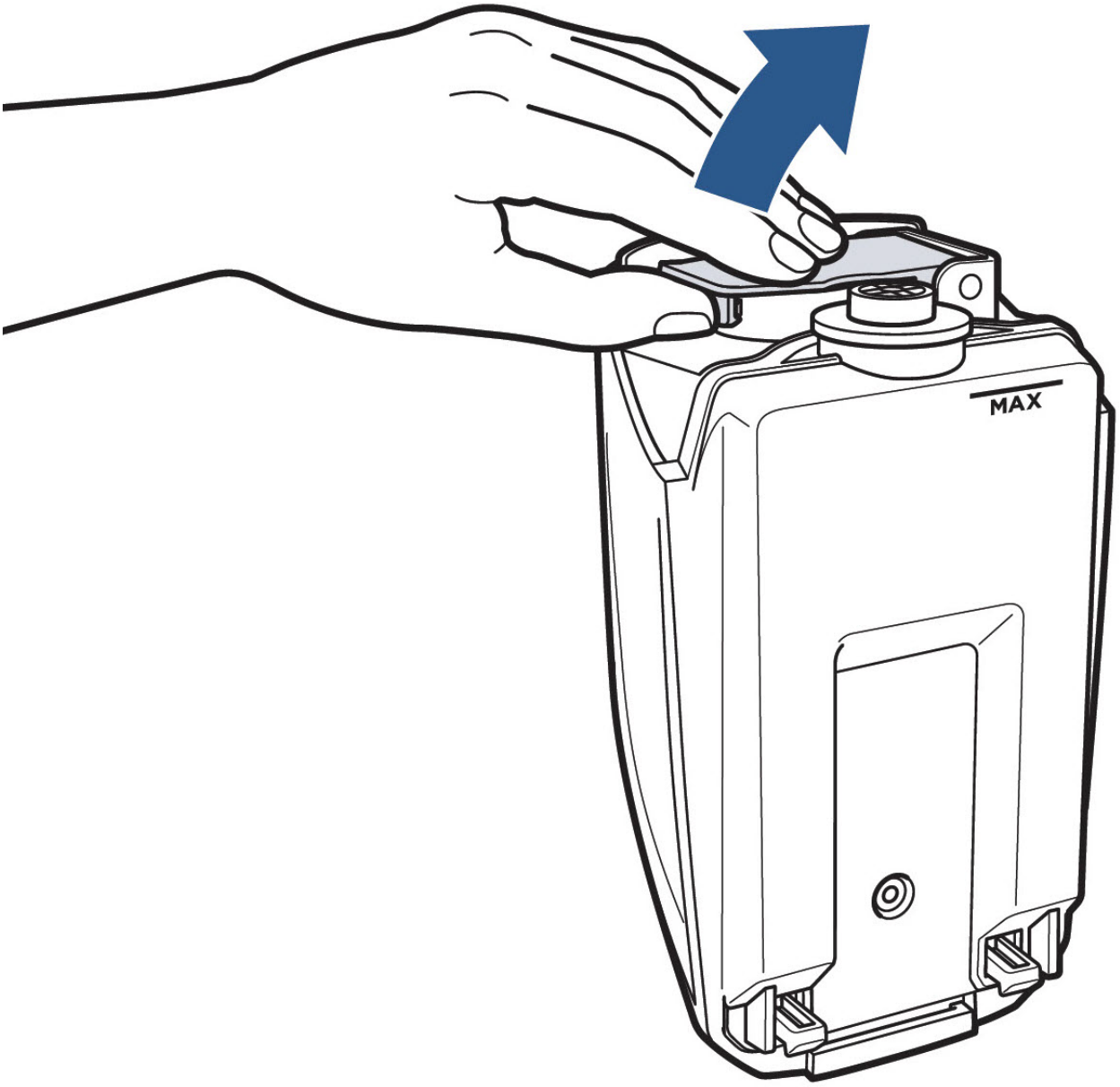
If your CrossWave HF3 isn't releasing solution, follow these steps to resolve:

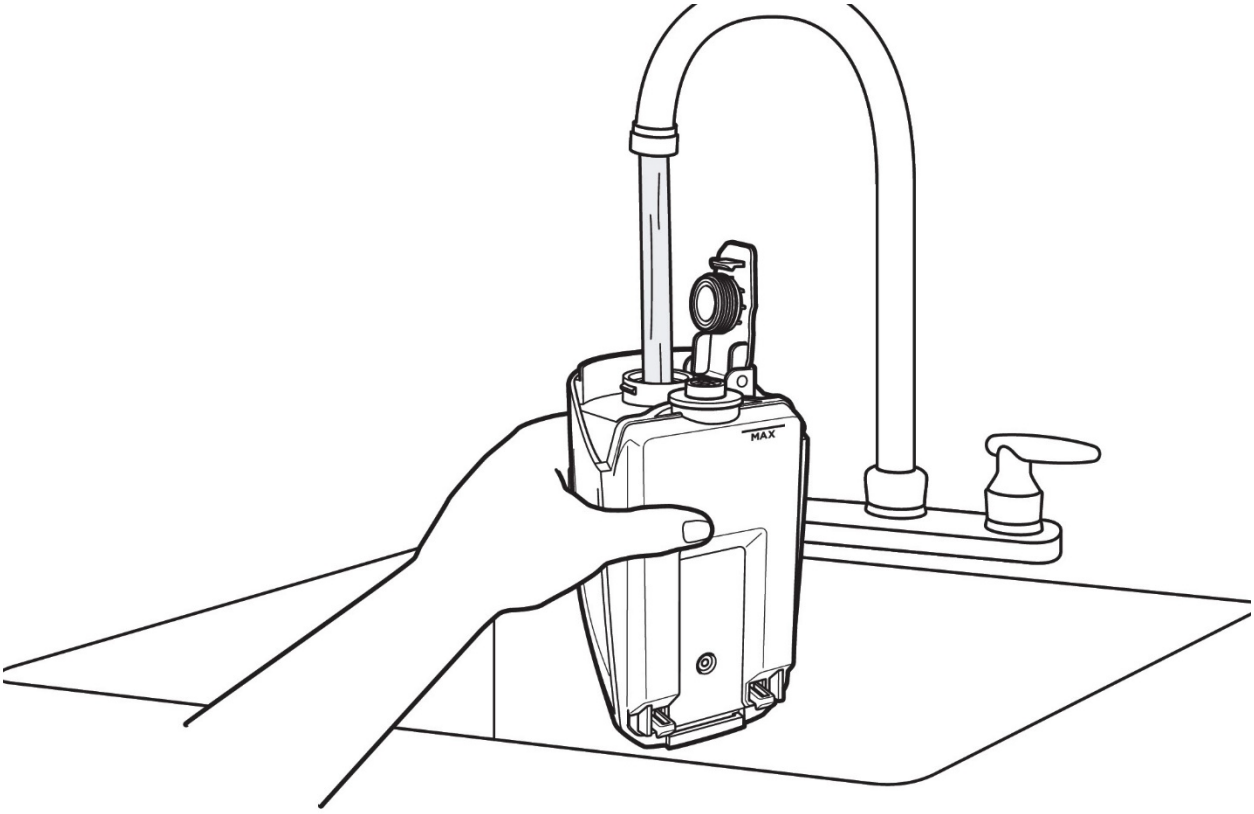
Fill clean water tank

- Turn machine OFF
- Remove clean water tank located on front of machine
    - Press button on top of tank > Pull out to remove

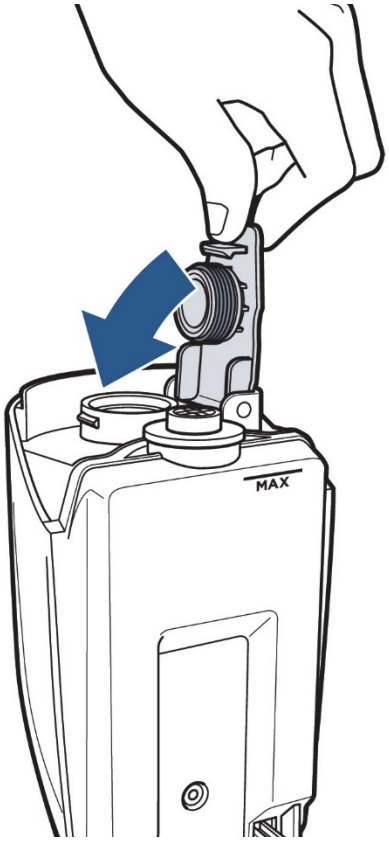


- Lift flap covering tank opening > Hold open
- Add warm water up to fill line on tank > Add BISSELL formula up to formula fill line


MAX



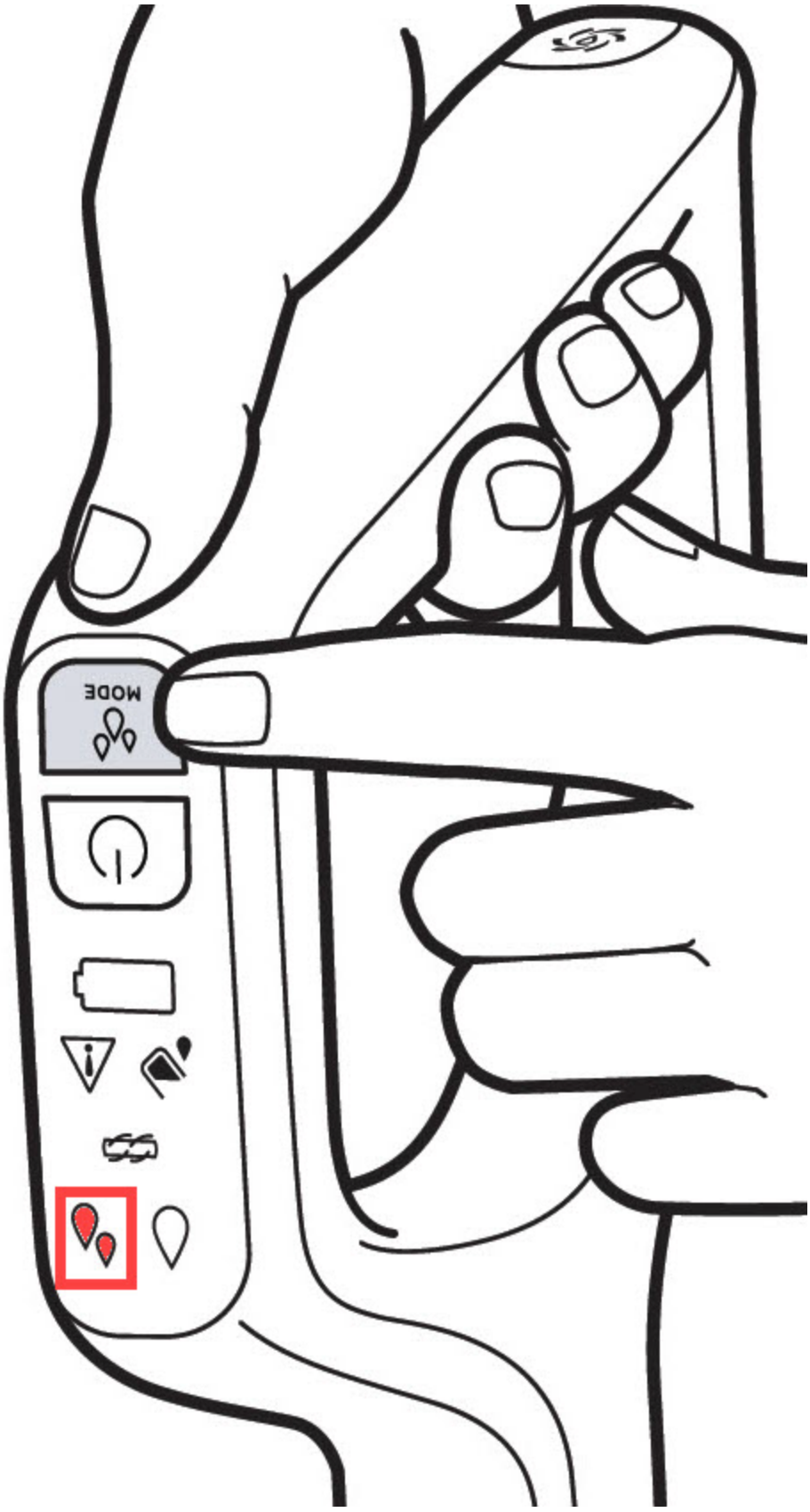
- Close tank flap
    - Ensure flap clicks when fully closed



- Insert tank by:
    - Placing bottom of tank into machine
    - Pressing top of tank into machine until tank clicks into place
    - Ensure firmly seated with NO gaps

Test for spray

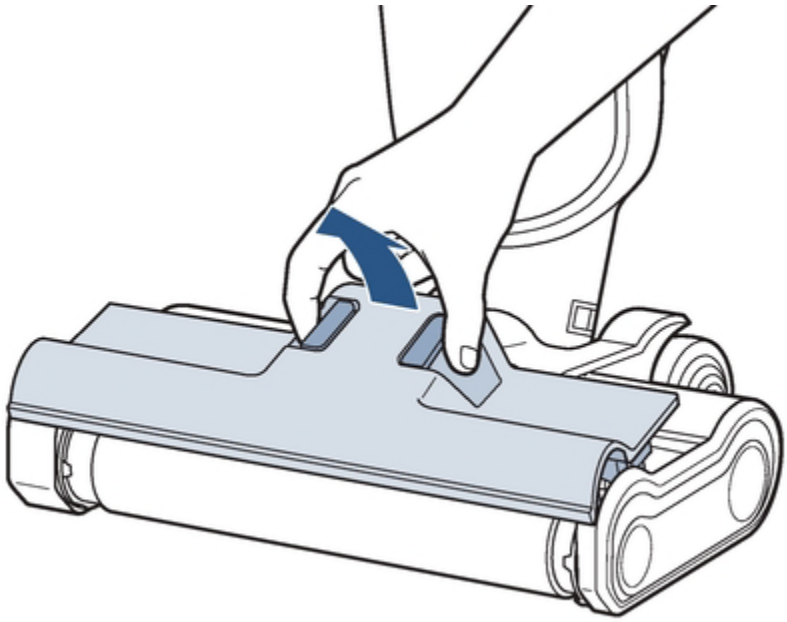
- Recline machine and turn ON > Machine defaults to LOW mode
- Change to HIGH spray mode
    - Press mode button
    - Ensure HIGH spray mode LED light is ON


MODE

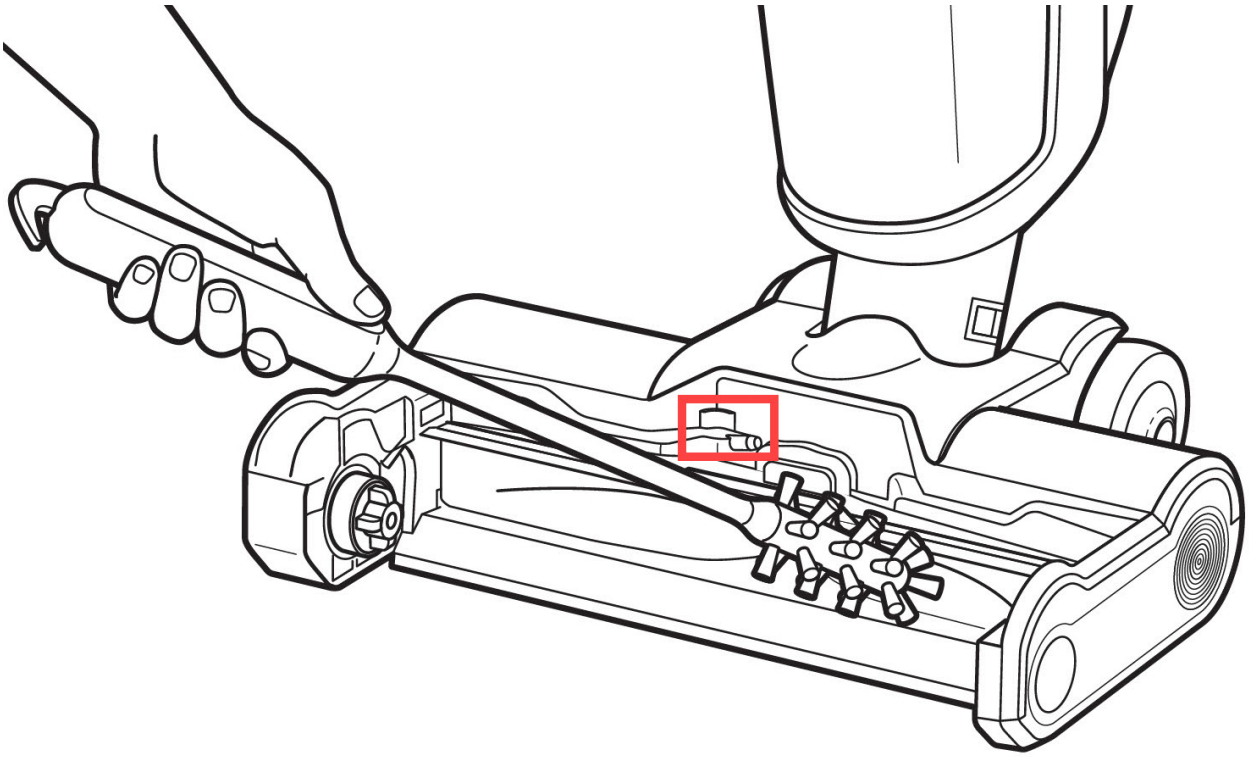
- Solution sprays automatically
- Make several test strokes on dry floor
    - Is there solution on floor?
        - Yes > Machine is spraying correctly
        - No > Continue to next step

Clean spray tip

- Turn machine OFF
- Remove brush roll cover > Pinch tabs and lift up

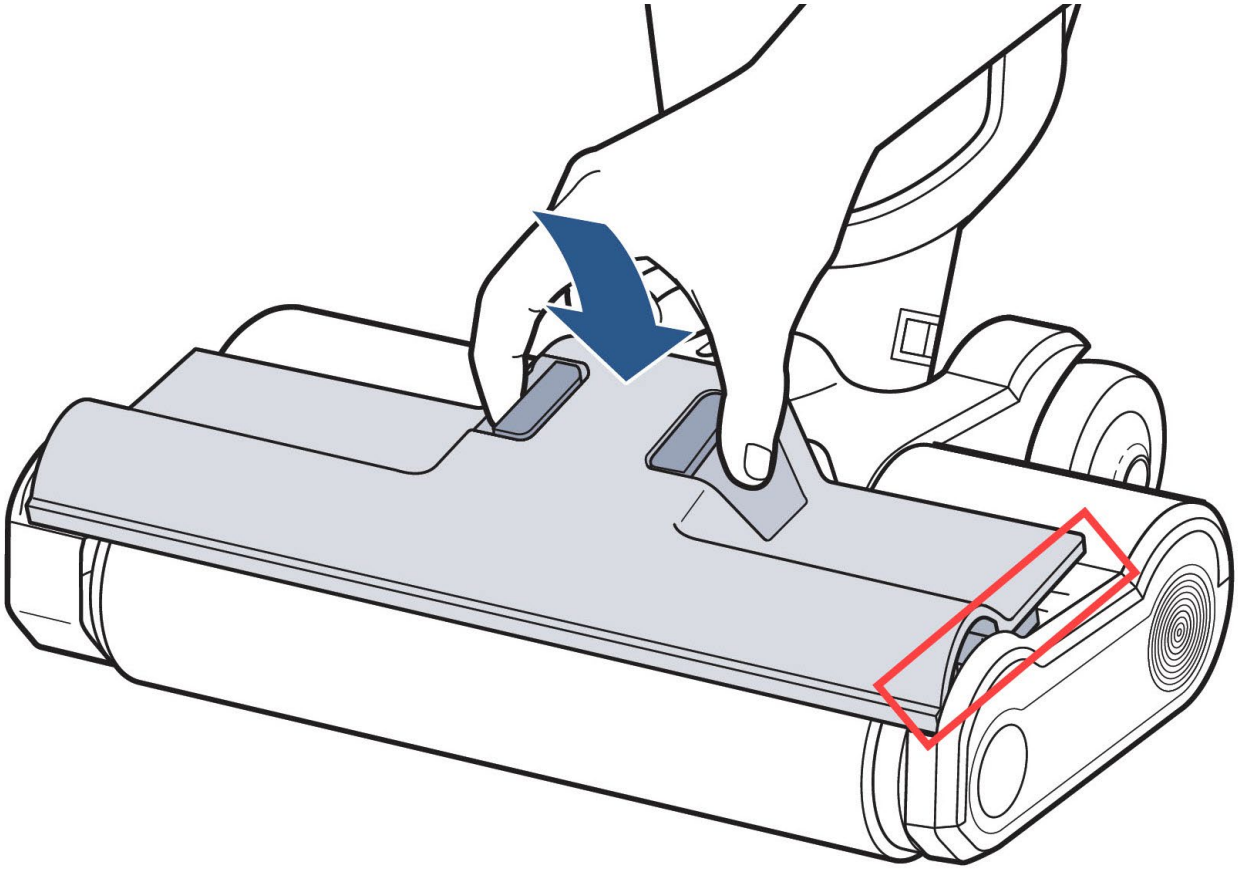


- Wipe spray tip with damp cloth
    - Located on left side of foot
    - Be sure to remove any product/mineral build up
- Use paper clip or toothpick to clean inside of spray tip
    - Remove any mineral build up



Reinstall parts

- Reinstall brush roll cover



- Recline machine and turn ON > Make several test strokes on a dry floor
    - If brush roll is wet > Machine is spraying correctly

Did this resolve your issue?

- If you still need assistance > **Contact Us**