

My CrossWave HF3 is leaking | Support

HF3™ Cordless Multi-Surface Wet Dry Vac

If your CrossWave HF3 is leaking, follow these steps to solve the issue

Store machine with empty tanks

- Always store machine with both clean and dirty tanks empty to prevent leaking

Only use warm or lukewarm water

- If overheated water (over 140 °F) is used > Damage will occur
- Use water directly from tap without heating

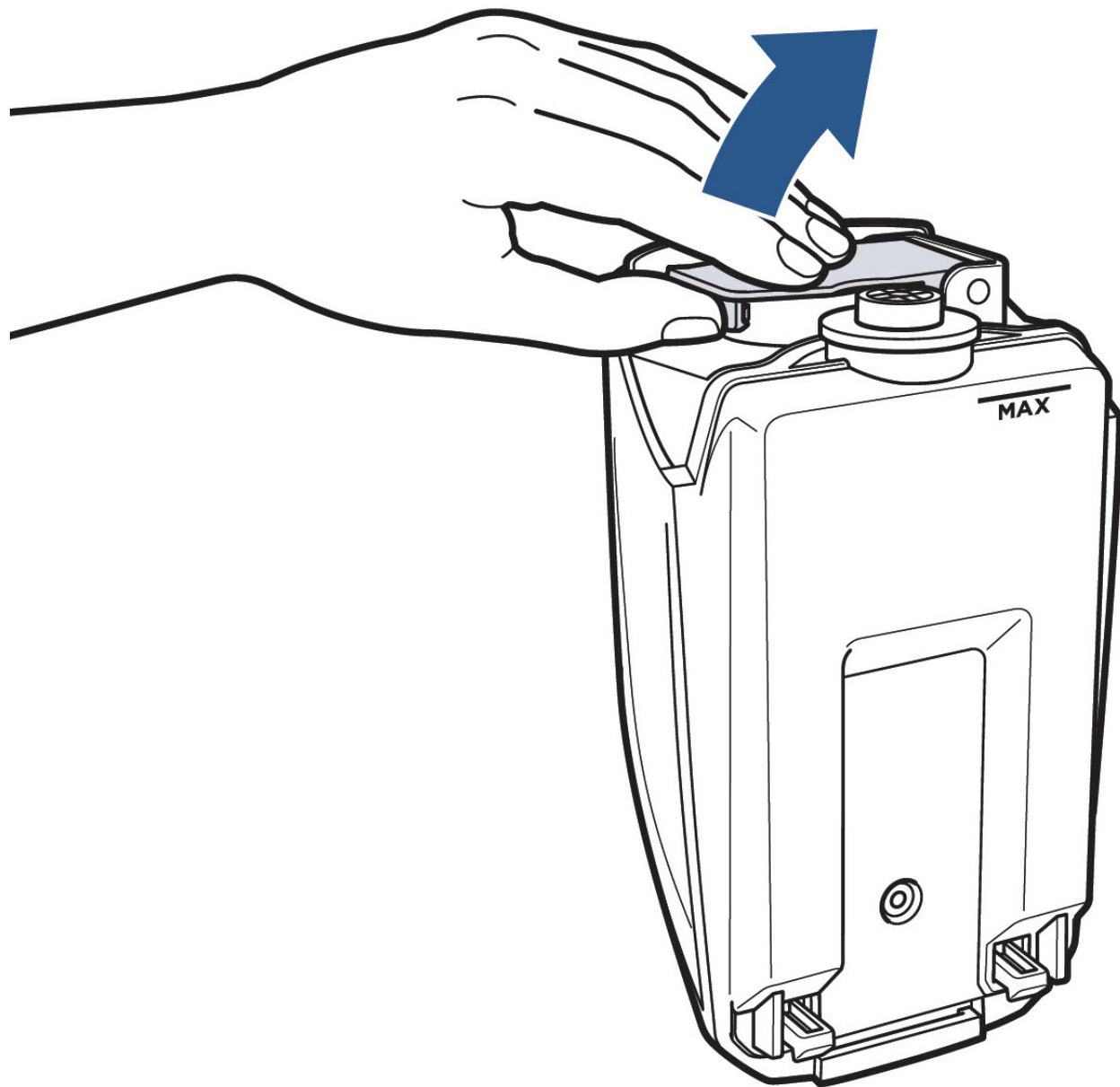
Check clean tank for damage

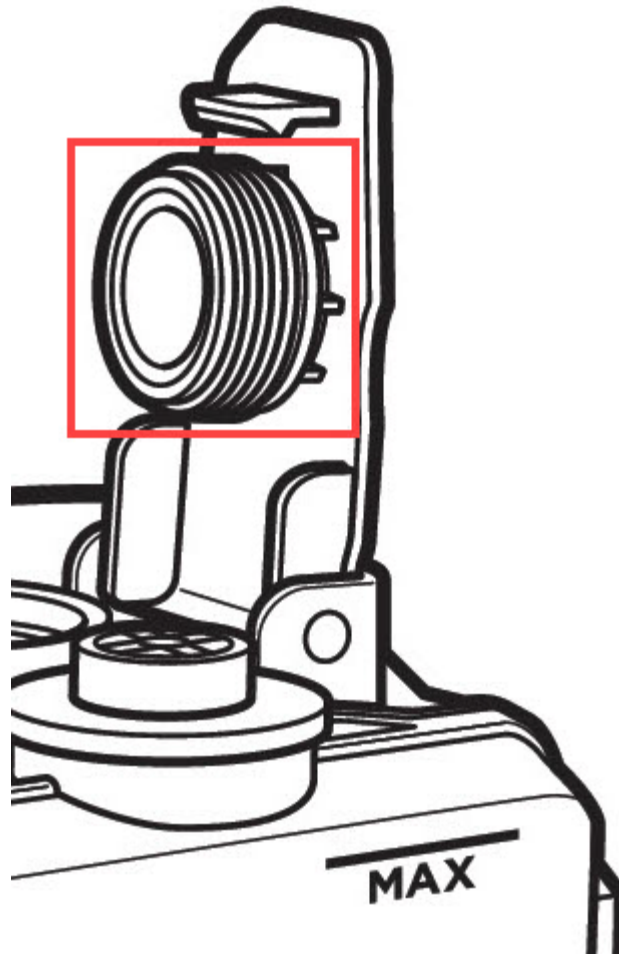
- Remove clean water tank

- Press button on top of tank > Pull out to remove

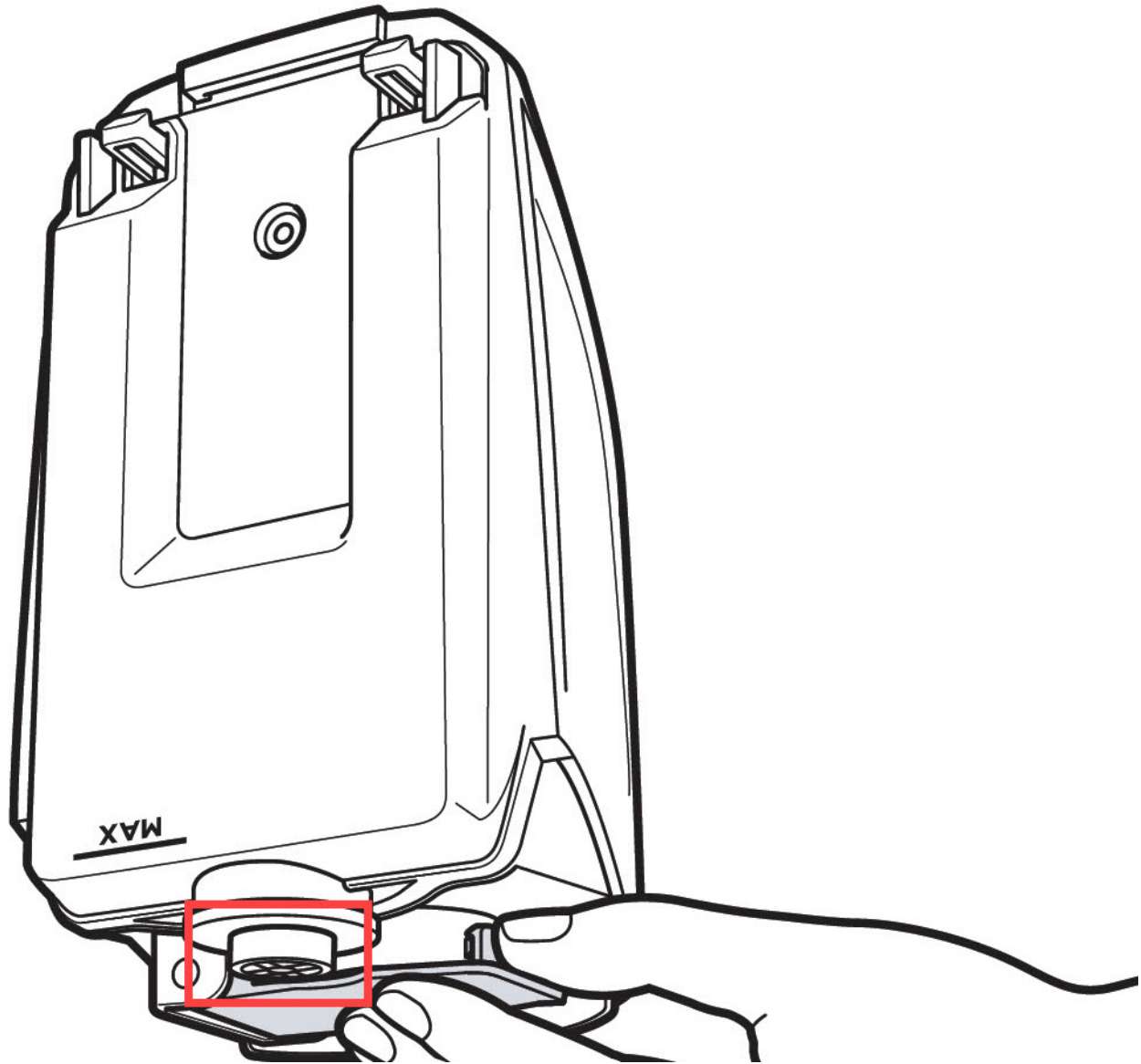


- Open tank flap





- Is rubber gasket torn or damaged?
 - No > Go to next step
 - Yes > Go to **Parts & Supplies** to replace tank
- Fill water tank with water
 - Hold over sink > Does tank leak from inlet port?
 - Yes > Go to **Parts & Supplies** to replace tank
 - No > Go to next step



- Check tank for cracks or warping
 - If tank is damaged > Go to **Parts & Supplies** to replace tank

Test machine

- Recline machine and turn ON
 - Make several test strokes to test for problem

Did this resolve your issue?

- No > Have you completed **No or Low Suction** troubleshooting?
 - No > Go to **No or Low Suction** for next steps