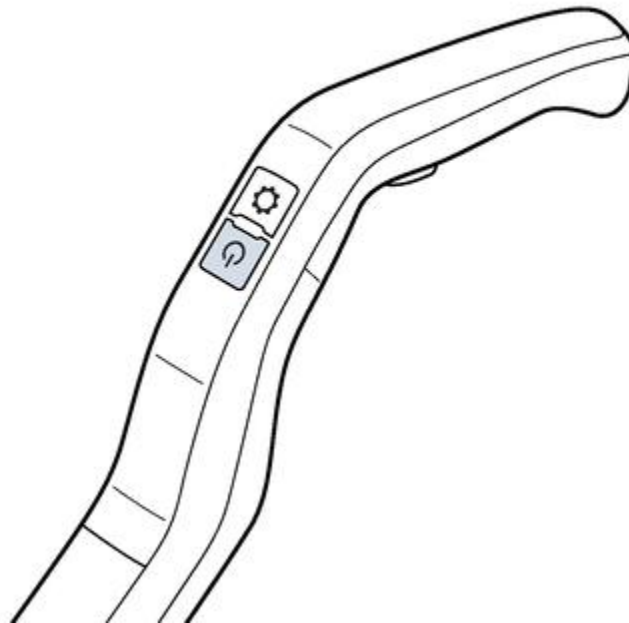


My CrossWave® Cordless Max has no power | Support

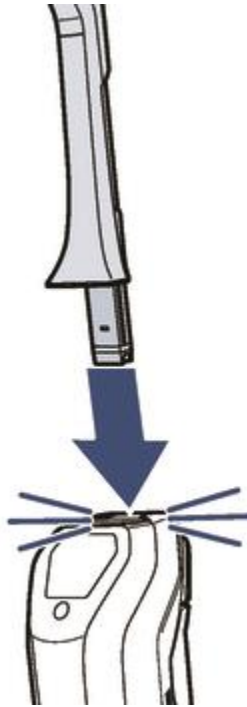
My CrossWave® Cordless Max has no power | Support

*Verify machine is sufficiently charged, and you are using BISSELL formula

- Press power button



- If machine turns on and then powers off refer to [Shuts off Automatically](#)
- If there are no visible LED lights on battery display, handle should be reinstalled
- Insert a blunt tip object (i.e. screwdriver or pen) into small circular area above clean water tank on back of machine
 - Pull up on handle while pushing blunt tip object into small opening to remove
- Once fully removed, reinstall handle until it clicks



- Turn machine on by pushing power button
- If machine still does not have power place machine on docking station
 - Check to see if battery is charging
 - If battery is charging there will be white LED lights in battery lighting up
 - If machine is charging but there is still no power to the machine, a replacement handle should be ordered
 - If machine is not charging on the docking station, a replacement docking station should be ordered

If machine is not charging and has no power, [Contact Us](#)