

**WARNING: For correct operation & installation, it is essential to observe these instructions**

WHOLE HOUSE WATER FILTRATION SYSTEM



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## INSTALLATION AND OPERATION MANUAL

### AQUACO CUSTOMER SERVICE

Thank you for purchasing an AquaCo Whole House Water Filtration System. Your system is a proven performer manufactured from only quality materials and components and will give years of 'spring fresh' water free of impurities if maintained properly.

Caution: Do not use with water that is microbiologically unsafe or with water of unknown quality without adequate disinfection before or after the system.

The system is designed for mains supply but can be used in other situations. For other types of water supply please contact My Water Filter® Customer Service Helpline [cs@mywaterfilter.com.au](mailto:cs@mywaterfilter.com.au).

The AquaCo filter systems cartridges need replacing regularly to maintain optimum performance. This is a simple procedure when following instructions. For cartridge replacements contact My Water Filter® [cs@mywaterfilter.com.au](mailto:cs@mywaterfilter.com.au).

My Water Filter® Customer Service Helpline **1800-769-300**.

### GUIDELINES AND WARNINGS

- Where line pressure exceeds 520 kPa, a pressure limiting valve must be installed. Protect the housing from water hammer.
- Use on cold water line only (with water up to 52°C). For installation over 52°C please enquire as to a suitable housing. Protect the housing from freezing.
- Avoid installing in direct sunlight.
- **Use PTFE thread seal tape on all connections. Use of pipe sealants will void warranty.**
- Do not overtighten. Too much tape or over tightening may cause head to split.
- For point of entry installations an approved dual check backflow prevention device must be fitted in accordance with national plumbing product codes.
- Do not use with water that is microbiologically unsafe or with water of unknown quality without adequate disinfection.
- This product must be installed in accordance with local plumbing regulations by a licensed plumber.

**Installation Note:** A water filter system/tap, like any product, has a limited life and may eventually fail. Also sometimes failure happens early due to unforeseen circumstances. To avoid possible property damage, this product should be regularly examined for leakage and/or deterioration and replaced when necessary. A drain pan, plumbed to an appropriate drain or outfitted with a leak detector, should be used in those applications where any leakage could cause property damage, and/or the water supply should be turned off if no one is home/present.

**INSTALLATION MUST BE COMPLETED BY A LICENCED PLUMBER. FAULTY OPERATION DUE TO UNQUALIFIED TRADESPEOPLE WILL RESULT IN VOIDED WARRANTY COVERAGE.**

## INSTALLATION

### BEFORE INSTALLATION

#### PROFESSIONAL INSTALLATION REQUIRED

Installation requires shutting water off to home, cutting home water supply pipe and using a welding torch to add piping and fittings. Specialized tools and skills are required. Not a do-it-yourself type of project.

#### POSITIONING YOUR FILTRATION SYSTEM

Choose a location where any water spillage will not cause damage. Make sure mounting position is solid so that the filter housing stays in position when changing filters. An isolation valve may be installed immediately prior to the filter to isolate the filter for changing the cartridge.

#### INSTALL PRE-FILTRATION SYSTEM

1. Isolate water supply and relieve pressure by opening a downstream tap.
2. Cut pipe to suit length of required valve and housing installation.
3. Use approved brass, galv/poly plumbing fittings to suit existing pipework. The female threads on the housing will receive tapered male threads. Thread into housing head carefully as too much tape or overtightening may cause it to split.  
Warning: Use PTFE thread seal tape on all connections. Use of pipe sealants will void warranty.
4. If using sweated fittings, allow enough time to cool before connecting to the housing.
5. Securely fix wall mount bracket/frame and pipework with suitable clips. Allow 150mm clearance on the sides and below the system for maintenance and services.
6. Flush debris from pipework.
7. Install filter cartridge as per cartridge replacement instructions (pg.7).

TYPICAL INSTALLATION

Figure 1

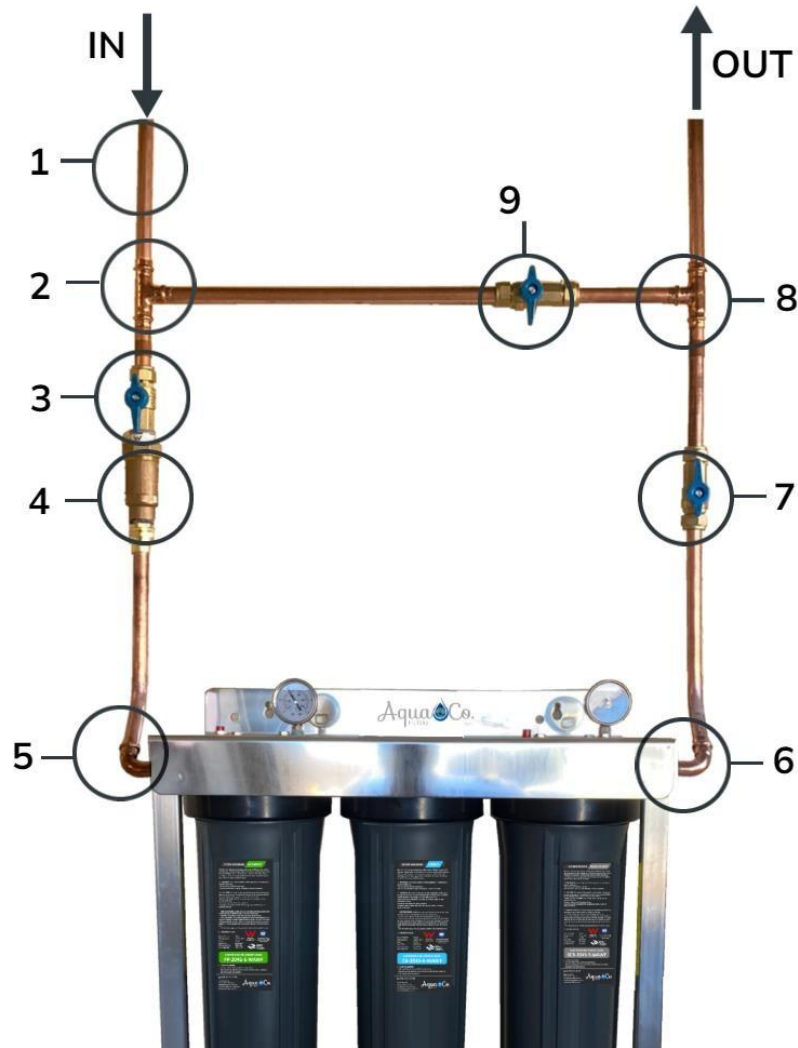
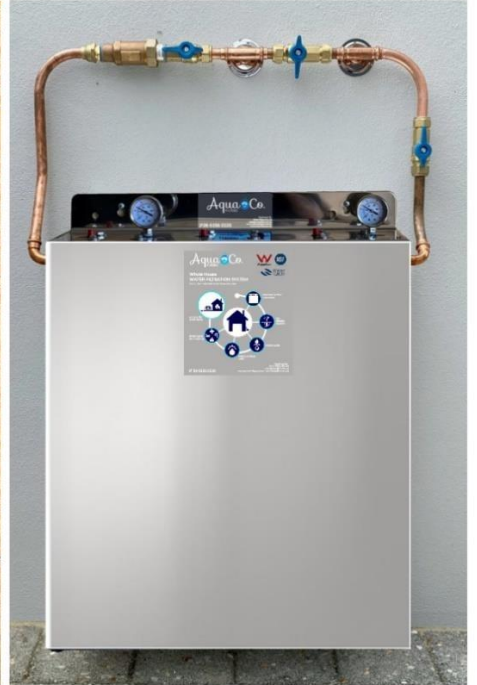


Figure 2

1. Inlet and Connecting Pipework (Not included)
2. Equal Tee (Not included)
3. Isolation Valve (Not included)
4. Backflow Prevention Valve (Not included)
5. 90 Degree Elbow (Not included)
6. 90 Degree Elbow (Not included)
7. Isolation Valve (Not included)
8. Equal Tee (Not included)
9. Bypass (Not included)

INSTALLATION IMAGES



## CARTRIDGE INSTALLATION / REPLACEMENT

To change the filter cartridge(s) please adhere to the following procedure:

1. Turn water supply off and relieve pressure by opening a downstream tap or pressing the red pressure relief button on the housing(s) (if fitted).
2. Unscrew the filter bowl(s). If difficult to undo, use the wrench provided. Remove old cartridge(s). We recommend replacing O-rings every 3 - 5 years to ensure a water tight seal, preventing any leaks.
3. Clean bowl(s) with soap and warm water and rinse thoroughly. Check O-Ring(s) for damage and if there is any, replace.
4. Check O-ring(s) lubrication and if necessary, apply a light coating of food grade silicone lubricant (or similar).
5. Remove all packaging from new filter cartridge(s) and insert into housing bowl(s) making sure cartridge(s) is properly seated over spigot in base of bowl(s). Remember to record the model no. of the cartridge(s) you use.
6. Hold bowl(s) upright while screwing onto head. Make certain that the spigot in the housing head(s) is located centrally to the cartridge(s) to make a good seal. Hand tighten bowl until firm. **DO NOT OVER TIGHTEN.**
7. Open downstream tap to allow air to be released and gently open water supply allowing all air to be purged.
8. Allow water to run for 2 minutes to flush the system.
9. Close down stream tap and check for leaks. Flush system for 10 minutes after any period of non-use more than 2 days. For a period of non-use of 2 weeks or more, it may be necessary to replace the cartridge.

**NOTE: TO RUN UNFILTERED WATER TO THE HOUSE (WHEN GARDENING OR FILLING THE POOL), PLEASE CLOSE VALVES GOING IN AND OUT OF THE FILTER SYSTEM (#3 & #7) AND OPEN THE BYPASS (VALVE #9).**

Figure 3

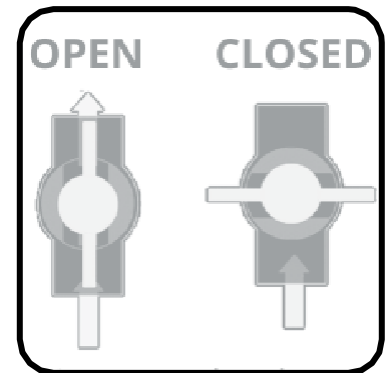
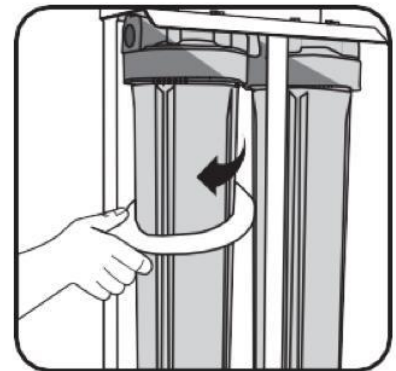


Figure 4



## REPLACEMENT GUIDE

To maintain the high quality of the purified water the cartridge(s) need changing every 12-18 months (this is dependent on water quality and usage). You can obtain replacement cartridges from your local AquaCo stockist. To maintain performance and warranty use genuine AquaCo replacements.







REPLACEMENT PARTS AND COMPONENTS



**STAINLESS STEEL ENCLOSURE**

Protects the filters from UV Rays, sun damage and extreme conditons. Reflects the sunlight whilst keeping low temperatures during the summer.



**BYPASS**

Allows to run unfiltered water. Useful when gardening, servicing and filling up the pool.



**ABS CAPS**

Strong resistance to physical impact and corrosive chemicals.



**STAINLESS STEEL BRACKET**



**STAINLESS STEEL STAND/FRAME**



**PREMIUM OR STANDARD**



**HIGH VIRGIN POLYPROPYLENE FILTER HOUSING**



**STAINLESS STEEL/GLASS PRESSURE GAUGES**

For pressure reading in and out of the system.



**SPANNER**

For tightening and loosing the filter housing.



**PRESSURE RELIEF BUTTONS**


For releasing the pressure when servicing or changing the filters.



**REINFORCED BRASS PORTS FOR MAXIMUM DURABILITY**

	<p><b>Premium Replacement Filters</b>  Set of replacement filter cartridges for the 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> stage of the whole house water filtration system.</p> <ul style="list-style-type: none"> <li>✓ Sediments</li> <li>✓ Chlorine</li> <li>✓ Pesticides &amp; Herbicides</li> <li>✓ VOCs (Acetone, Alcohol, Ethanol, Acetic Acid...)</li> <li>✓ Taste, Odours &amp; Colour</li> <li>✓ Heavy Metals (Copper, Arsenic, Mercury, Lead)</li> <li>✓ Parasites, Bacteria &amp; Viruses</li> <li>✓ Chloramines</li> <li>✓ Scale build up reduction</li> </ul> <p>*WORK FOR HARD WATER, CITY WATER, WELL WATER AND TANK WATER.</p>
	<p><b>Standard Replacement Filters</b>  Set of replacement filter cartridges for the 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> stage of the whole house water filtration system.</p> <ul style="list-style-type: none"> <li>✓ Sediments</li> <li>✓ Chlorine</li> <li>✓ Pesticides &amp; Herbicides</li> <li>✓ VOCs (Acetone, Alcohol, Ethanol, Acetic Acid...)</li> <li>✓ Taste, Odours &amp; Colour</li> <li>✗ Heavy Metals (Copper, Arsenic, Mercury, Lead)</li> <li>✗ Parasites, Bacteria &amp; Viruses</li> <li>✗ Chloramines</li> <li>✗ Scale build up reduction</li> </ul> <p>*WORK CITY/TOWN WATER.</p>



*Maintenance: Replacement filters are recommended to be changed every 18 months. However, replacement frequency also depends of water quality and usage.*

	<p><b>Filter Casing/Housing Sump</b>                  20" x 4.5" high virgin polypropylene filter housing with ABS caps and reinforced brass ports for maximum durability.</p> <p>*WORK FOR HIGH WATER PRESSURES.</p>
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*Maintenance: Filter housings are recommended to be changed every 10 years. However, replacement frequency can vary if filter housings have been dropped or are directly/indirectly exposed to the sun.*

	<p><b>Stainless Steel/Glass Pressure Gauges</b>                  Read the water pressure of the outgoing and incoming water for easy monitoring.</p>
	<p><b>Big Blue Spanner</b>                  Opening tool to tight and loose the filter housing for easy service and maintenance.</p>
	<p><b>Housing Sump O-Rings</b>                  Set of 2 O-rings for Housing Sumps. The seal rings are made of high-quality rubber. They are light weight, soft and flexible, and offer a long service life. They can be used with all food grade lubricants to help you keep the water filter leak free.</p>

*Maintenance: O-rings are recommended to be changed every 2-3 years. However, after every service it is recommended to remove, clean and grease the o-rings and o-ring grooves, and bezel threading as often as required to ensure a good seal and to give you peace of mind.*

	<p><b>Pressure Relief Button</b>                  Set of 2 pressure relief buttons. Provide pressure relief for easier changing of cartridges.</p>
	<p><b>1/4" Plug for Gauge Hole</b>                  Set of 2 plugs/stopper for 1/4" NPT pressure gauge hole in housing cap.</p>

## PERFORMANCE DATA SHEET

## SEDIMENT FILTER

<b>Micron Rating</b>	<b>Triple Gradient: 20 µm (outer), 10 µm (middle), 5 µm (inner)</b>
<b>Filter Dimensions</b>	20" x 4.5"
<b>Media Type</b>	100% Polypropylene

NOTES: THIS CARTRIDGE IS TESTED AND CERTIFIED BY NSF INTERNATIONAL UNDER NSF/ANSI STANDARD 42 FOR MATERIAL REQUIREMENTS ONLY.

## CARBON FILTER

<b>Micron Rating</b>	<b>&gt;98% @ 5 µm</b>
<b>Filter Dimensions</b>	20" x 4.5"
<b>Chlorine Reduction &gt;95%</b>	100,000 gallons @ 15 gpm
<b>Initial_P</b>	>5.0 psid @15 gpm
<b>Carbon Type</b>	Activated Carbon

NOTES: CHLORINE REDUCTION CAPACITY BASED ON LABORATORY TESTING CONDUCTED USING TEST PROTOCOL CONTAINED IN NSF STANDARD 42 .

## SILVER IMPREGNATED CARBON FILTER

<b>Micron Rating</b>	<b>&gt;98% @ 5 µm</b>
<b>Filter Dimensions</b>	20" x 4.5"
<b>Chlorine Reduction &gt;95%</b>	100,000 gallons @ 15 gpm
<b>Initial_P</b>	>5.0 psid @15 gpm
<b>Carbon Type</b>	Activated Carbon

NOTES: CHLORINE REDUCTION CAPACITY BASED ON LABORATORY TESTING CONDUCTED USING TEST PROTOCOL CONTAINED IN NSF STANDARD 42 .

## ARAGON FILTER

<b>Micron Rating</b>	<b>&gt;99.999% @2 µm</b>
<b>Filter Dimensions</b>	20" x 4.5"
<b>Suspended impurities (rust, sand, algae, other particles) over 5 µm</b>	100%
<b>Heavy and radioactive metals (lead, cadmium, copper, strontium-90, caesium)</b>	>99%
<b>Active chlorine</b>	>100%
<b>Organic compounds</b>	>92%
<b>Hardness salts</b>	>85%
<b>Microorganism and coliform bacillus</b>	>99%
<b>Hepatitis A virus, rotaviruses and Noroviruses</b>	>99%
<b>Capacity</b>	60,000 L @0.3 mg/l of iron 300,000 L @0.06 mg/l of iron

\* DEPENDS ON CONTAMINATION DEGREE OF INITIAL WATER

\*\* GIVEN THE IRON CONTENT OF WATER UP TO 0.3 MG/L WITH CONSIDERATION FOR REGENERATION

\*\*\* AT HARDNESS UP TO 3 MG-EQ/L WITH CONSIDERATION FOR REGENERATION

This is confirmed by:

- Certified by Institut Pasteur de Lille (France)
- Certified by S.M Kirov Military Medical Academy (Russia)
- Certified by The Research Institute of Influenza (Russia)
- Certified by V.G Khlopin Radium Institute (Russia)
- Certified by The Research Institute of Epidemiology and Microbiology (Russia)
- Certified by IFTS (France)
- Certified by IAPMO (United States)
- Certified by University of Ferrara (Italy)

In accordance with the test report based on the filtration of the artificially contaminated ultra-clean water, the GEYSER ARAGON BIO filters are capable to remove the bacterial and viral contamination with the following parameters:

- Legionella pneumobilia, Serogroup 1 (CIP 103854): mean removal efficiency 99.99987 % (5.9 log)
- Salmonella Typhimurium (ATCC 14028): mean removal efficiency 99.998 % (4.8 log)
- Poliovirus, Sabin Strain of Type 1: mean removal efficiency 99.84 % (2.8 log)
- Rotavirus, Simiens Strain SA114F1: mean removal efficiency 99.99 % (4.0 log)
- Hepatitis A virus, Strain HM175/18f (ATCC VR-1402): mean removal efficiency 96 % (1.4 log)

## NOTES

AquaCo water care products are designed, manufactured and supported by Water Filters Pty Ltd the name you can trust for viable and proven water solutions. The complete range of AquaCo products are developed, refined, made to meet and exceed stringent specifications for the worldwide market.

Important: Sales of products are subject to our Terms and Conditions which are available upon request. All specifications, information and photos are a guide only and are subject to change without notice. Please ring to confirm details. Warning: For correct operation of this appliance, it is essential to observe manufacturer's instructions.

## WARRANTY

Any contract of sale, order, or quotation made or accepted by or on behalf of Water Filters Pty Ltd (trading as AquaCo Filters) is subject to these terms and conditions of sale.

- AquaCo Filters warrants AquaCo Filtration Systems to the original purchaser for a period of 5 years for Retail customers, and 2 years for Wholesale and Trade customers from the date of sale established by the date of the original invoice issued by an authorized distributor.
- AquaCo Filters warrants each new Product to be free from defects in the product for a period of 2 year from the date of retail sale established by the date of the original invoice issued by AquaCo Filters.
- AquaCo Filters reserves the right in instalment sales to grant credit for the value of any Product found to be defective under this Warranty.
- AquaCo Filters will not cover any labour charge incurred by the Buyer for the replacement or repair of any Product.
- The Buyer is responsible for freight and local labour charges for Products the subject of this Warranty.
- This Warranty applies only to the original purchaser of the Product.
- AquaCo Filters' obligation under this Warranty is limited to AquaCo Filters' own option, to either repair or replace the Product, once AquaCo Filters has deemed that the Product is defective or AquaCo Filters may, at its own discretion, refund to the Buyer the purchase price paid for the defective goods.
- This Warranty does not cover any Product that is relocated from the site of its original installation.
- All replaced or exchanged parts taken out under this warranty become the property of AquaCo Filters.
- This Warranty is subject to the Product being properly installed, maintained, being used for its intended purpose and operated strictly in accordance with AquaCo Filters' recommendations and installation guide.
- This Warranty does not extend to a Product that has been modified in any way unless with AquaCo Filters' express consent.
- This Warranty does not cover the normal wear and tear of the Product, or damage caused by misuse, abuse or vandalism. The Warranty does not cover any malfunction or failure resulting from neglect, use of unauthorised parts and accessories or use with higher water pressure than indicated on the Product.
- The Warranty does not extend to damage caused by rain, fire, earthquake or other natural causes or acts of nature.
- It is expressly agreed that this shall be the sole and exclusive remedy of the Buyer stated herein, and under no circumstances shall AquaCo Filters be liable for any costs, loss, expense, damages, special damages, incidental damages or consequential damages arising directly or indirectly from the design, manufacture, sale, use or repair of the Product whether based upon warranty, contract, tort or strict liability.
- All Conditions and Warranties implied by law or statute are hereby expressly negated so far as they lawfully can be.

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## ACCEPTANCE AND CLAIMS

- Acceptance of the Products shall be deemed for all purposes to have taken place at the expiration from the date of each delivery.
- Any damage caused during or as a result of transit will not be the responsibility of AquaCo Filters.
- Any faulty systems must be returned with the Pressure Limiting Valve.
- In the event of a Warranty Claim, the Product must be forwarded at the Buyer's own risk and expense to AquaCo Filters, together with proof of purchase.
- This limited Warranty is void if the Product under Warranty is presented without the said original invoice.
- AquaCo Filters may request that a Statement accompany the Original Invoice, signed by the Buyer, setting out the following terms:
  - The name and address of the Buyer.
  - The date and by whom the Product was purchased.
  - The date and by whom the Product was installed.
  - The location where the Product was installed.
  - The date and time the Product first appeared to malfunction.
  - The nature of the problem with the Product.
  - The date and time of any and all loss event/s.
  - The date and time AquaCo Filters was first notified of the Product malfunction.
- A failure by the Buyer to submit the said Statement within 28 days, after such request is made by AquaCo Filters, will automatically void the Warranty.
- A failure to answer truthfully or to answer in a way that is misleading, entitles AquaCo Filters to void the Warranty and to notify the police in the event of suspected fraudulent conduct.

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## RISK

- The risk in the Product will pass to the Buyer immediately upon the Product leaving AquaCo Filters' premises for delivery to the place designated by the Buyer.

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## RETENTION OF TITLE

- AquaCo Filters will retain title to (but not risk in) a Product delivered to the Buyer until AquaCo Filters has received payment in full for such Product from the Buyer.
- The Buyer will store the goods in such a way as to enable them to be separately identified and will keep them insured at its own expense with AquaCo Filters' interest noted on any such insurance cover.
- If the Buyer fails to make any payment when due or becomes bankrupt or becomes insolvent, or has a judgement entered against it in any Court or enters into any scheme of arrangement, composition, or assignment or is in receivership or voluntary administration or liquidation, the Buyer grants AquaCo Filters the license to enter any of the Buyer's premises where the Product is stored, and without notice, to re -take possession of and remove, at the Buyer's cost and expense, the Product in respect of which title has not passed to the Buyer.



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## RIGHTS FORFEITED

The Buyer forfeits any right or claim against AquaCo Filters warrantee if:

1. The System is operated with a water temperature higher than 38° Celsius.
2. The System is not serviced every 12 months. i.e. replacement of filters, PLV check and assessment of general condition of the system. If the drinking water quality is poor, the System should be serviced before 12 months.
3. The System damage results from water hammer, freezing, neglect or is not installed by a licensed plumber in accordance with the AS3500 plumbing code and installation plan.
4. The System is subject to water pressure that exceeds the maximum recommended pressure.
5. The System is not installed with an Australian Standards approved Pressure Limiting and Dual Check Valve.
6. The System has been found to be tampered with or if the goods have not been operated or maintained strictly in accordance with AquaCo Filters' recommendations.
7. The System is not turned off when the residents are away for over 24 hours.

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## PRICE

- The price charged shall be AquaCo Filters' price ruling at the date of delivery unless otherwise agree in writing. Any price indications or price lists are subject to alterations to AquaCo Filters' price ruling at the date service or goods are supplied.
- Prices are as per AquaCo Filters' wholesale unless otherwise agreed in writing.
- The Buyer is responsible to effect and meet the costs of any insurance cover that is deemed necessary.
- Clerical errors in computations, typing or otherwise of "catalogue, quotation, acceptance, invoice, delivery docket or other document" shall be subject to correction.
- Any goods returned through no fault of AquaCo Filters will be subject to a 15% restocking fee.

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## DEFAULT

On the happening of any one or more of the following events, namely:

- The Buyer fails to make payment to AquaCo Filters on the due date;
- An administrator or liquidator is appointed over any or all of the assets of the Buyer or a scheme of arrangements is proposed to approve with respect to the Buyer;
- In the case of the Buyer being a natural person, the Buyer commits an act of bankruptcy; then AquaCo Filters may at its option exercise all or any of the following rights (notwithstanding any prior failure to exercise such rights):
  - a. demand payment of the whole of the monies owing from the Buyer to AquaCo Filters and the Buyer agrees to pay the same immediately.
  - B. the Buyer shall pay to AquaCo Filters interest on such amount outstanding at the rate of 2% per month and any costs with respect to solicitors, legal advisors, mercantile agents and other agents acting on behalf of AquaCo Filters in respect of any enforcement hereof or recovery or attempted recovery of monies owing by the Buyer to AquaCo Filters.

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## SEVERENCE

If any of these terms or conditions become for any reason wholly or partly invalid, that term or condition shall to the extent of the invalidity be severed without prejudice to the to the continuing force and validity of the remaining terms and conditions.

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#### JURISDICTION

AquaCo Filters and the buyer agree that this agreement and its provisions shall be construed in accordance with the laws of the State of Western Australia and be resolved by a Western Australian Court.

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#### WARRANTY/AUSTRALIA

This warranty is provided in addition to other rights and remedies you have under law: Our goods come with guarantees which cannot be excluded under the Australian Consumer Law. You are entitled to replacement or refund for a major failure and to compensation for other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.