

# E-Box 500

**Ethernet communication for SMART Digital S DDA (up to 30 l/h)**

Installation and operating instructions



**E-Box 500**  
Other languages  
<http://net.grundfos.com/qr/i/99270895>



# E-Box 500

<b>English (GB)</b>	
Installation and operating instructions . . . . .	4
<b>Čeština (CZ)</b>	
Montážní a provozní návod . . . . .	9
<b>Deutsch (DE)</b>	
Montage- und Betriebsanleitung . . . . .	14
<b>Dansk (DK)</b>	
Monterings- og driftsinstruktion . . . . .	19
<b>Español (ES)</b>	
Instrucciones de instalación y funcionamiento. . . . .	24
<b>Suomi (FI)</b>	
Asennus- ja käyttöohjeet . . . . .	30
<b>Français (FR)</b>	
Notice d'installation et de fonctionnement. . . . .	35
<b>Italiano (IT)</b>	
Istruzioni di installazione e funzionamento . . . . .	40
<b>Polski (PL)</b>	
Instrukcja montażu i eksploatacji. . . . .	46
<b>Português (PT)</b>	
Instruções de instalação e funcionamento . . . . .	52
<b>Română (RO)</b>	
Instructiuni de instalare și utilizare. . . . .	58
<b>Русский (RU)</b>	
Паспорт, Руководство по монтажу и эксплуатации. . . . .	63
<b>Svenska (SE)</b>	
Monterings- och driftsinstruktion . . . . .	69
<b>中文 (CN)</b>	
安装和使用说明书 . . . . .	74
<b>日本語 (JP)</b>	
取扱説明書. . . . .	79
<b>한국어 (KO)</b>	
설치 및 작동 지침 . . . . .	84
<b>Declaration of conformity . . . . .</b>	<b>89</b>
<b>Declaration of conformity . . . . .</b>	<b>91</b>

## English (GB) Installation and operating instructions

### Original installation and operating instructions

#### Table of contents

<b>1.</b>	<b>General information . . . . .</b>	<b>4</b>
<b>2.</b>	<b>Symbols used in this document . . . . .</b>	<b>4</b>
<b>3.</b>	<b>Product information . . . . .</b>	<b>4</b>
3.1	Applications . . . . .	4
3.2	Product overview . . . . .	4
3.3	Symbols on the product. . . . .	5
3.4	Nameplate. . . . .	5
<b>4.</b>	<b>Installation . . . . .</b>	<b>5</b>
4.1	Installation kit . . . . .	5
4.2	Electrical connection . . . . .	5
4.3	Mechanical installation . . . . .	7
<b>5.</b>	<b>Technical data . . . . .</b>	<b>7</b>
5.1	Dimensions . . . . .	8
<b>6.</b>	<b>Cleaning . . . . .</b>	<b>8</b>
<b>7.</b>	<b>Disposing of the product . . . . .</b>	<b>8</b>

### 1. General information



Read this document before you install the product. Installation and operation must comply with local regulations and accepted codes of good practice.

### 2. Symbols used in this document



#### WARNING

If these safety instructions are not observed, it may result in personal injury.



If these safety instructions are not observed, it may result in malfunction or damage to the equipment.



Notes or instructions that make the job easier and ensure safe operation.

### 3. Product information



#### WARNING

- Prior to installation, read the installation and operating instructions of the relevant CIM module and of the DDA dosing pump.

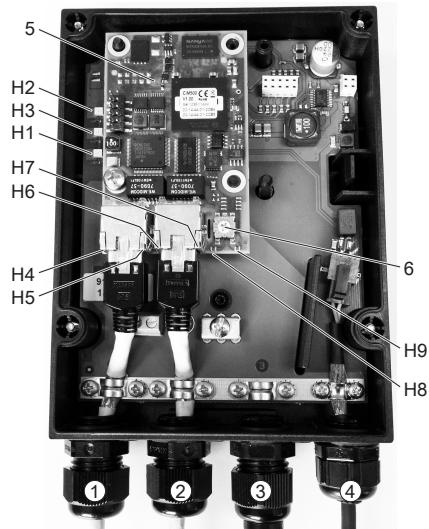
### 3.1 Applications

The Grundfos E-Box 500 (E-Box = Extension Box) must only be used as a communication interface between a SMART digital S DDA dosing pump and an Ethernet network.

The E-Box 500 contains a CIM 500 module (CIM = Communication Interface Module).

For internal communication between the E-Box and the dosing pump, GENIbus is used.

### 3.2 Product overview



E-box overview

TW0696-00

Pos.	Description
1	Ethernet connection 1
2	Ethernet connection 2
3	Optional functional earth connection *
4	Pre-assembled plug connection to dosing pump (contains power supply and GENIbus connection)
5	CIM 500 module
6	Rotary switch for selection of industrial Ethernet protocol.
H1	LED: GENIbus Rx, yellow
H2	LED: Power, green
H3	LED: GENIbus Tx, red

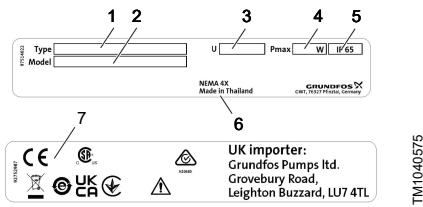
Pos.	Description
H4	Data activity LED for RJ45 connector 1
H5	Link LED for RJ45 connector 1
H6	Data activity LED for RJ45 connector 2
H7	Link LED for RJ45 connector 2
H8	Red/green status LED for Ethernet communication
H9	Red/green LED for internal communication between the CIM 500 and the Grundfos product

\* Depending on local network installation

### 3.3 Symbols on the product

Symbol	Description
	Indication of universally dangerous spot.
	Functional earth terminal.

### 3.4 Nameplate



Pos.	Description
1	Type designation
2	Model
3	Voltage
4	Power consumption
5	Enclosure class
6	Country of origin
7	Marks of approval

## 4. Installation

### 4.1 Installation kit

The E-Box package contains these parts:

- E-Box equipped with CIM module
- Installation and operating instructions for the E-Box
- Installation and operating instructions for the CIM module
- CD-ROM (software, functional profiles, installation and operating instructions).

Keep the CD-ROM and the installation and operating instructions so that they are easy to find when the E-Box with CIM module has to be integrated into the main communications network.

### 4.2 Electrical connection

The electrical connection must only be carried out by an authorised electrician in accordance with local regulations.

#### Warning

Before beginning the electrical connection, make sure that the power supply of the DDA dosing pump has been switched off, and that it cannot be accidentally switched on.

#### Warning

To ensure enclosure class IP65 / NEMA 4X, all unused connections have to be fitted with a blind plug!

Supply voltage of the E-Box: 30 VDC from DDA pump. See fig. E-box overview, pos. 4.

#### Caution

Connect E-box to power supply only via the SMART digital S DDA pump using the pre-assembled plug!

To ensure a stable and reliable communication, the cable screen for GENibus connection must always be connected to the earth clamp. This is pre-assembled by Grundfos.

See fig. E-box overview, pos. 4.

Do not make any changes!

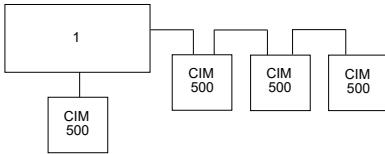
### Related information

#### 3.2 Product overview

##### 4.2.1 Connection of Ethernet

The CIM 500 is designed for flexible network installation. The built-in two-port switch makes it possible to daisy chain from product to product without the need of additional Ethernet switches. The

last product in the chain is only connected to one of the Ethernet ports. Each Ethernet port has its own MAC address.



*Example of industrial Ethernet network*

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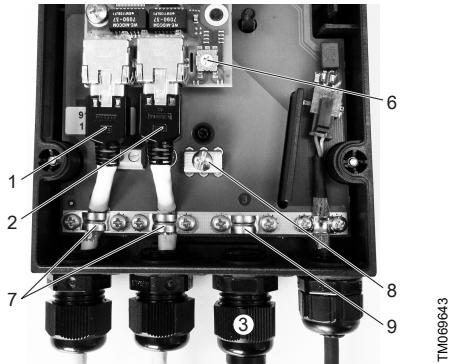
Pos.	Description
------	-------------

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1	Ethernet switch
---	-----------------

---

1. Remove cover from E-Box.



*Connection of Ethernet*

---

Pos.	Description
------	-------------

---

1	Ethernet connection 1
2	Ethernet connection 2
3	Optional functional earth connection
6	Rotary switch for selection of industrial Ethernet protocol.
7	Earth clamps for cable screens
8	Functional earth terminal
9	Earth clamp

---

2. Connect Ethernet cables with RJ45 plugs to connections (1), (2).
  - Depending on the local network installation, one or two cables can be connected.
3. Connect cable screens to earth via the earth clamps (7).

4. If necessary, connect earth conductor to functional earth terminal (8) at earth connection (3) and tighten clamp (9).
5. Fit housing cover and tighten screws.
  - Make sure that the gasket is positioned correctly.

The module comes with fixed IP address:  
192.168.1.100

**Note**

The IP address settings can be changed with the built-in web server.

For further information (e.g. connection to web server) see installation and operating instructions of the CIM 500 module.

#### Related information

- [CIM 500 Ethernet module Installation and Operating Instructions](#)

#### 4.2.2 Selection of industrial Ethernet protocol

The industrial Ethernet protocol can be set via the rotary switch. See fig. Connection of Ethernet, pos. 6.

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Pos.	Description
------	-------------

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0	PROFINET IO (factory setting)
1	Modbus TCP
5...E	Reserved. LED1 will be permanently red to indicate an invalid configuration.

---

Resetting to factory settings.

**Note:** Set the rotary switch to this position for 20 seconds to reset to the factory settings. During this period LED1 will be flashing red and green.

If the switch position is changed when the module is powered on, the module restarts.

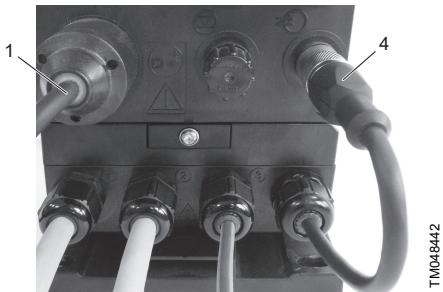
**Related information**

- [4.2.1 Connection of Ethernet](#)

#### 4.2.3 Connection of power supply and GENIbus

Prior to connection of power supply and GENIbus, execute the mechanical installation.

1. Switch off the power supply of the DDA dosing pump (pos. 1).
  - Wait for approx. 20 seconds before executing the next step.
2. Remove protective cap from BUS input of the pump.
3. Connect plug (pos. 4) thoroughly to BUS input of the pump.



#### Connecting E-Box to DDA

Start-up procedure and wiring diagram of plug, see installation and operating instructions of the DDA dosing pump.

**Note**

The functional profile can be found on the product CD delivered with the E-Box.

#### Related information

##### 4.3 Mechanical installation

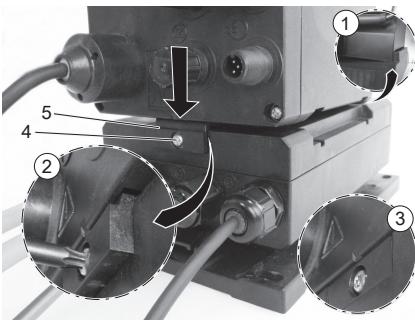
#### 4.3 Mechanical installation

The E-box is always mounted below the pump regardless of the pump's mounting position (e.g. wall or tank mounted).

##### 1. Place pump on E-Box.

- Make sure that the clamps of the E-Box housing cover engage at pump housing (detail 1).

- Insert locking device (pos. 5) at pump housing (detail 2).
2. Tighten screw (pos. 4) to lock connection (detail 3).



#### Mounting pump on E-Box

For horizontal installation, the E-Box can be mounted on the mounting plate of the DDA dosing pump.



#### Mounting E-Box on mounting plate

## 5. Technical data

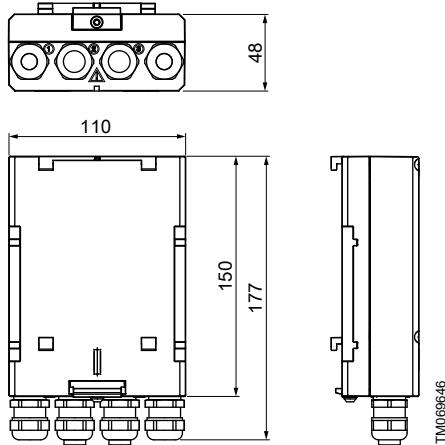
<b>Electrical data</b>	Supply voltage *	30 VDC, ± 10 %
	Max. power consumption	5 W
	Required pump software for retrofitting	V2.5 or higher
<b>Ethernet connection</b>	Recommended cable type	Screened/unscreened, twisted-pair cables, CAT5, CAT5e or CAT6
	Ethernet protocol	PROFINET IO / Modbus TCP (selected via rotary switch)
	Supported data rates	10/100 Mbit/s
<b>GENIbus connection</b>	Maximum cable length	100 m at 10/100 Mbit/s
	Transceiver	RS-485
	Protocol	GENIbus
	Transmission speed	9600 bit/s

<b>Environmental conditions</b>	Max. altitude above sea level	2000 m
	Max. relative humidity (non-condensing)	96 %
	Pollution degree	2
	Enclosure class	IP65 according to IEC 60529 NEMA 4X
	Electrical safety class	3
	Min./max. ambient temperature	0/45 °C
<b>Approvals</b>	CE, CB, CSA-US, RCM	
<b>Weight</b>	0.4 kg	

\* Only from SMART digital S DDA dosing pump via pre-assembled plug connection

**Caution** The E-Box must not be exposed to direct sunlight.

## 5.1 Dimensions



*Dimensional sketch*

## 6. Cleaning

The E-Box must only be cleaned with a dry and clean cloth.

## 7. Disposing of the product

This product or parts of it must be disposed of in an environmentally sound way:

1. Use the public or private waste collection service.
2. If this is not possible, contact the nearest Grundfos company or service workshop.

See also end-of-life information at [www.grundfos.com/product-recycling](http://www.grundfos.com/product-recycling).



The crossed-out wheelie bin symbol on a product means that it must be disposed of separately from household waste. When a product marked with this symbol reaches its end of life, take it to a collection point designated by the local waste disposal authorities. The separate collection and recycling of such products will help protect the environment and human health.

## Declaration of conformity

### **GB: EU declaration of conformity**

We, Grundfos, declare under our sole responsibility that the product E-Box 500, to which the declaration below relates, is in conformity with the Council Directives listed below on the approximation of the laws of the EU member states.

### **DE: EU-Konformitätserklärung**

Wir, Grundfos, erklären in alleiniger Verantwortung, dass das Produkt E-Box 500, auf das sich diese Erklärung bezieht, mit den folgenden Richtlinien des Rates zur Angleichung der Rechtsvorschriften der EU-Mitgliedsstaaten übereinstimmt.

### **ES: Declaración de conformidad de la UE**

Grundfos declara, bajo su exclusiva responsabilidad, que el producto E-Box 500 al que hace referencia la siguiente declaración cumple lo establecido por las siguientes Directivas del Consejo sobre la aproximación de las legislaciones de los Estados miembros de la UE.

### **FR: Déclaration de conformité UE**

Nous, Grundfos, déclarons sous notre seule responsabilité, que le produit E-Box 500, auquel se réfère cette déclaration, est conforme aux Directives du Conseil concernant le rapprochement des législations des États membres UE relatives aux normes énoncées ci-dessous.

### **PL: Deklaracja zgodności UE**

My, Grundfos, oświadczamy z pełną odpowiedzialnością, że nasz produkt E-Box 500, którego deklaracja niniejsza dotyczy, jest zgodny z następującymi dyrektywami Rady w sprawie zbliżenia przepisów prawnych państw członkowskich.

### **RO: Declarația de conformitate UE**

Noi Grundfos declarăm pe propria răspundere că produsul E-Box 500, la care se referă această declarație, este în conformitate cu Directivele de Consiliu specificate mai jos privind armonizarea celor mai bune practici din statele membre UE.

### **SE: EU-försäkran om överensstämmelse**

Vi, Grundfos, försäkrar under ansvar att produkten E-Box 500, som omfattas av nedanstående försäkran, är i överensstämmelse med de rådsdirektiv om inbördes närmadhet till EU-medlemsstaternas lagstiftning som listas nedan.

### **JP: EU 適合宣言**

Grundfos は、その責任の下に、E-Box 500 製品が EU 加盟諸国の法規に関連する、以下の評議会指令に適合していることを宣言します。

### **CZ: Prohlášení o shodě EU**

My firma Grundfos prohlašujeme na svou plnou odpovědnost, že výrobek E-Box 500, na který se toto prohlášení vztahuje, je v souladu s níže uvedenými ustanoveními směrnice Rady pro sbližení právních předpisů členských států Evropského společenství.

### **DK: EU-overensstemmelseserklæring**

Vi, Grundfos, erklærer under ansvar at produktet E-Box 500 som erklæringen nedenfor omhandler, er i overensstemmelse med Rådets direktiver der er nævnt nedenfor, om indbyrdes tilnærmetil EU-medlemsstaternes lovgivning.

### **FI: EU-vaatimustenmukaisuusvakutus**

Grundfos vakuuttaa omalla vastuullaan, että tuote E-Box 500, jota tämä vakuutus koskee, on EU:n jäsenvaltioiden lainsäädännön lähetätämisseen tähänäviin Euroopan neuvoston direktiivien vaatimusten mukainen seuraavasti.

### **IT: Dichiarazione di conformità UE**

Grundfos dichiara sotto la sua esclusiva responsabilità che il prodotto E-Box 500, al quale si riferisce questa dichiarazione, è conforme alle seguenti direttive del Consiglio riguardanti il riavvicinamento delle legislazioni degli Stati membri UE.

### **PT: Declaração de conformidade UE**

A Grundfos declara sob sua única responsabilidade que o produto E-Box 500, ao qual diz respeito a declaração abaixo, está em conformidade com as Directivas do Conselho sobre a aproximação das legislações dos Estados Membros da UE.

### **RU: Декларация о соответствии нормам ЕС**

Мы, компания Grundfos, со всей ответственностью заявляем, что изделие E-Box 500, к которому относится нижеприведённая декларация, соответствует нижеприведённым директивам Совета Европейского Союза о тождественности законов стран-членов ЕС.

### **CN: 欧盟符合性声明**

我们，格兰富，在我们的全权责任下声明，产品 E-Box 500 系列，其制造和性能完全符合以下所列欧盟委员会指令。

### **KO: EU 적합성 선언**

Grundfos는 아래의 선언과 관련된 E-Box 500 제품이 EU 회원국 법률에 기반하여 아래의 이사회 지침을 준수함을 단독 책임 하에 선언합니다.

- Low Voltage Directive (2014/35/EU).  
Standard used:  
EN 61010-1:2010.
- EMC Directive (2014/30/EU).  
Standards used:  
EN 61326-1:2013  
EN 61000-3-2:2019,  
EN 61000-3-3:2013 + A1:2019.
- RoHS Directives (2011/65/EU and 2015/863/EU).  
Standard used:  
EN IEC 63000:2018.

This EU declaration of conformity is only valid when published as part of the Grundfos installation and operating instructions (publication number 99270895).

Bjerringbro, 01.March 2022



Jimm Feldborg  
Head of PD IND  
Grundfos Holding A/S  
Poul Due Jensens Vej 7  
8850 Bjerringbro, Denmark

Person authorised to compile technical file and empowered to sign the EU declaration of conformity.

## Declaration of conformity

### UK declaration of conformity

We, Grundfos, declare under our sole responsibility that the products to which the declaration below relates, are in conformity with UK regulations, standards and specifications to which conformity is declared, as listed below:

Valid for Grundfos products:

E-Box 500

- Electrical Equipment (Safety) Regulations 2016  
Standard used:  
EN 61010-1:2010.
- Electromagnetic Compatibility Regulations 2016.  
Standards used:  
EN 61326-1:2013,  
EN 61000-3-2:2019,  
EN 61000-3-3:2013 + A1:2019.
- The Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2019.  
Standard used:  
EN IEC 63000:2018.

This UK declaration of conformity is only valid when accompanying Grundfos instructions.

UK Importer: Grundfos Pumps Ltd. Grovebury Road, Leighton Buzzard, LU7 4TL.

Bjerringbro, 01.March 2022



Jimm Feldborg

Head of PD IND

Grundfos Holding A/S

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8850 Bjerringbro, Denmark

Manufacturer and person empowered to sign the UK declaration of conformity.

10000141460

## **Doc-Ukrainian-E-Box 500**



GB: Ukrainian declaration of conformity

We, Grundfos, declare under our sole responsibility that the products to which the declaration below relates, are in conformity with Ukrainian resolutions, standards and specifications to which conformity is declared, as listed below:

Valid for Grundfos products:

E-Box 200

### **Resolution No. 1067, 2015 - Technical Regulation of Low Voltage Electrical Equipment**

Standards used: ДСТУ EN 61010-1:2014

### **Resolution No. 1077, 2015 - Technical Regulations on Electromagnetic Compatibility**

Standards used: : ДСТУ EN 61326-1:2016, ДСТУ EN 61000-3-2:2016, ДСТУ EN 61000-3-3:2017

### **Resolution No. 139, 2017 - Technical Regulations on Use of Certain Hazardous Substances in Electrical and Electronic Equipment**

Standards used: ДСТУ EN IEC 63000:2020

Importer address:

LLC Grundfos Ukraine, Business Center Europe

103, Stolichne Shose, UA-03026 Kyiv, Ukraine

Phone: (+380) 44 237 0400

Email: ukraine@grundfos.com

This Ukrainian declaration of conformity is only valid when accompanying Grundfos instructions.



UA: Українська декларація відповідності

Ми, Grundfos, заявляємо про свою виключну відповідальність за те, що продукція, до якої відноситься ця декларація, відповідає вимогам українським постановам, стандартам та технічним умовам, щодо яких заявлена відповідність, як зазначено нижче:

Дійсно для продуктів Grundfos:

E-Box 200

### **Постанова № 1067 від 2015 р., Технічний регламент низьковольтного електричного обладнання**

Застосовані стандарти: ДСТУ EN 61010-1:2014

Застосовані стандарти: ДСТУ EN 60335-1:2014, ДСТУ EN 60335-2-41:2015

### **Постанова № 1077 від 2015 р., Технічний регламент з електромагнітної сумісності обладнання**

Застосовані стандарти: : ДСТУ EN 61326-1:2016, ДСТУ EN 61000-3-2:2016, ДСТУ EN 61000-3-3:2017

### **Постанова № 139 від 2017 р., Технічний регламент обмеження використання діяльних небезпечних речовин в електричному та електронному обладнанні**

Застосовані стандарти: ДСТУ EN IEC 63000:2020

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Ця українська декларація відповідності дійсна лише за наявності інструкцій Grundfos.

Bjerringbro, 04.03.2022



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GB: Manufacturer and person empowered to sign the Ukrainian declaration of conformity  
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<b>99270895</b>	04.2022
ECM:	1337196

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