



MICOM WATER BOILER & WARMER

OPERATING INSTRUCTIONS

CD-NAC40/CD-NAC50

 Always follow basic safety precautions when using electrical appliances. Read all Instructions carefully. Please keep these Operating Instructions at hand for easy reference.

INDEX

IMPORTANT SAFEGUARDS	2
SPECIFICATIONS	5
PARTS NAMES AND FUNCTIONS	6
BOIL MODE	8
DISPENSE HOT WATER	10
DISPOSE WATER	10
REBOIL MODE	11
AUTOMATIC SHUT-OFF FUNCTION	11
HOW TO SET THE KEEP WARM MODE	12
QUICK TEMP MODE	14
ENERGY-SAVING TIMER FUNCTION	14
CAFÉ DRIP DISPENSING MODE	15
HOW TO CHANGE THE NOTIFICATION SOUND	15
CLEANING AND MAINTENANCE	16
• HOW TO REPLACE THE INNER LID GASKET	16
HOW TO PERFORM CITRIC ACID CLEANING	17
REPLACEMENT PARTS	17
Q&A ON PRODUCT USE	18
TROUBLESHOOTING GUIDE	18

ZOJIRUSHI CORPORATION

IMPORTANT SAFEGUARDS

BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED WHEN USING ELECTRICAL APPLIANCES, INCLUDING THE FOLLOWING:

- 1. Read all instructions thoroughly.
- 2. Avoid touching hot surfaces and do not close or clog the steam vent opening under any circumstances. The handles and knobs are provided for your safety and protection.
- 3. To safeguard against fire, electric shock and possible injury, keep the power cord, plugs and the appliance away from water or other liquids.
- 4. Close supervision is recommended when any appliance is used by or near children.
- 5. Unplug from outlet when not in use and before cleaning. Allow the appliance to cool before adding or removing parts, and before cleaning the appliance.
- 6. Do not use or operate any appliance with a damaged cord or plug. If the appliance malfunctions or has been damaged in any manner, unplug the appliance and return it to the nearest authorized service facility or dealer for examination, repair or adjustment.
- 7. The use of accessories or attachments not recommended by the appliance manufacturer may result in fire, electric shock or other injury to persons.
- 8. Do not use outdoors.
- 9. Keep the power cord away from hot surfaces and do not let the cord hang over the edge of tables or counters.
- 10. Do not place on or near a heated surface such as a gas or electric stove, or in a heated oven.
- 11. Always use extreme caution when moving an appliance containing hot liquids.
- 12. The plug to the appliance should be attached first before plugging the cord into a wall outlet.
- 13. Do not use the appliance for other than intended or specified purposes.
- 14. To protect against electrical hazard, unplug the cord before cleaning.
- 15. Scalding may occur if the lid is removed during boiling cycles.
- 16. Do not remove the Control Panel or the Water Level Gauge.

SAVE THESE INSTRUCTIONS

THIS APPLIANCE IS FOR HOUSEHOLD USE ONLY.

- A. A short detachable power-supply cord has been provided for your safety. To reduce risks from entanglement or tripping, a longer cord is not recommended.
- B. Extension cords should only be used if care is exercised.
- C. If using an extension cord: (1) the marked electrical rating of the detachable power-supply cord or extension cord should be at least as high as the electrical rating of the appliance; (2) if the appliance is of the grounded type, the extension cord should have a ground-type 3-pronged plug; and (3) the longer cord should not drape over the countertop or tabletop where it can be pulled on by children or tripped over.

IMPORTANT SAFEGUARDS (cont.)

Before use

These WARNINGS and CAUTIONS are intended to protect you and others from personal injury and household damage. To ensure safe operation, please follow carefully.

WARNINGS

- Do not modify the product. Only a repair technician may disassemble or repair this unit.
- Attempting to do so may cause fire, electric shock or injury. Make any repair inquiries to Zojirushi Customer Service.

Do not immerse the product in water or splash it with water, and do not put it on a wet surface such as a sink.

• Doing so may cause short circuit or electric shock.

Do not allow liquid to come into contact with the Receptacle or Power Cord.

Doing so may cause short circuit or electric shock.

Do not plug or unplug the Power Cord if your hands are wet.

· Doing so may cause electric shock or injury.

Do not touch the Steam Vent or bring your hands or face near the Steam Vent.

 Doing so may cause burns or scalding. Take special precautions with children and infants.

Do not cover the Steam Vent with anything such as a dishcloth.

 Hot water may spill out, resulting in scalds. It may also cause deformation or discoloration of the Upper Lid or breakdown of the product.

Do not allow children to use the product unsupervised. Keep it out of the reach of infants. • Children are at risk of burns, electric shock or injury.

Do not fill over the Maximum Water Level Line.

Overfilling may cause hot water to spill out, resulting in scalds.

Always remove the Upper Lid before disposing hot water.

• The Upper Lid may fall off and cause hot water to splash, resulting in scalds.

Do not tilt or shake the product or carry in your arms. Do not move it or drain hot water by holding the Upper Lid.

 Doing so may result in scalding by hot water spilling out from the Spout or Steam Vent, even if the Automatic Dispense Lock is on. Always use the handle when carrying.

Do not tilt the product or tip it over.

• Hot water may spill from the Spout or Steam Vent, even if the Automatic Dispense Lock is on.

Do not slam the Upper Lid when closing. • Hot water may dispense or spill out, resulting in scalds.

Do not use the product if the Power Plug or Power Cord is damaged or if the Power Plug is loosely inserted into the electrical outlet.

Doing so may cause electric shock, short circuit or fire.

Close the Upper Lid securely.

 Hot water may spill out when the product is overturned, resulting in scalds.

Do not remove the Upper Lid while boiling. Do not damage the Power Cord.

• Do not bend, pull, twist, fold, or attempt to modify the Power Cord. Do not place it on or near high temperature surfaces or appliances, under heavy items or between objects. A damaged Power Cord can cause fire or electric shock.

Do not use the product as a cooler or place ice inside of it.

 Doing so may cause condensation, resulting in electric shock or breakdown of the product.

Do not allow the end of the Appliance Plug to become soiled with dust or come into contact with any metal objects.

• Doing so may cause electric shock, short circuit or fire.

Do not allow infants or children to put the

Appliance Plug in their mouth.

 Doing so may cause electric shock or injury. Take special precautions with children and infants.

Insert the Power Plug completely and securely into the electrical outlet.

 A loosely inserted Power Plug may cause electric shock, short circuit, smoke or fire.

Use only an electrical outlet rated at 15 amperes minimum, and do not plug other devices into the same outlet.

• Plugging other devices into the same outlet may cause the electrical outlet to overheat, resulting in fire.

If the blades or surface of the Power Plug become soiled, wipe them clean.

• A dirty Power Plug may cause fire.

- Do not use a power source other than 120 V AC.
- Use of any other power supply voltage may cause fire or electric shock.

Do not boil anything other than water.

- Attempting to boil, cook, or heat up the following items may cause bubbling or boiling over, which may cause scalding. Doing so may also cause clogging of the water route or Electric Pump, corrosion of the Inner Container, or peeling of the Nonstick Coating.
 - · Milk, sake, soup, charcoal, tea bags or tea leaves.
 - Instant food.
 - · Food and sauce pouches or foods in plastic bags.

Replace the Inner Lid Gasket if it hardens, changes shape, turns white, or otherwise becomes worn out. • Hot water may spill out when the product is tilted or

tipped over accidentally, and may cause scalding. Steam may also leak out from the gap and cause burns or product failures.

•The illustrations used in these Operating Instructions may vary from the actual product you have purchased.

IMPORTANT SAFEGUARDS (cont.)

This product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the product by a person responsible for their safety. Children should be supervised to ensure that they do not play with the product.

Stop using immediately if you notice any of the following symptoms indicating a malfunction or breakdown.

- Continued use of the product may cause smoke, fire, electric shocks or injury.
 The Power Plug or Power Cord has become your bat
- The Power Plug or Power Cord has become very hot.
 The Power Cord is demonstrated on the electricity turns on
- The Power Cord is damaged or the electricity turns on and off when touched.
- The Body is deformed or unusually hot.
- Smoke is arising from the product or there is a burning smell.
- Some parts of the product is cracked, loose or unstable.
- The product emits steam for at least 10 minutes continuously and does not turn to Keep Warm mode.
- Water leaks from the Body.

If any of the above occurs, unplug the product immediately and return to Zojirushi Customer Service for check-ups and/or repairs.

CAUTIONS

Always use caution when opening the Upper Lid and avoid skin contact with steam.

• Loose water or steam may escape upon opening the Upper Lid and cause scalds.

Do not touch hot surfaces during or for a short period of time after use.

• Touching hot surfaces may cause burns. Be especially careful with metal parts such as the Inner Lid and the Inner Container.

Please allow the product to cool down before cleaning.

- Touching hot surfaces may cause burns.
- Do not use the product near walls or furniture.
- Steam or heat may damage, discolor or deform walls or furniture.

Do not swivel or move the product while dispensing water.

- Hot water may splash out, resulting in scalds.
- **Do not place or use the product on unstable surfaces.** • Doing so may cause scalds or injuries.
- Do not use on surfaces that are sensitive to heat. • Doing so may cause fire.

Do not attempt to dispense hot water while it is boiling.

Hot water can spurt out, resulting in scalds.

Do not use other Power Cords than the one provided. Do not use the Power Cord for other appliances. Do not use the Power Cord for overseas models. • Doing so may cause malfunction or fire.

Do not place the product over direct flame (such as a gas stove top), or on top of electric or induction heating (IH) cookers.

• Doing so may cause fire, breakdown or damage of the product.

Unplug the Power Plug from the outlet when the product is not in use.

 Leaving the Power Plug in an outlet may cause the insulation to become damaged, resulting in electric shock, short circuit or fire, or result in injuries or scalds.

Do not touch the Lid Lock when carrying the product.

 Doing so may cause the Upper Lid to open, resulting in injuries or scalds.

Always unplug the product by holding the Power Plug, not by pulling the Power Cord.

• Pulling the Power Cord to unplug the product may cause electric shock, short circuit or fire.

If the Power Cord is damaged, it must be replaced by an appropriate cord or assembly made available by the manufacturer or its service agent.

IMPORTANT

Do not operate the product when it is empty. • Doing so may burn or damage the product.

Avoid rough handling, dropping or bumping the product.

Doing so may cause damage or cease operation of the product.

Avoid letting steam make contact with cabinets and walls when using near or under a kitchen shelf.

 Doing so may cause discoloration or deformation.
 Allow the product to dry completely when storing the product for a long period of time where it may

 freeze.
 If water left inside freeze, it may cause breakdown or malfunction. Avoid using the product near a radio, TV, computer, etc.

 The product may cause interference with certain electronics.
 Do not drag the product over any surface while attempting to move.

Doing so may cause damage to surfaces such as countertops.

Do not allow hot water to come into contact with the Control Panel or the Water Level Gauge. • Doing so may cause breakdown of the product.

Do not use the product where its steam may come into contact with other electrical appliances.

• The steam may cause fire, malfunction, discoloration or deformation to other electrical appliances.

This appliance is intended to be used in household.

SPECIFICATIONS

-					
Model No.		CD-NAC40	CD-NAC50		
Capacity		135 oz. (4.0 liters)	169 oz. (5.0 liters)		
Rating		AC 120 V 60 Hz			
Electric Consumption		80	800 W		
Average Power	208°F (98°C)	Approx. 36 W	Approx. 39 W		
Consumption	195°F (90°C)	Approx. 31 W	Approx. 34 W		
during Keep	175°F (80°C)	Approx. 25 W	Approx. 27 W		
Warm	160°F (70°C)	Approx. 22 W	Approx. 24 W		
Length of the F	ower Cord	2' 11" (0.9 m)			
External	(approx. inches)	9-½ (W) x 12-½ (D) x 11-½ (H)	9-1⁄8 (W) x 12-1⁄2 (D) x 13-1⁄2 (H)		
Dimensions	(approx. cm)	23 (W) x 31.5 (D) x 30 (H)	23 (W) x 31.5 (D) x 34 (H)		
Weight (including t	he Power Cord)	Approx. 7 lbs. (3.2 kg)	Approx. 8 lbs. (3.4 kg)		

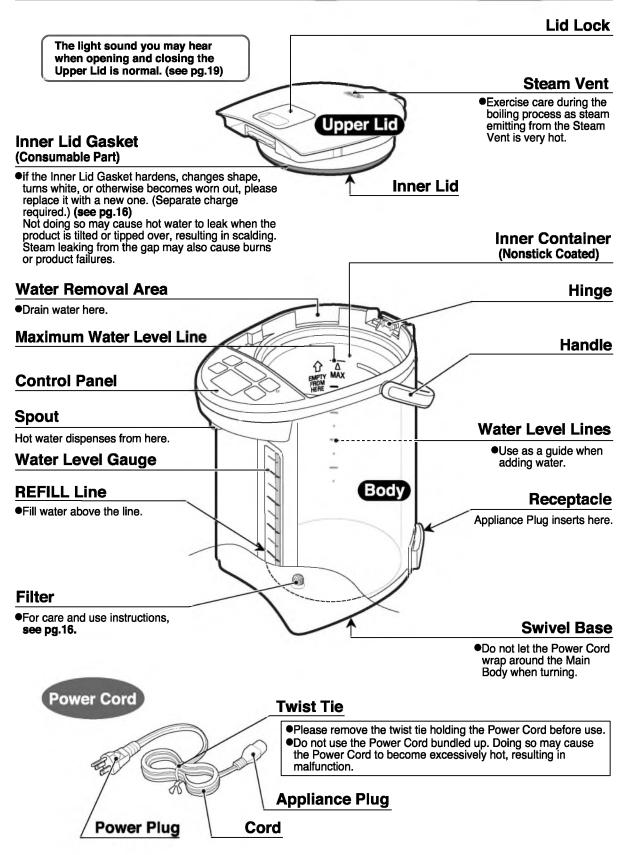
•The average Keep Warm electric power consumption is for one hour, provided that the Inner Container is full and the room temperature is approximately 73°F (23°C).

•The height refers to the product when the handle is down.

In high altitudes or severely cold areas, the product may not perform as specified. Avoid using the product in such areas or in other extreme conditions.

•This product is not suitable for use in countries or regions with different power supply voltages or frequencies.

PARTS NAMES AND FUNCTIONS



PARTS NAMES AND FUNCTIONS (cont.)

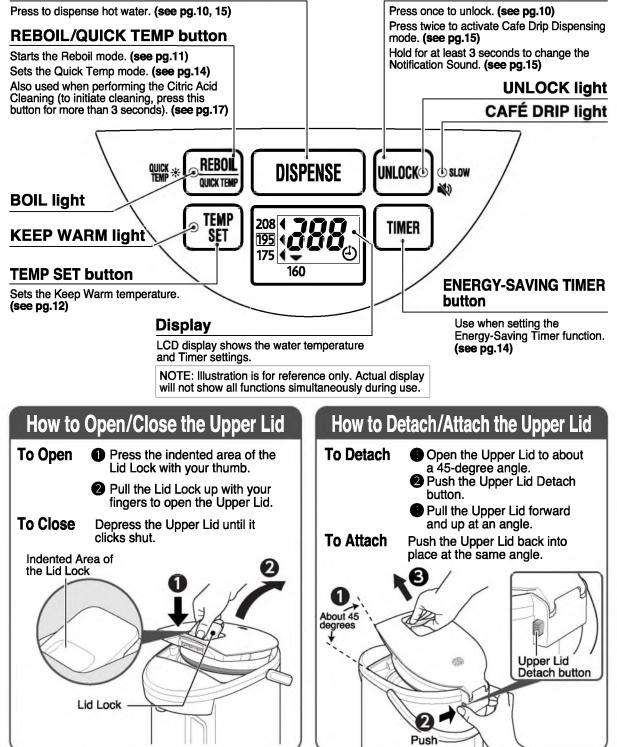
CONTROL PANEL

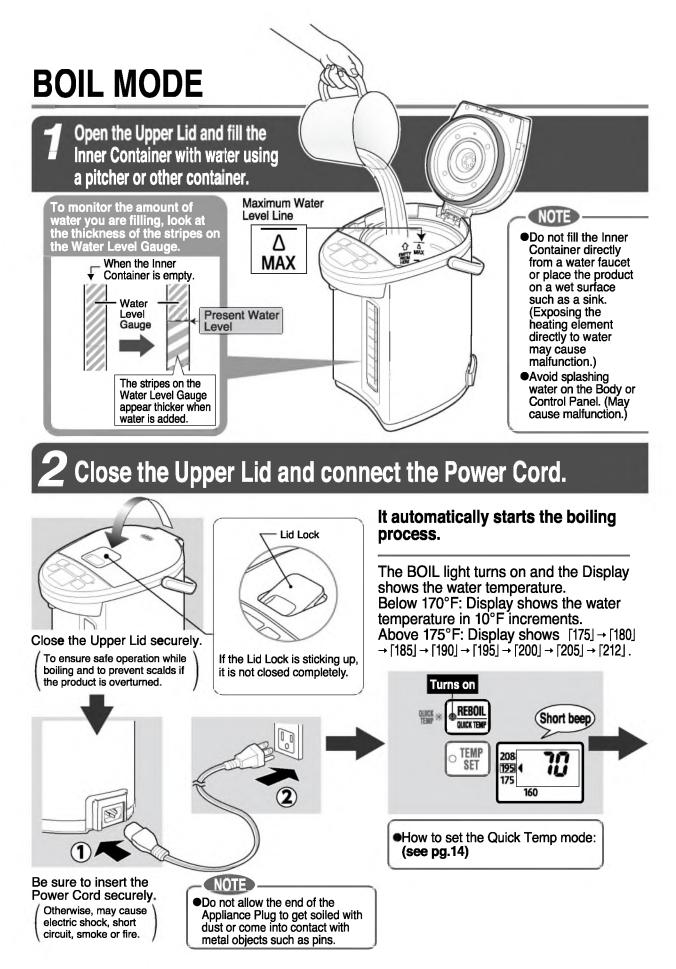
Press buttons down firmly.

 The Notification Sounds and raised dot (•) in the center of the DISPENSE button is provided for those with visual impairment.

DISPENSE button

UNLOCK button





Temperature **Conversion Guide**

 Fahrenheit (°F)	Celsius (°C)	-
212	100	
208	98	
195	90	
175	80	
160	70	
73	23	

- Do not fill over the Maximum Water Level Line. (Hot water may overflow from the Steam Vent.)
- •Do not fill the Inner Container with hot water. (The Automatic Shut-Off function may be activated.) (see pg.11)
- Do not fill the Inner Container with any liquid other than water.
- Do not use water additives such as charcoal for water purification or mineral additives. (Small particles may get clogged inside of the product.)
- If you wish to shorten the completion time, add less water to the Inner Container.

may notice the smell of plastic. This is normal At your initial use or when and will gradually fade using the product after a long period of storage:

Fill the Inner Container with water to the Maximum Water

Level Line ($\frac{\Delta}{MAX}$), and boil water as directed. Once it

reaches a boil, press the UNLOCK button, then press the DISPENSE button to dispense about 34 oz. (1 liter) of hot water in order to rinse the water route, and dispose the remaining water. Fill with fresh water. (Always remember to attach the Filter.)

- When using mineral or alkaline ionized water: When mineral or alkaline ionized water is used, a floating residue may develop or a milky white substance may form on the surface of the Inner Container. This is due to the ingredients in the water and is harmless to your health. Frequent cleaning is recommended.

How to change the Notification Sound from a melody to a beep. (see pg.15)

NOTE

When boiling has completed, a melody sounds and it automatically switches to 195°F Keep Warm mode.

The BOIL light turns off, the KEEP WARM light turns on and "212" appears on the Display.

How to set the Keep Warm mode:

The first time you use the product you

away.

- 208°F Keep Warm Mode. (see pg.12) 175°F Keep Warm Mode. (see pg.12) 160°F Keep Warm Mode. (see pg.13)
- When the water **Turns off** temperature drops to about 195°F, "195" appears on REBOIL the Display. **OLICK TEME** TEMP 208 195 208 101 SET 195 4 13 175 175 Turns on 160 160 Length of time until the water Time required to boil water: temperature reaches about 195°F: CD-NAC40 Approx. 35 minutes CD-NAC40 Approx. 45 minutes CD-NAC50 Approx. 42 minutes CD-NAC50 Approx. 45 minutes

(At a room temperature of 73°F with the Inner Container filled to the Maximum Water Level Line with water temperature at 73°F.)

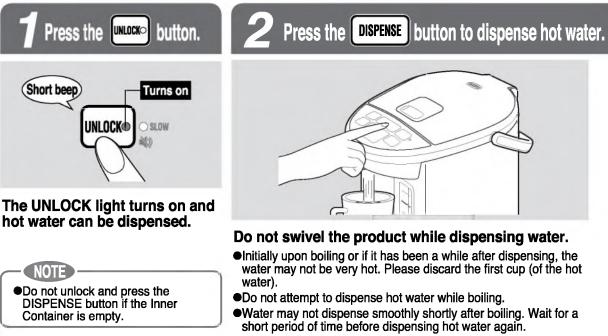
* Includes approx. 4 minutes to Dechlorinate.

(At a room temperature of 73°F with the Inner Container filled to the Maximum Water Level Line.)

The length of time for the water temperature to reach 195°F will vary depending on the temperature of the room and water.

- Add water when the water level is low during the Keep Warm mode. (The product automatically begins heating the water.) If the water level is still not high enough, it will not automatically switch to Boil. In this case, press the REBOIL/QUICK TEMP button to manually start the process. (see pg.11)
- Please follow the instructions below to prevent the risk of scalding:
- · Do not cover the Steam Vent with a cloth.
- Do not touch the Steam Vent or bring your hands or face near the Steam Vent.
- Do not open the Upper Lid while the BOIL light is on.
- Do not dispense hot water while it is boiling.

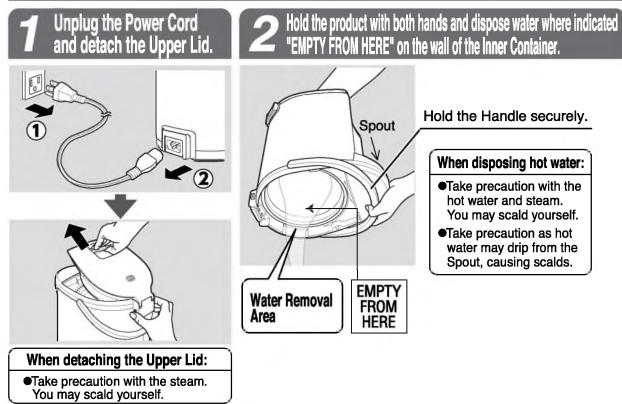
DISPENSE HOT WATER



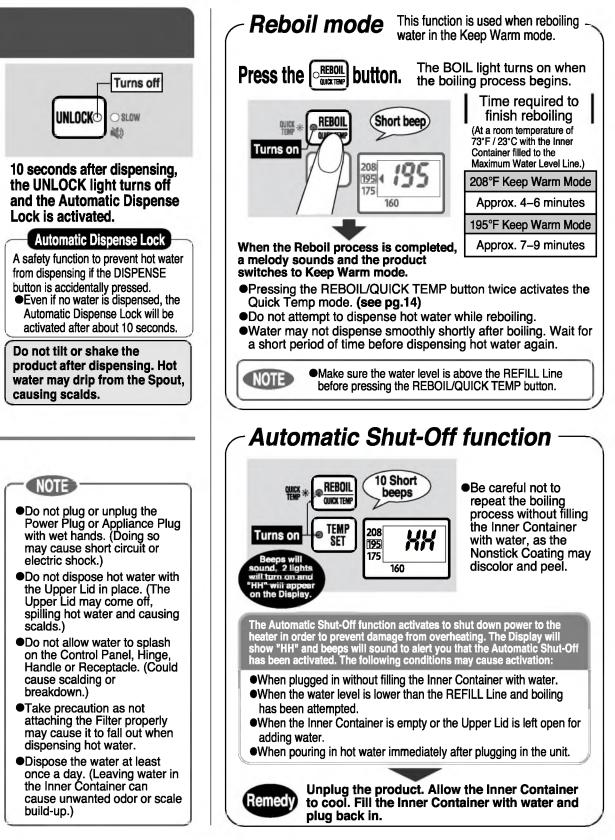
•Be careful as the Body heats up during the Boil and Keep Warm modes.

DISPOSE WATER

Dispose leftover water when the product is not in use.



DISPENSE HOT WATER (cont.)



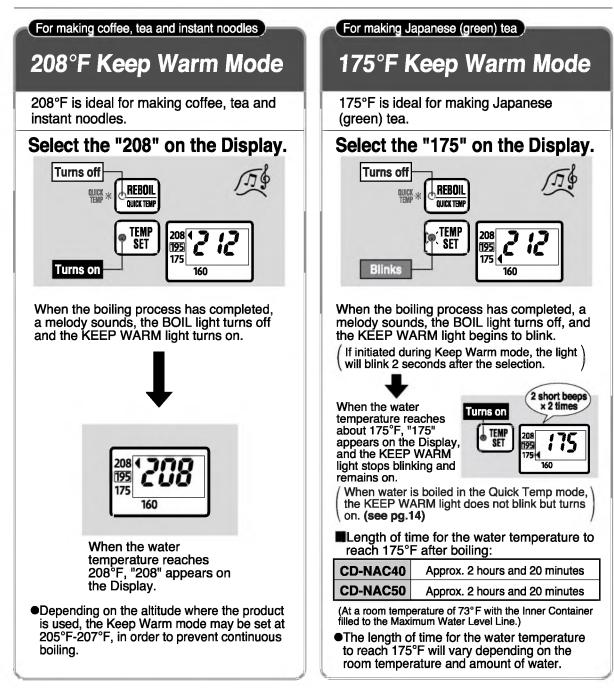
HOW TO SET THE KEEP WARM MODE

Press the \bigcirc **TEMP** button to change the settings.

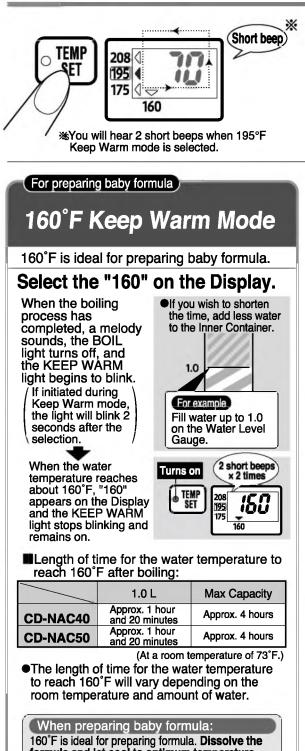
Each press of the button changes the position of the " \blacktriangleleft " on the Display.

195 → 208 → 195 → 175 → 160 (Default)

 Once the temperature is set, it is stored in memory even when the product is unplugged.



HOW TO SET THE KEEP WARM MODE (cont.)



- You can change the temperature setting during the Keep Warm mode.
 (It may start reboiling depending on the water temperature and the selected setting.)
- •You cannot select the 208°F Keep Warm mode while the Quick Temp mode is selected.

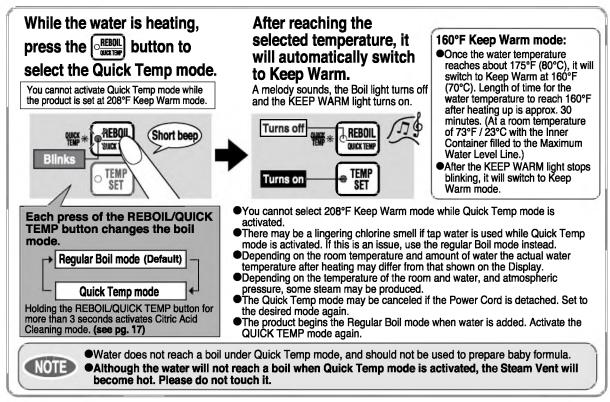
When preparing baby formula:
160°F is ideal for preparing formula. Dissolve the formula and let cool to optimum temperature (slightly higher than body temperature). If fed without cooling, babies are at risk of scalding.
Be sure to check that the KEEP WARM light is on and NOT blinking before dispensing.
Do not use the Quick Temp mode. (see pg.14)

Temperature Conversion Guide

Fahrenheit (°F)	Celsius (°C)
212	100
208	98
207	97
205	96
195	90
175	80
160	70
73	23

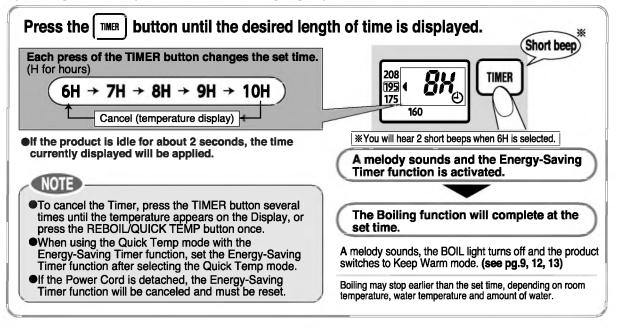
QUICK TEMP MODE

This function heats the water to the selected Keep Warm temperature without reaching a boil. The water will reach the selected Keep Warm temperature quicker than the regular Boil mode. Other benefits include reduced steam and reduced energy use. Use this mode when dechlorination is not necessary, such as when using bottled or purified water.



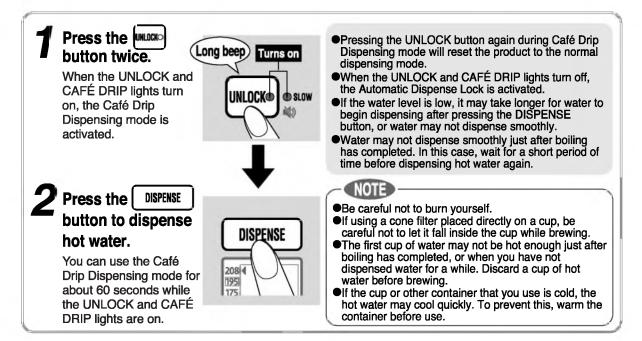
ENERGY-SAVING TIMER FUNCTION

The Boiling function will complete after the set time. (The Energy-Saving Timer function helps save energy by shutting off electricity to the heater until boiling begins.)



CAFÉ DRIP DISPENSING MODE

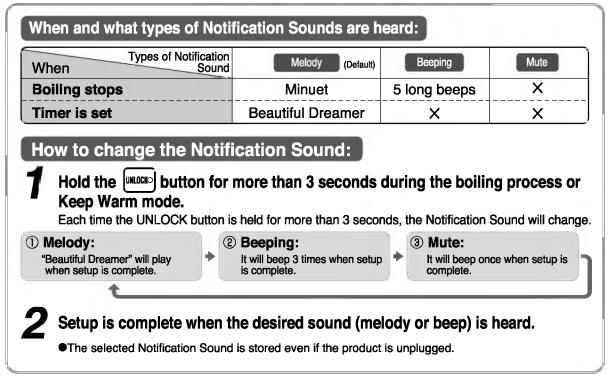
This mode decreases the amount of water dispensed to 60% of the normal setting, making it suitable for brewing café drip coffee.



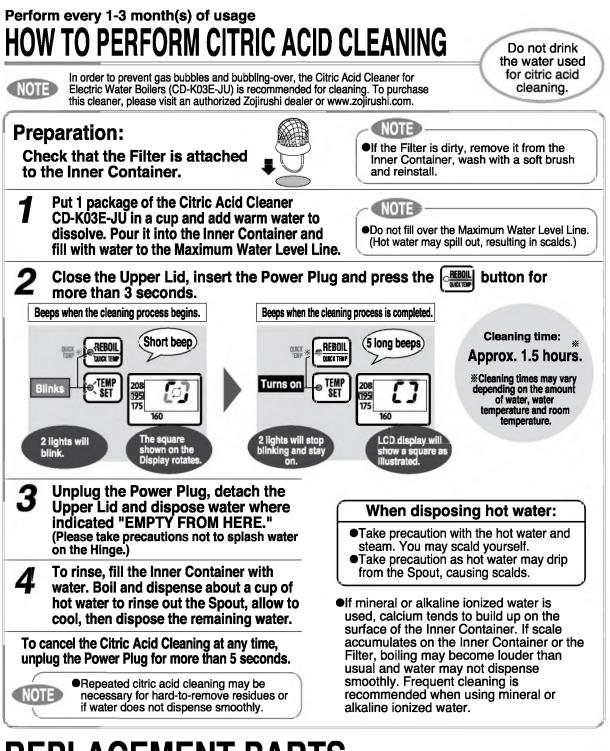
HOW TO CHANGE THE NOTIFICATION SOUND

Notification Sound:

The product informs you with a melody or beeps that it has finished boiling or the timer has been set.



CLEANING	AND MAINTENAN	CE Always unplug dispose all wa completely be	g the Power Cord, tter, and allow to cool fore cleaning.
the body a Do not use the following: Thinner and bleach. (D Polishing powder, nylor cause corrosion.) Detergent. (Hot water r Do not use scrub brushes When using chemically tr may be damaged by che Do not use a dishwasher Before storing the product	empt to dry the product by turning it upside d and cause it to break or rust.) oing so may cause discoloration, crack, degradat n brushes, anything made with metal, eraser pade nay spill out, resulting in scalds or damage. Doing of or any portions other than the Filter. (Doing so n eated cloths, do not rub too hard or leave them on nical reactions. or dish dryer for cleaning or drying. (Doing so ma t for a longer period of time, dry it completely and oper Lid, or Power Cord with water.	ion and corrosion.) s, hard nylon sponges and abra g so may cause unwanted odor nay cause corrosion.) n the product for a long time as y cause the plastic parts to de	asive cleaners. (Doing so may r.) s the surfaces of the product form.)
Inner Lid	Wipe with a soft wet sponge.	Body/Upper Lid	Wipe clean with a damp well-wrung cloth.
Inner Container Especially when	Perform the Citric Acid Cleaning (see pg.17) periodically.	Do not get water or	n or wash the Control /el Gauge. (If water gets e malfunction or rust.)
 Milky white or gray or are found in the wate Boiling is louder that Hot water has an od 	n usual. or. er Container will vary depending on		
(The Filter prevents for	ean the Filter, replace		
Power Cord	Wipe clean with a dry cloth.		
	CE THE INNER LID GASKET	wear. We recommend that yo	ed to be replaced due to time and u replace it about once a year.
To remove the inne		When the Inner Lid Gas	
Be careful not to lo Remove the Inner Li	ews, and remove the Inner Lid. se these screws. d Gasket which is installed on the	hardens, changes sha turns white, or otherwi becomes worn out.	se and replace with a new one.
the Upper Lid for abn	red or if it feels rough to the touch.	Hole on the Screws (x.	4) Cross-sectional drawing Inner Lid Gasket Inner Lid
To attach the Inner	Lid Gasket		
circumference as sh ②Line up the pin on the circumference as a short of the circumference as a	ket securely to the outer own in the figure. In Upper Lid with the hole on the n the four screws securely.	Pin on the Upper Lid	Inner Lid Gasket
If the Inner Lid Gasket hard becomes worn out, hot wat and Body when tilted. Stea and product failures, which the gap or there is steam e	ens, changes shape, turns white, or otherwise er may leak from the gap between the Upper L m may also leak from the gap, causing burns may result in scalds. If hot water spews from <i>r</i> en after replacing the inner Lid Gasket, other air. Please contact Zojirushi Customer Service	id Upper Lit	Inner Lid



- REPLACEMENT PARTS
- Replacement parts may be available for an additional charge. Please replace damaged parts only with new parts.
- •When replacing parts, please record the model number and part name beforehand. Parts can be purchased through Zojirushi.com, by contacting Zojirushi Customer Service, or the store where you purchased the product.

Zojirushi Customer Service

1-800-733-6270 www.zojirushi.com

Parts Names	Parts Number
Inner Lid Gasket	BF426007M-00
Filter	627402-00
Citric Acid Cleaner for Electric Water Boilers (1 oz. / 30 g×4 packets)	CD-K03E-JU

Q&A ON PRODUCT USE

Is it okay to use the product for heating liquids other than water?	Do not fill the product with any liquid other malfunction, or may overflow and cause s	r than water. It may cause pg.3
Does the water need to be changed every day?	To prevent odor and scale build-up, pleas a day.	e change the water at least once pg.10
Is it okay to use mineral water or alkaline ionized water?	Yes. However, when mineral or alkaline ic residue may develop or milky white substa the Inner Container. This is due to the ing harmless to your health. Frequent cleanin	ance may form on the surface of pg.9 redients in the water and is pg.17
I accidentally drank water while performing the Citric Acid Cleaning. Is this harmful to my health?	Please follow the instructions shown on th cleaner CD-K03E-JU.	ne package of the citric acid
Is it okay to leave the product unattended while it is turned on?	It is safe to use the product unattended as it hat (power to the heater will be automatically turner is empty of water. However be careful not to re the Inner Container with water, as the Nonstick	d off), which will be activated once it peat the boiling process without filling
TROUBLES	HOOTING GUID	Please check the following points before calling for service.
Condition	Cause	Remedy
Water does not heat up.	Power Plug is not connected to an electrical outlet.	Connect the Power Plug.
Water does not boil.	The Quick Temp mode is selected. (Water does not reach a boil under Quick Temp mode.)	Press the REBOIL/QUICK TEMP button, select the regular Boil mode. (see pg.14)
Hot water has a	Scale or other residue has accumulated on the Inner Container.	Perform citric acid cleaning. (see pg.17)
disagreeable odor.	You have not performed citric acid cleaning regularly.	
A mild plastic odor may be noticeable with a new product. This odor will gradually fade	The product has not been used for a long time.	Boil water, press the UNLOCK button, and then dispense about 34 oz. (1 liter) of hot water. Discard the remainder. (see pg.9)
 You may smell chlorine (used for sterilization of tap water) after boiling. 	Tap water is used under Quick Temp mode.	If this is an issue, use the regular Boil mode instead. (see pg.14) The regular Boil mode purges chlorine in tap water by boiling completion.
Water leaks from the Spout or spills out from the Steam Vent.	Check that the Inner Container is not filled over the Maximum Water Level Line.	Pour out the excess water until it is below the Maximum Water Level Line.
Steam emits while heating water using the QUICK TEMP mode.	 The QUICK TEMP mode does not heat wate be produced depending on the temperature of pressure. 	
The Quick Temp mode cannot be selected.	Is the 208°F Keep Warm mode selected?	Select the 195, 175 or 160°F Keep Warm mode, then select the Quick Temp mode. (see pg.14)
The 208°F Keep Warm mode cannot be selected during the Quick Temp mode.	You cannot select the 208°F Keep Warm mode during the Quick Temp mode.	Use the Quick Temp mode for other than 208°F Keep Warm mode. (see pg.14)
There is no Notification Sound (no sound when pressing buttons).	Did you mute the sound?	Adjust the Notification Sound setting. (see pg.15)
Water does not dispense or	Hot water does not pour properly a few minutes after boiling.	Bubbles form from the bottom of the Inner Container while water is being heated. Wait for a short period of time before dispensing hot water again.
does not pour properly.	Scale or other residue has accumulated on the Inner Container and Filter.	Clean the Inner Container and Filter. (see pg.16)
	The Automatic Dispense Lock is activated.	Press the UNLOCK button, then press the DISPENSE button. (see pg.10)

Condition	Cau	se		Remedy
ater does not dispense or	Power Plug is not connected	to an electrical outlet.	(Cor	nnect the Power Plug.
oes not pour properly.	Scale may build up in the wa Pump and prevent water from	ter route or Electric m dispensing smoothly.		form citric acid cleaning. e pg.17)
filmy, floating residue is oticeable. (Could the Nonstick coating be peeling off?)	Residue is due to the mir water, not from corrosion Container or peeling of th	of the Inner		Over time and use, calcium
lilky white and rough-surfaced bjects have built up on the urface of the Inner Container.	Excessive accumulatio other build-up on the su Container can cause b	urface of the Inner		and other minerals contained in water build up on the surface of the Inner Container and the Filter. It is
oiling is louder than usual.	louder.			called "scale" and is harmless to your health.
ed rust-like spotting appears n the surface of the Inner ontainer.	Caused by iron in the v deterioration of the Inne	vater, not er Container.		namiess to your neath.
white floating residue is oticeable.	Remove the Inner Lid a plastic part of the Uppe abnormalities. (see pg	er Lid for	to t	is part is discolored or if it feels roug ne touch, replace it (must purchase arately).
/ater is not hot.	Initially upon boiling or while after dispensing, be very hot due to wate Water Level Gauge.	the water may not	Plea	ase discard the first cup (of the hot er).
	Is the Timer set?			ss the REBOIL/QUICK TEMP button e pg.14)
he Body becomes hot.	When the water temp	anatura and las saam		I wante black the second second sheet
	Body may reach up to	o 140°F (60°C). This i	s not a i	ture is high, the outer surface of the nalfunction.
he Power Cord becomes hot.	Body may reach up to	o 140°F (60°C). This i	s not a i	iture is high, the outer surface of the malfunction. is boiling. This is not a malfunction.
-	 Body may reach up to The Power Cord may This sound is normal water from flowing out 	o 140°F (60°C). This i become hot while th and comes from the t when the product is	s not a r e water noveme overtur	nalfunction. is boiling. This is not a malfunction. ant of the weight which prevents hot ned.
he Power Cord becomes hot. ou hear a light sound when pening and closing the	Body may reach up to The Power Cord may This sound is normal water from flowing ou If water is filled from a becomes wet, water r	and comes from the twhen the product is a faucet or the product may go inside of the E t circuit or electric sho	s not a r e water moveme overtur t is plac Body an	nalfunction. is boiling. This is not a malfunction. ant of the weight which prevents hot
he Power Cord becomes hot. ou hear a light sound when pening and closing the pper Lid. umidity builds in the Display indow or the Water Level auge. 2 lights turn on and "HH" appears on the Display.	Body may reach up to The Power Cord may This sound is normal water from flowing ou If water is filled from a becomes wet, water r This may cause short Zojirushi Customer S	and comes from the twhen the product is a faucet or the product may go inside of the E t circuit or electric sho	s not a i e water moveme overtur it is place Body an- ick. Unp er is low ter was the	nalfunction. is boiling. This is not a malfunction. ent of the weight which prevents hot ned. ed directly on a sink and the bottom d the Display may show moisture. lug the Power Cord and contact
he Power Cord becomes hot. ou hear a light sound when pening and closing the pper Lid. umidity builds in the Display indow or the Water Level auge. 2 lights turn on and "HH" appears on the Display.	Body may reach up to The Power Cord may This sound is normal water from flowing ou If water is filled from a becomes wet, water r This may cause short Zojirushi Customer S REBOIL TST TST TST TST TST TST TST TS	and comes from the the product is a faucet or the product is a circuit or electric shore rvice.	s not a i e water moveme overtur it is place Body and ck. Unp er is low ter was the the er is in	nalfunction. is boiling. This is not a malfunction. ent of the weight which prevents hot ned. red directly on a sink and the bottom d the Display may show moisture. lug the Power Cord and contact Unplug the Power Plug and wait until the Inner Container cools down. Add water and plu
he Power Cord becomes hot. ou hear a light sound when pening and closing the pper Lid. umidity builds in the Display indow or the Water Level auge. 2 lights turn on and "HH" appears on the Display. 2 lights blink at the same time and the Display shows	Body may reach up to The Power Cord may This sound is normal water from flowing ou If water is filled from a becomes wet, water from this may cause short Zojirushi Customer S REBOLL REBOLL TEMP SET 200 155 155 155 155 155 155 155 1	 b 140°F (60°C). This i b become hot while the and comes from the twhen the product is a faucet or the product is a faucet or the product is a faucet or the product is a circuit or electric shore ervice. The Inner Container, causing Automatic Shut-Of function to engage The Inner Container, a circuit or dealer of the analysis of the Inner Container, causing Automatic Shut-Of function to engage The Inner Container, a circuit or dealer of the analysis of the Inner Container, causing Automatic Shut-Of function to engage	s not a i e water moveme overtur it is place Body and ck. Unp er is low ter was the er is in g	nalfunction. is boiling. This is not a malfunction. ent of the weight which prevents hot ned. red directly on a sink and the bottom d the Display may show moisture. lug the Power Cord and contact Unplug the Power Plug and wait until the Inner Container cools down. Add water and plu in the Power Cord. (see pg.11) To cancel the citric acid cleaning cycle, unplug the Power Plug and wait more than 5 seconds before plugging bac
he Power Cord becomes hot. ou hear a light sound when pening and closing the pper Lid. umidity builds in the Display indow or the Water Level auge. 2 lights turn on and "HH" appears on the Display.	Body may reach up to The Power Cord may This sound is normal water from flowing ou If water is filled from a becomes wet, water r This may cause short Zojirushi Customer S This may cause short This may cause sho	 become hot while the and comes from the twhen the product is a faucet or the product is a circuit or electric shore ervice. The Inner Containe on water or hot wa a added to the Inner Container, causing Automatic Shut-Of function to engage The Inner Containe a cirtic acid cleanir cycle. Indicates malfuncti is replaceable, and wrom the gap between nges shape, turns wh 	s not a i e water moveme overtur it is place Body and ck. Unp er is low ter was the er is in g	nalfunction. is boiling. This is not a malfunction. ent of the weight which prevents hot ned. red directly on a sink and the bottom d the Display may show moisture. lug the Power Cord and contact Unplug the Power Plug and wait until the Inner Container cools down. Add water and plu in the Power Cord. (see pg.11) To cancel the citric acid cleaning cycle, unplug the Power Plug and wait more than 5 seconds before plugging bac in. (see pg.17) Please contact Zojirushi



www.zojirushi.com

CD-NAC_1 ©BA