



VE HYBRID WATER BOILER & WARMER OPERATING INSTRUCTIONS

CV-JAC40/CV-JAC50

 Always follow basic safety precautions when using electrical appliances. Read all instructions carefully. Please keep these Operating Instructions at hand for easy reference.

INDEX

IMPORTANT SAFEGUARDS	2
SPECIFICATIONS	5
PARTS NAMES AND FUNCTIONS	6
BOIL MODE	8
DISPENSE HOT WATER	10
DISPOSE WATER	10
REBOIL MODE	11
AUTOMATIC SHUT-OFF FUNCTION	11
HOW TO SET THE KEEP WARM MODE	12
QUICK TEMP MODE	14
ENERGY-SAVING TIMER FUNCTION	14
CAFÉ DRIP DISPENSING MODE	15
HOW TO CHANGE THE NOTIFICATION SOUND	15
CLEANING AND MAINTENANCE	16
• HOW TO REPLACE THE INNER LID GASKET	16
HOW TO PERFORM CITRIC ACID CLEANING	17
REPLACEMENT PARTS	17
Q&A ON PRODUCT USE	18
TROUBLESHOOTING GUIDE	18

ZOJIRUSHI CORPORATION

IMPORTANT SAFEGUARDS

BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED WHEN USING ELECTRICAL APPLIANCES, INCLUDING THE FOLLOWING:

- 1. Read all instructions thoroughly.
- 2. Avoid touching hot surfaces and do not close or clog the steam vent opening under any circumstances. The handles and knobs are provided for your safety and protection.
- 3. To safeguard against fire, electric shock and possible injury, keep the power cord, plugs and the appliance away from water or other liquids.
- 4. Close supervision is recommended when any appliance is used by or near children.
- 5. Unplug from outlet when not in use and before cleaning. Allow the appliance to cool before adding or removing parts, and before cleaning the appliance.
- 6. Do not use or operate any appliance with a damaged cord or plug. If the appliance malfunctions or has been damaged in any manner, unplug the appliance and return it to the nearest authorized service facility or dealer for examination, repair or adjustment.
- 7. The use of accessories or attachments not recommended by the appliance manufacturer may result in fire, electric shock or other injury to persons.
- 8. Do not use outdoors.
- 9. Keep the power cord away from hot surfaces and do not let the cord hang over the edge of tables or counters.
- 10. Do not place on or near a heated surface such as a gas or electric stove, or in a heated oven.
- 11. Always use extreme caution when moving an appliance containing hot liquids.
- 12. The plug to the appliance should be attached first before plugging the cord into a wall outlet.
- 13. Do not use the appliance for other than intended or specified purposes.
- 14. To protect against electrical hazard, unplug the cord before cleaning.
- 15. Scalding may occur if the lid is removed during boiling cycles.
- 16. Do not remove the Control Panel or the Water Level Gauge.

SAVE THESE INSTRUCTIONS

THIS APPLIANCE IS FOR HOUSEHOLD USE ONLY.

- A. A short detachable power-supply cord has been provided for your safety. To reduce risks from entanglement or tripping, a longer cord is not recommended.
- B. Extension cords should only be used if care is exercised.
- C. If using an extension cord: (1) the marked electrical rating of the detachable power-supply cord or extension cord should be at least as high as the electrical rating of the appliance; (2) if the appliance is of the grounded type, the extension cord should have a ground-type 3-pronged plug; and (3) the longer cord should not drape over the countertop or tabletop where it can be pulled on by children or tripped over.

IMPORTANT SAFEGUARDS (cont.)

Before use

These WARNINGS and CAUTIONS are intended to protect you and others from personal injury and household damage. To ensure safe operation, please follow carefully.

WARNINGS

Do not modify the product. Only a repair technician may disassemble or repair this unit.

 Attempting to do so may cause fire, electric shock or injury. Make any repair inquiries to Zojirushi Customer Service.

Do not immerse the product in water or splash it with water, and do not put it on a wet surface such as a sink.

• Doing so may cause short circuit or electric shock.

Do not allow liquid to come into contact with the Receptacle or Power Cord.

• Doing so may cause short circuit or electric shock.

Do not plug or unplug the Power Cord if your hands are wet.

• Doing so may cause electric shock or injury.

Do not touch the Steam Vent or bring your hands or face near the Steam Vent.

 Doing so may cause burns or scalding. Take special precautions with children and infants.

Do not cover the Steam Vent with anything such as a dishcloth.

 Hot water may spill out, resulting in scalds. It may also cause deformation or discoloration of the Upper Lid or breakdown of the product.

Do not allow children to use the product unsupervised. Keep it out of the reach of infants.

• Children are at risk of burns, electric shock or injury.

Do not fill over the Maximum Water Level Line.

Overfilling may cause hot water to spill out, resulting in scalds.

Always remove the Upper Lid before disposing hot water.

 The Upper Lid may fall off and cause hot water to splash, resulting in scalds.

Do not tilt or shake the product or carry in your arms. Do not move it or drain hot water by holding the Upper Lid.

 Doing so may result in scalding by hot water spilling out from the Spout or Steam Vent, even if the Automatic Dispense Lock is on. Always use the handle when carrying.

Do not tilt the product or tip it over.

 Hot water may spill from the Spout or Steam Vent, even if the Automatic Dispense Lock is on.

Do not slam the Upper Lid when closing.

• Hot water may dispense or spill out, resulting in scalds. Do not use the product if the Power Plug or Power Cord is damaged or if the Power Plug is loosely inserted into the electrical outlet.

· Doing so may cause electric shock, short circuit or fire.

Close the Upper Lid securely.

 Hot water may spill out when the product is overturned, resulting in scalds.

Do not remove the Upper Lid while boiling. Do not damage the Power Cord.

• Do not bend, pull, twist, fold, or attempt to modify the Power Cord. Do not place it on or near high temperature surfaces or appliances, under heavy items or between objects. A damaged Power Cord can cause fire or electric shock.

Do not use the product as a cooler or place ice inside of it.

 Doing so may cause condensation, resulting in electric shock or breakdown of the product.

Do not allow the end of the Appliance Plug to become soiled with dust or come into contact with any metal objects.

• Doing so may cause electric shock, short circuit or fire.

Do not allow infants or children to put the Appliance Plug in their mouth.

 Doing so may cause electric shock or injury. Take special precautions with children and infants.

Insert the Power Plug completely and securely into the electrical outlet.

• A loosely inserted Power Plug may cause electric shock, short circuit, smoke or fire.

Use only an electrical outlet rated at 15 amperes minimum, and do not plug other devices into the same outlet.

• Plugging other devices into the same outlet may cause the electrical outlet to overheat, resulting in fire.

If the blades or surface of the Power Plug become soiled, wipe them clean.

- A dirty Power Plug may cause fire.
- Do not use a power source other than 120 V AC.
- Use of any other power supply voltage may cause fire or electric shock.

Do not boil anything other than water.

- Attempting to boil, cook, or heat up the following items may cause bubbling or boiling over, which may cause scalding. Doing so may also cause clogging of the water route or Electric Pump, corrosion of the inner Container, or peeling of the Nonstick Coating.
- · Milk, sake, soup, charcoal, tea bags or tea leaves.
- Instant food.
- · Food and sauce pouches or foods in plastic bags.

Replace the Inner Lid Gasket if it hardens, changes shape, turns white, or otherwise becomes worn out.

 Hot water may spill out when the product is tilted or tipped over accidentally, and may cause scalding.
 Steam may also leak out from the gap and cause burns or product failures.

•The illustrations used in these Operating Instructions may vary from the actual product you have purchased.

IMPORTANT SAFEGUARDS (cont.)

This product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the product by a person responsible for their safety. Children should be supervised to ensure that they do not play with the product.

Stop using immediately if you notice any of the following symptoms indicating a malfunction or breakdown.

- Continued use of the product may cause smoke, fire, electric shocks or injury.
 - · The Power Plug or Power Cord has become very hot.
 - The Power Cord is damaged or the electricity turns on and off when touched.
 - The Body is deformed or unusually hot.
 - Smoke is arising from the product or there is a burning smell.
 - Some parts of the product is cracked, loose or unstable.
 - The product emits steam for at least 10 minutes continuously and does not turn to Keep Warm mode.
 - Water leaks from the Body.

If any of the above occurs, unplug the product immediately and return to Zojirushi Customer Service for check-ups and/or repairs.

CAUTIONS

Always use caution when opening the Upper Lid and avoid skin contact with steam.

 Loose water or steam may escape upon opening the Upper Lid and cause scalds.

Do not touch hot surfaces during or for a short period of time after use.

 Touching hot surfaces may cause burns. Be especially careful with metal parts such as the Inner Lid and the Inner Container.

Please allow the product to cool down before cleaning.

• Touching hot surfaces may cause burns.

Do not use the product near walls or furniture.

• Steam or heat may damage, discolor or deform walls or furniture.

Do not swivel or move the product while

- dispensing water.
- Hot water may splash out, resulting in scalds.
 Do not place or use the product on unstable surfaces.
- Doing so may cause scalds or injuries.
- **Do not use on surfaces that are sensitive to heat.** • Doing so may cause fire.

Do not attempt to dispense hot water while it is boiling.

• Hot water can spurt out, resulting in scalds.

Do not use other Power Cords than the one provided. Do not use the Power Cord for other appliances. Do not use the Power Cord for overseas models.

Doing so may cause malfunction or fire.

Do not place the product over direct flame (such as a gas stove top), or on top of electric or induction heating (IH) cookers.

 Doing so may cause fire, breakdown or damage of the product.

Unplug the Power Plug from the outlet when the product is not in use.

 Leaving the Power Plug in an outlet may cause the insulation to become damaged, resulting in electric shock, short circuit or fire, or result in injuries or scalds.

Do not touch the Lid Lock when carrying the product.

 Doing so may cause the Upper Lid to open, resulting in injuries or scalds.

Always unplug the product by holding the Power Plug, not by pulling the Power Cord.

 Pulling the Power Cord to unplug the product may cause electric shock, short circuit or fire.

If the Power Cord is damaged, it must be replaced by an appropriate cord or assembly made available by the manufacturer or its service agent.

IMPORTANT

Do not operate the product when it is empty.

Doing so may burn or damage the product.
 Avoid rough handling, dropping or bumping the

product.

Doing so may cause damage or cease operation of the product.

Avoid letting steam make contact with cabinets and walls when using near or under a kitchen shelf. • Doing so may cause discoloration or deformation.

Allow the product to dry completely when storing the product for a long period of time where it may freeze.

 If water left inside freeze, it may cause breakdown or malfunction. Avoid using the product near a radio, TV, computer, etc.

• The product may cause interference with certain electronics. Do not drag the product over any surface while attempting to move.

• Doing so may cause damage to surfaces such as countertops.

Do not allow hot water to come into contact with the Control Panel or the Water Level Gauge. • Doing so may cause breakdown of the product.

Do not use the product where its steam may come into contact with other electrical appliances.

• The steam may cause fire, malfunction, discoloration or deformation to other electrical appliances.

This appliance is intended to be used in household.

SPECIFICATIONS

Model No.		CV-JAC40	CV-JAC50	
Capacity		135 oz. (4.0 liters)	169 oz. (5.0 liters)	
Rating		AC 120	V 60 Hz	
Electric Consu	mption	930 W		
Average Power	208°F (98°C)	Approx. 28 W	Approx. 29 W	
Consumption	195°F (90°C)	Approx. 24 W	Approx. 25 W	
during Keep Warm	175°F (80°C)	Approx. 19 W	Approx. 20 W	
warm	160°F (70°C)	Approx. 16 W	Approx. 17 W	
Length of the F	Power Cord	2' 11" (0.9 m)		
External	(approx. inches)	9-1⁄8 (W) x 12-1⁄2 (D) x 11-1⁄8 (H)	9-1⁄8 (W) x 12-1⁄2 (D) x 13-1⁄2 (H)	
Dimensions	(approx. cm)	23 (W) x 31.5 (D) x 30 (H)	23 (W) x 31.5 (D) x 34 (H)	
Weight (including t	he Power Cord)	Approx. 7 lbs. (3.3 kg) Approx. 8 lbs. (3.6 kg)		

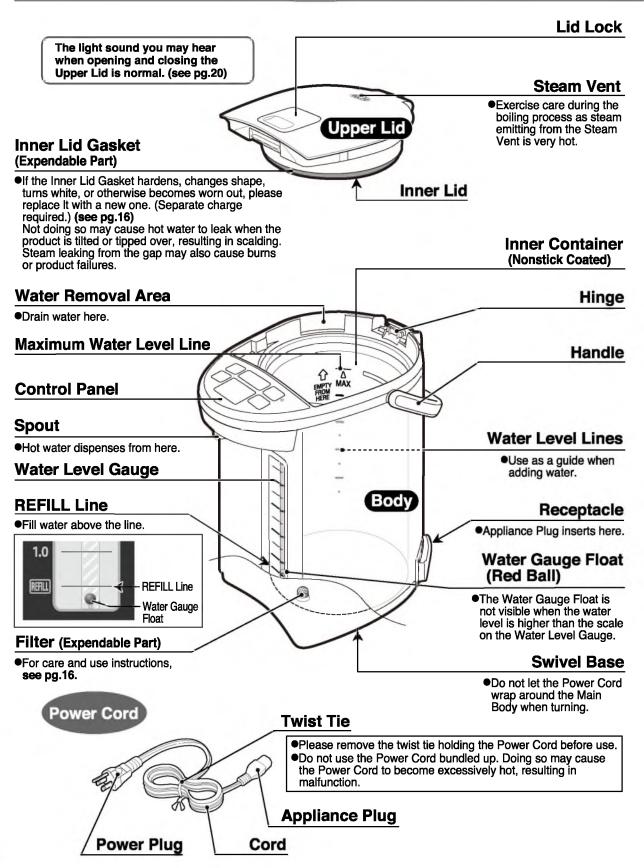
●The average Keep Warm electric power consumption is for one hour, provided that the Inner Container is full and the room temperature is approximately 73°F (23°C).

•The height refers to the product when the handle is down.

In high altitudes or severely cold areas, the product may not perform as specified. Avoid using the product in such areas or in other extreme conditions.

•This product is not suitable for use in countries or regions with different power supply voltages or frequencies.

PARTS NAMES AND FUNCTIONS



PARTS NAMES AND FUNCTIONS (cont.)

CONTROL PANEL

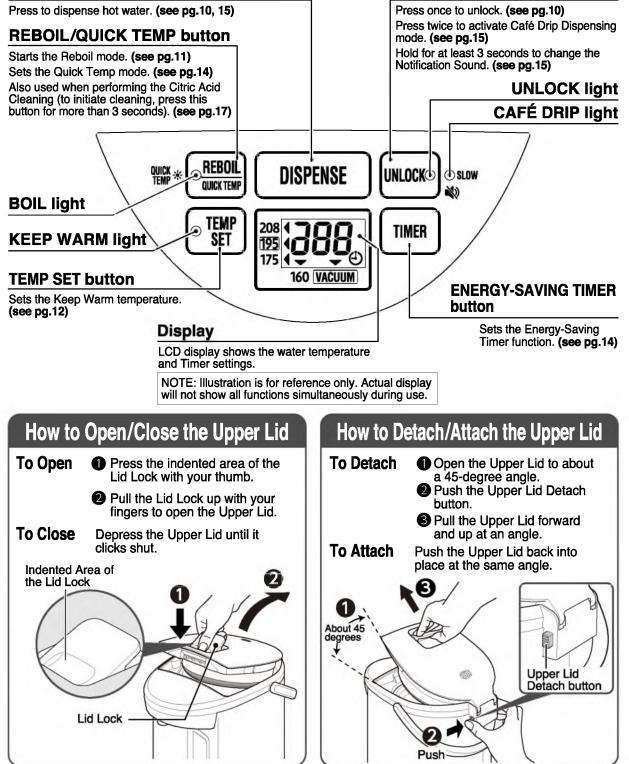
Press buttons down firmly.

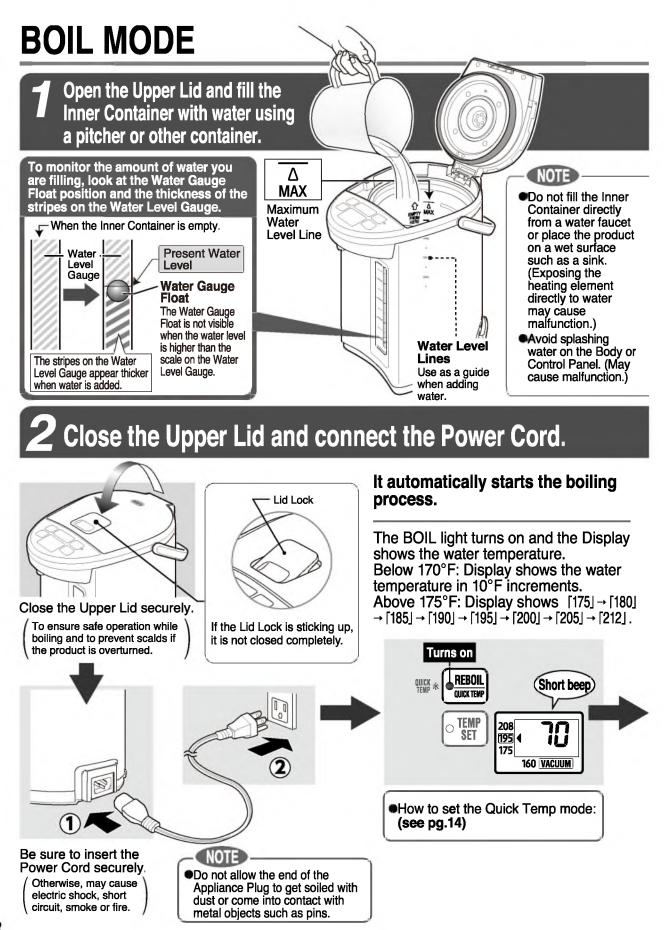
 The Notification Sounds and raised dot (

 in the center of the DISPENSE button is provided for those with visual impairment.

DISPENSE button

UNLOCK button





Temperature Conversion Guide

 Fahrenheit (°F)	Celsius (°C)	
212	100	
208	98	
195	90	
175	80	
160	70	
73	23	

- •Do not fill over the Maximum Water Level Line. (Hot water may overflow from the Steam Vent, resulting in scalds.)
- •Do not fill the Inner Container with hot water. (The Automatic Shut-Off function may be activated.) (see pg.11)
- •Do not fill the Inner Container with any liquid other than water.
- Do not use water additives such as charcoal for water purification or mineral additives. (Small particles may get clogged inside of the product.)
- If you wish to shorten the completion time, add less water to the Inner Container.

BOIL MODE (cont.)

 At your initial use or when using the product after a long period of storage:

Fill the Inner Container with water to the Maximum Water

Level Line ($\mathop{\Delta}_{\text{MAX}}$), and boil water as directed. Once it

reaches a boil, press the UNLOCK button, then press the DISPENSE button to dispense about 34 oz. (1 liter) of hot water in order to rinse the water route, and dispose the remaining water. Fill with fresh water. (Always remember to attach the Filter.)

Always remember to attach the Fliter.)

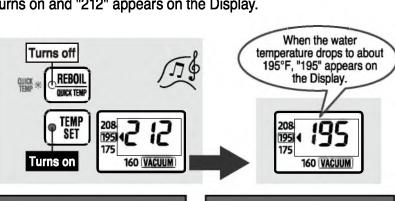
When using mineral or alkaline ionized water:

When mineral or alkaline ionized water is used, a floating residue may develop or a milky white substance may form on the surface of the Inner Container. This is due to the ingredients in the water and is harmless to your health. Frequent cleaning is recommended.

How to change the Notification Sound from a melody to a beep. (see pg.15)

When boiling has completed, a melody sounds and it automatically switches to 195°F Keep Warm mode.

The BOIL light turns off, the KEEP WARM light turns on and "212" appears on the Display.



Time required to boil water:				
CV-JAC40 Approx. 30 minutes*				
CV-JAC50 Approx. 35 minutes*				

(At a room temperature of 73°F with the Inner Container filled to the Maximum Water Level Line with water temperature at 73°F.)

Includes approx. 4 minutes to dechlorinate.

Length of time until the water temperature reaches about 195°F:				
CV-JAC40 Approx. 50 minutes				
CV-JAC50 Approx. 50 minutes				

(At a room temperature of 73°F with the Inner Container filled to the Maximum Water Level Line.)

•The length of time for the water temperature to reach 195°F will vary depending on the temperature of the room and water.

How to set the Keep Warm mode:

The first time you use the product you may notice the smell of plastic. This is normal

and will gradually fade

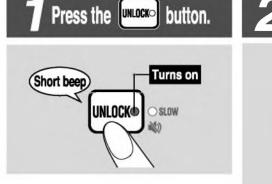
away.

208°F Keep Warm Mode (see pg.12) 175°F Keep Warm Mode (see pg.12) 160°F Keep Warm Mode (see pg.13) Vacuum Insulated (Non-Electric) Keep Warm Mode (see pg.13)

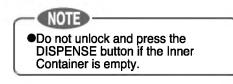
NOTE

- Add water when the water level is low during the Keep Warm mode. (The product automatically begins heating the water.) If the water level is still not high enough, it will not automatically switch to Boil. In this case, press the REBOIL/QUICK TEMP button to manually start the process. (see pg.11)
- Please follow the instructions below to prevent the risk of scalding:
- Do not cover the Steam Vent with a cloth.
- Do not touch the Steam Vent or bring your hands or face near the Steam Vent.
- Do not open the Upper Lid while the BOIL light is on.
- Do not dispense hot water while it is boiling.

DISPENSE HOT WATER



The UNLOCK light turns on and hot water can be dispensed.





Press the DISPENSE button to dispense hot water.

Do not swivel the product while dispensing water.

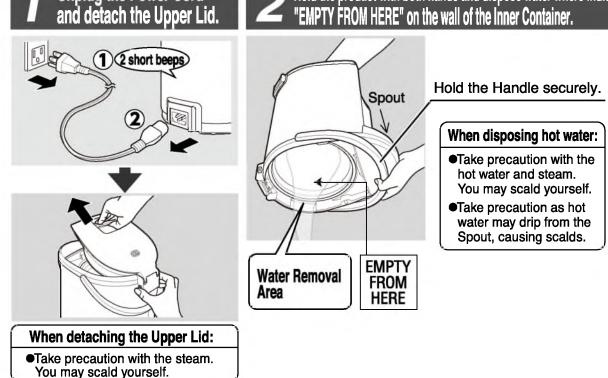
- Initially upon boiling or if it has been a while after dispensing, the water may not be very hot. Please discard the first cup (of the hot water).
- Do not attempt to dispense hot water while boiling.
- •Water may not dispense smoothly shortly after boiling. Wait for a short period of time before dispensing hot water again.
- •Be careful as the Body heats up during the Boil and Keep Warm modes.

DISPOSE WATER

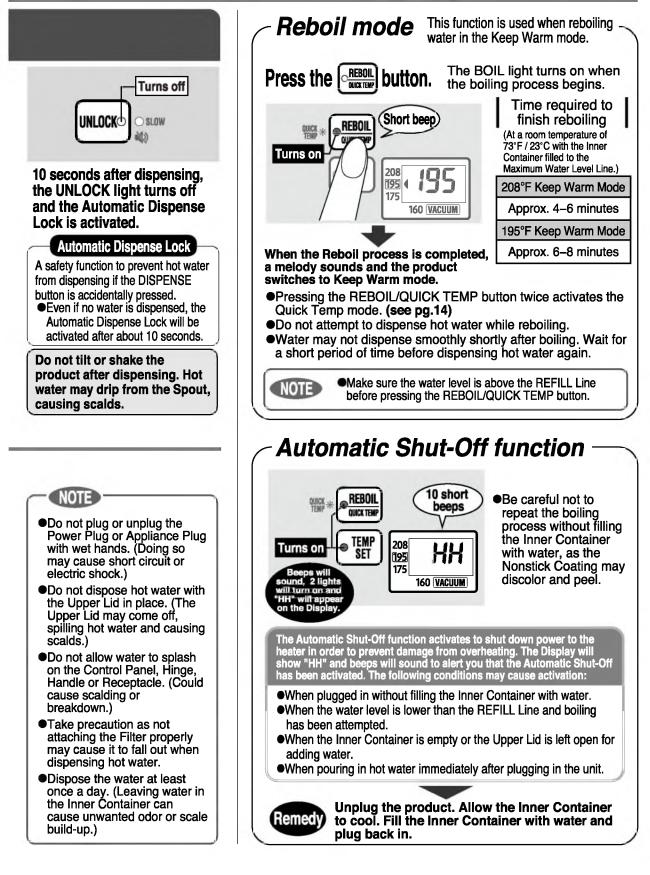
Unplug the Power Cord

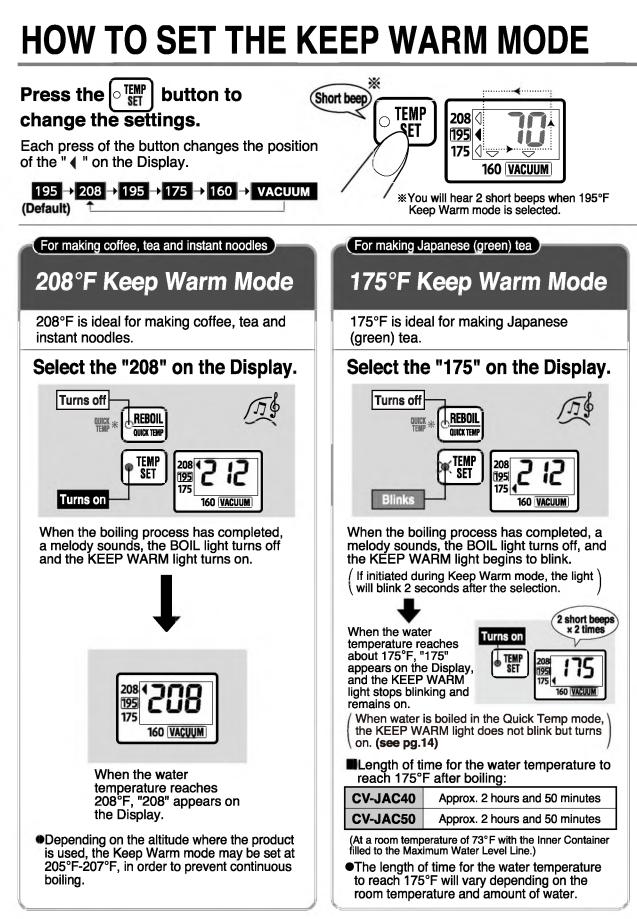
Dispose leftover water when the product is not in use.





DISPENSE HOT WATER (cont.)





HOW TO SET THE KEEP WARM MODE (cont.) ■Temperature Conversion Guide

- You can change the temperature setting during the Keep Warm mode. (It may start reboiling depending on the water temperature and the selected setting.)
- You cannot select the 208°F Keep Warm mode or Vacuum Insulated Keep Warm mode while the Quick Temp mode is selected.
- Once the temperature is set, it is stored in memory even when the product is unplugged.

For preparing baby formula

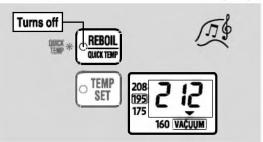
Fahrenheit (°F)	Celsius (°C)	Fahrenheit (°F)	Celsius (°C)
212	100	185	85
208	98	181	83
207	97	175	80
205	96	174	79
198	92	169	76
196	91	160	70
195	90	73	23

For saving electricity

Vacuum Insulated Keep Warm Mode

This mode saves electricity by shutting off the power to the heater after the boiling process is completed and keeps it warm by vacuum insulation.

Select "VACUUM" on the Display.



When the boiling process has completed, a melody sounds, and the BOIL light turns off.

Water temperature during Vacuum Insulated Keep Warm Mode:

After boiling completes	2 hours later	4 hours later	6 hours later
CV-JAC40	Approx. 196°F	Approx. 181°F	Approx. 169°F
CV-JAC50	Approx. 198°F	Approx. 185°F	Approx. 174°F

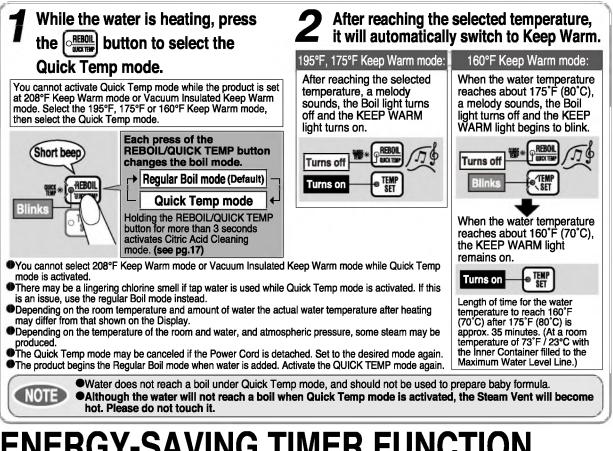
(Temperatures are measured in the center of the Inner Container and are based on a room temperature of 73°F, with the maximum amount of water.)

- Temperature is measured in the center of the Inner Container. The water temperature in the upper and lower area will differ as time pass, and the temperature in the center is measured as the average.
- As the water temperature drops, the display temperature may be lower than actual when the Vacuum Insulated Keep Warm mode is selected.
- The lower the amount of water, the faster the temperature will drop.
- During the Vacuum Insulated Keep Warm mode, the product will not automatically start reboiling. To resume boiling, manually press the **REBOIL/QUICK TEMP button.**

160°F Keep Warm Mode 160°F is ideal for preparing baby formula. Select the "160" on the Display. If you wish to shorten the Turns off time, add less water to the Inner Container. REBOIL QUICK **OUCX TEME** 1.0 TEMP SET 195 iC C For example 175 Fill water up to 1.0 on 160 VACUUM Blinks the Water Level Gauge. When the boiling process has completed, a melody sounds, the BOIL light turns off, and the KEEP WARM light begins to blink. If initiated during Keep Warm mode, the light will blink 2 seconds after the selection. 2 short beeps × 2 times Turns on When the water temperature reaches about TEMP Set 160°F, "160" appears on 160 195 175 the Display and the KEEP WARM light stops blinking 160 VACUUM and remains on. Length of time for the water temperature to reach 160°F after boiling: 1.0 L Max Capacity Approx. 1 hour Approx. 5 hours CV-JAC40 and 50 minutes Approx. 5 hours and 20 minutes Approx. 1 hour CV-JAC50 and 50 minutes (At a room temperature of 73°F.) The length of time for the water temperature to reach 160°F will vary depending on the room temperature and amount of water. When preparing baby formula: 160°F is ideal for preparing formula. Dissolve the formula and let cool to optimum temperature (slightly higher than body temperature). If fed without cooling, babies are at risk of scalding. Be sure to check that the KEEP WARM light is on and NOT blinking before dispensing. Do not use the Quick Temp mode. (see pg.14)

QUICK TEMP MODE

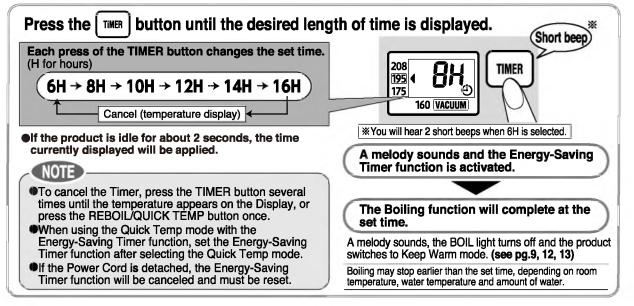
This function heats the water to the selected Keep Warm temperature without reaching a boil. The water will reach the selected Keep Warm temperature quicker than the regular Boil mode. Other benefits include reduced steam and reduced energy use. Use this mode when dechlorination is not necessary, such as when using bottled or purified water.



ENERGY-SAVING TIMER FUNCTION

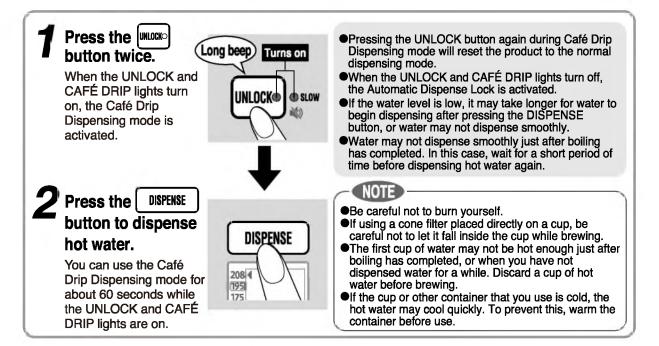
The Boiling function will complete after the set time.

Setting the Energy-Saving Timer function before going to sleep at night or before long idle period will help to save energy by shutting off electricity to the heater.



CAFÉ DRIP DISPENSING MODE

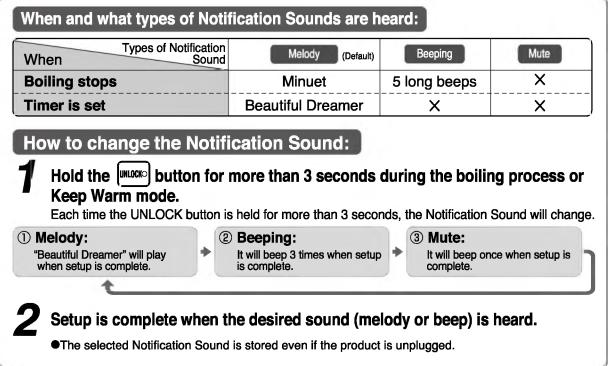
This mode decreases the amount of water dispensed to 60% of the normal setting, making it suitable for brewing café drip coffee.



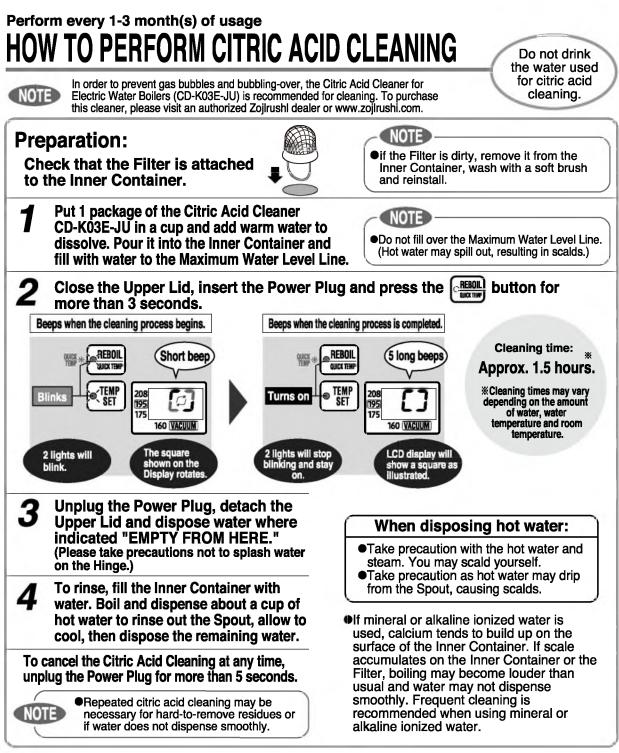
HOW TO CHANGE THE NOTIFICATION SOUND

Notification Sound:

The product informs you with a melody or beeps that it has finished boiling or the timer has been set.



CLEANING	AND MAINTENAN	Always unplug the Power Cord, dispose all water, and allow to cool completely before cleaning.
the body ar Do not use the following: Thinner and bleach. (Doi Polishing powder, nyion cause corrosion.) Detergent. (Hot water ma Do not use scrub brushes i When using chemically trea may be damaged by chem Do not use a dishwasher o Before storing the product	Id cause it to break or rust.) ing so may cause discoloration, crack, degradati brushes, anything made with metal, eraser pads ay spill out, resulting in scalds or damage. Doing for any portions other than the Filter. (Doing so mated cloths, do not rub too hard or leave them on ical reactions. r dish dryer for cleaning or drying. (Doing so mate	, hard nylon sponges and abrasive cleaners. (Doing so may so may cause unwanted odor.) hay cause corrosion.) the product for a long time as the surfaces of the product
Inner Lid	Wipe with a soft wet sponge.	Body/Upper Lid Wipe clean with a damp well-wrung cloth.
Inner Container	Perform the Citric Acid Cleaning (see pg.17) periodically.	Do not get water on or wash the Control Panel or Water Level Gauge. (If water gets
 Milky white or gray dis are found in the water Boiling is louder than Hot water has an odo 	usual. r. Container will vary depending on	inside, it may cause malfunction or rust.)
Filter	Remove the Filter from the Inner Container and wash with a soft brush.	
(The Filter prevents fore route or Electric Pump a	In the Filter, replace	
	CE THE INNER LID GASKET	The Inner Lid Gasket may need to be replaced due to time and wear. We recommend that you replace it about once a year.
	skets with a wet soft sponge befor	
Be careful not to los	ws, and remove the Inner Lid.	When the Inner Lid Gasket hardens, changes shape, turns white, or otherwise becomes worn out. Hole on the Screws (x4)
the Upper Lid for abno	ed or if it feels rough to the touch,	Hole on the Screws (x4) Inner Lid Inner L Gaske Inner Lid
To attach the Inner I	Lid Gasket	
 Fit the Inner Lid Gask circumference as sho Line up the pin on the 	et securely to the outer	Pin on the Upper Lid
becomes worn out, hot wate and Body when tilted. Steam and product failures, which r the gap or there is steam ever	ns, changes shape, turns white, or otherwise r may leak from the gap between the Upper Lie may also leak from the gap, causing burns nay result in scalds. If hot water spews from en after replacing the Inner Lid Gasket, other ir. Please contact Zojirushi Customer Service.	Upper Lid



REPLACEMENT PARTS

- Replacement parts may be available for an additional charge. Please replace damaged parts only with new parts.
- •When replacing parts, please record the model number and part name beforehand. Parts can be purchased through Zojirushi.com, by contacting Zojirushi Customer Service, or the store where you purchased the product.

Zojirushi Customer Service

1-800-733-6270 www.zojirushi.com

Part Names	Part Numbers
Inner Lid Gasket	BF426007M-00
Filter	627402-00
Citric Acid Cleaner for Electric Water Boilers (1 oz. / 30 g×4 packets)	CD-K03E-JU

Q&A ON PRODUCT USE

Is it okay to use the product for heating liquids other than water?	Do not fill the product with any liquid other than water. It may cause malfunction, or may overflow and cause scalding.	pg.3
Does the water need to be changed every day?	To prevent odor and scale build-up, please change the water at least once a day.	pg.10
Is it okay to use mineral water or alkaline ionized water?	Yes. However, when mineral or alkaline ionized water is used, a floating residue may develop or milky white substance may form on the surface of the Inner Container. This is due to the ingredients in the water and is harmless to your health. Frequent cleaning is recommended.	pg.9 pg.17
I accidentally drank water while performing the Citric Acid Cleaning. Is this harmful to my health?	Please follow the instructions shown on the package of the citric acid cleaner CD-K03E-JU.	
Is it okay to leave the product unattended while it is turned on?	It is safe to use the product unattended as it has an Automatic Shut-Off function (power to the heater will be automatically turned off), which will be activated once it is empty of water. However be careful not to repeat the boiling process without filling the Inner Container with water, as the Nonstick Coating may discolor and peel.	pg.11

TROUBLESHOOTING GUIDE

Please check the following points before calling for service.

Condition	Cause)	Remedy
Water does not heat up.	Power Plug is not connected to an electrical outlet.	Þ	Connect the Power Plug.
Water does not boil.	The Quick Temp mode is selected. (Water does not reach a boil under Quick Temp mode.)		Press the REBOIL/QUICK TEMP button, select the regular Boil mode. (see pg.14)
	Scale or other residue has accumulated on the Inner Container.	•	Perform citric acid cleaning.
	You have not performed citric acid cleaning regularly.	Þ	(see pg.17)
Hot water has a disagreeable odor.	The product has not been used for a long time.	ŀ	Boil water, press the UNLOCK button, and then dispense about 34 oz. (1 liter) of hot water. Discard the remainder. (see pg.9)
	Tap water is used under Quick Temp mode.		If this is an issue, use the regular Boil mode instead. (see pg.14) The regular Boil mode purges chlorine in tap water by boiling completion.
	 A mild plastic odor may be noticeable w fade away. You may smell chlorine (used for steriliz 		
Water leaks from the Spout or spills out from the Steam Vent.	Check that the Inner Container is not filled over the Maximum Water Level Line.		Pour out the excess water until it is below the Maximum Water Level Line.
Steam emits while heating water using the QUICK TEMP mode.	 The QUICK TEMP mode does not heat may be produced depending on the terr atmospheric pressure. 		
The Quick Temp mode cannot be selected.	Is the 208°F or Vacuum Insulated Keep Warm mode selected?		Select the 195°F, 175°F or 160°F Keep Warm mode, then select the Quick Temp mode. (see pg.14)

Q&A ON PRODUCT USE (cont.)

Condition	Cause	Remedy
The 208°F or Vacuum Insulated Keep Warm mode cannot be selected during the Quick Temp mode.	You cannot select the 208°F or Vacuum Insulated Keep Warm mode during the Quick Temp mode.	Use the Quick Temp mode for other than 208°F Keep Warm mode or Vacuum Insulated Keep Warm mode. (see pg.14)
There is no Notification Sound (no sound when pressing buttons).	Did you mute the sound?	Adjust the Notification Sound setting. (see pg.15)
	Hot water does not pour properly a few minutes after boiling.	Bubbles form from the bottom of the Inner Container while water is being heated. Wait for a short period of time before dispensing hot water again.
	Scale or other residue has accumulated on the Inner Container and Filter.	Clean the Inner Container and Filter. (see pg.16)
Water does not dispense or does not pour properly.	The Automatic Dispense Lock is activated.	Press the UNLOCK button, then press the DISPENSE button. (see pg.10)
	Power Plug is not connected to an electrical outlet.	Connect the Power Plug.
	Scale may build up in the water route or Electric Pump and prevent water from dispensing smoothly.	Perform citric acid cleaning.
A filmy, floating residue is noticeable. (Could the Nonstick Coating be peeling off?)	Residue is due to the mineral content in water, not from corrosion of the Inner Container or peeling of the Nonstick Coating.	(see pg.17) Scale Over time and use, calcium and other minerals
Milky white and rough-surfaced objects have built up on the surface of the nner Container.	Excessive accumulation of scale and other build-up on the surface of the Inner Container can cause boiling to become louder.	contained in water build up on the surface of the Inner Container and the Filter. It is called "scale" and is
Boiling is louder than usual.		harmless to your health.
Red rust-like spotting appears on the surface of the Inner Container.	Caused by iron in the water, not deterioration of the Inner Container.	
A white floating residue is noticeable.	Remove the Inner Lid and check the plastic part of the Upper Lid for abnormalities. (see pg.16)	If this part is discolored or if it feels rough to the touch, replace it (must purchase separately).
	Initially upon boiling or if it has been a while after dispensing, the water may not be very hot due to water remaining in the Water Level Gauge.	Please discard the first cup (of the hot water).
Water is not hot.	Is the Vacuum Insulated Keep Warm mode selected? If yes, then power to the heater has been turned off, causing the water temperature to gradually drop.	Press the REBOIL/QUICK TEMP button. (see pg.13, 14)
	Is the Timer set?	
Water cools easily during Vacuum Insulated Keep Warm mode.	The amount of water kept warm is too low.	Add water (below the Maximum Water Level Line) and press the REBOIL/QUICK TEMP button.

TROUBLESHOOTING GUIDE (cont.)

Condition	Caus	e	Rem	edy
The Body becomes hot.	 When the water temp the Body may reach u 	erature and/or room te up to 140°F (60°C). Th	emperature is high, this is not a malfunction	e outer surface of
The Power Cord becomes not.	 The Power Cord may malfunction. 	become hot while the	water is boiling. This	is not a
/ou hear a light sound when opening and closing he Upper Lid.	 This sound is normal hot water from flowing 	and comes from the n g out when the produc		nt which prevents
Humidity builds in the Display window or the Water Level Gauge.	Level Gauge may sho	a faucet or the product water may go inside o ow moisture. This may rd and contact Zojirus	of the Body and the D cause short circuit or	isplay or the Wate
2 lights turn on and "HH" appears on the Display.	* TEMP SET 2008 175 160 (VACUUM)	The Inner Container i low on water or hot w was added to the Inn Container, causing th Automatic Shut-Off function to engage.	er cools down.	Power Plug and Inner Container Add water and Power Cord.
2 lights turn on and "HH" appears on the Display. 2 lights blink at the same time and the Display shows a rotating square. E2, E3 or E4 is		The Inner Container i a citric acid cleaning cycle.	cleaning cy	ck in.
E2, E3 or E4 is	displayed.	Indicates malfunction	Please cont Customer S	act Zojirushi ervice.
Inner Lid Gasket		leaks from the gap be hardens, changes sha	tween the Upper Lid	and the Body, or if
Plastic Parts	coarse, replace the U	Upper Lid may deteri plastic part. If discolo pper Lid (must purcha e plastic parts that are	pration occurs or the s use separately). (We ta	urface becomes ake care in only



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